Emirates Vehicle Gate User Manual

مركبتي
EVG

Version 1.0

2014

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Emirates Vehicle Gate User Manual

Version 1.0

The enclosed document has been reviewed & accepted by the following parties:

EVG Team

NAME	POSITION/ DEPARTMENT	SIGNATURE	DATE

SAAED

NAME	POSITION/ DEPARTMENT	SIGNATURE	DATE

DOCUMENT AMENDMENT REGISTER

The enclosed document has been amended according to the following description:

No.	Date	Item Description	Amended by	Version
1	23/7/2014	EVG User manual creation	EVG Team	1.0

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1 Objective

The objective of this document is to be a guide for users of Emirates Vehicles Gate (EVG) portal. It would cover all the services that are currently available in EVG, using the step-by-step technique.

The target user of this training manual is:

1. Individuals
2. Companies
3. Insurance Companies
4. Workshops
5. Government/Stakeholders

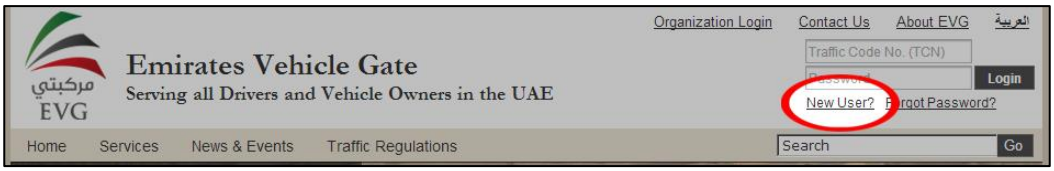
This Training Manual will also be available in EVG Portal in Help module, to help users in using the portal correctly and understand the functionalities of the services.

2 USER PROFILE REGISTRATION

This service is for those who are not registered with the EVG portal yet. Registration is divided into 2 sections: individual registration and organization registration.

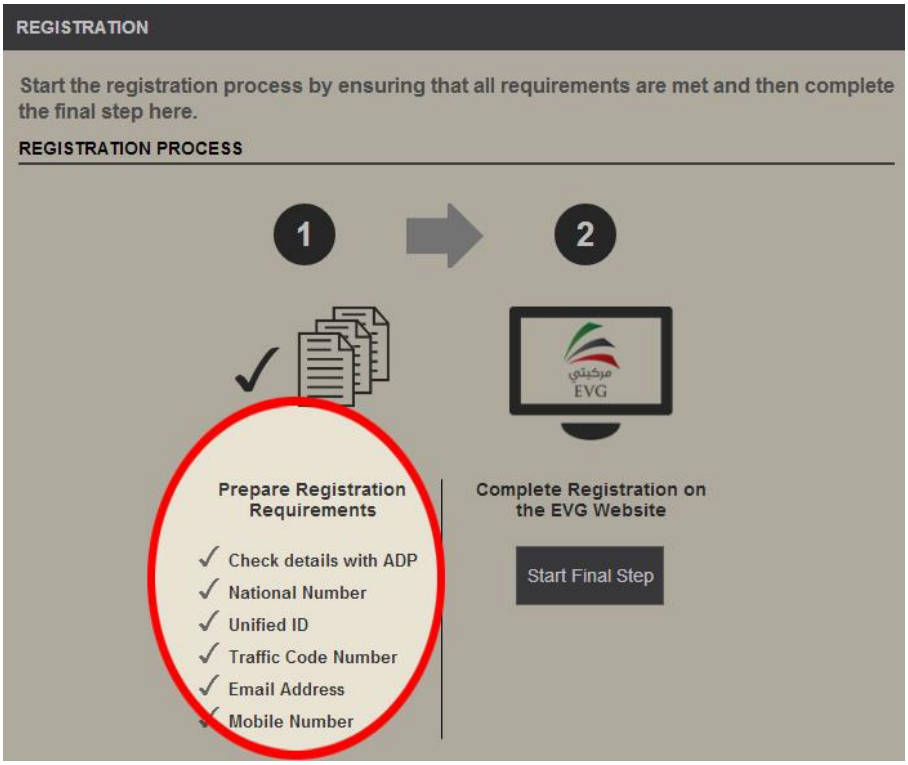
2.1 Register Individual Profile (Public User)

1. **New User (Individual).** Click on **New User?** button found on the header (top) portion of the website



*Click on **New User?** button to be directed to the Registration page.*

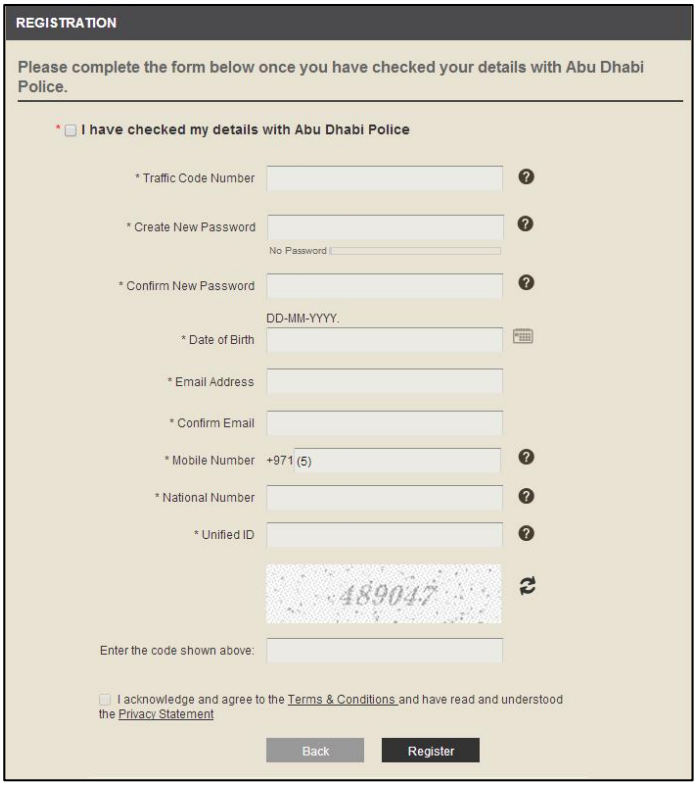
2. **Registration Step 1 of 2: Prepare Registration Requirements**. In the Registration page, prepare registration requirements as listed.



Registration requires user to prepare the following items before proceeding with the Final Step of registration: details checked with Abu Dhabi Police, National Number, Unified ID, Traffic Code Number, Email Address, and Mobile Number.

3. **Registration Step 2 of 2**. Click on **Start Final Step** button to proceed with registration. After checking details with the Abu Dhabi Police, fill-up the form provided with appropriate information and click on the **Register** button when done.

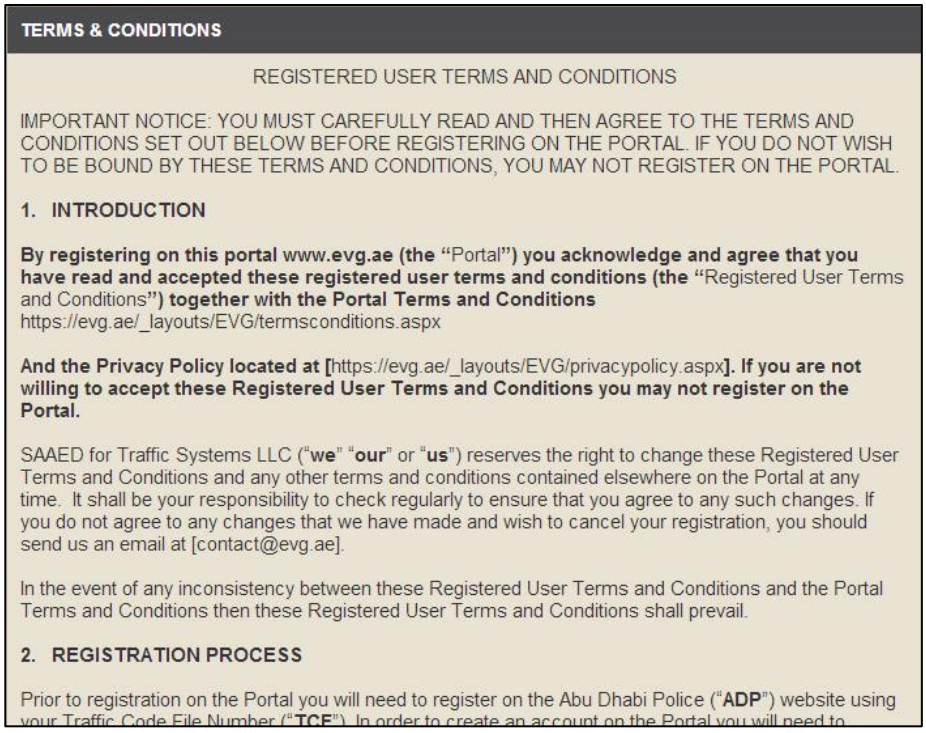
*Click on **Start Final Step** button to proceed to Step 2 of Registration.*


REGISTRATION
Please complete the form below once you have checked your details with Abu Dhabi Police.
* I have checked my details with Abu Dhabi Police
* Traffic Code Number
* Create New Password
No Password
* Confirm New Password
DD-MM-YYYY.
* Date of Birth
* Email Address
* Confirm Email
* Mobile Number +971 (5)
* National Number
* Unified ID
489047
Enter the code shown above:
I acknowledge and agree to the Terms & Conditions and have read and understood the Privacy Statement
Back
Register

Complete the registration form.

489047
Enter the code shown above:
I acknowledge and agree to the Terms & Conditions and have read and understood the Privacy Statement
Back
Register

Registration requires user to accept the Terms and Conditions, and confirm agreement with the Privacy Statement. To view Terms and Conditions, and Privacy Statement, click on the links as above.



TERMS & CONDITIONS

REGISTERED USER TERMS AND CONDITIONS

IMPORTANT NOTICE: YOU MUST CAREFULLY READ AND THEN AGREE TO THE TERMS AND CONDITIONS SET OUT BELOW BEFORE REGISTERING ON THE PORTAL. IF YOU DO NOT WISH TO BE BOUND BY THESE TERMS AND CONDITIONS, YOU MAY NOT REGISTER ON THE PORTAL.

1. INTRODUCTION

By registering on this portal www.evg.ae (the "Portal**") you acknowledge and agree that you have read and accepted these registered user terms and conditions (the "**Registered User Terms and Conditions**") together with the Portal Terms and Conditions**
https://evg.ae/_layouts/EVG/termsconditions.aspx

And the Privacy Policy located at [https://evg.ae/_layouts/EVG/privacypolicy.aspx**]. If you are not willing to accept these Registered User Terms and Conditions you may not register on the Portal.**

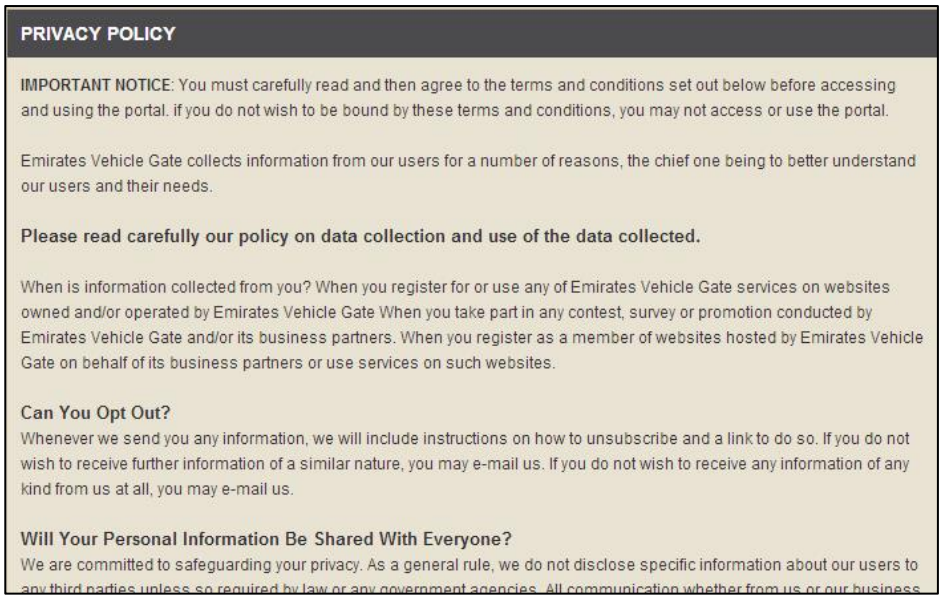
SAAED for Traffic Systems LLC ("**we**" "**our**" or "**us**") reserves the right to change these Registered User Terms and Conditions and any other terms and conditions contained elsewhere on the Portal at any time. It shall be your responsibility to check regularly to ensure that you agree to any such changes. If you do not agree to any changes that we have made and wish to cancel your registration, you should send us an email at [contact@evg.ae].

In the event of any inconsistency between these Registered User Terms and Conditions and the Portal Terms and Conditions then these Registered User Terms and Conditions shall prevail.

2. REGISTRATION PROCESS

Prior to registration on the Portal you will need to register on the Abu Dhabi Police ("**ADP**") website using your Traffic Code File Number ("**TCF**"). In order to create an account on the Portal you will need to

Excerpt from Terms and Conditions



PRIVACY POLICY

IMPORTANT NOTICE: You must carefully read and then agree to the terms and conditions set out below before accessing and using the portal. if you do not wish to be bound by these terms and conditions, you may not access or use the portal.

Emirates Vehicle Gate collects information from our users for a number of reasons, the chief one being to better understand our users and their needs.

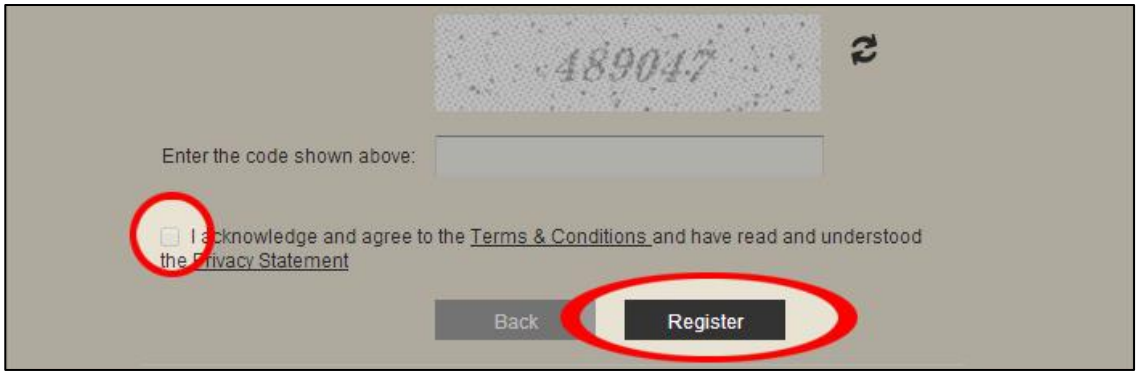
Please read carefully our policy on data collection and use of the data collected.

When is information collected from you? When you register for or use any of Emirates Vehicle Gate services on websites owned and/or operated by Emirates Vehicle Gate When you take part in any contest, survey or promotion conducted by Emirates Vehicle Gate and/or its business partners. When you register as a member of websites hosted by Emirates Vehicle Gate on behalf of its business partners or use services on such websites.

Can You Opt Out?
Whenever we send you any information, we will include instructions on how to unsubscribe and a link to do so. If you do not wish to receive further information of a similar nature, you may e-mail us. If you do not wish to receive any information of any kind from us at all, you may e-mail us.

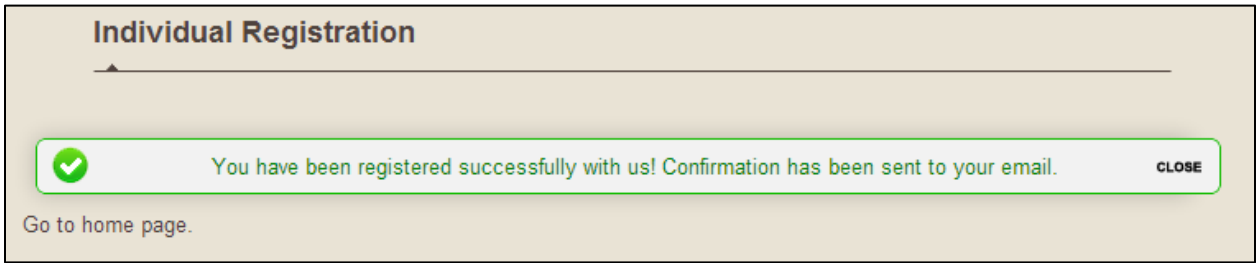
Will Your Personal Information Be Shared With Everyone?
We are committed to safeguarding your privacy. As a general rule, we do not disclose specific information about our users to any third parties unless so required by law or any government agencies. All communication whether from us or our business

Excerpt from Privacy Policy


489047
Enter the code shown above:
I acknowledge and agree to the Terms & Conditions and have read and understood the Privacy Statement
Back
Register

*Tick (V) the checkbox to acknowledge and agree to the Terms and Conditions and Privacy Statement, and finally, click on the **Register** button.*

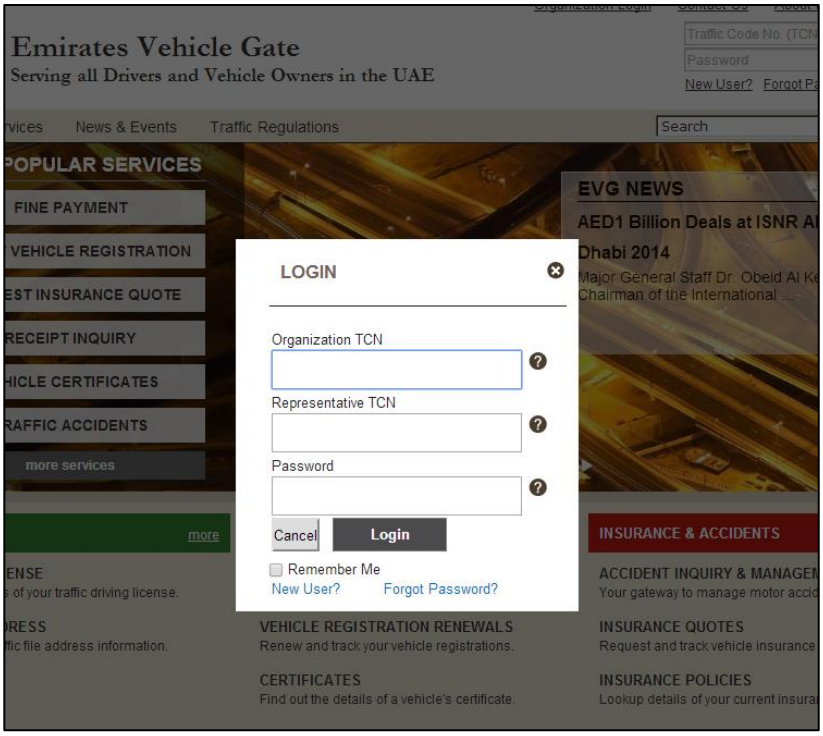
4. **Confirmation of Individual Registration**. Receive a confirmation message of individual profile registration.


Individual Registration
You have been registered successfully with us! Confirmation has been sent to your email.
CLOSE
Go to home page.

2.2 Register Organization Profile

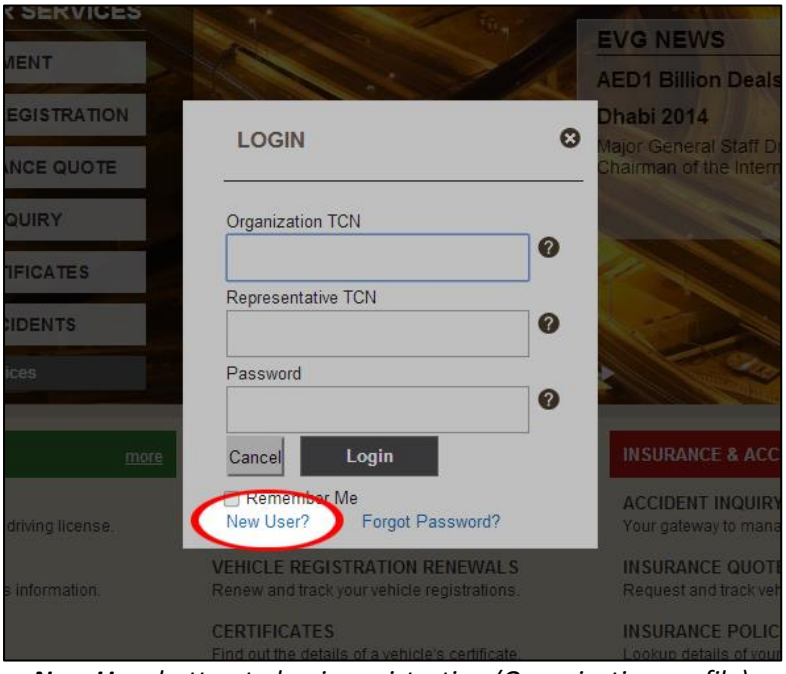
1. **Organization Login**. Click on the **Organization Login** button found on the header (top) portion of the website.

*Click on **Organization Login** button to bring up the Organization Login pop-up dialog box.*



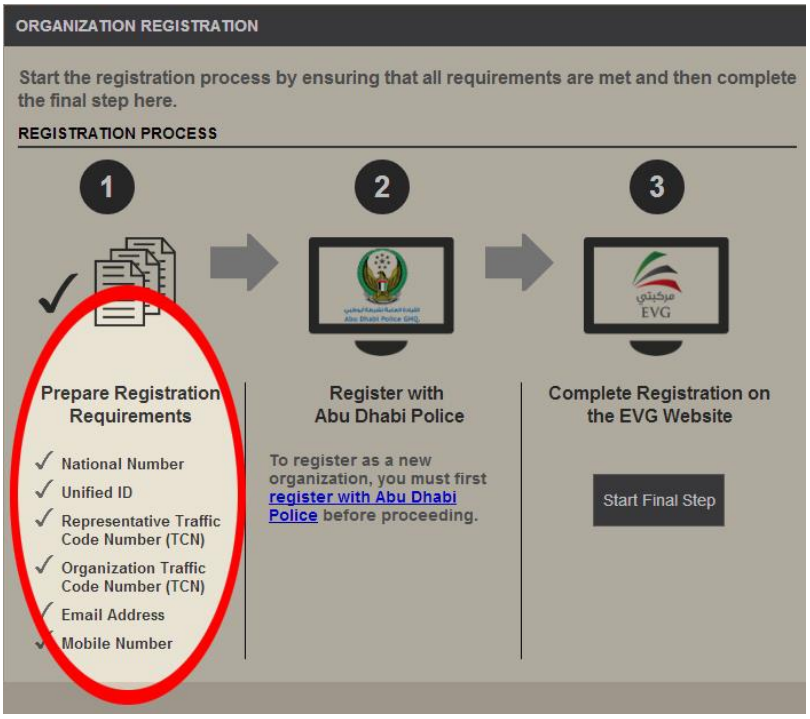
The pop-up dialog box for User (Organization) Login and Registration will appear.

2. **New User (Organization)?** In the pop-up dialog box, click on **New User** button to begin registration (Organization profile).



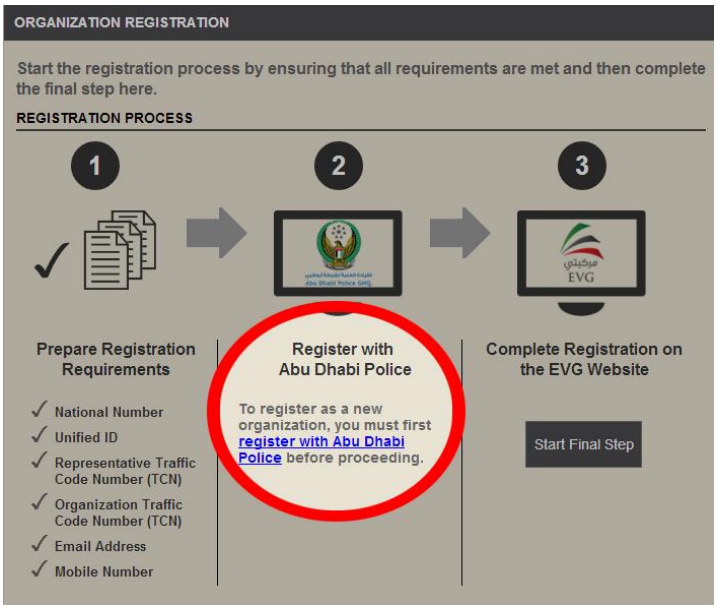
*Click on **New User** button to begin registration (Organization profile).*

3. **Registration Step 1 of 3**. In the Registration page, prepare registration requirements as listed.


ORGANIZATION REGISTRATION
Start the registration process by ensuring that all requirements are met and then complete the final step here.
REGISTRATION PROCESS
1
2
3
EVG
Prepare Registration Requirements
National Number
Unified ID
Representative Traffic Code Number (TCN)
Organization Traffic Code Number (TCN)
Email Address
Mobile Number
Register with Abu Dhabi Police
To register as a new organization, you must first register with Abu Dhabi Police before proceeding.
Complete Registration on the EVG Website
Start Final Step

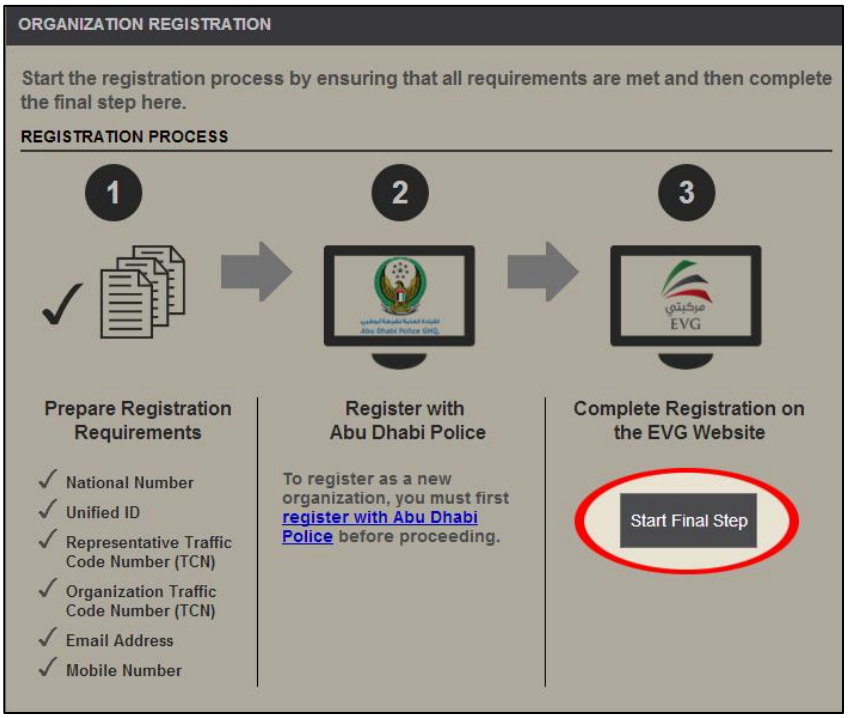
Prepare Registration Requirements: National Number, Unified ID, Representative Traffic Code Number (TCN), Organization Traffic Code Number (TCN), Email Address, Mobile Number. An image of where the information can be obtained from will be displayed on mouse over. It is compulsory to use the same email address and mobile number that have been registered with ADP for verification in the next step of registration.

4. **Registration Step 2 of 3**. In the Registration page, prepare registration requirements as listed.

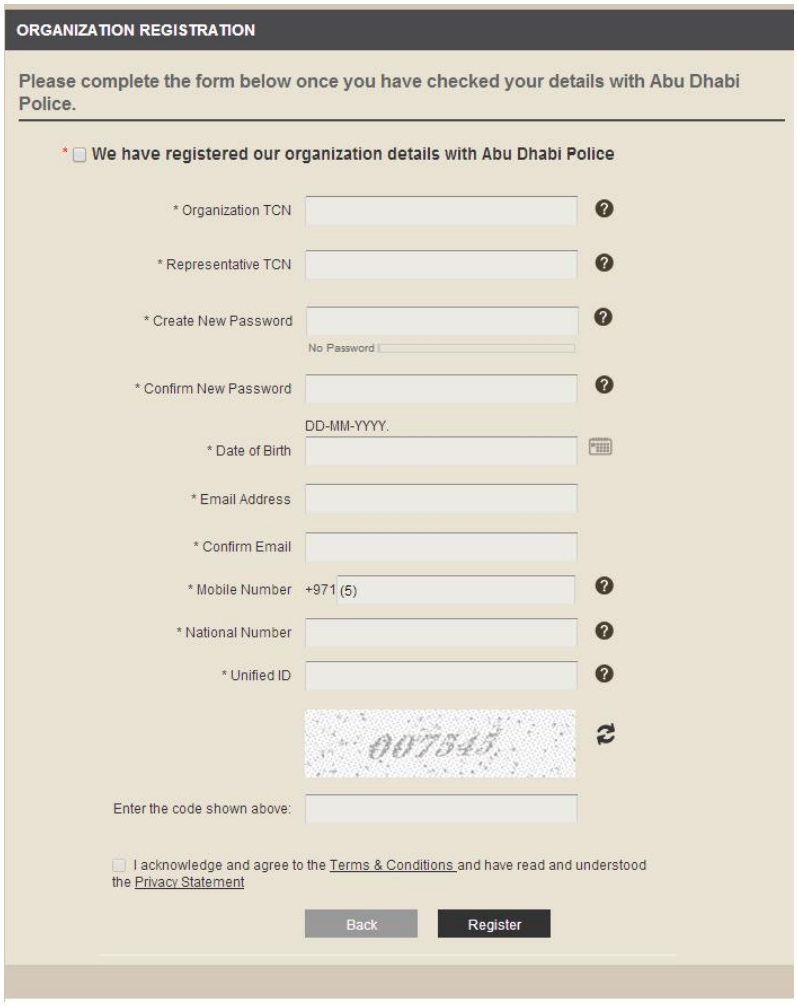

ORGANIZATION REGISTRATION
Start the registration process by ensuring that all requirements are met and then complete the final step here.
REGISTRATION PROCESS
1
2
3
EVG
Prepare Registration Requirements
National Number
Unified ID
Representative Traffic Code Number (TCN)
Organization Traffic Code Number (TCN)
Email Address
Mobile Number
Register with Abu Dhabi Police
To register as a new organization, you must first register with Abu Dhabi Police before proceeding.
Complete Registration on the EVG Website
Start Final Step

Register as a new organization with Abu Dhabi Police.

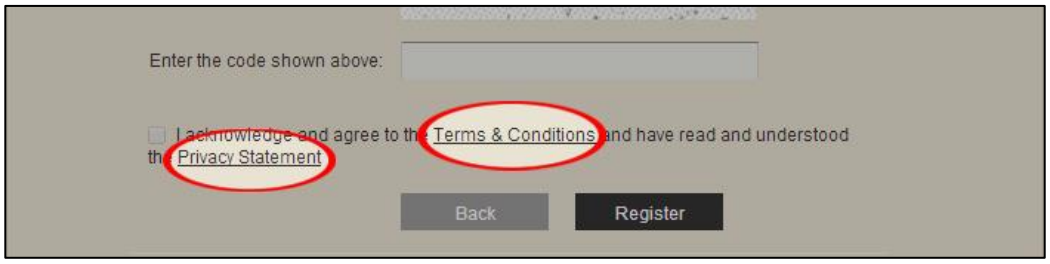
5. **Registration Step 3 of 3**. Click on **Start Final Step** button to proceed with registration. After registering organization details with the Abu Dhabi Police, fill-up the form provided with appropriate information and click on the **Register** button when done.


ORGANIZATION REGISTRATION
Start the registration process by ensuring that all requirements are met and then complete the final step here.
REGISTRATION PROCESS
1
2
3
EVG
Prepare Registration Requirements
National Number
Unified ID
Representative Traffic Code Number (TCN)
Organization Traffic Code Number (TCN)
Email Address
Mobile Number
Register with Abu Dhabi Police
To register as a new organization, you must first register with Abu Dhabi Police before proceeding.
Complete Registration on the EVG Website
Start Final Step

*Click on **Start Final Step** button.*


ORGANIZATION REGISTRATION
Please complete the form below once you have checked your details with Abu Dhabi Police.
* We have registered our organization details with Abu Dhabi Police
* Organization TCN
* Representative TCN
* Create New Password
No Password
* Confirm New Password
DD-MM-YYYY.
* Date of Birth
* Email Address
* Confirm Email
* Mobile Number +971 (5)
* National Number
* Unified ID
007545
Enter the code shown above:
I acknowledge and agree to the Terms & Conditions and have read and understood the Privacy Statement
Back
Register

Fill-up the registration form.


Enter the code shown above:
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Back
Register

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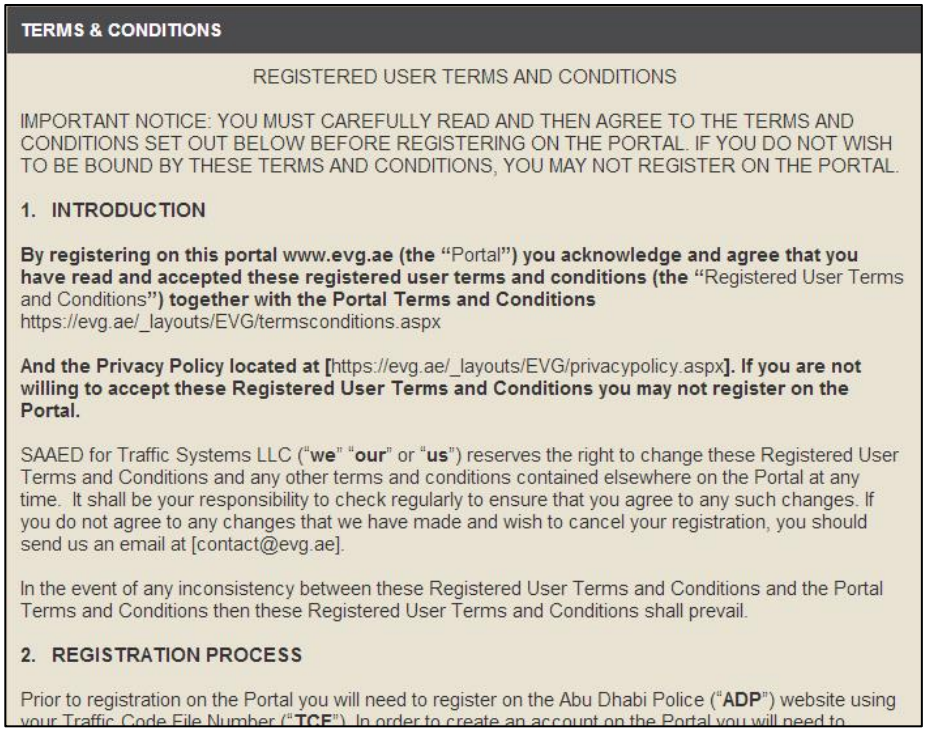

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And the Privacy Policy located at [https://evg.ae/_layouts/EVG/privacypolicy.aspx**]. If you are not willing to accept these Registered User Terms and Conditions you may not register on the Portal.**

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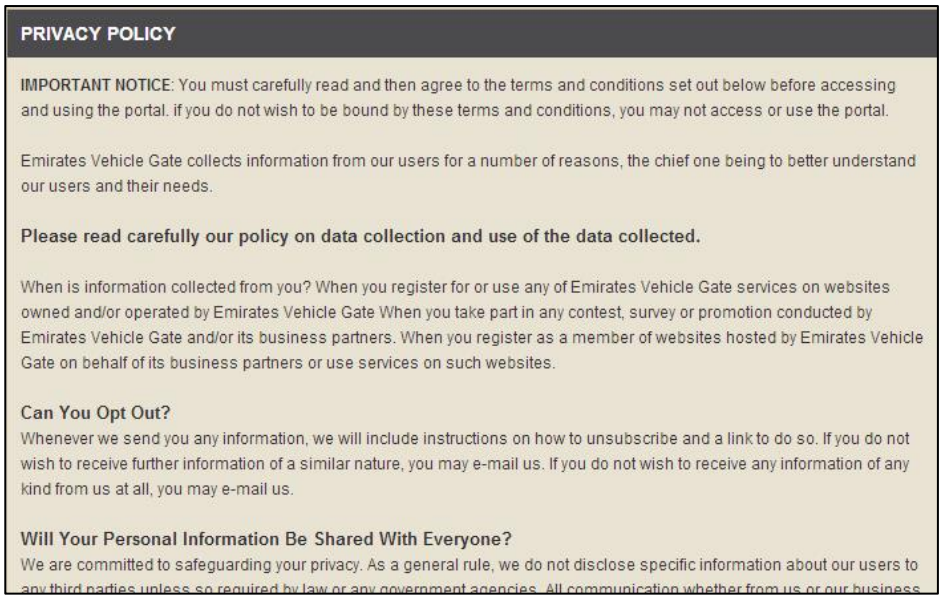
*Excerpt from **Terms and Conditions***



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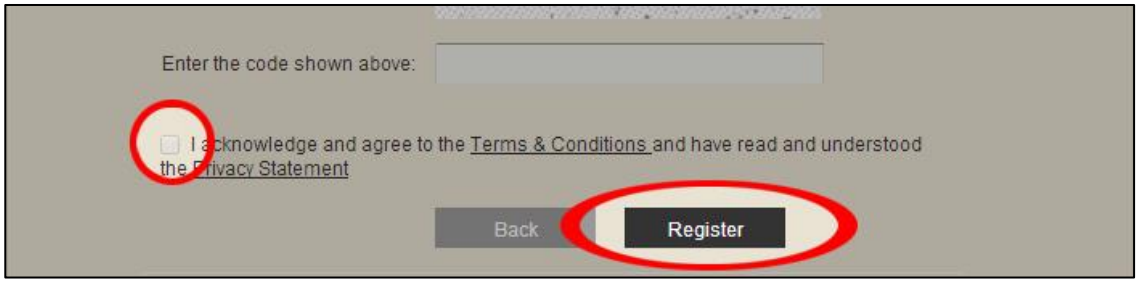
Please read carefully our policy on data collection and use of the data collected.

When is information collected from you? When you register for or use any of Emirates Vehicle Gate services on websites owned and/or operated by Emirates Vehicle Gate When you take part in any contest, survey or promotion conducted by Emirates Vehicle Gate and/or its business partners. When you register as a member of websites hosted by Emirates Vehicle Gate on behalf of its business partners or use services on such websites.

Can You Opt Out?
Whenever we send you any information, we will include instructions on how to unsubscribe and a link to do so. If you do not wish to receive further information of a similar nature, you may e-mail us. If you do not wish to receive any information of any kind from us at all, you may e-mail us.

Will Your Personal Information Be Shared With Everyone?
We are committed to safeguarding your privacy. As a general rule, we do not disclose specific information about our users to any third parties unless so required by law or any government agencies. All communication whether from us or our business

*Excerpt from **Privacy Policy***


Enter the code shown above:
I acknowledge and agree to the Terms & Conditions and have read and understood the Privacy Statement
Back
Register

*Tick (V) the checkbox to acknowledge and agree to the Terms and Conditions and Privacy Statement, and finally, click on the **Register** button.*

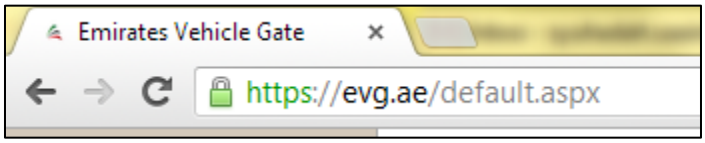
6. **Confirmation of Organization Registration**. Receive a confirmation message of organization profile registration.

Registration
You have been registered successfully with us! Confirmation has been sent to your email.
CLOSE
Go to home page click here

3 Login to Portal

This service is for the user to login to the portal and access services that are available in the portal.

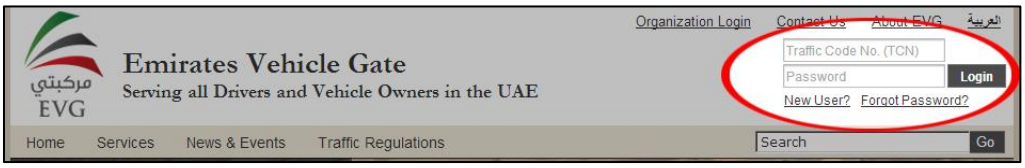
1. In client browser, go to **evg.ae** – the portal's URL.



*In client browser's address bar, type in **evg.ae**.*

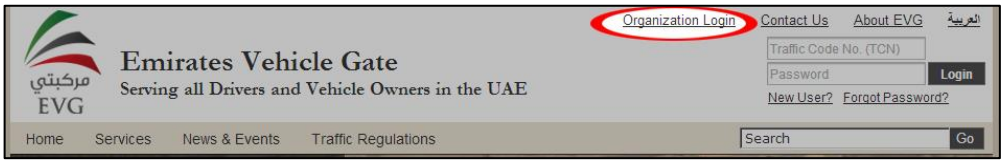
2. On the header (top) portion of the website, there are **two (2)** options for a User to login as into the system. Select from the menu:

   a. **Individual**: Login as an Individual User; applies only for an Individual User.



*Individual User **Login** area for quick login.*

   b. **Organization**: Login as an Organization User; applies for Companies (Insurance Company, Workshop or Car Dealer).

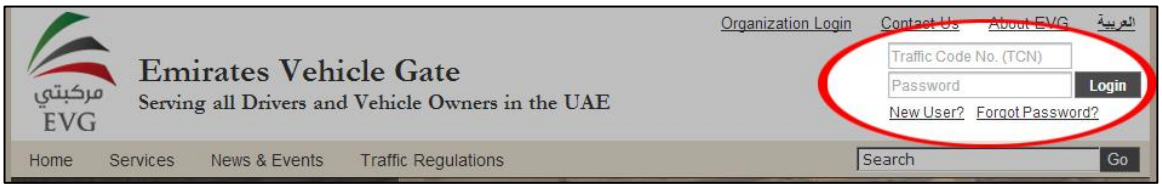


*Organization User **Login** button to access Organization Login pop-up dialog box.*

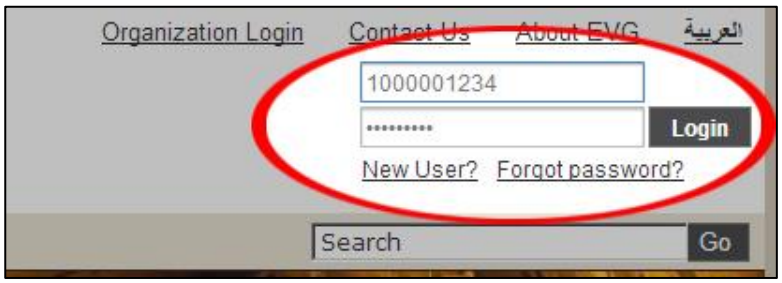
3.1 Login as Individual User

Individual User Login:

1. On the header (top) portion of the website, input user login credentials – **Traffic Code Number (TCN)** and **Password** – to login as an Individual User.

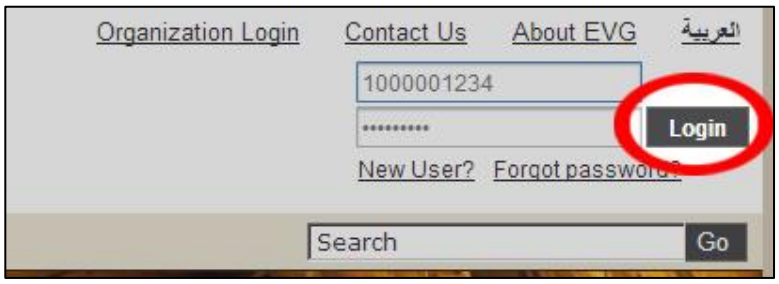


Individual User quick login area.



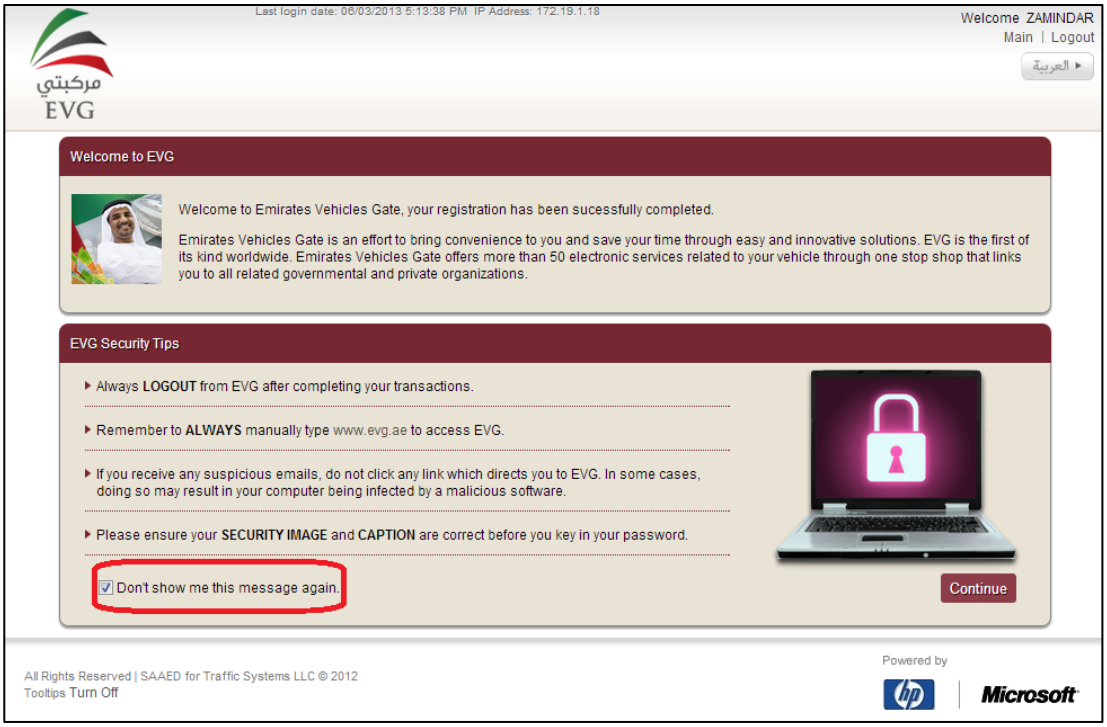
*Input **Traffic Code Number (TCN)** and **Password**.*

2. Click on the **Login** button.

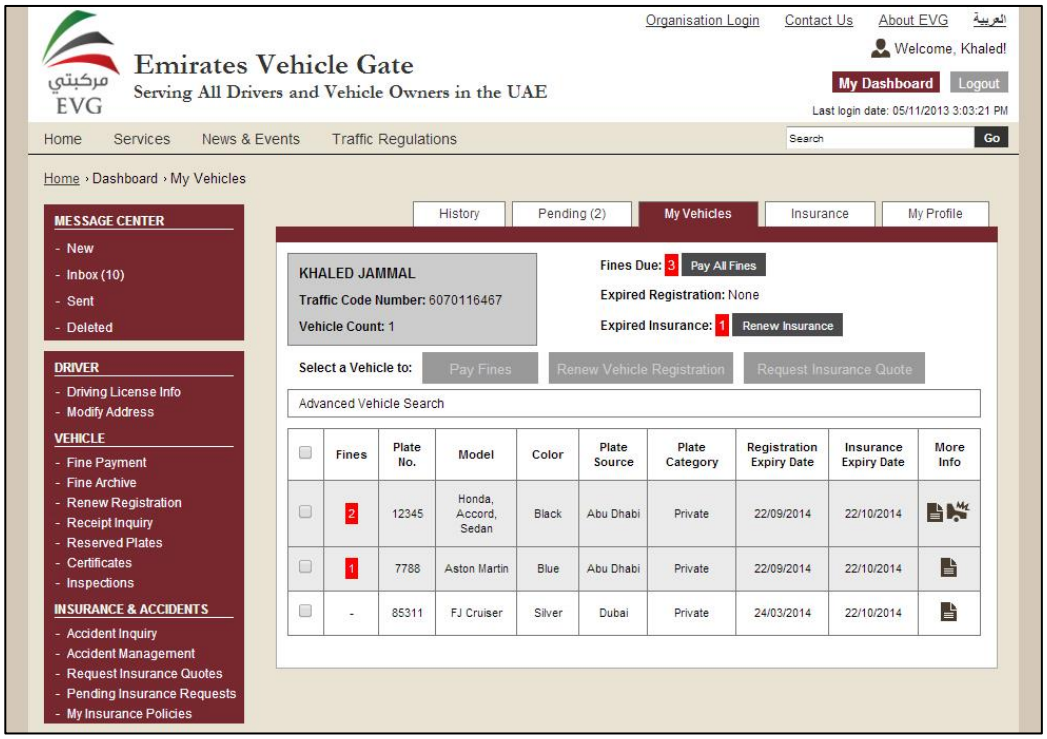


*Individual User **Login** button.*

3. If it is the first time login, the user will be directed to the **Welcome** page. The user can hide the Welcome page by ticking (√) the checkbox with label '**Don't show me this message again',** as shown below. This way, the Welcome page will not be displayed again for next login. Instead, user will be navigated directly to user's **My Vehicles** page.


Last login date: 06/03/2013 5:13:38 PM IP Address: 172.19.1.18
Welcome ZAMINDAR
Main | Logout
العربية
مركبتي
EVG
Welcome to EVG
Welcome to Emirates Vehicles Gate, your registration has been sucessfully completed.
Emirates Vehicles Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide. Emirates Vehicles Gate offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations.
EVG Security Tips
Always LOGOUT from EVG after completing your transactions.
Remember to ALWAYS manually type www.evg.ae to access EVG.
If you receive any suspicious emails, do not click any link which directs you to EVG. In some cases, doing so may result in your computer being infected by a malicious software.
Please ensure your SECURITY IMAGE and CAPTION are correct before you key in your password.
Don't show me this message again.
Continue
All Rights Reserved | SAAED for Traffic Systems LLC © 2012
Tooltips Turn Off
Powered by
Microsoft

My Vehicles page

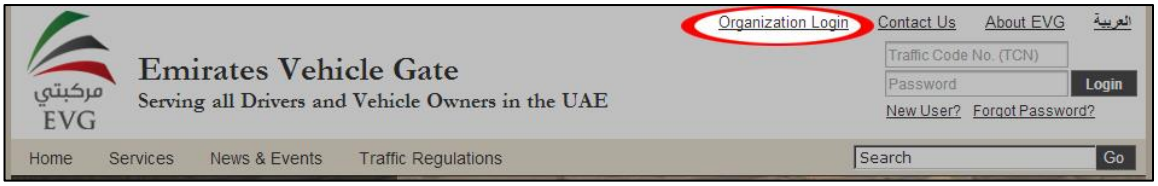


*Logging in will direct the user to his/her **My Vehicles** page.*

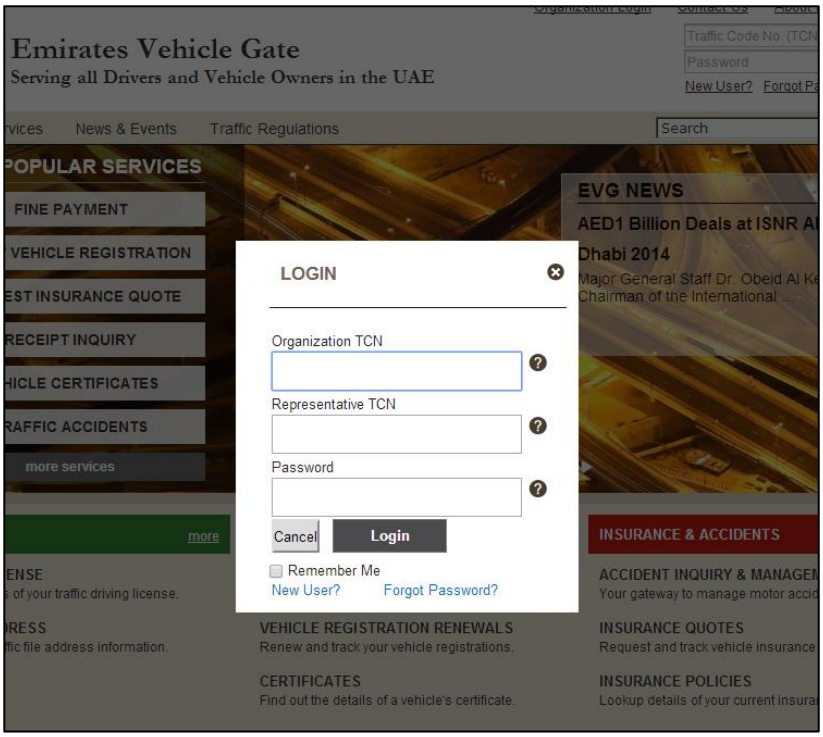
3.2 Login as Organization User

Organization User Login:

1. On the header (top) portion of the website, click on the **Organization Login** button to access the Organization Login pop up dialog box.

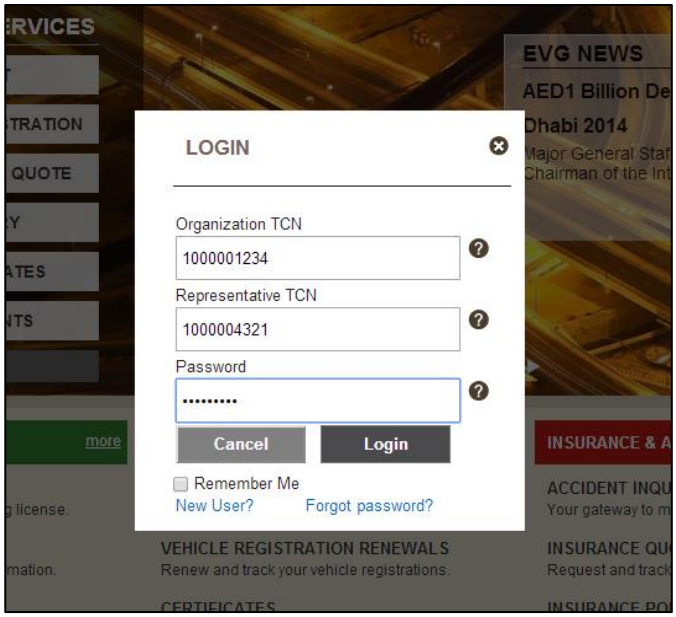


*Click on **Organization Login** button to bring up the Organization Login pop-up dialog box.*



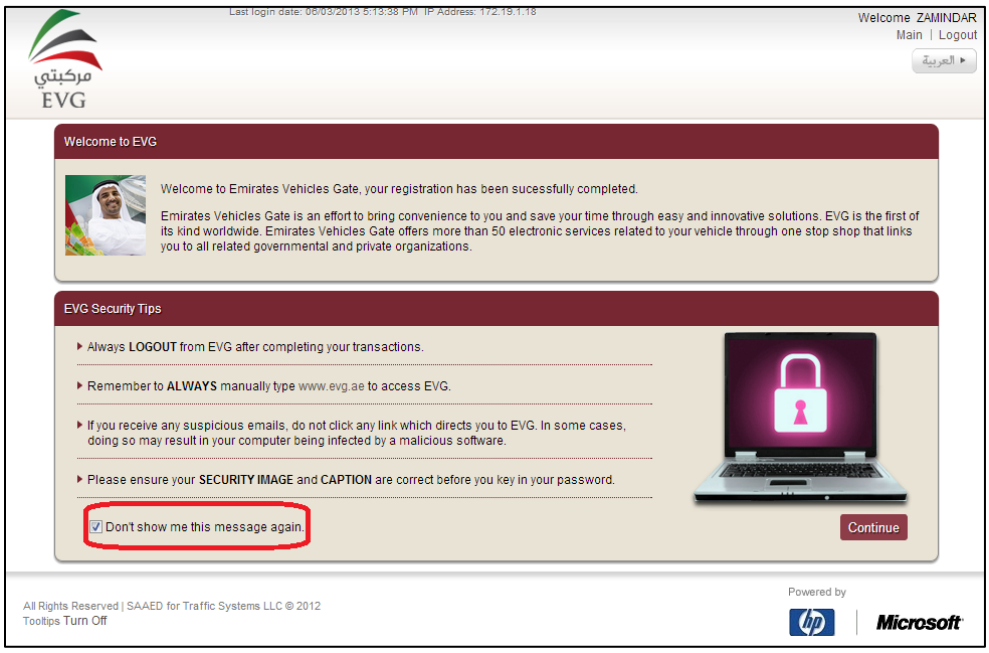
The pop-up dialog box for User (Organization) Login and Registration will appear.

2. Type in your **Organization Traffic Code Number (TCN), Representative Traffic Code Number (TCN)** and **Password** and then click the **Login** button.

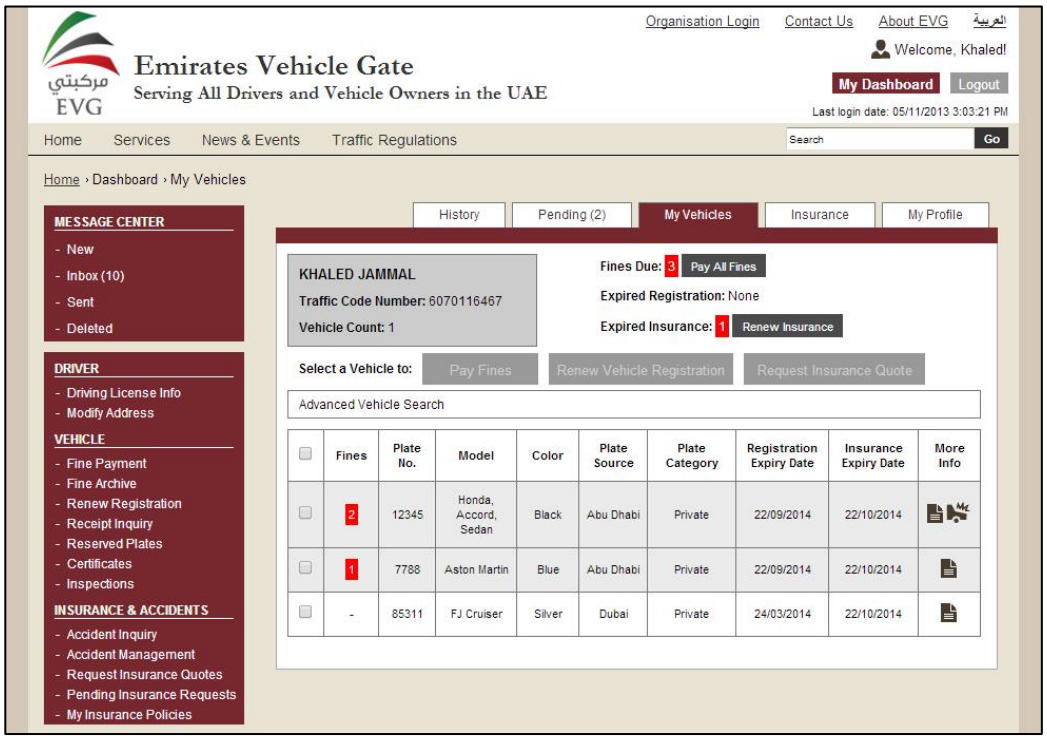


*Input login credentials – **Organization TCN**, **Representative TCN**, and **Password** – and then click on the **Login** button on the Organization Login pop up dialog box.*

3. If it is the first time login, the user will be directed to the **Welcome** page. The user can hide the Welcome page by ticking (√) the checkbox with label '**Don't show me this message again',** as shown below. This way, the Welcome page will not be displayed again for next login. Instead, user will be navigated directly to user's **My Vehicles** page.


Welcome ZAMINDAR
Main | Logout
EVG
Welcome to EVG
Welcome to Emirates Vehicles Gate, your registration has been sucessfully completed.
Emirates Vehicles Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide. Emirates Vehicles Gate offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations.
EVG Security Tips
Always LOGOUT from EVG after completing your transactions.
Remember to ALWAYS manually type www.evg.ae to access EVG.
If you receive any suspicious emails, do not click any link which directs you to EVG. In some cases, doing so may result in your computer being infected by a malicious software.
Please ensure your SECURITY IMAGE and CAPTION are correct before you key in your password.
Don't show me this message again.
Continue
All Rights Reserved | SAAED for Traffic Systems LLC © 2012
Tooltips Turn Off
Powered by
Microsoft

My Vehicles page



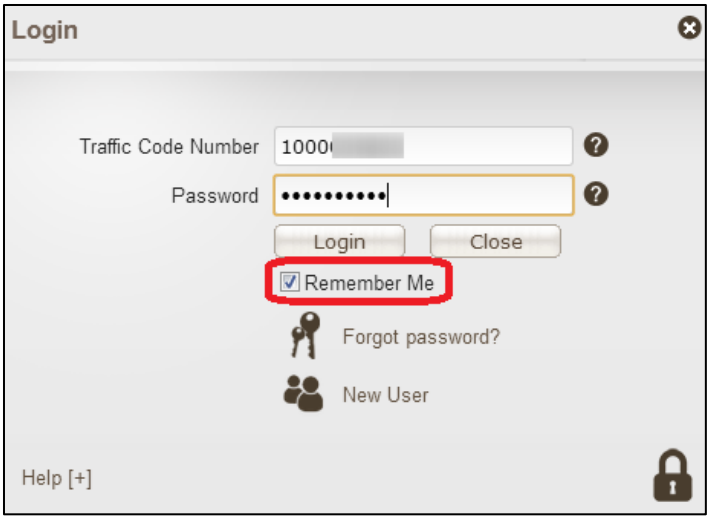
*Logging in will direct the user to his/her **My Vehicles** page.*

3.3 Remember Me

This service is for the user who wants to stay logged in to the system, even after closing the browser. It is available for all types of users.

1. Click **Login** on main page, select either Individual or Organization, and provide the credentials to login. (Note: This step applies to all types of users).

2. Tick (√) the checkbox with the label 'Remember me'.



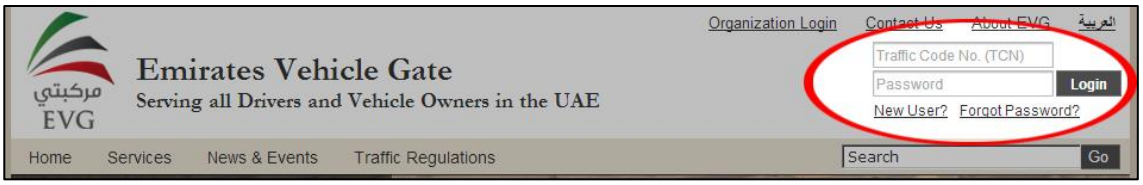
3. Click **Login** button. The user will be directed to the portal. If the user reopens the portal after closing the browser, they will still be logged in to the portal.

Note: If user doesn't tick 'Remember Me', when user close the browser, and reopen browser, he need to login again.

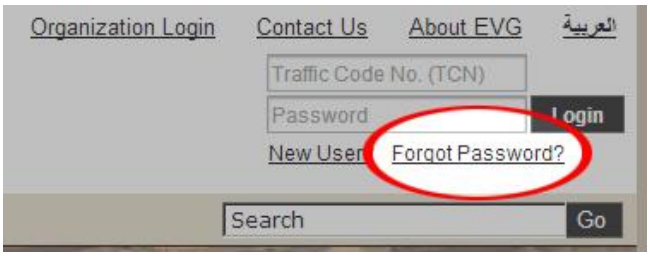
3.4 Forgot Password

This service is for registered users who want to reset their password.

1. **Individual** User Password Reset:Click on the **Forgot Password?** button found in the login area on header (top) of the website.

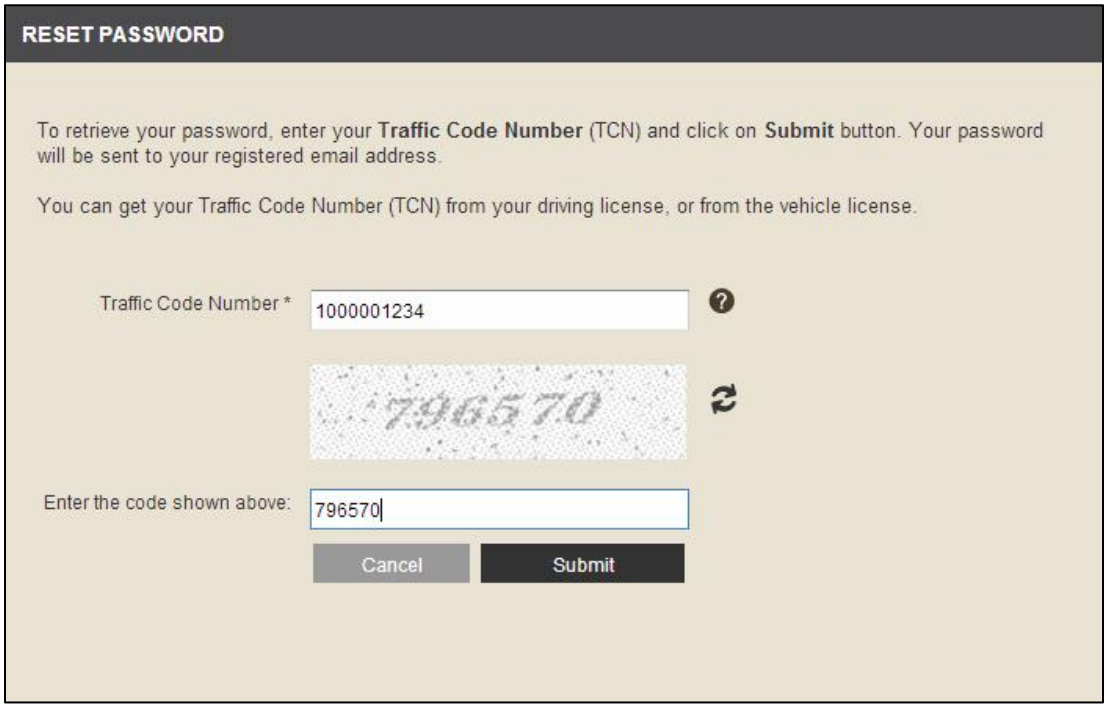


The login area found on the header (top) of the website.



*Click on the **Forgot Password?** button.*

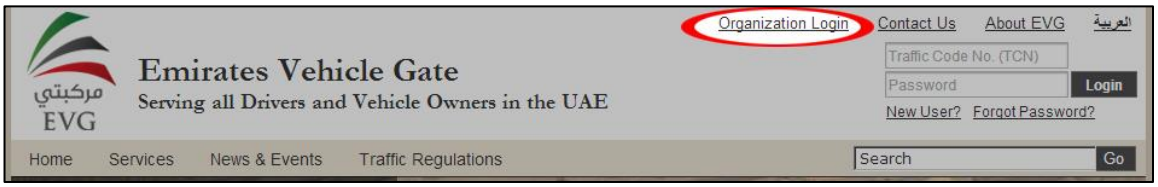
2. Enter the **Traffic Code Number** in the field provided, enter the anti-spam code shown, and click on the **Submit** button. A password reset email will be sent to the user's registered email address.


RESET PASSWORD
To retrieve your password, enter your Traffic Code Number (TCN) and click on Submit button. Your password will be sent to your registered email address.
You can get your Traffic Code Number (TCN) from your driving license, or from the vehicle license.
Traffic Code Number *
1000001234
796570
Enter the code shown above:
796570
Cancel
Submit

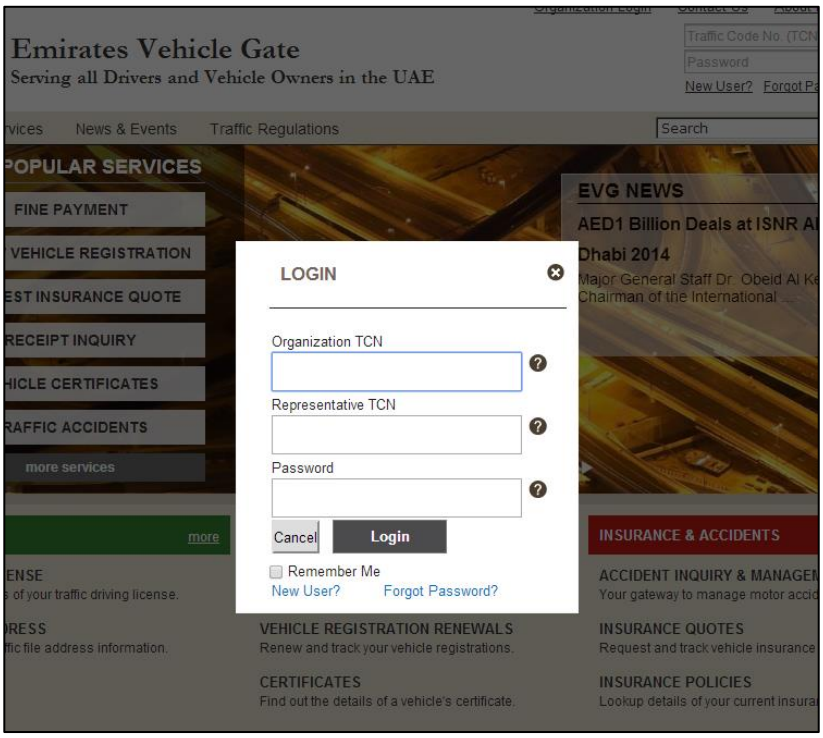
*Enter **Traffic Code Number**, the **anti-spam code**, and finally click on the **Submit** button.*

Organization User Password Reset:

1. On the header (top) portion of the website, click on the **Organization Login** button to access the Organization Login pop up dialog box.

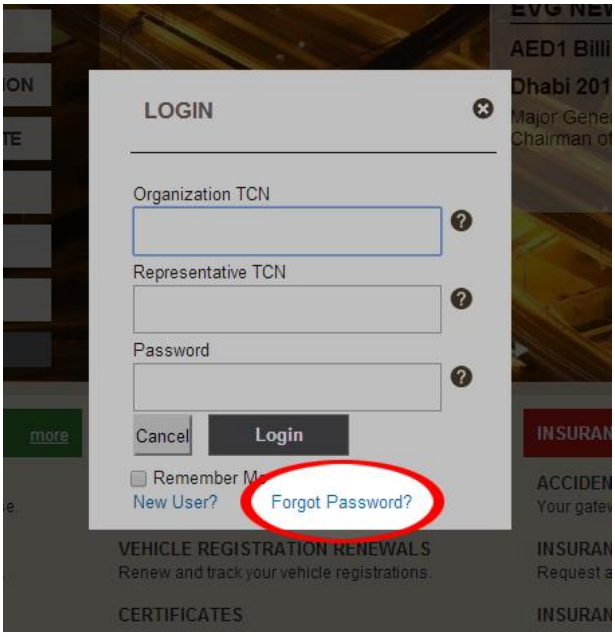


*Click on **Organization Login** button to bring up the Organization Login pop-up dialog box.*



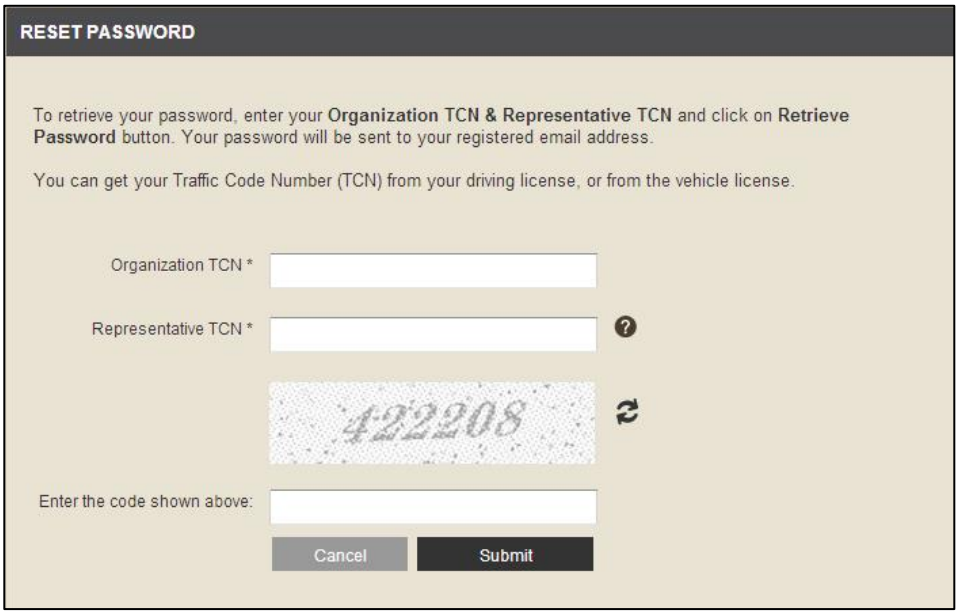
The pop-up dialog box for User (Organization) Login will appear.

2. Click on the **Forgot Password?** button.



*The **Forgot Password?** button in the pop-up dialog box.*

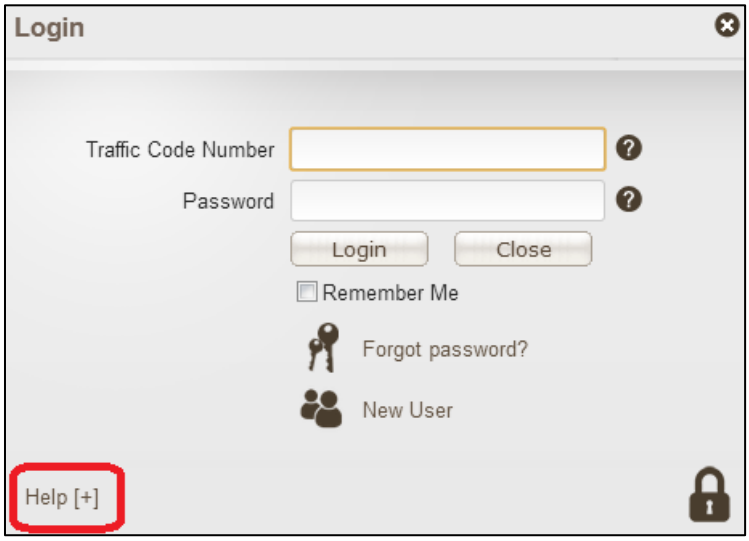
3. Enter the **Organization Traffic Code Number (TCN)** and **Representative TCN** in the fields provided, enter the anti-spam code shown, and click on the **Submit** button. A password reset email will be sent to the user's registered email address.


RESET PASSWORD
To retrieve your password, enter your Organization TCN & Representative TCN and click on Retrieve Password button. Your password will be sent to your registered email address.
You can get your Traffic Code Number (TCN) from your driving license, or from the vehicle license.
Organization TCN *
Representative TCN *
422208
Enter the code shown above:
Cancel
Submit

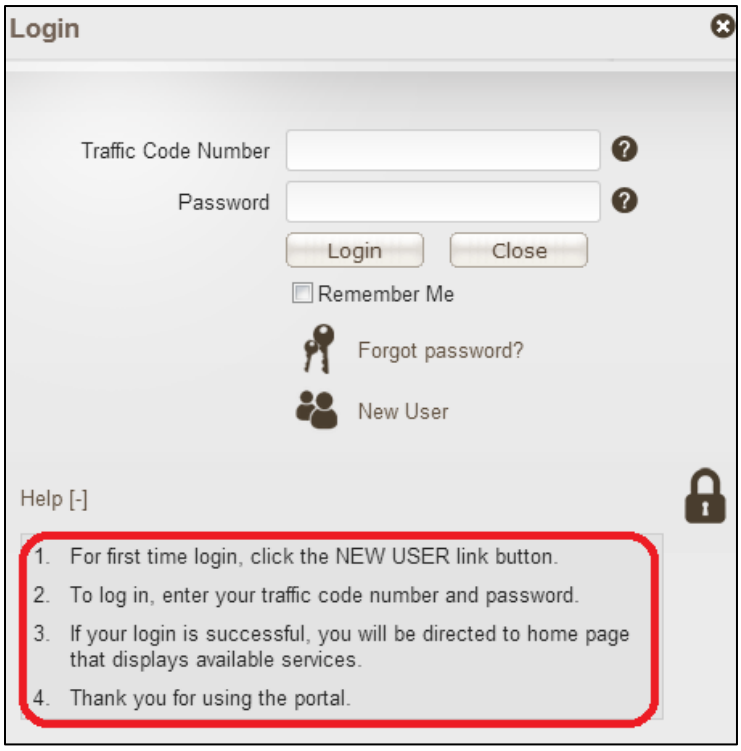
*Enter the **Organization TCN**, **Representative TCN**, and **anti-spam code**. Finally, click on the **Submit** button.*

3.5 Login Help

1. If user needs any help in login to the portal, click **Help** on the login screen.

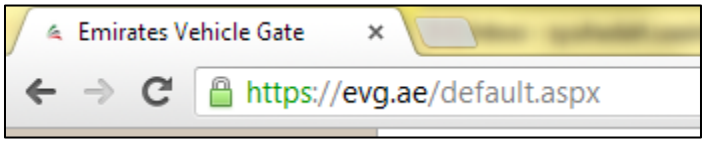


2. The help for login will be displayed.

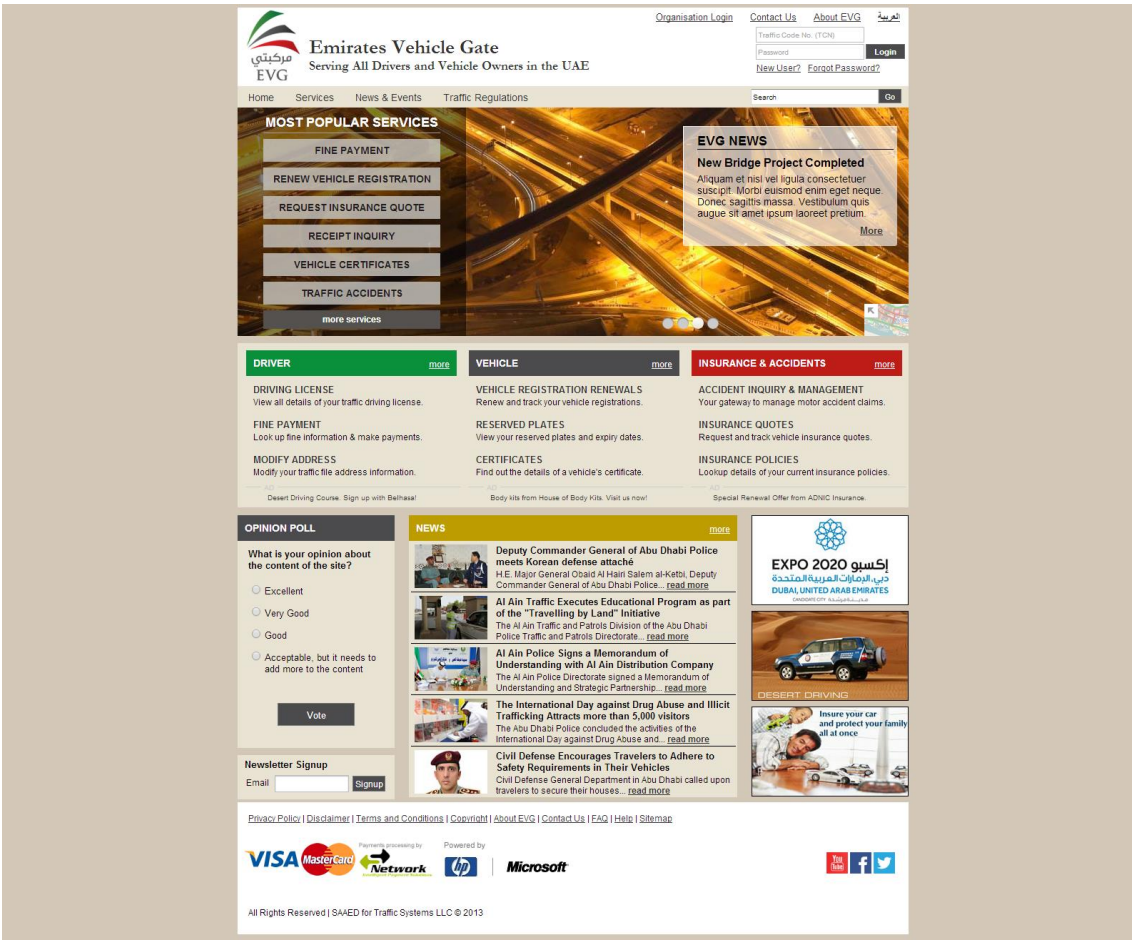

Login
Traffic Code Number
Password
Login
Close
Remember Me
Forgot password?
New User
Help [-]
1. For first time login, click the NEW USER link button.
2. To log in, enter your traffic code number and password.
3. If your login is successful, you will be directed to home page that displays available services.
4. Thank you for using the portal.

4 HOMEPAGE

1. In client browser, go to **evg.ae** – the portal's URL – to go to the homepage.



*In client browser's address bar, type in **evg.ae**.*


Emirates Vehicle Gate
Serving All Drivers and Vehicle Owners in the UAE
Organisation Login
Contact Us
About EVG
Login
New User?
Forgot Password?
Home
Services
News & Events
Traffic Regulations
MOST POPULAR SERVICES
FINE PAYMENT
RENEW VEHICLE REGISTRATION
REQUEST INSURANCE QUOTE
RECEIPT INQUIRY
VEHICLE CERTIFICATES
TRAFFIC ACCIDENTS
more services
EVG NEWS
New Bridge Project Completed
More
DRIVER
VEHICLE
INSURANCE & ACCIDENTS
DRIVING LICENSE
FINE PAYMENT
MODIFY ADDRESS
VEHICLE REGISTRATION RENEWALS
RESERVED PLATES
CERTIFICATES
ACCIDENT INQUIRY & MANAGEMENT
INSURANCE QUOTES
INSURANCE POLICIES
OPINION POLL
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable, but it needs to add more to the content
Vote
Newsletter Signup
Signup
NEWS
Deputy Commander General of Abu Dhabi Police meets Korean defense attaché
Al Ain Traffic Executes Educational Program as part of the "Travelling by Land" Initiative
Al Ain Police Signs a Memorandum of Understanding with Al Ain Distribution Company
The International Day against Drug Abuse and Illicit Trafficking Attracts more than 5,000 visitors
Civil Defense Encourages Travelers to Adhere to Safety Requirements in Their Vehicles
EXPO 2020
DESERT DRIVING
Insure your car and protect your family all at once
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
All Rights Reserved | SAAED for Traffic Systems LLC © 2013

The Emirates Vehicle Gate (EVG) website homepage.

2. The homepage consists of:

a. Main dropdown Menu
b. Search
c. Arabic Version
d. Most Popular Services
e. General Services
f. Opinion Poll
g. News &Activities
h. Important Links
i. Feedback
j. Service Locations
k. Social Media links
l. Trailer Links

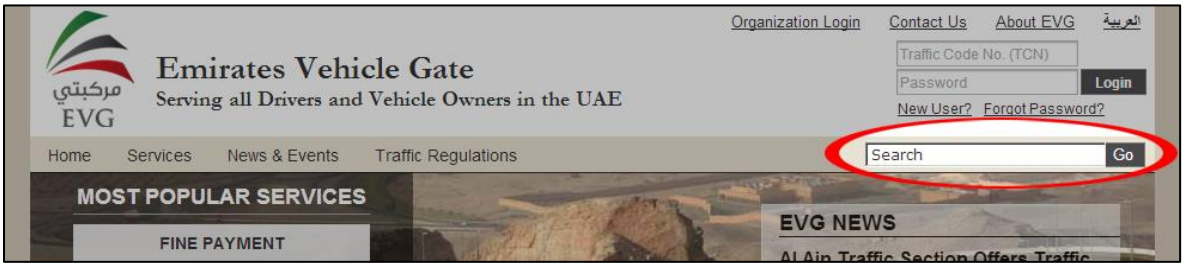
4.1 Main Dropdown Menu

The main dropdown menu. Mouse-over a menu to see its sub-menu(s).

1. The structure of the main dropdown menu is as below. Mouse-over a menu to see its sub-menu(s).
    a. Home
    b. Services
        i. Driver
        ii. Vehicle
        iii. Insurance & Accidents
    c. News
        i. News
        ii. Events
        iii. Press
    d. Traffic Regulations
        i. Laws & Regulations
        ii. Black Points Law

4.2 Search

The Search function lets the user search an input query by the user within the EVG portal web.

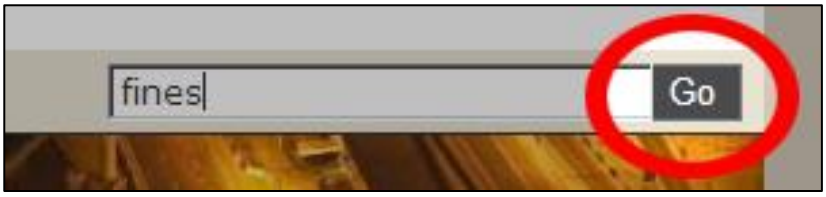


The search bar found on the header (top) of the website.

1. Enter the word that needs to be searched.

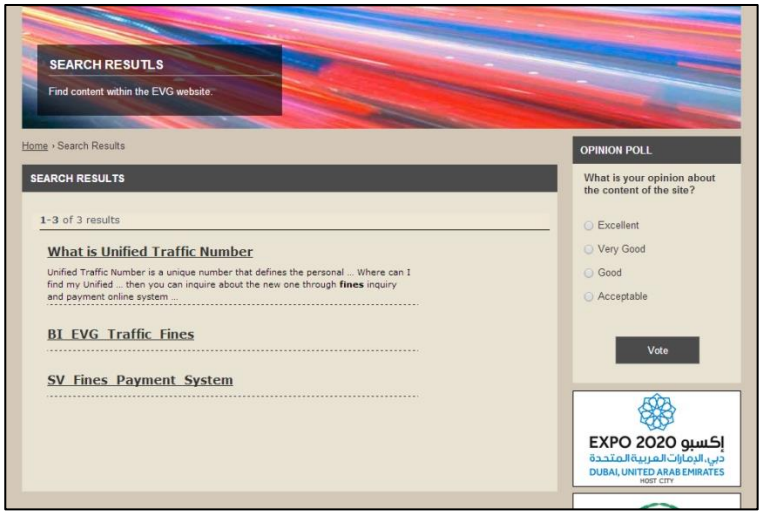
Type in the word to be searched for in the Search field box.

2. Click on the **Go** button to begin search.



*Click the **Go** button to begin search.*

3. The search result(s) will be displayed.


SEARCH RESUTLS
Find content within the EVG website.
Home › Search Results
SEARCH RESULTS
1-3 of 3 results
What is Unified Traffic Number
Unified Traffic Number is a unique number that defines the personal ... Where can I find my Unified ... then you can inquire about the new one through fines inquiry and payment online system ...
BI_EVG_Traffic_Fines
SV_Fines_Payment_System
OPINION POLL
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable
Vote
EXPO 2020 إكسبو
DUBAI, UNITED ARAB EMIRATES

Display of Search result(s).

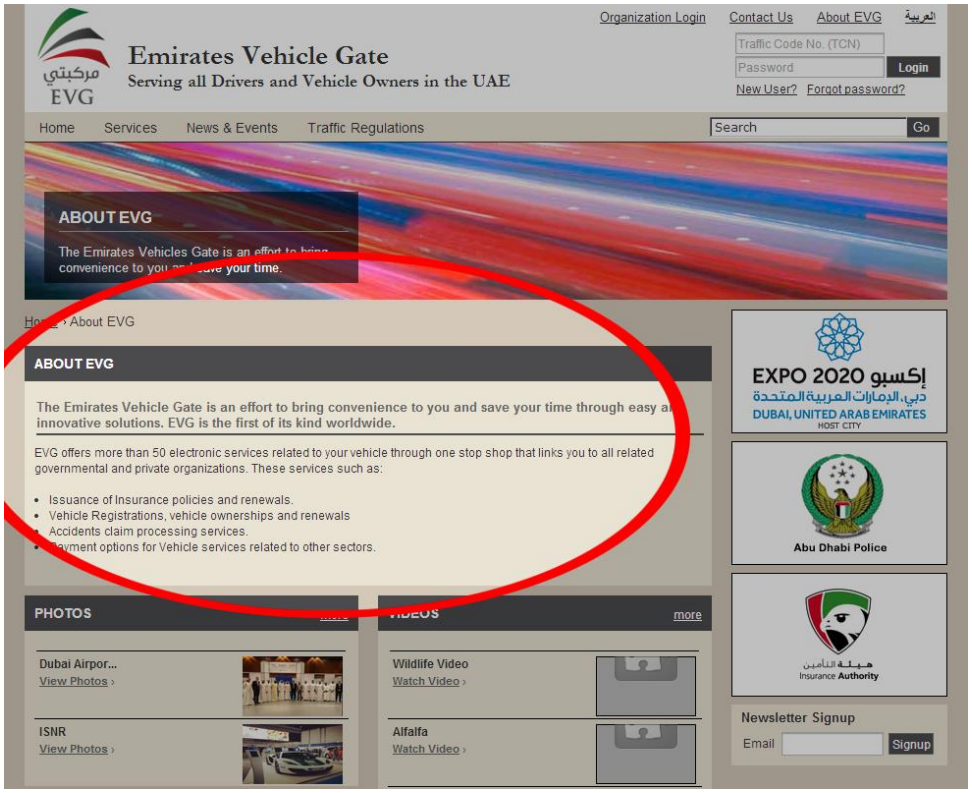
4.3 About EVG

This link provides access to the following pages: About EVG, Photos, and Videos.

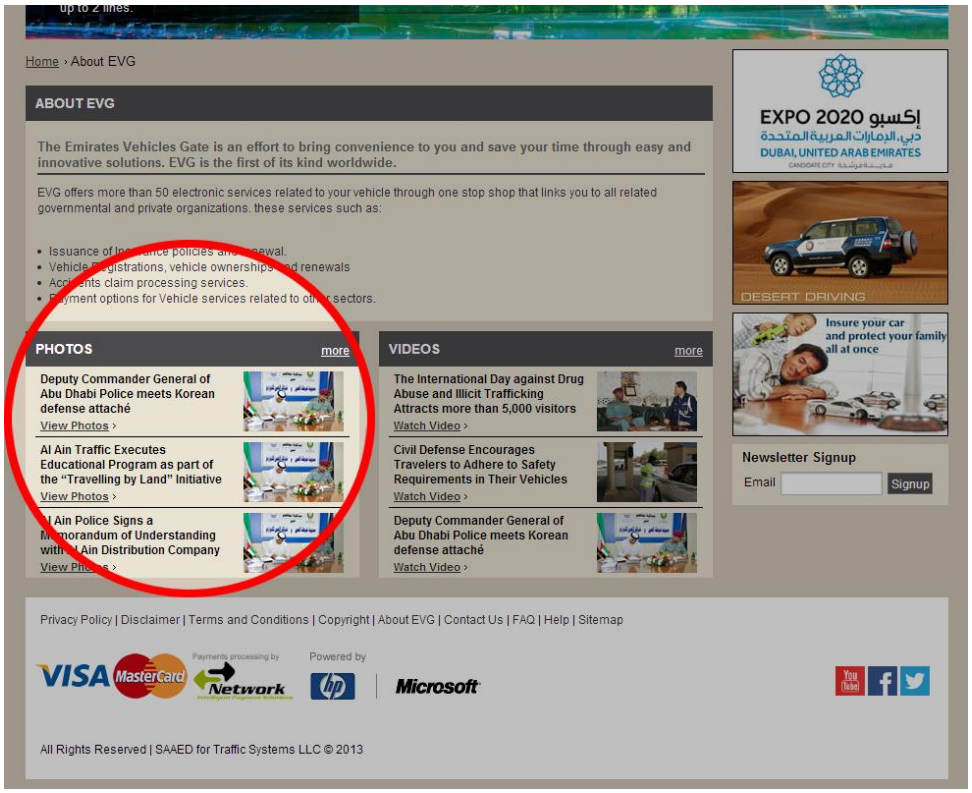
*Know more of EVG via the **About EVG** link.*

4.3.1 About EVG

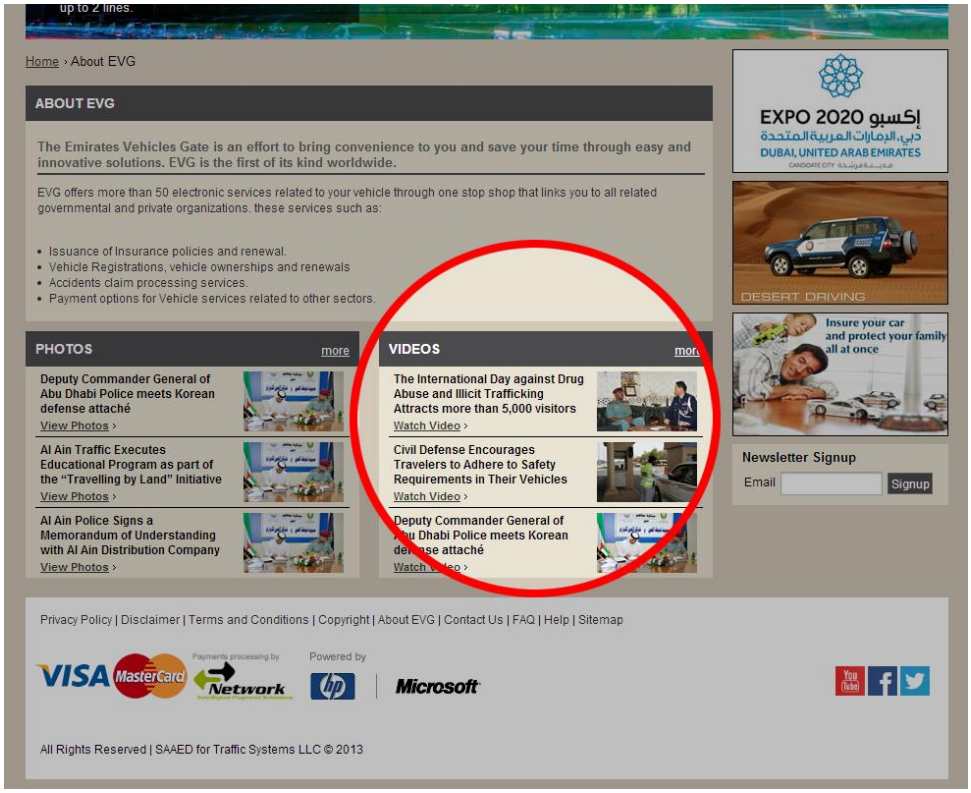
The About EVG page includes the following sections: About, Photos, and Videos.



The About EVG section.


Home › About EVG
ABOUT EVG
The Emirates Vehicles Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide.
EVG offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations. these services such as:
Vehicle Registrations, vehicle ownerships and renewals
Accidents claim processing services.
Payment options for Vehicle services related to other sectors.
PHOTOS
more
Deputy Commander General of Abu Dhabi Police meets Korean defense attaché
View Photos ›
Al Ain Traffic Executes Educational Program as part of the "Travelling by Land" Initiative
View Photos ›
Al Ain Police Signs a Memorandum of Understanding with Al Ain Distribution Company
View Photos ›
VIDEOS
more
The International Day against Drug Abuse and Illicit Trafficking Attracts more than 5,000 visitors
Watch Video ›
Civil Defense Encourages Travelers to Adhere to Safety Requirements in Their Vehicles
Watch Video ›
Deputy Commander General of Abu Dhabi Police meets Korean defense attaché
Watch Video ›
EXPO 2020 إكسبو
دبي، الإمارات العربية المتحدة
DUBAI, UNITED ARAB EMIRATES
DESERT DRIVING
Insure your car and protect your family all at once
Newsletter Signup
Email
Signup
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
VISA
MasterCard
Network
Powered by
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2013

The Photos section.


Home › About EVG
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• Issuance of Insurance policies and renewal.
• Vehicle Registrations, vehicle ownerships and renewals
• Accidents claim processing services.
• Payment options for Vehicle services related to other sectors.
PHOTOS
more
Deputy Commander General of Abu Dhabi Police meets Korean defense attaché
View Photos ›
Al Ain Traffic Executes Educational Program as part of the "Travelling by Land" Initiative
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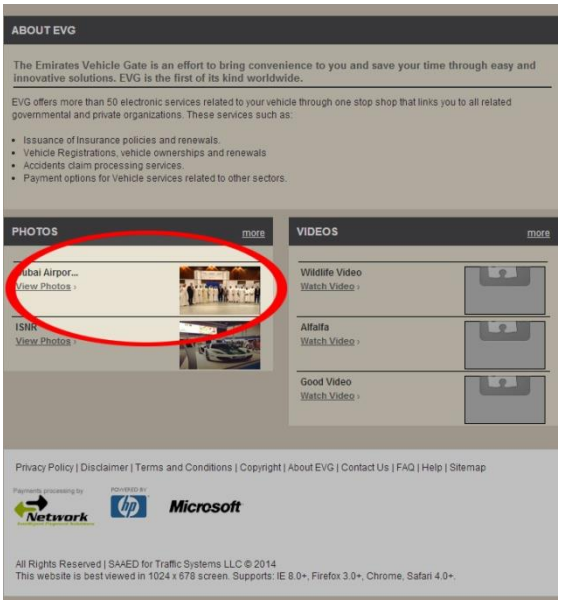
Al Ain Police Signs a Memorandum of Understanding with Al Ain Distribution Company
View Photos ›
VIDEOS
The International Day against Drug Abuse and Illicit Trafficking Attracts more than 5,000 visitors
Watch Video ›
Civil Defense Encourages Travelers to Adhere to Safety Requirements in Their Vehicles
Watch Video ›
EXPO 2020 إكسبو
DUBAI, UNITED ARAB EMIRATES
DESERT DRIVING
Insure your car and protect your family all at once
Newsletter Signup
Email
Signup
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
All Rights Reserved | SAAED for Traffic Systems LLC © 2013

The Videos section.

4.3.2 Photos

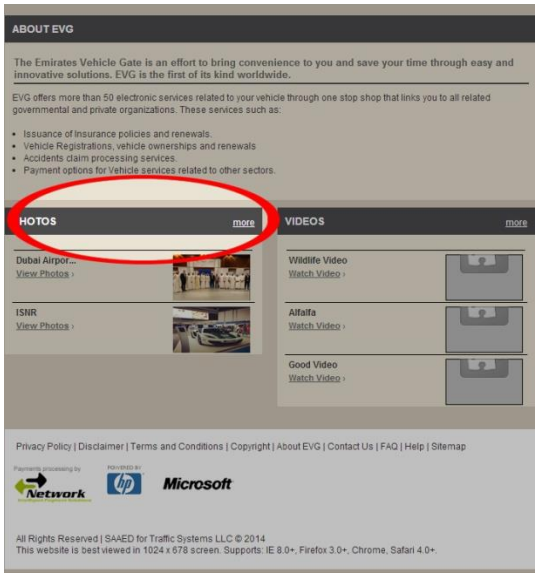
The Photos page is a collection of pictures open for viewing by the public.

1. From the About EVG page, to view a specific album from the list provided, select and click on any part of the album snippet.


ABOUT EVG
The Emirates Vehicle Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide.
EVG offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations. These services such as:
Issuance of Insurance policies and renewals.
Vehicle Registrations, vehicle ownerships and renewals
Accidents claim processing services.
Payment options for Vehicle services related to other sectors.
PHOTOS
more
Dubai Airpor...
View Photos
ISNR
View Photos
VIDEOS
more
Wildlife Video
Watch Video
Alfalfa
Watch Video
Good Video
Watch Video
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Network
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

Click on a selected album snippet of choice.

2. From the About EVG page, to view all available albums, click on the more button.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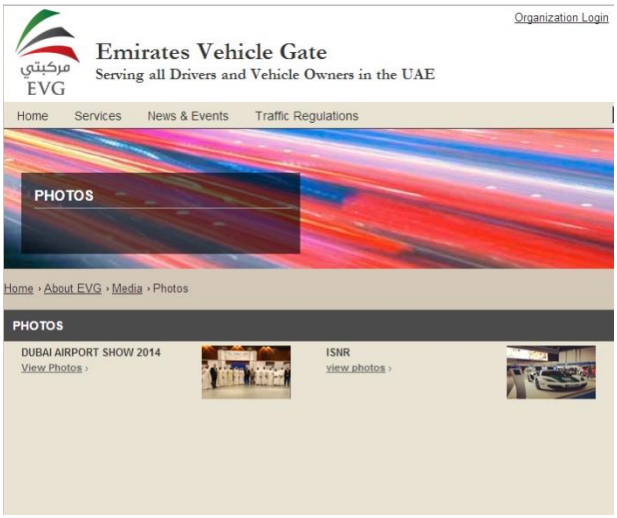
EVG offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations. These services such as:
Issuance of Insurance policies and renewals.
Vehicle Registrations, vehicle ownerships and renewals
Accidents claim processing services.
Payment options for Vehicle services related to other sectors.
PHOTOS
more
Dubai Airpor...
View Photos
ISNR
View Photos
VIDEOS
more
Wildlife Video
Watch Video
Alfalfa
Watch Video
Good Video
Watch Video
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Network
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

Click on the Photos bar to display available albums.



The available albums displayed.

a. Select which album to view, and click on it.
b. Select a picture to view, and click on it to display the image on a pop-up.
c. Navigate using the Next and Previous buttons, or start an image slideshow by click on the Play button.

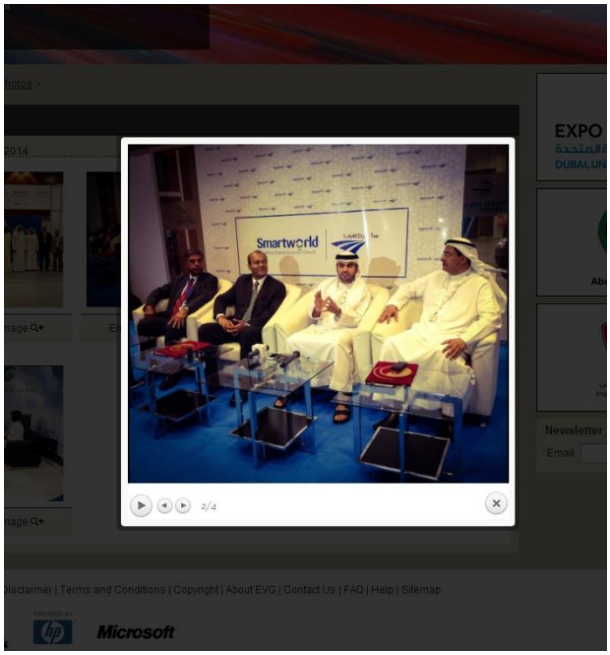


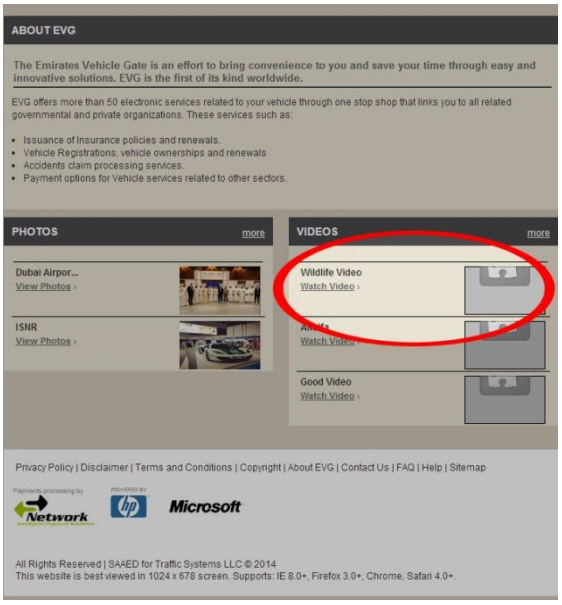
Image pop-up displayed. Navigate the current album using the Image Viewer buttons.

d. Close the pop-up by clicking on the Close button or just clicking anywhere outside the pop-up.

4.3.3 Videos

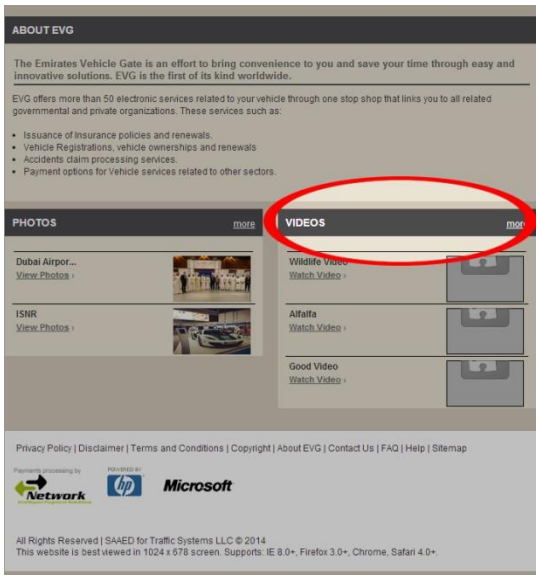
The Videos page is a collection of videos open for viewing by the public.

1. From the About EVG page, to view a specific album from the list provided, select and click on any part of the album snippet.


ABOUT EVG
The Emirates Vehicle Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide.
EVG offers more than 50 electronic services related to your vehicle through one stop shop that links you to all related governmental and private organizations. These services such as:
Issuance of Insurance policies and renewals.
Vehicle Registrations, vehicle ownerships and renewals
Accidents claim processing services.
Payment options for Vehicle services related to other sectors.
PHOTOS
more
Dubai Airpor...
View Photos
ISNR
View Photos
VIDEOS
more
Wildlife Video
Watch Video
Good Video
Watch Video
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

Click on a selected video snippet of choice.

2. From the About EVG page, to view all available videos, click on the more button.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Issuance of Insurance policies and renewals.
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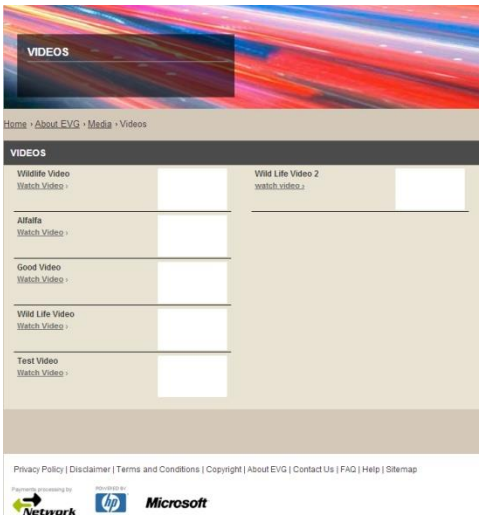
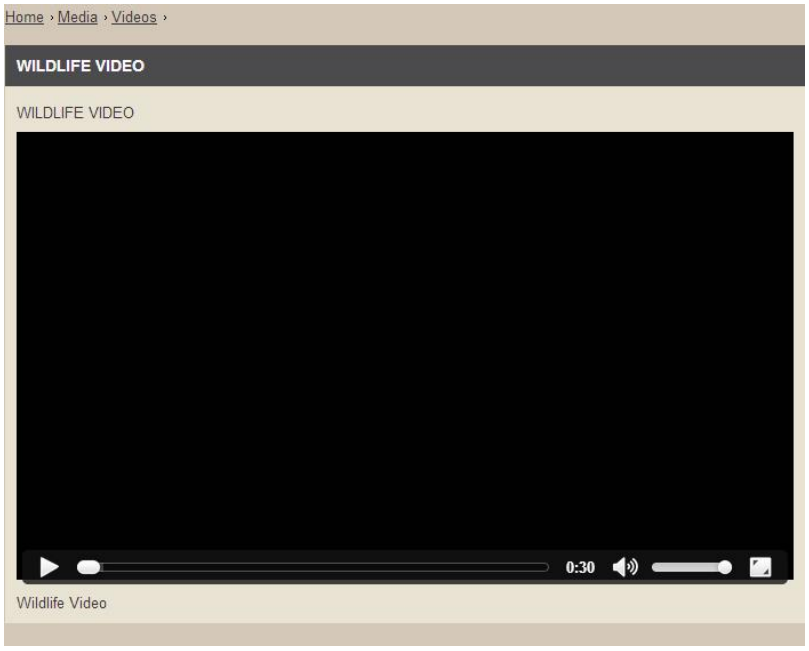
Accidents claim processing services.
Payment options for Vehicle services related to other sectors.
PHOTOS
more
Dubai Airpor...
View Photos
ISNR
View Photos
VIDEOS
Alfalfa
Watch Video
Good Video
Watch Video
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

Click on the Videos bar to display available videos.



The available albums displayed.

a. Select a video to view, and click on it.
b. Navigate using the Next and Previous buttons, or start an image slideshow by click on the Play button.



Video player displayed.

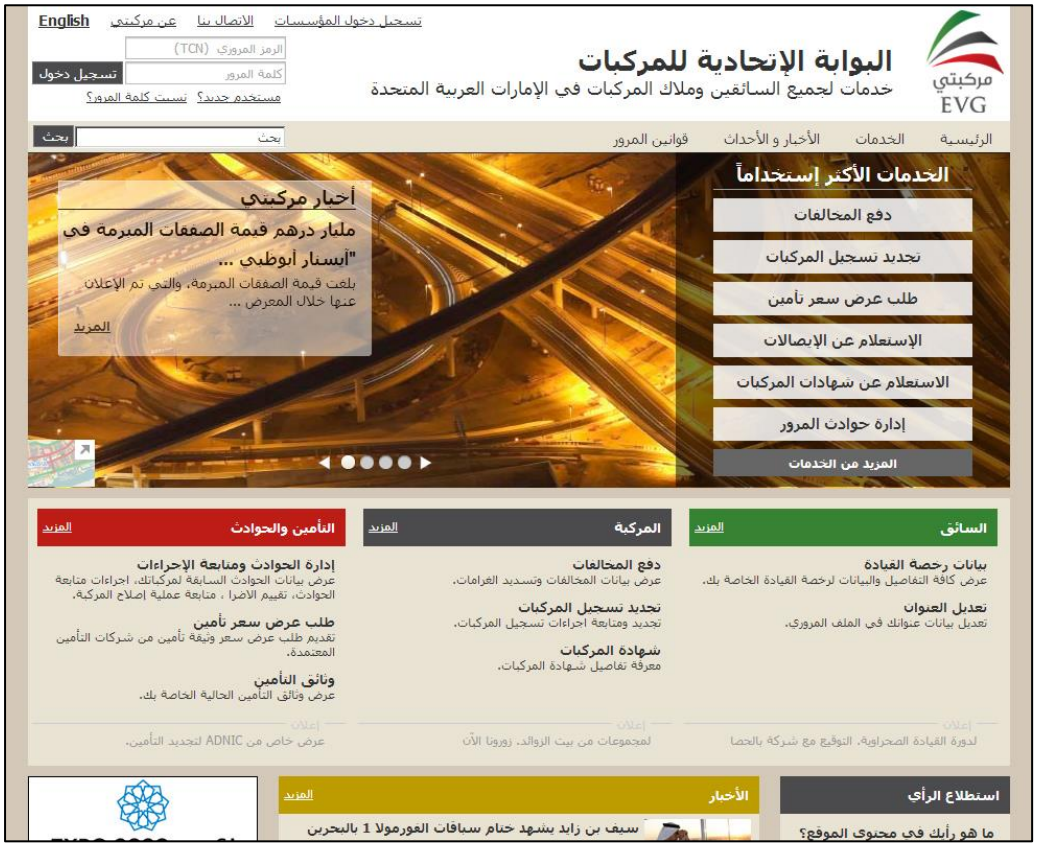
c. Close the pop-up by clicking on the Close button or just clicking anywhere outside the pop-up.

4.4 Arabic Version

This feature allows the user to change the language and layout of the portal to its Arabic version.

1. Click on the Arabic button **العربية** found on the top right hand side of the website's header.

*Switch to the portal's Arabic version by clicking on the **العربية** button.*

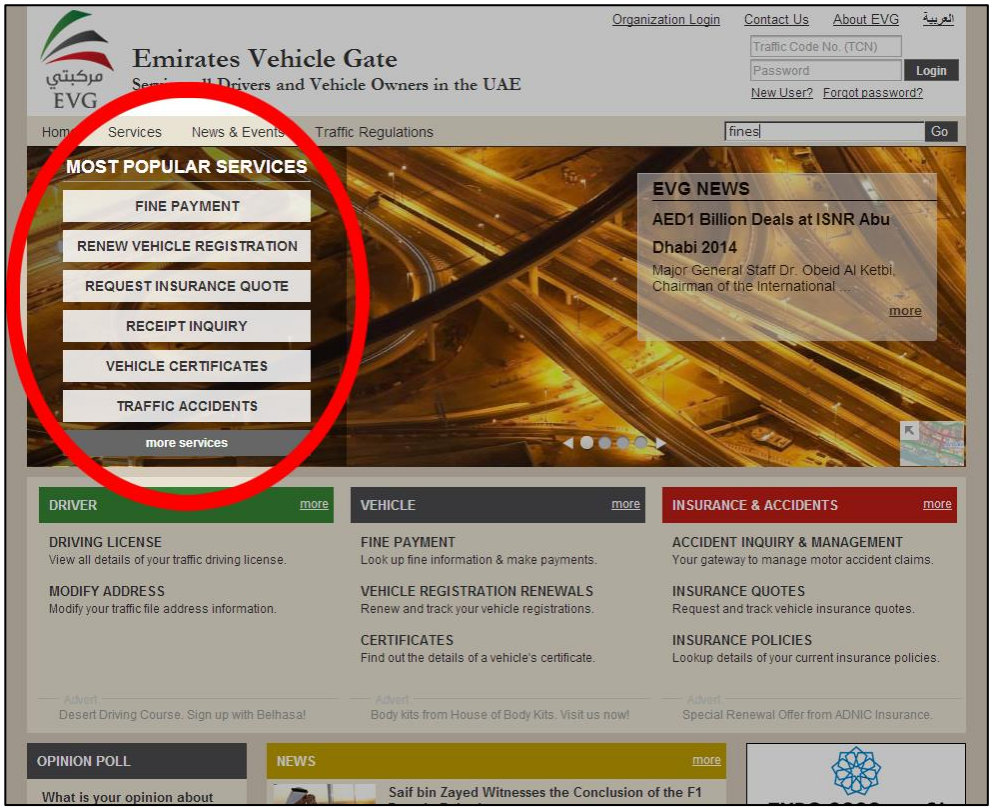


The portal's Arabic version.

4.5 Most Popular Services

The Most Popular Services area provides a quick access to services most frequently used in the EVG portal.

1. Click on one of the links displayed in the Most Popular Services area to avail of the service chosen. Choose among 6 services – **Fine Payment**, **Renew Vehicle Registration**, **Request Insurance Quote**, **Receipt Inquiry**, **Vehicle Certificates**, **and Traffic Accidents** – or select the quick link to **more services**.

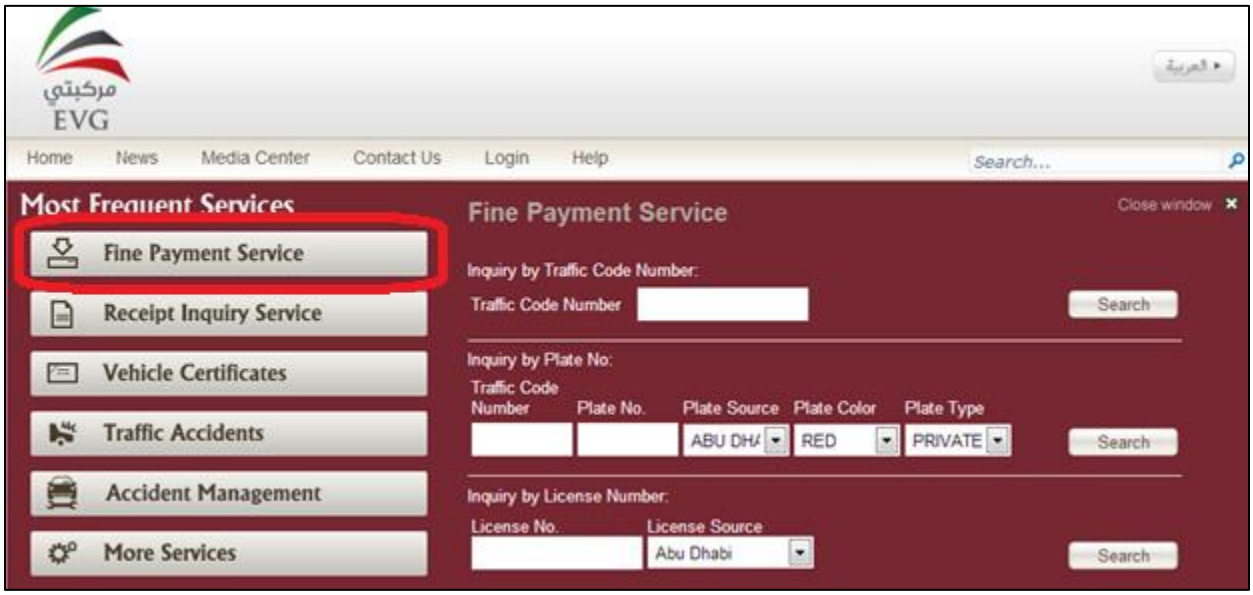


A quick access to the most popular services.

4.5.1 Fine Payment

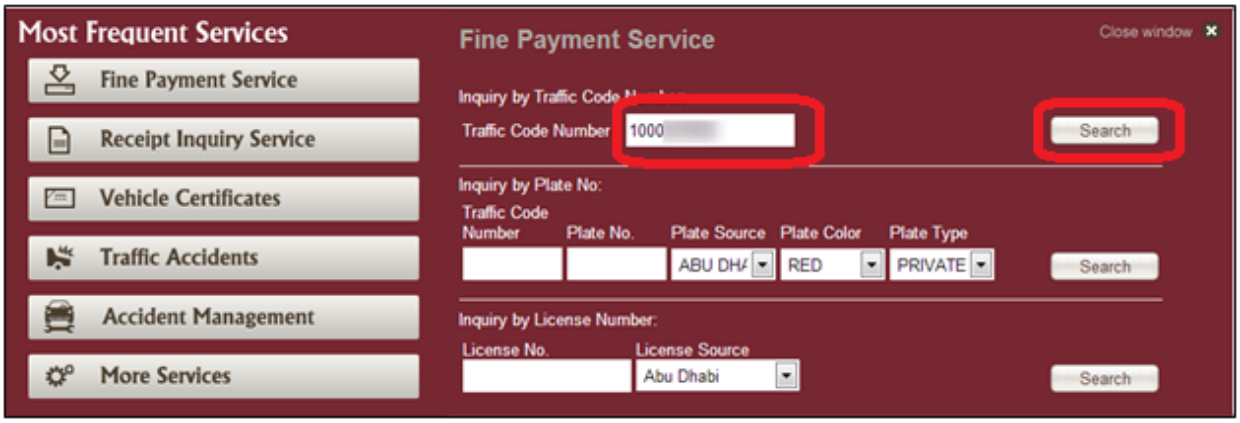
1. After successful implementation of the federal traffic and licensing system, this electronic inquiry and traffic fine payment system is now available in the Emirates saving time and effort for UAE citizens and residents connected to the system.

2. User selects 'Fine Payment Service' and related pop up menu will appear with a list of options.

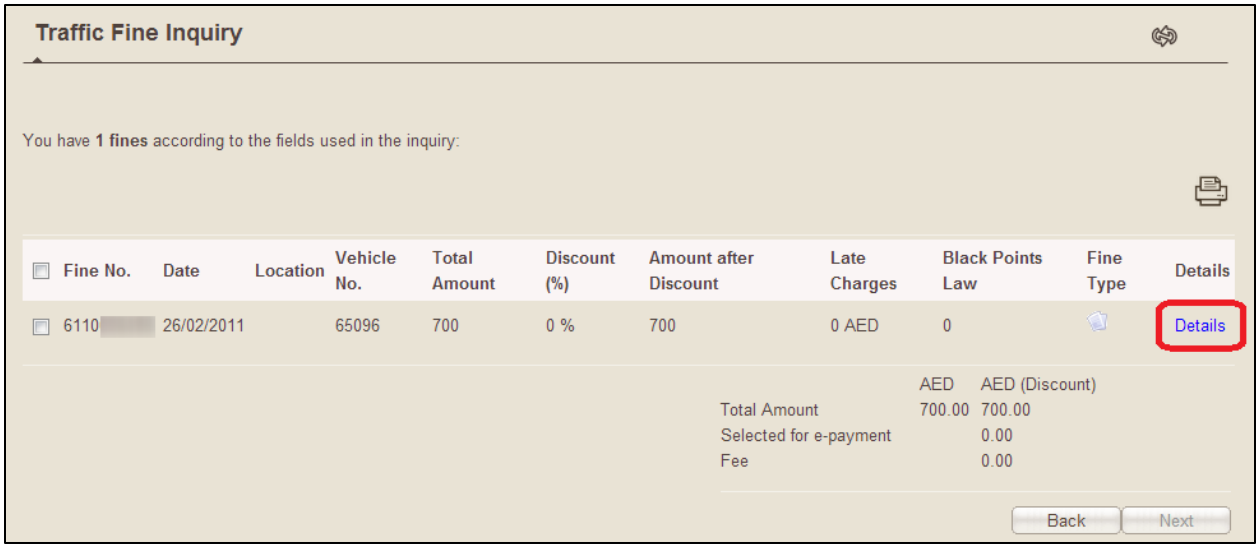


4.5.1.1 Inquiry by Traffic Code Number

1. Enter the 'Traffic Code Number' under 'Inquiry by Traffic Code Number'.
2. Click on **Search** button.

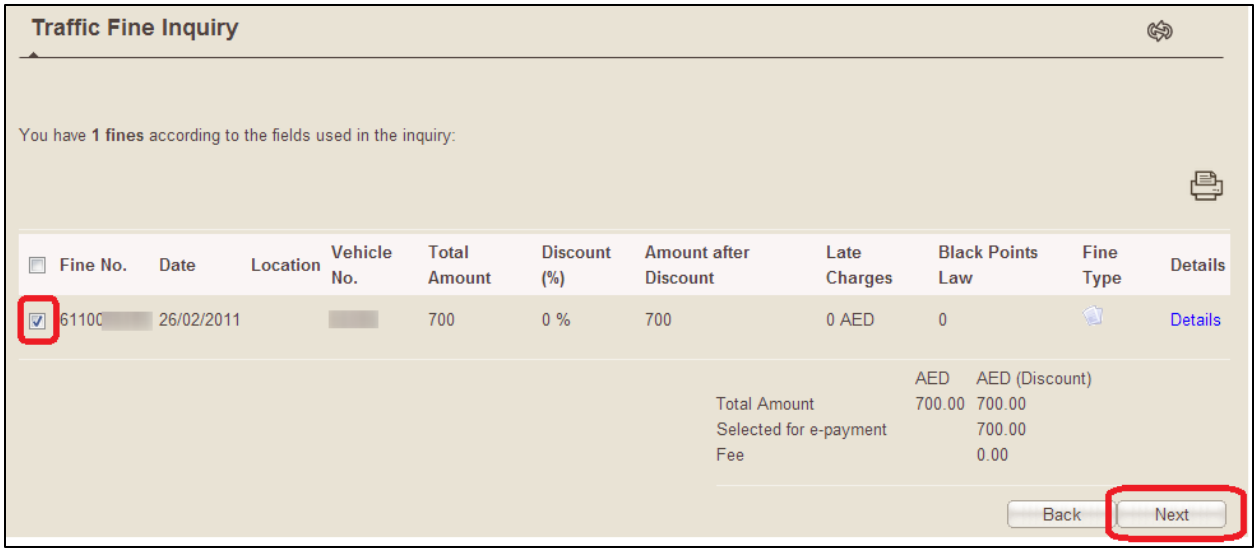


3. The particular Traffic Code Number results are displayed with a list of fines. Click on **Details** hyperlink to view the details of a fine.

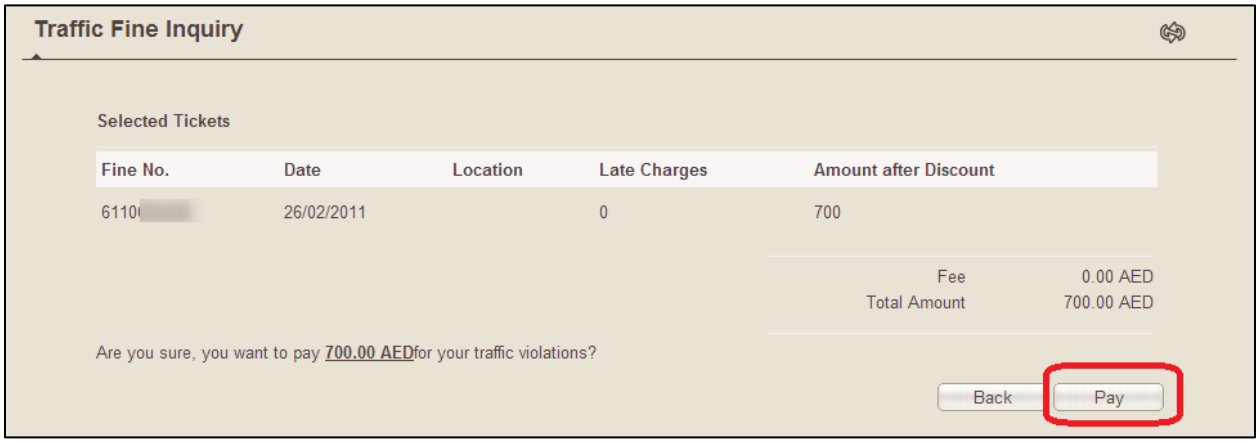


4. The particular details are displayed for the particular fine, in a pop up window. Click on **Close** button to close the pop up window and view the list of fines again.

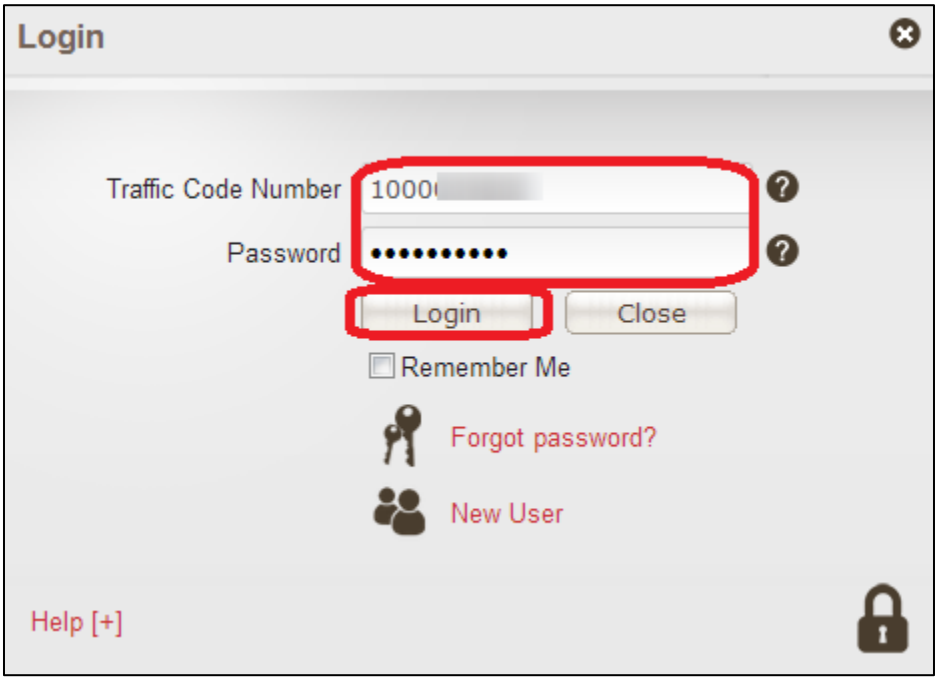
5. Check (√) the fine that needs to be processed. Click on **Next** button to navigate to next page.



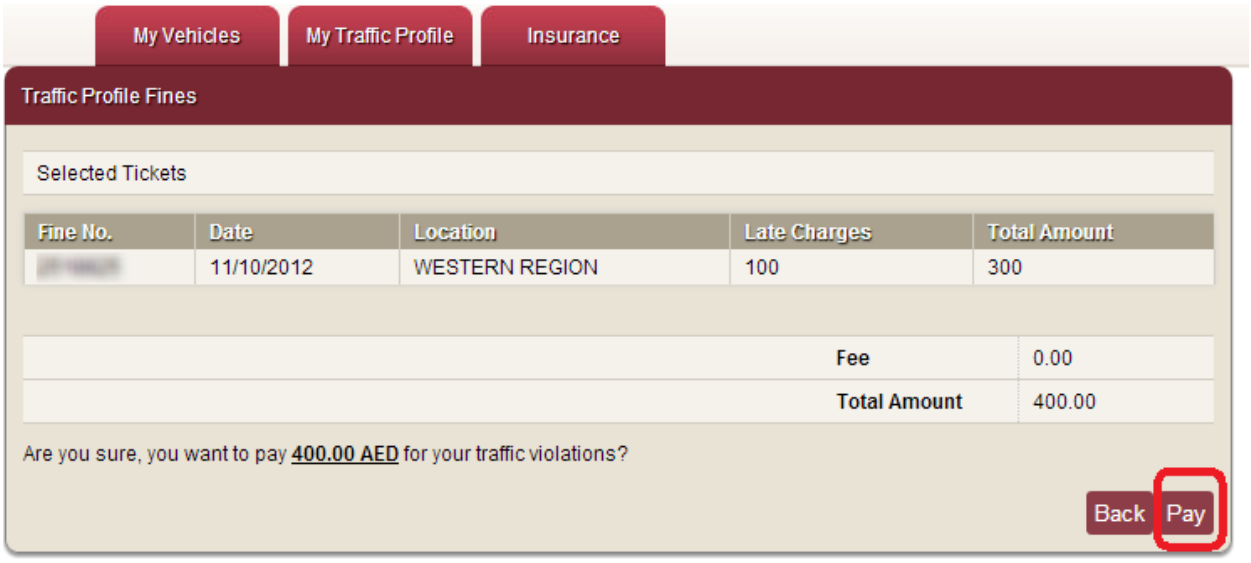
6. The confirmation page will be displayed. Click on **Pay** button to pay the selected fine.



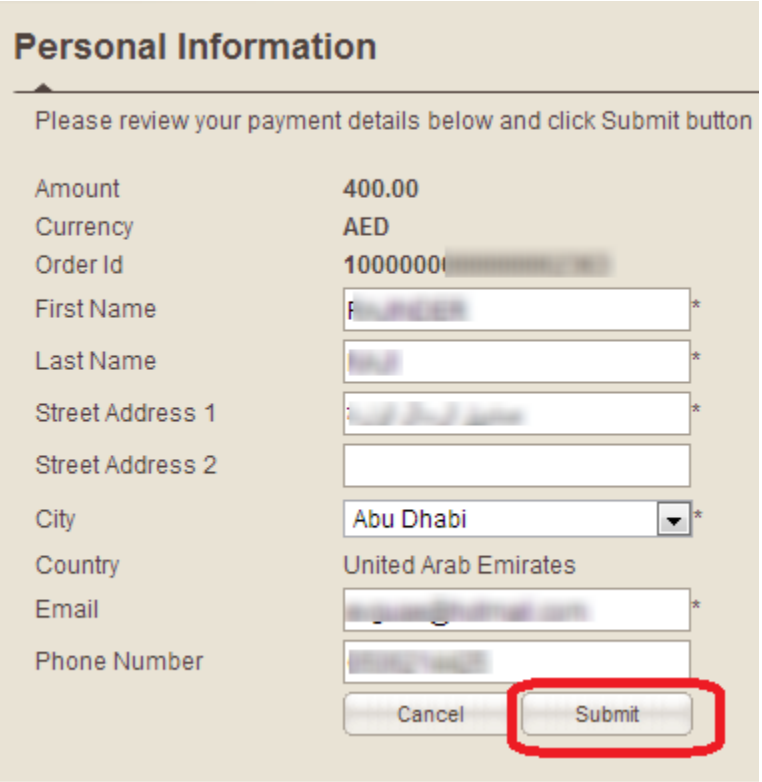
7. User will be directed to Login page. The traffic code number is automatically entered by system based on the traffic code number used when searching for fines. User needs to enter the password, and click **Login** button.



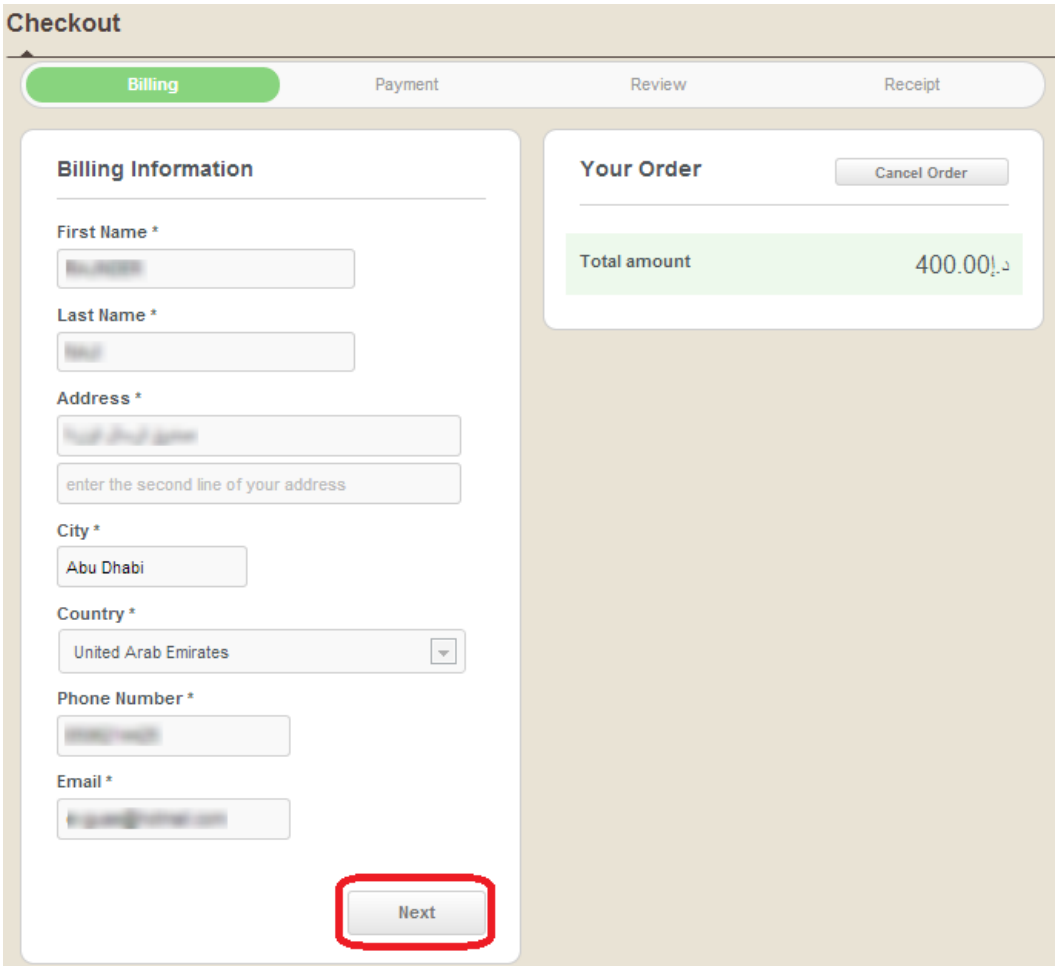
8. Upon successful login, user will be directed to confirmation to pay page. Click on **Pay** button.



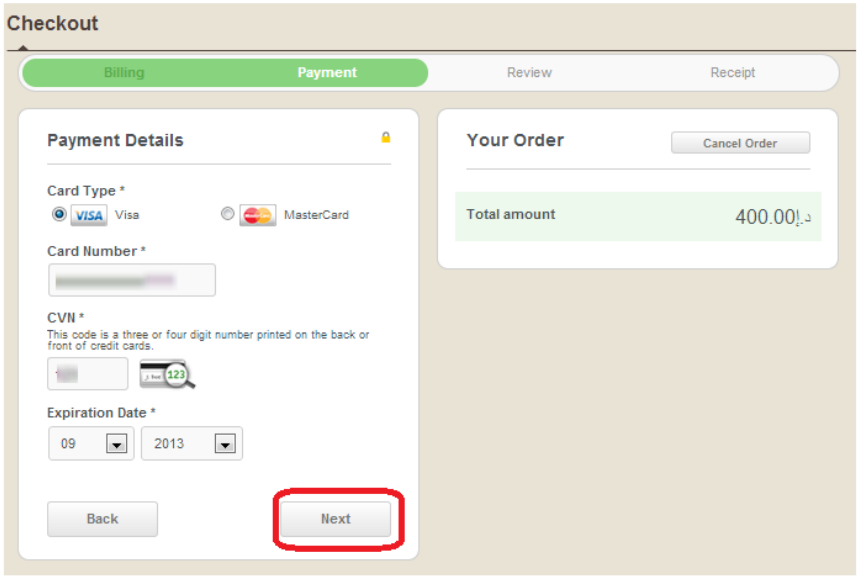
9. After clicking on the Pay button, User will be navigated to the payment merchant page as below, where the user fills in personal information. Next, click **Submit** button.



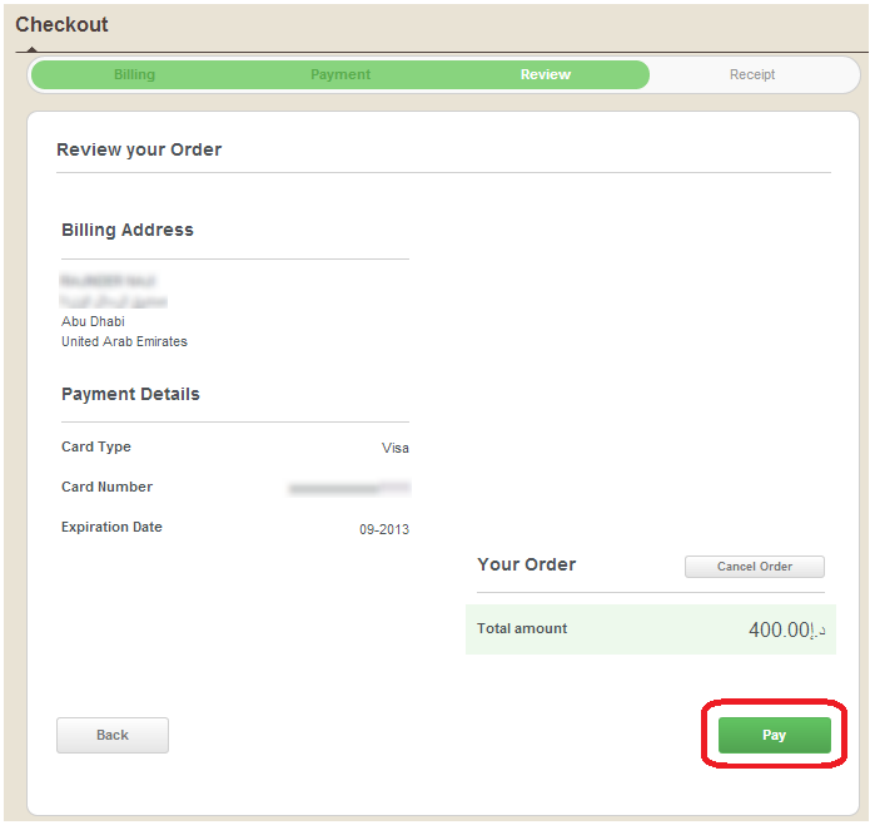
10. User will be navigated to payment merchant page as below, where user fills in their billing information. Next, click the **Next** button.



11. User will be navigated to Payment page as below, where user needs to enter payment details. Next, click the **Next** button.



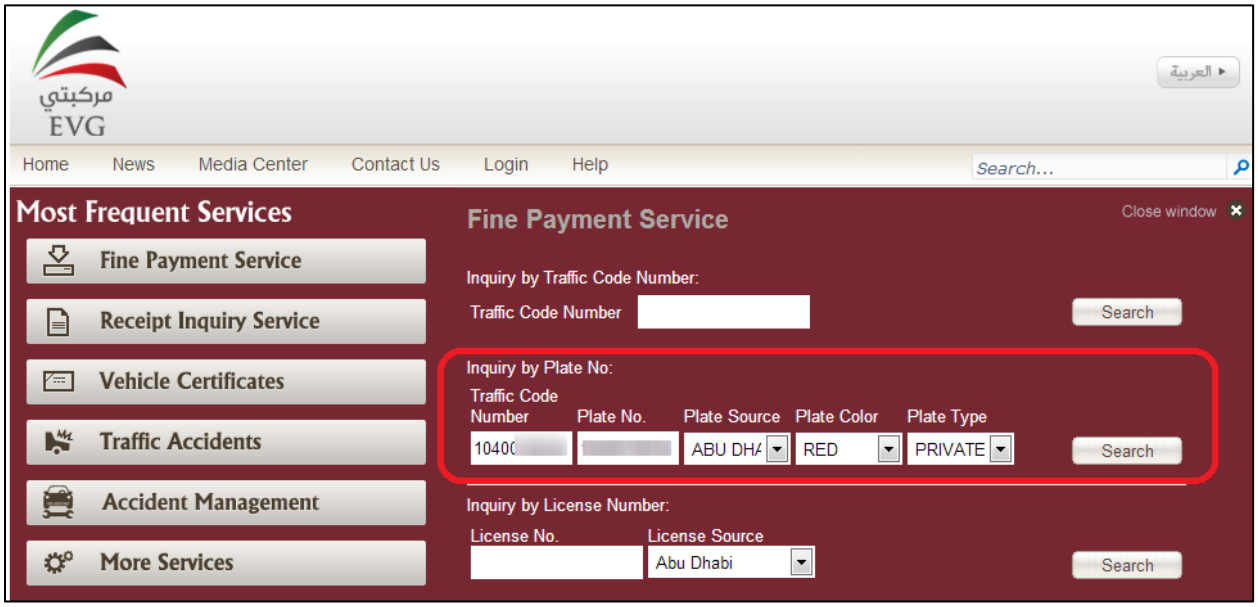
12. User will be navigated to Review page as below, where user needs to confirm the details before Paying. Next, click the **Pay** button.



13. Upon successful payment, user will be navigated to receipt page. Here, user can print the receipt by clicking on the **Print** button, or click **Back to Tickets Search** button to search for other tickets.

4.5.1.2 Inquiry by Plate Data

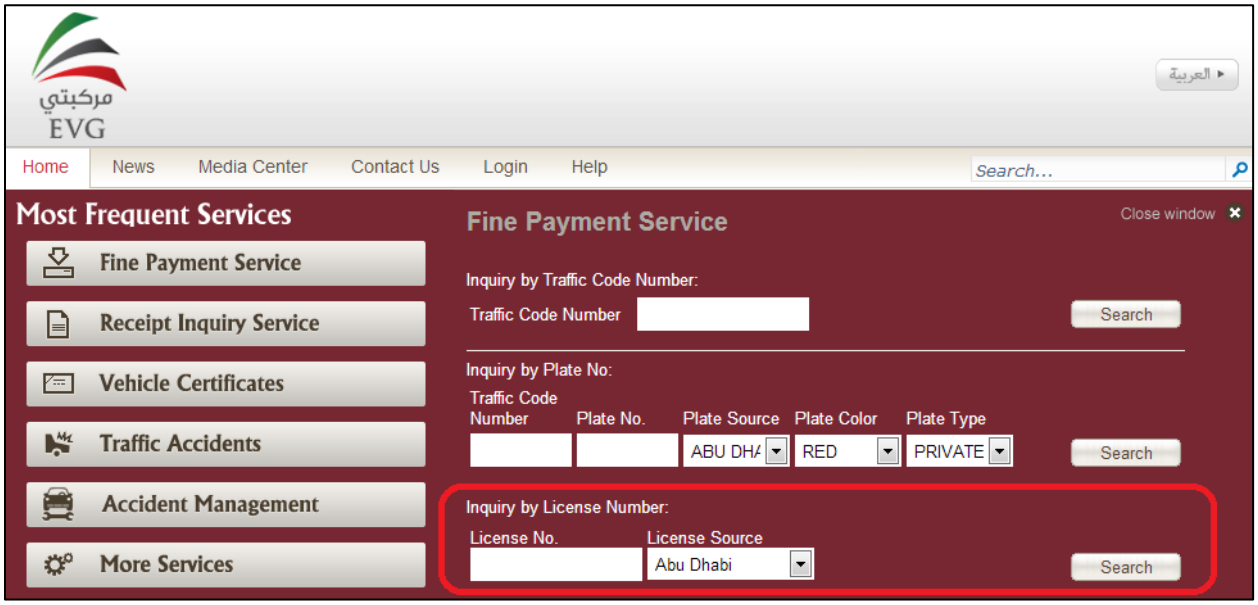
1. Fine ticket can also be searched using inquiry by plate number.
2. User need to enter traffic code number, plate number, plat source, plate color, and plate type.
3. Next, click Search button.



4. The fine tickets for the particular plate number will be displayed. For fine payment, please repeat step 3 to step 13 from 4.4.1.1: Inquiry by Traffic Code Number. Click here to refer.

4.5.1.3 Inquiry by License Information

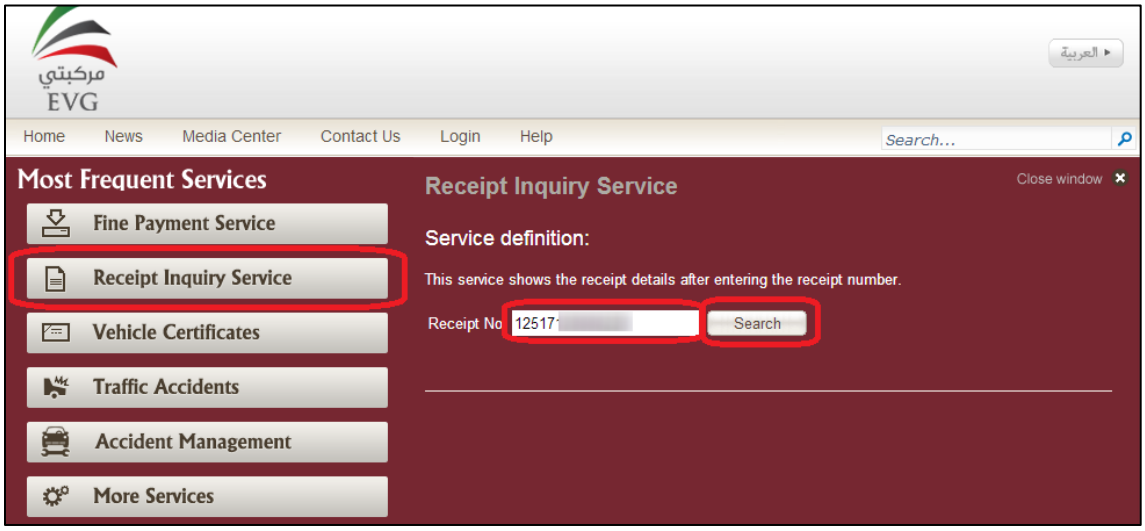
1. Enter license number and license source in 'Inquiry by License Information' section. Next, click **Search** button.



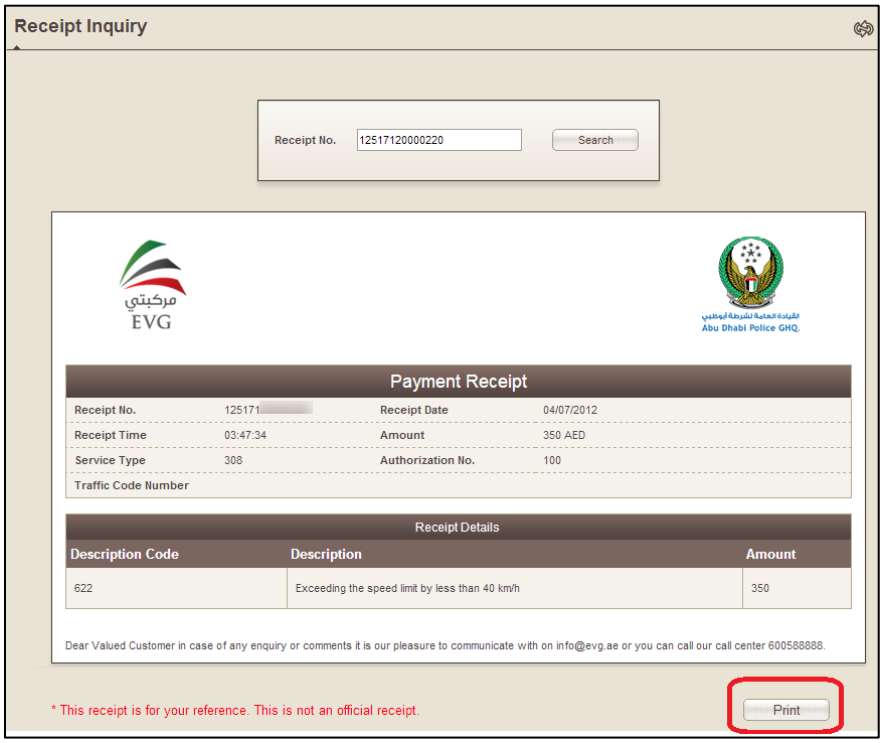
Note: As of now, there are no license number details in the system.

4.5.2 Renew Vehicle Registration

1. This service shows all the financial receipts of the traffic file.
2. Select the Receipt Inquiry Service from the 'Most Frequent Services' menu.
3. The pop up menu for the 'Receipt Inquiry Service' is displayed.
4. Enter the Receipt number and click on **Search** button.



5. The particular Receipt Details are displayed. User can print the receipt by clicking the **Print** button.

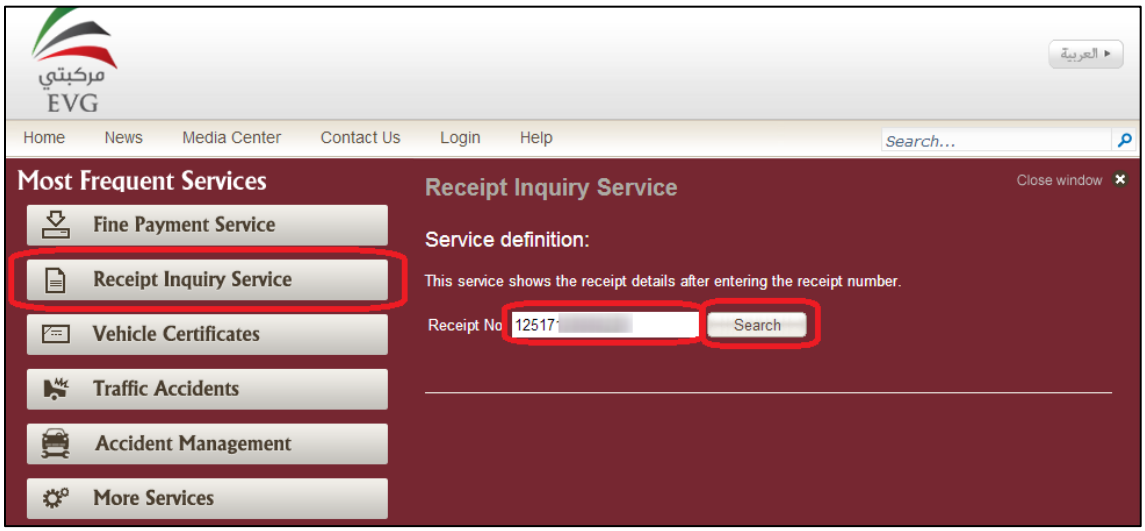


4.5.3 Request Insurance Quote

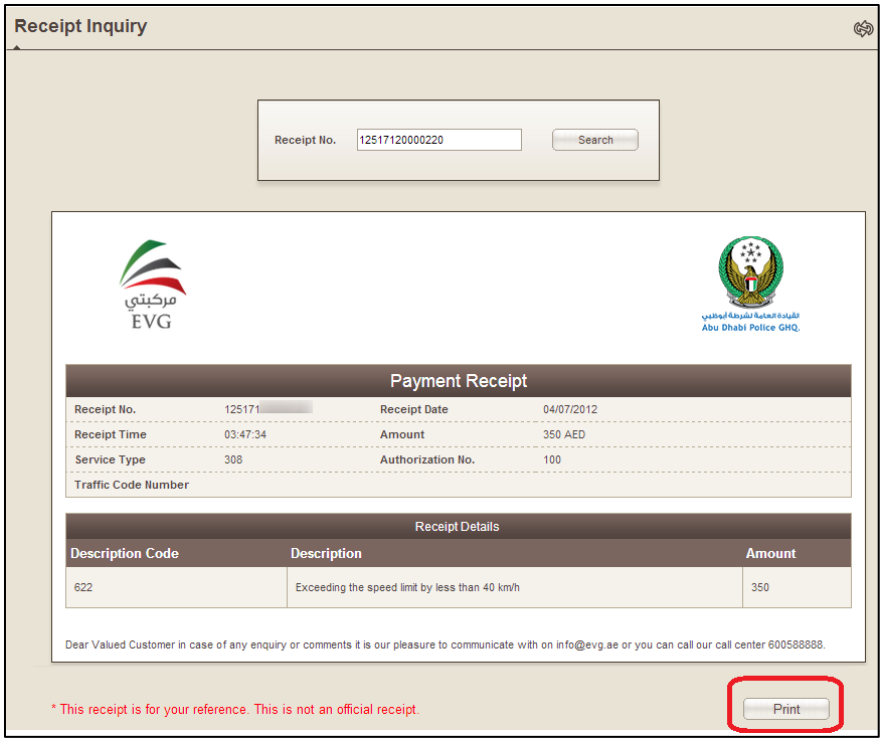
1. This service shows all the financial receipts of the traffic file.
2. Select the Receipt Inquiry Service from the 'Most Frequent Services' menu.
3. The pop up menu for the 'Receipt Inquiry Service' is displayed.

4.5.4 Receipt Inquiry

1. This service shows all the financial receipts of the traffic file.
2. Select the Receipt Inquiry Service from the 'Most Frequent Services' menu.
3. The pop up menu for the 'Receipt Inquiry Service' is displayed.
4. Enter the Receipt number and click on **Search** button.

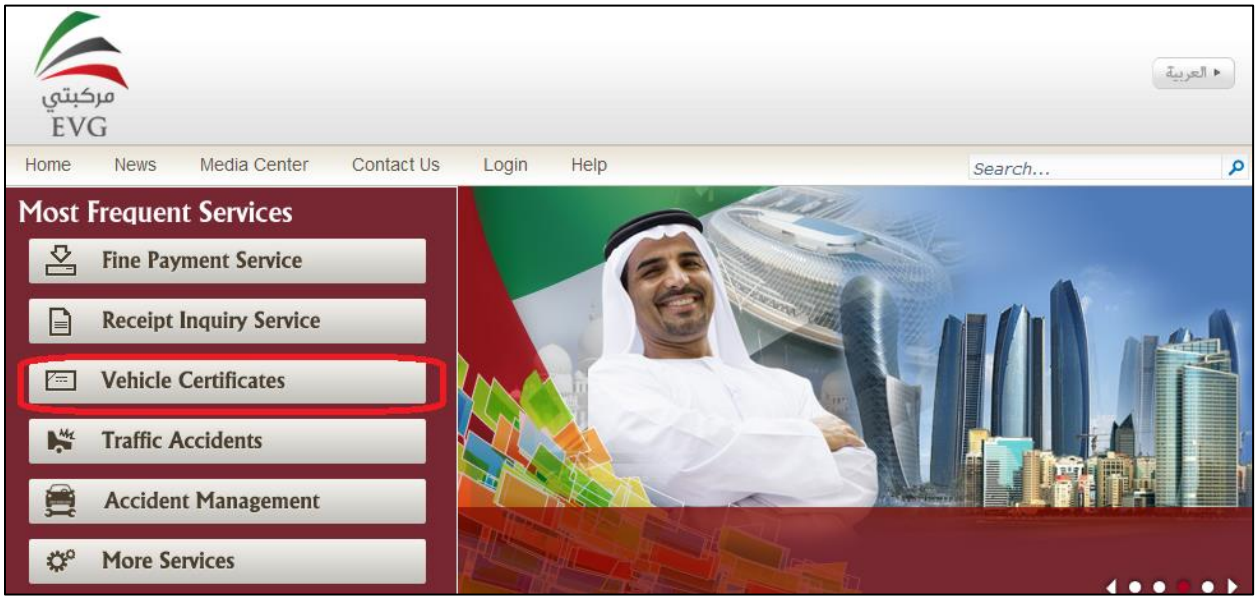


5. The particular Receipt Details are displayed. User can print the receipt by clicking the **Print** button.

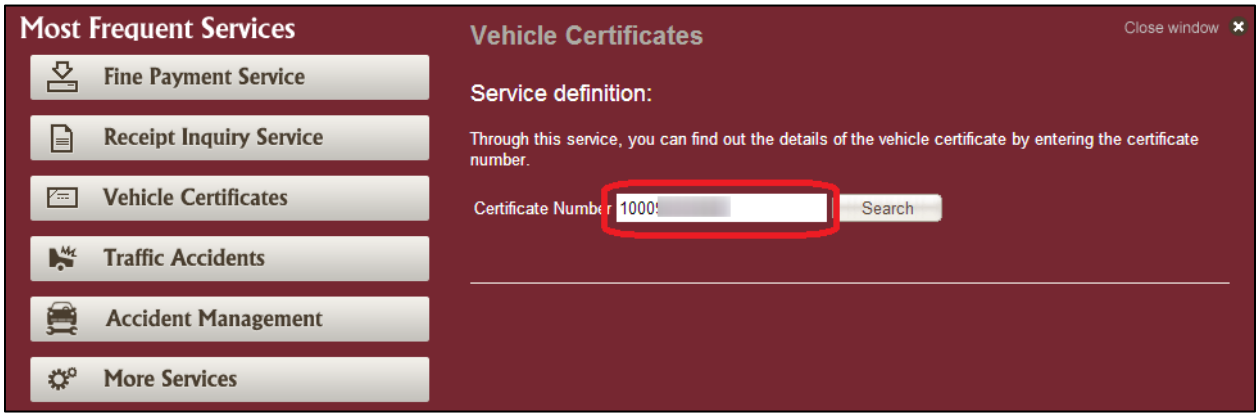


4.5.5 Vehicle Certificates

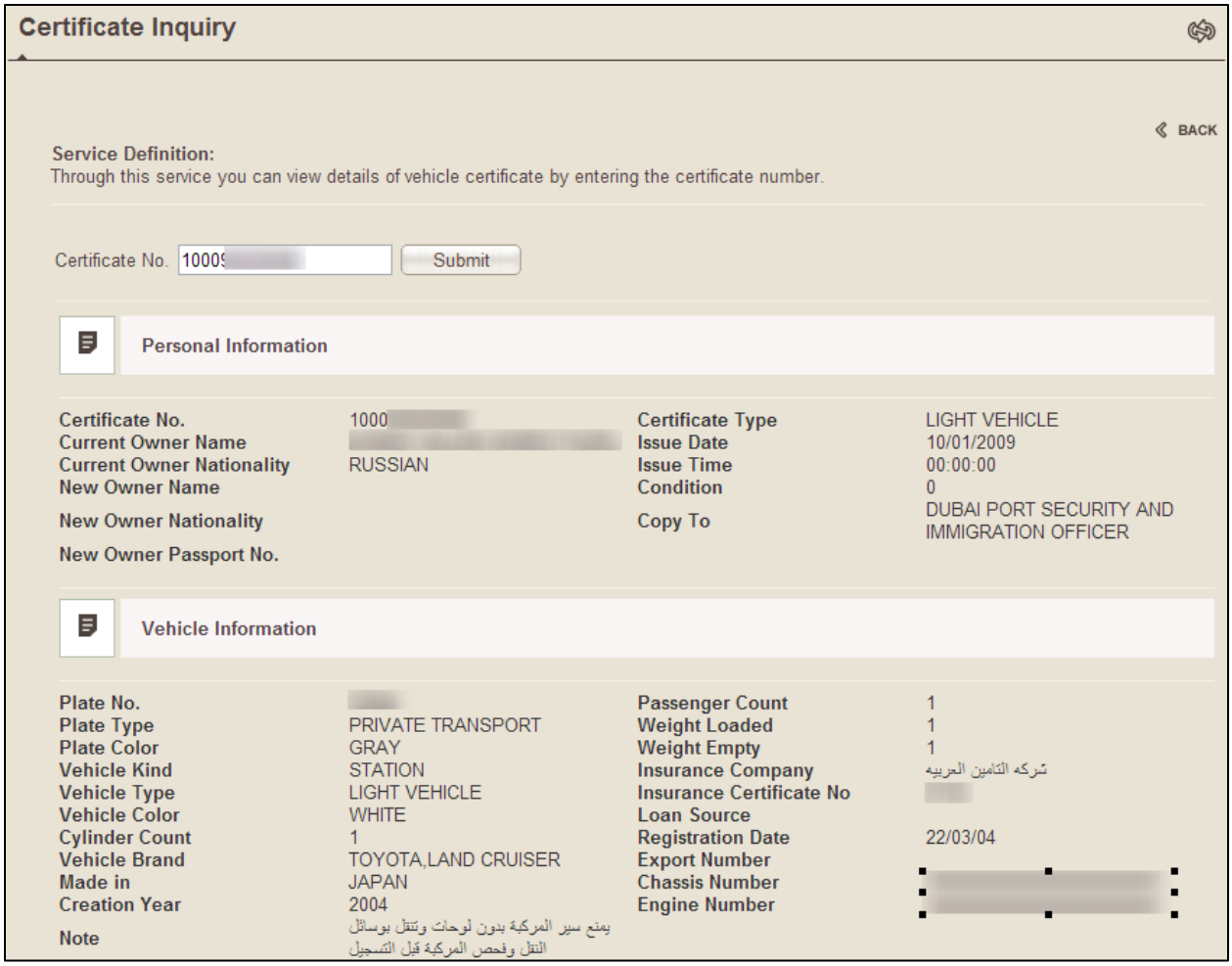
1. Through this service, you can view details of vehicle certificate by entering the certificate number.
2. Select the 'Vehicle Certificates' option from 'Most Frequent Services' menu.



3. The pop up menu of the Vehicle Certificates is displayed.
4. Enter the Certificate Number and click on **Search** button.

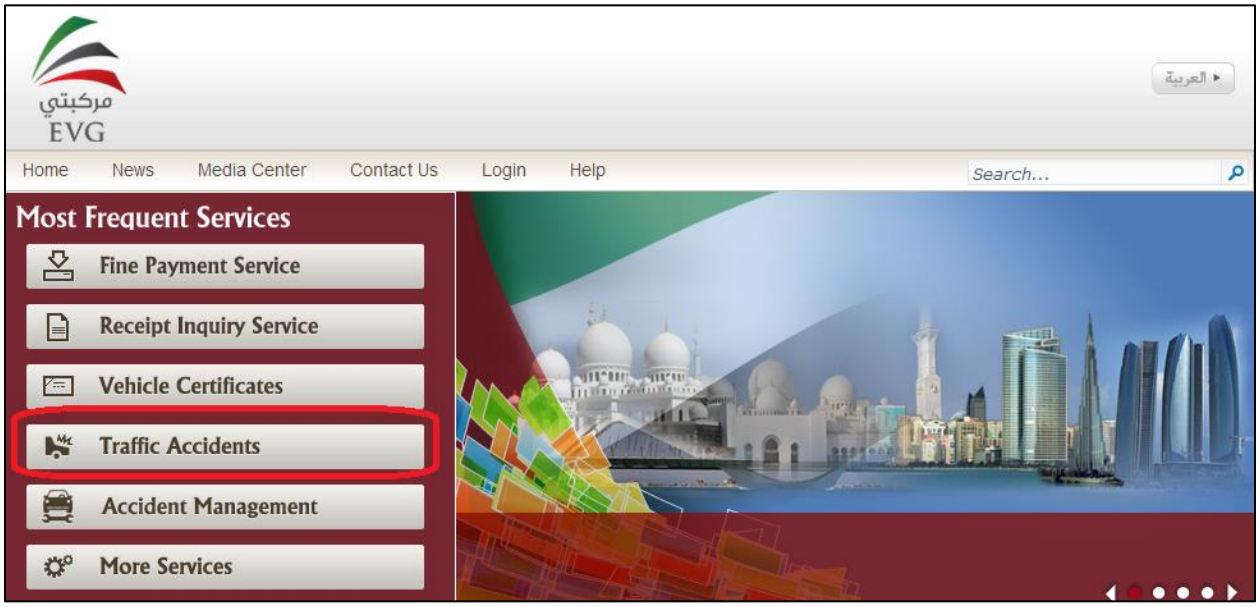


5. The Certificate details are displayed.


Certificate Inquiry
BACK
Service Definition:
Through this service you can view details of vehicle certificate by entering the certificate number.
Certificate No. 1000
Submit
Personal Information
Certificate No. 1000
Current Owner Name
Current Owner Nationality RUSSIAN
New Owner Name
New Owner Nationality
New Owner Passport No.
Certificate Type LIGHT VEHICLE
Issue Date 10/01/2009
Issue Time 00:00:00
Condition 0
Copy To DUBAI PORT SECURITY AND IMMIGRATION OFFICER
Vehicle Information
Plate No.
Plate Type PRIVATE TRANSPORT
Plate Color GRAY
Vehicle Kind STATION
Vehicle Type LIGHT VEHICLE
Vehicle Color WHITE
Cylinder Count 1
Vehicle Brand TOYOTA,LAND CRUISER
Made in JAPAN
Creation Year 2004
Note يمنع سير المركبة بدون لوحات وتنقل بوسائل النقل وفحص المركبة قبل التسجيل
Passenger Count 1
Weight Loaded 1
Weight Empty 1
Insurance Company شركه التامين العربيه
Insurance Certificate No
Loan Source
Registration Date 22/03/04
Export Number
Chassis Number
Engine Number

4.5.6 Traffic Accidents

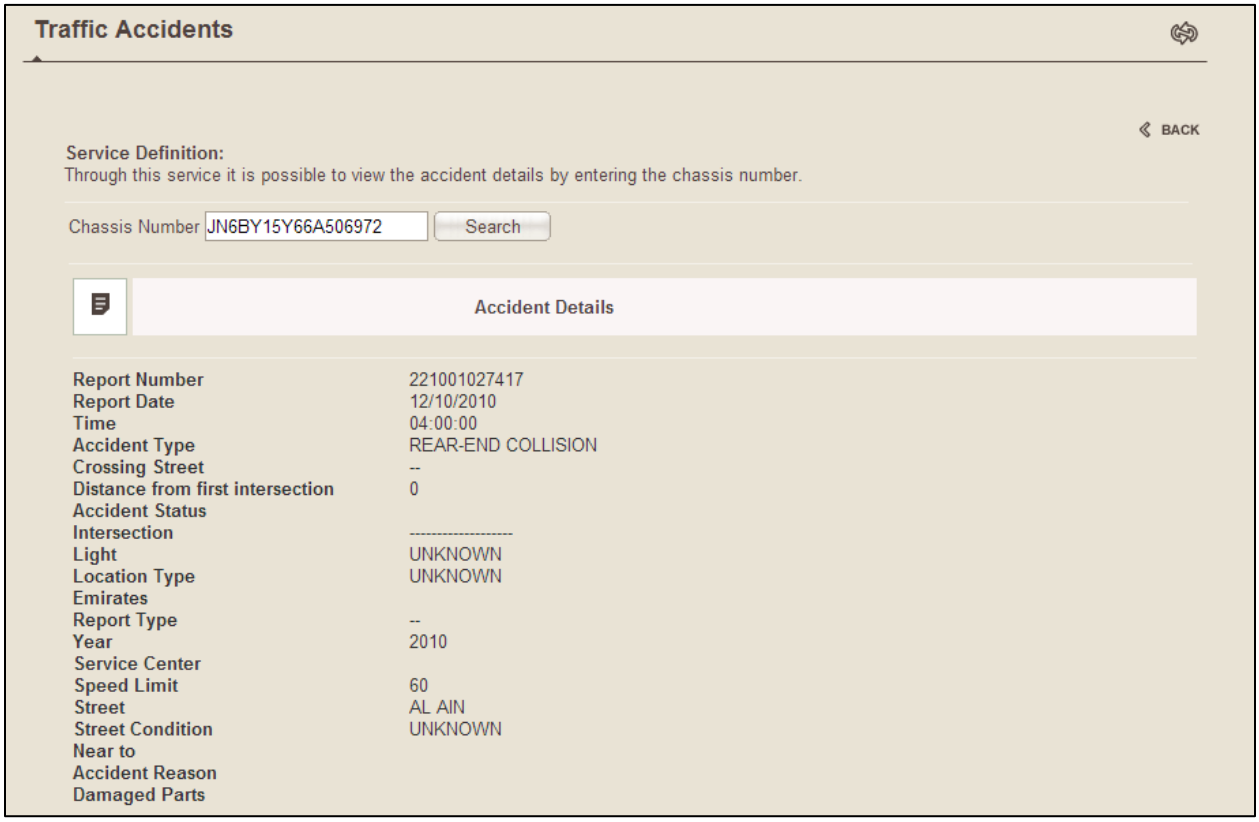
1. Through this service, it is possible to view the accident details by entering the chassis number.
2. Select the 'Traffic Accidents' option from 'Most Frequent Services' menu.



3. The pop up menu of the 'Traffic Accidents' is displayed. Enter the Chassis Number and click on **Search** button.

4. The Accident results are displayed. Click on **Report Number** hyperlink.

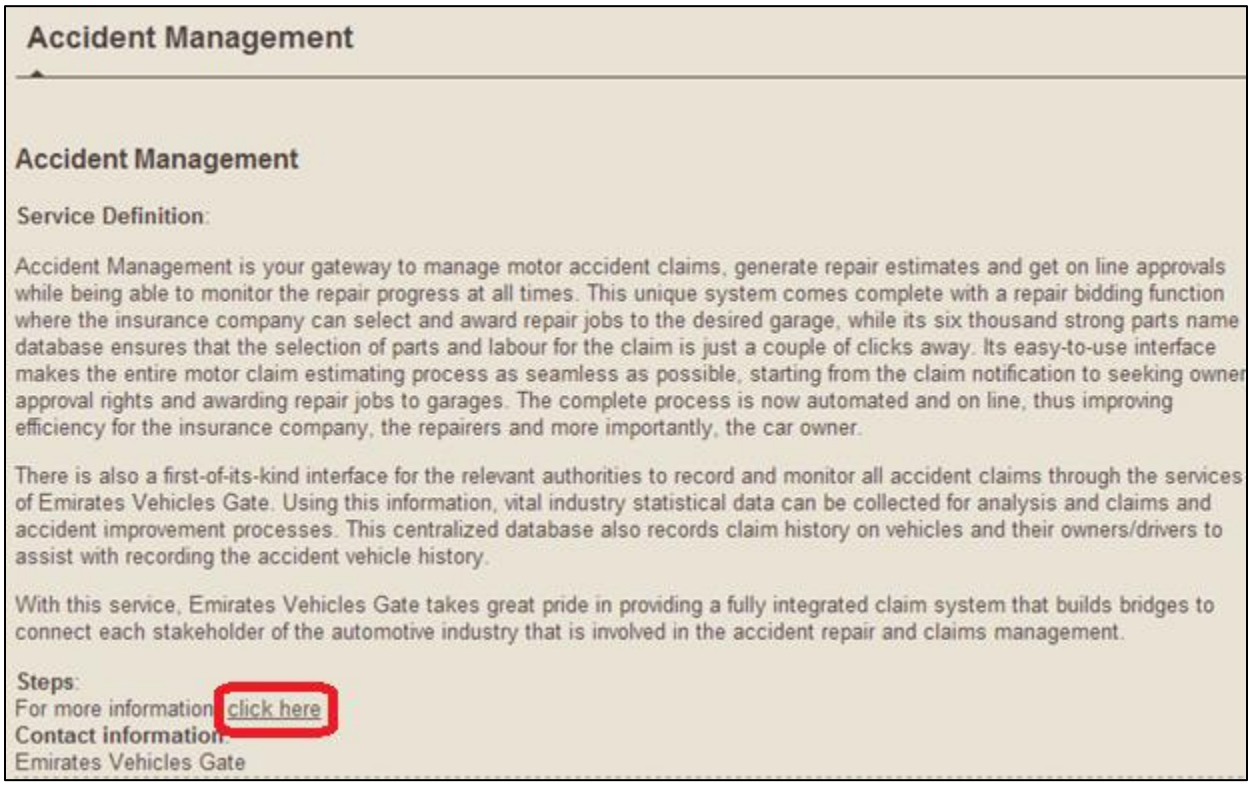
5. The Traffic Accident details are displayed.



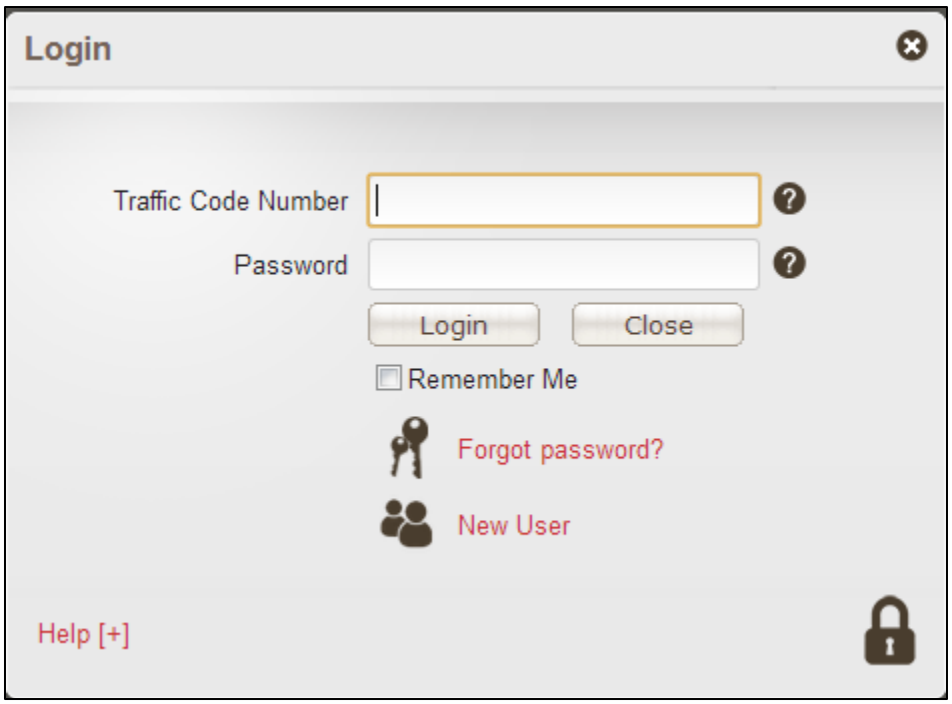
4.5.7 Accident Management

1. Through this service, user can access the Accident Management services.
2. Select the 'Accident Management' option from 'Most Frequent Services' menu.

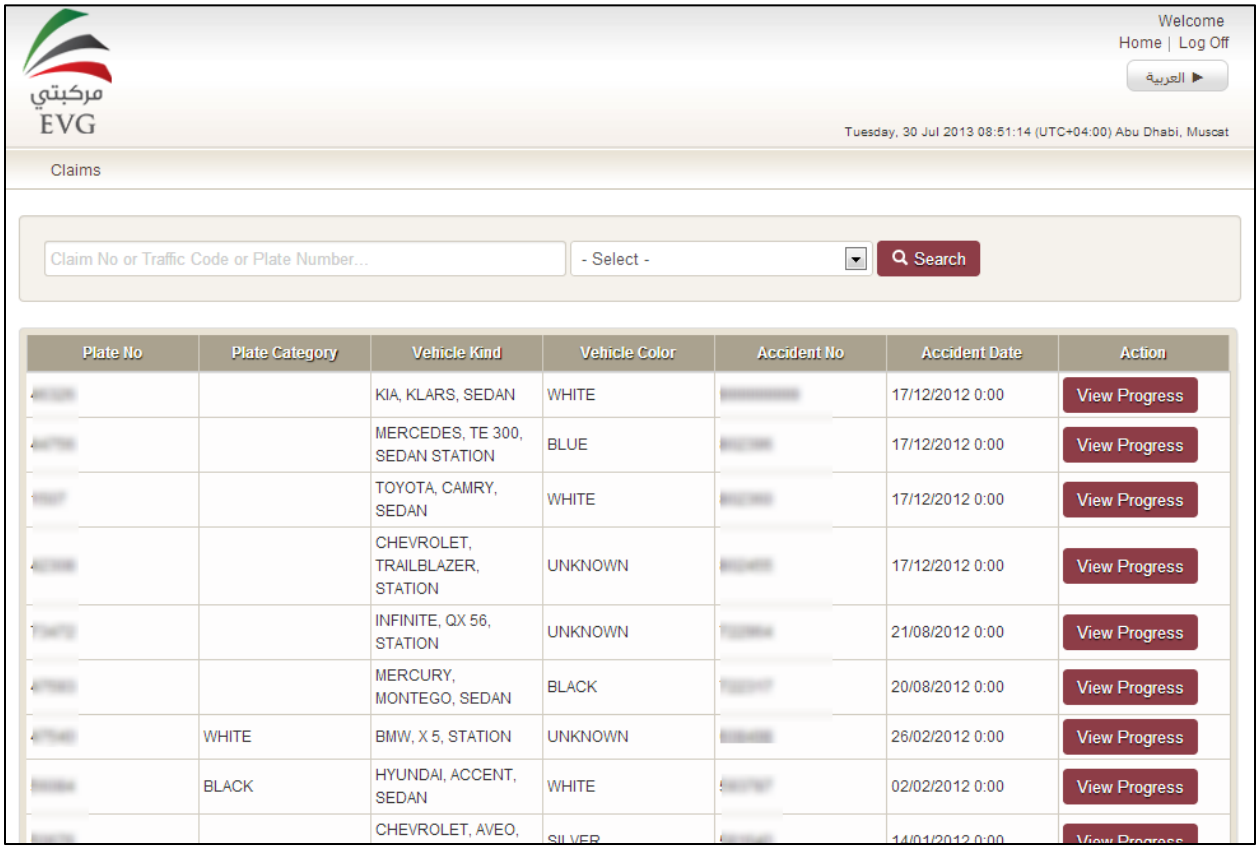
3. User will be navigated to Accident Management service definition page. To proceed to Accident Management, click 'click here' hyperlink.


Accident Management
Accident Management
Service Definition:
Accident Management is your gateway to manage motor accident claims, generate repair estimates and get on line approvals while being able to monitor the repair progress at all times. This unique system comes complete with a repair bidding function where the insurance company can select and award repair jobs to the desired garage, while its six thousand strong parts name database ensures that the selection of parts and labour for the claim is just a couple of clicks away. Its easy-to-use interface makes the entire motor claim estimating process as seamless as possible, starting from the claim notification to seeking owner approval rights and awarding repair jobs to garages. The complete process is now automated and on line, thus improving efficiency for the insurance company, the repairers and more importantly, the car owner.
There is also a first-of-its-kind interface for the relevant authorities to record and monitor all accident claims through the services of Emirates Vehicles Gate. Using this information, vital industry statistical data can be collected for analysis and claims and accident improvement processes. This centralized database also records claim history on vehicles and their owners/drivers to assist with recording the accident vehicle history.
With this service, Emirates Vehicles Gate takes great pride in providing a fully integrated claim system that builds bridges to connect each stakeholder of the automotive industry that is involved in the accident repair and claims management.
Steps:
For more information click here
Contact information:
Emirates Vehicles Gate

4. User will be directed to Login page. User needs to enter traffic code number and password, and click **Login** button.

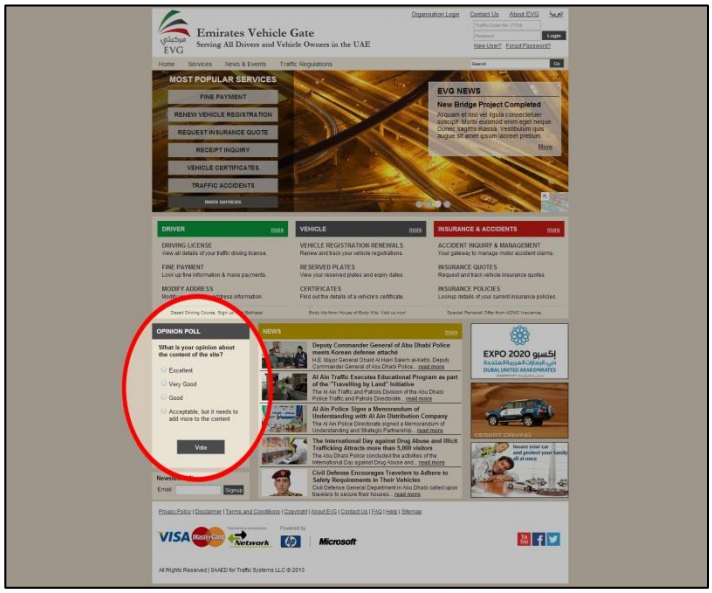


5. User will be navigated to Accident Management page.



4.6 Opinion Poll

The Opinion Poll is where the user can participate in a poll to give opinion on the content of the site. It can be located in some pages across the website portal.


Emirates Vehicle Gate
Serving All Drivers and Vehicle Owners in the UAE
MOST POPULAR SERVICES
EVG NEWS
OPINION POLL
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable, but it needs to add more to the content
Vote

The Opinion Poll in the homepage.

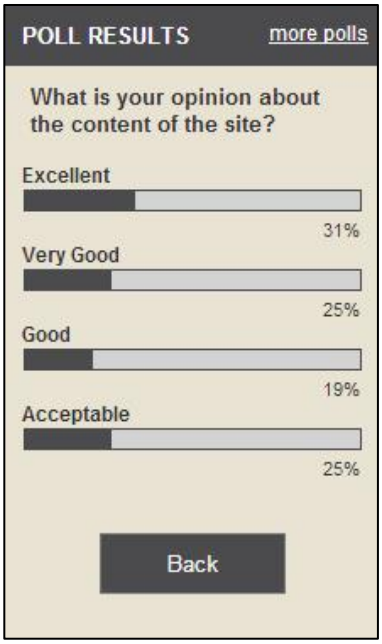
1. To vote, select one of the options available.

In this Opinion Poll, there are 4 radio buttons to choose from: "Excellent", "Very Good", "Good", and "Acceptable, but it needs to add more to the content".

2. Click on the **Vote Now** button to vote.

Click on the Vote button to proceed with voting and see the results.

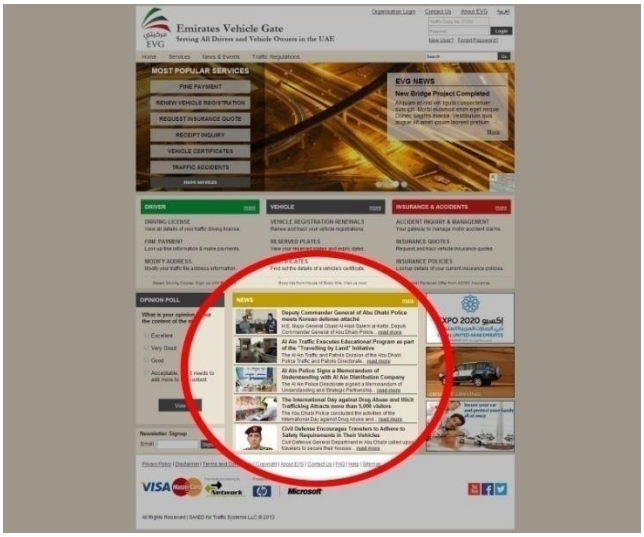
3. The poll results will be displayed.



Poll Results displayed after voting.

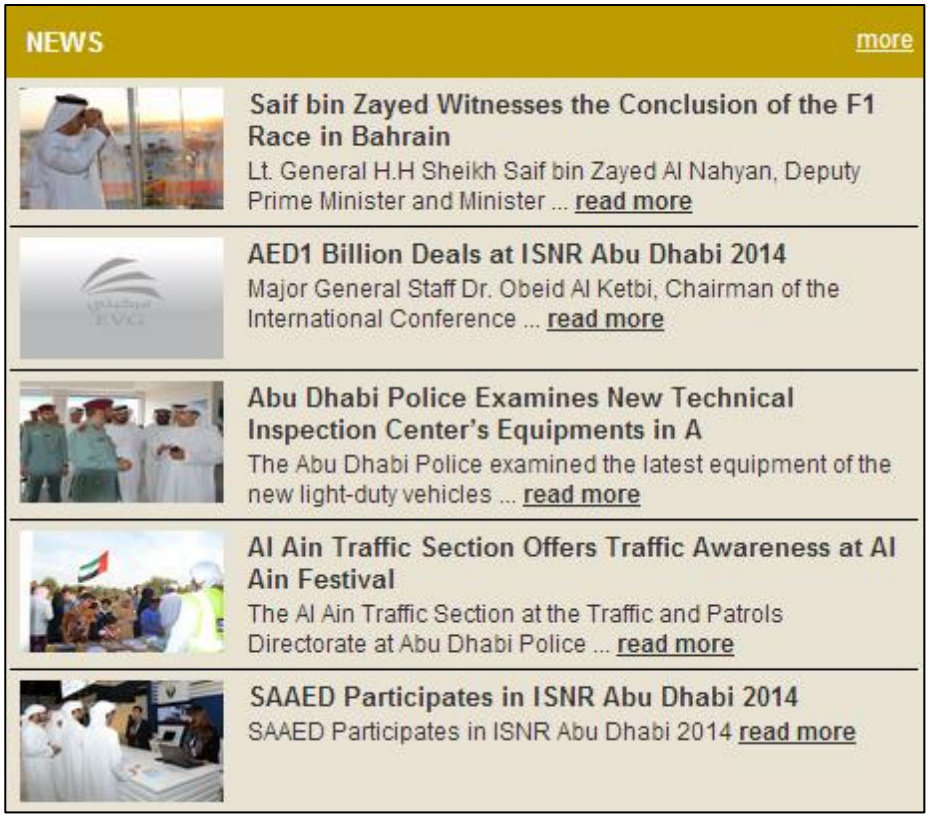
4.7 News

The homepage's News Section allows the user to have a quick view of the latest news EVG is concerned about.


Emirates Vehicle Gate
Serving All Drivers and Vehicle Owners in the UAE
MOST POPULAR SERVICES
EVG NEWS
New Bridge Project Completed

The News Section of the homepage is found near the bottom of the page.

1. To quickly view/read a specific news article, click on a specific news snippet from the News Section.

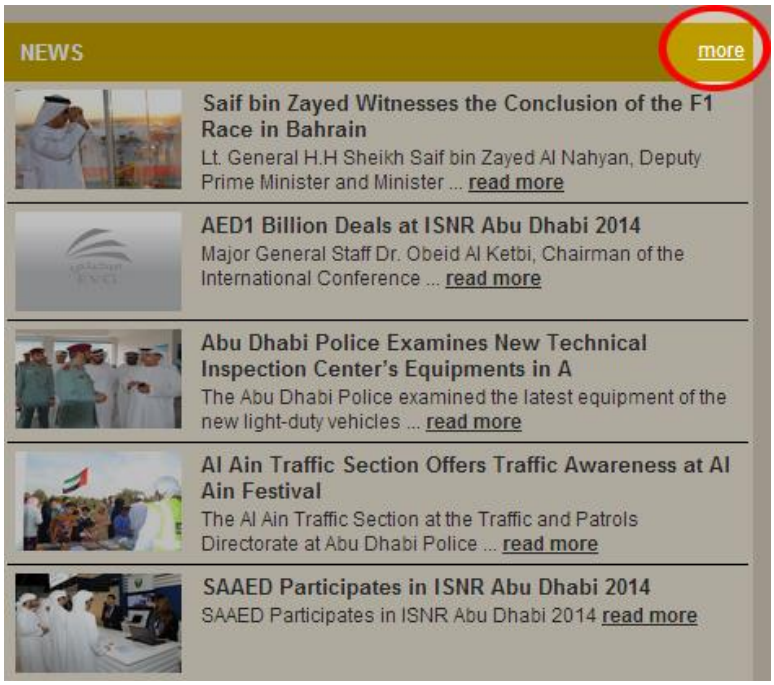

NEWS
more
Saif bin Zayed Witnesses the Conclusion of the F1 Race in Bahrain
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister ... read more
AED1 Billion Deals at ISNR Abu Dhabi 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference ... read more
Abu Dhabi Police Examines New Technical Inspection Center's Equipments in A
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles ... read more
Al Ain Traffic Section Offers Traffic Awareness at Al Ain Festival
The Al Ain Traffic Section at the Traffic and Patrols Directorate at Abu Dhabi Police ... read more
SAAED Participates in ISNR Abu Dhabi 2014
SAAED Participates in ISNR Abu Dhabi 2014 read more

Individual News snippets you can read more on with a click.

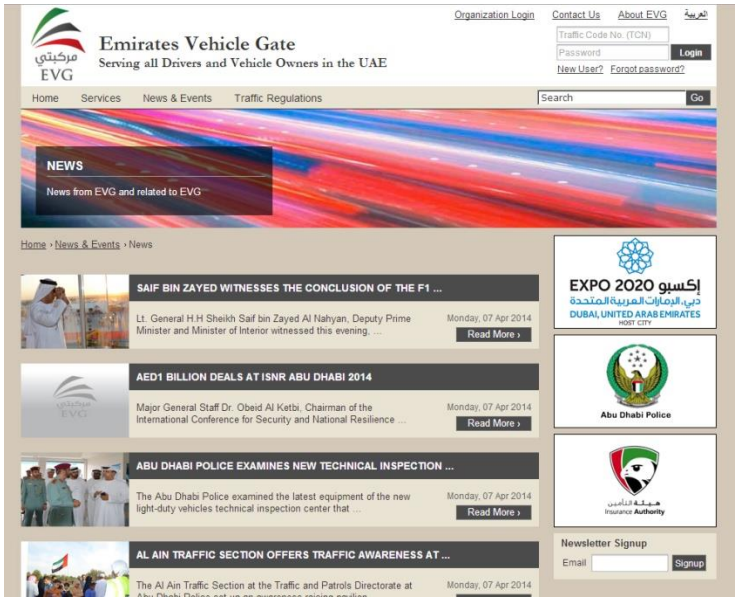
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 RACE...
News from EVG and related to EVG
Home › News & Events › News ›
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 RACE IN BAHRAIN
Monday 07 Apr, 2014
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening, Sunday, the conclusion of the Formula 1 Race at the Kingdom of Bahrain. The Formula 1 Race was held as part of the 2014 Gulf Air Bahrain Grand Prix Prize. The events started the day before yesterday on the Bahrain International Circuit, and marked the 10th anniversary celebration of hosting the Formula 1 Race at the Bahraini Circuit.
H.H Sheikh Saif bin Zayed expressed his admiration of the national Bahraini cadres' efforts, their advanced preparations of the Circuit, and their worldwide professionalism, in addition to the high care offered to the audience. He also wished the brothers in Bahrain to achieve further development, progress, prosperity, and fortune.
EXPO 2020
DUBAI, UNITED ARAB EMIRATES
Abu Dhabi Police
Newsletter Signup
Email
Signup

User will be directed to the News article page to be able to read more of the news snippet the user selected.

2. To explore more news apart from the ones already displayed in the homepage, click on the **More** button on the top right hand corner of the News Section.

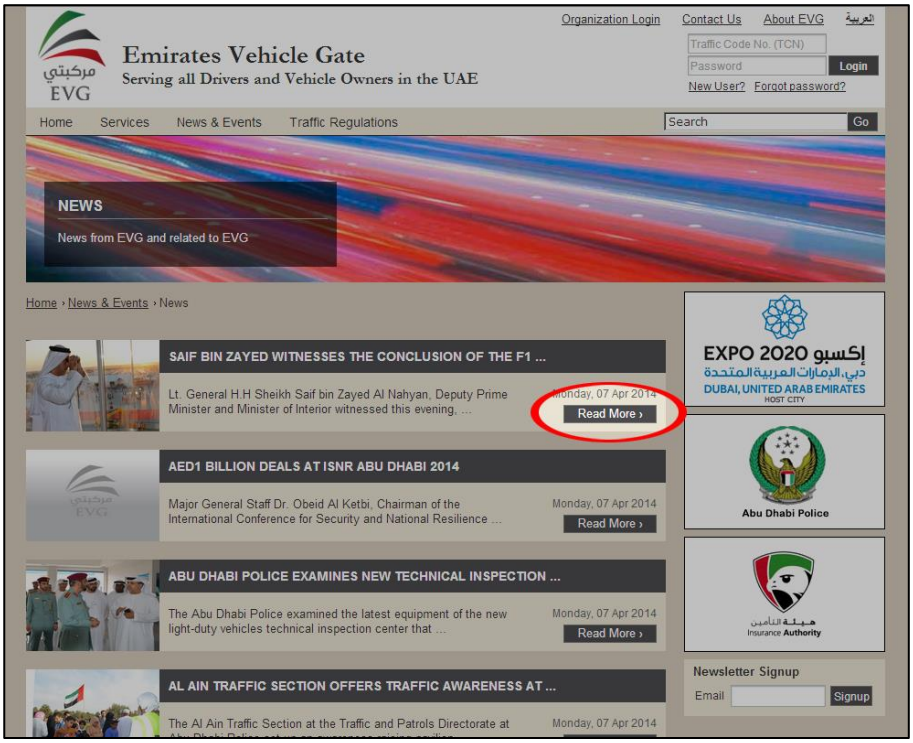

NEWS
more
Saif bin Zayed Witnesses the Conclusion of the F1 Race in Bahrain
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister ... read more
AED1 Billion Deals at ISNR Abu Dhabi 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference ... read more
Abu Dhabi Police Examines New Technical Inspection Center's Equipments in A
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles ... read more
Al Ain Traffic Section Offers Traffic Awareness at Al Ain Festival
The Al Ain Traffic Section at the Traffic and Patrols Directorate at Abu Dhabi Police ... read more
SAAED Participates in ISNR Abu Dhabi 2014
SAAED Participates in ISNR Abu Dhabi 2014 read more

*Explore **more** news by clicking on the More button.*


Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
EVG
Organization Login
Contact Us
About EVG
Login
Home
Services
News & Events
Traffic Regulations
Search
Go
NEWS
News from EVG and related to EVG
Home › News & Events › News
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening. ...
Monday, 07 Apr 2014
Read More ›
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference for Security and National Resilience ...
Monday, 07 Apr 2014
Read More ›
ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles technical inspection center that ...
Monday, 07 Apr 2014
Read More ›
AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
The Al Ain Traffic Section at the Traffic and Patrols Directorate at
Monday, 07 Apr 2014
EXPO 2020
DUBAI, UNITED ARAB EMIRATES
Abu Dhabi Police
Newsletter Signup
Email
Signup

More news displayed.

3. Read more of a specific News article by clicking on a chosen article snippet's **Read More** button.


Organization Login
Contact Us
About EVG
العربية
Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
Traffic Code No. (TCN)
Password
Login
New User? Forgot password?
Home
Services
News & Events
Traffic Regulations
Search
Go
NEWS
News from EVG and related to EVG
Home › News & Events › News
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening, ...
Monday, 07 Apr 2014
Read More ›
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference for Security and National Resilience ...
Monday, 07 Apr 2014
Read More ›
ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles technical inspection center that ...
Monday, 07 Apr 2014
Read More ›
AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
The Al Ain Traffic Section at the Traffic and Patrols Directorate at
Monday, 07 Apr 2014
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Abu Dhabi Police
Insurance Authority
Newsletter Signup
Email
Signup

Read more of a specific News article.

4.8 Traffic Regulations

This dropdown menu provides links to Laws & Regulations and Black Points Law pages.

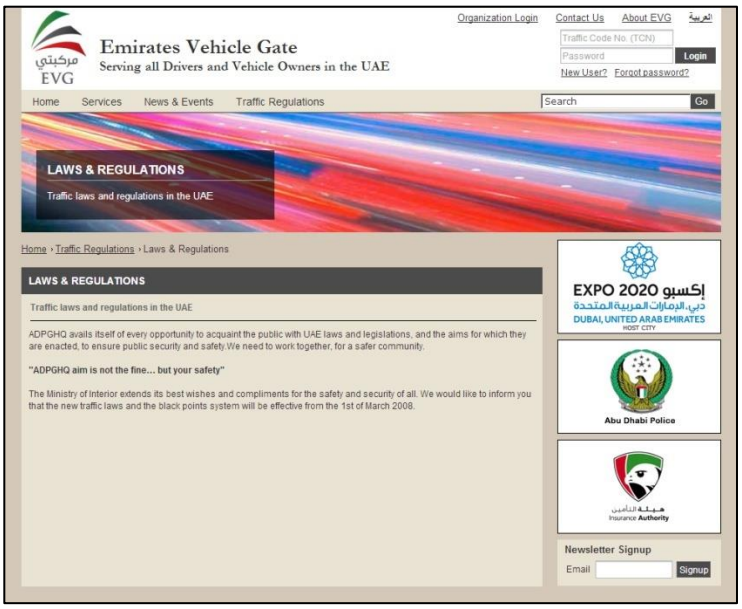
4.8.1 Laws & Regulations

1. Under "Traffic Regulations" in the main dropdown menu, select **Laws & Regulations**.

Traffic Regulations menu from the website's main dropdown menu.

*Under Traffic Regulations menu, select **Laws & Regulations**.*

2. Laws & Regulations page is displayed.


Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
LAWS & REGULATIONS
Traffic laws and regulations in the UAE
Home › Traffic Regulations › Laws & Regulations
LAWS & REGULATIONS
Traffic laws and regulations in the UAE
ADPGHQ avails itself of every opportunity to acquaint the public with UAE laws and legislations, and the aims for which they are enacted, to ensure public security and safety.We need to work together, for a safer community.
"ADPGHQ aim is not the fine... but your safety"
The Ministry of interior extends its best wishes and compliments for the safety and security of all. We would like to inform you that the new traffic laws and the black points system will be effective from the 1st of March 2008.
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Abu Dhabi Police
Newsletter Signup
Email
Signup

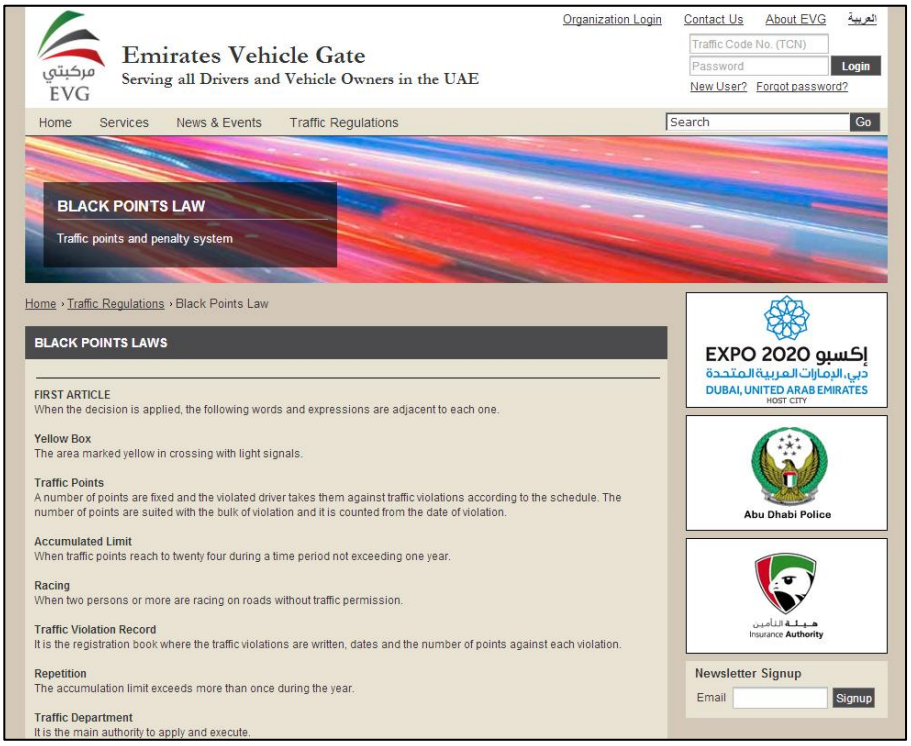
Laws & Regulations page.

4.8.2 Black Points Law

1. Under "Traffic Regulations" in the main dropdown menu, select **Black Points Law**.

*Under Traffic Regulations menu, select **Black Points Law**.*

2. Black Points Law page is displayed.


Organization Login
Contact Us
About EVG
العربية
Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
Traffic Code No. (TCN)
Password
Login
New User?
Forgot password?
Home
Services
News & Events
Traffic Regulations
Search
Go
BLACK POINTS LAW
Traffic points and penalty system
Home › Traffic Regulations › Black Points Law
BLACK POINTS LAWS
FIRST ARTICLE
When the decision is applied, the following words and expressions are adjacent to each one.
Yellow Box
The area marked yellow in crossing with light signals.
Traffic Points
A number of points are fixed and the violated driver takes them against traffic violations according to the schedule. The number of points are suited with the bulk of violation and it is counted from the date of violation.
Accumulated Limit
When traffic points reach to twenty four during a time period not exceeding one year.
Racing
When two persons or more are racing on roads without traffic permission.
Traffic Violation Record
It is the registration book where the traffic violations are written, dates and the number of points against each violation.
Repetition
The accumulation limit exceeds more than once during the year.
Traffic Department
It is the main authority to apply and execute.
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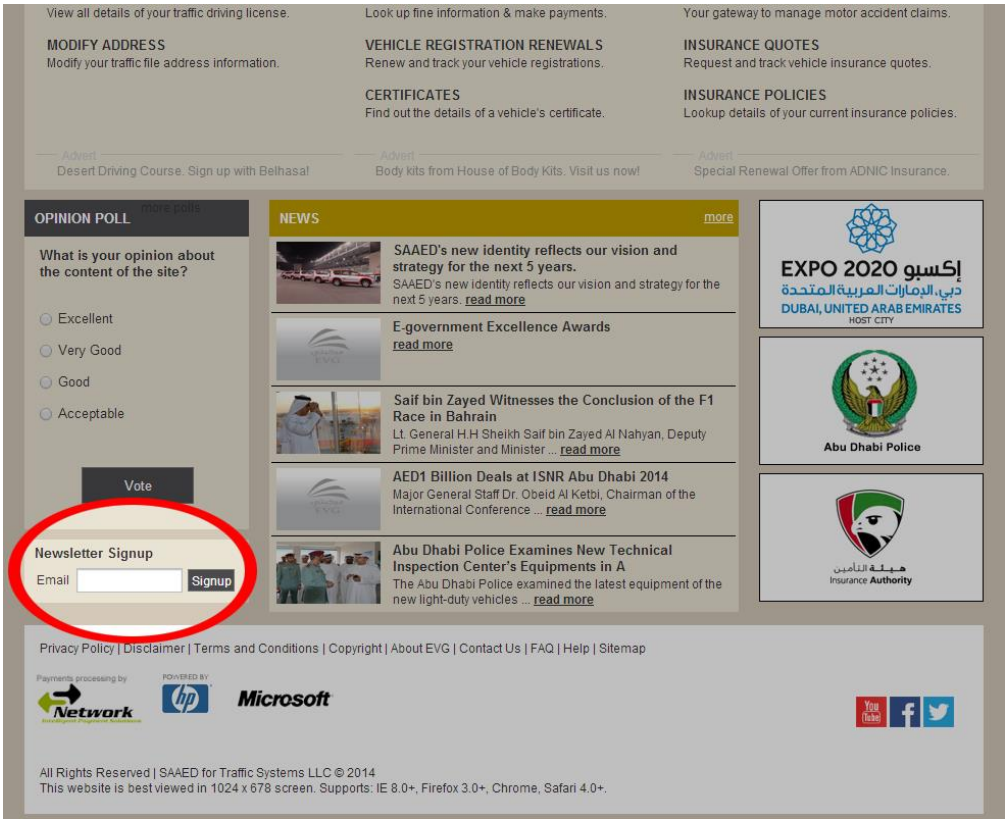
Abu Dhabi Police
Insurance Authority
Newsletter Signup
Email
Signup

Black Points Law page.

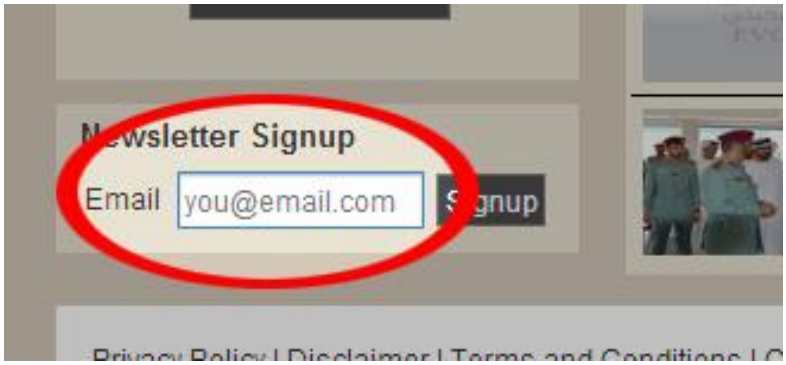
4.9 Newsletter Signup

The EVG Newsletter is a periodically circulated report or letter that contains news of the EVG subscriber's interests. The homepage's Newsletter Signup service is found adjacent to the Opinion Poll, News, and the website's footer (bottom of the page).

1. In the Newsletter Signup section, type in user's valid email address in the blank field. The homepage's Newsletter Signup section is found at the bottom left of the homepage.

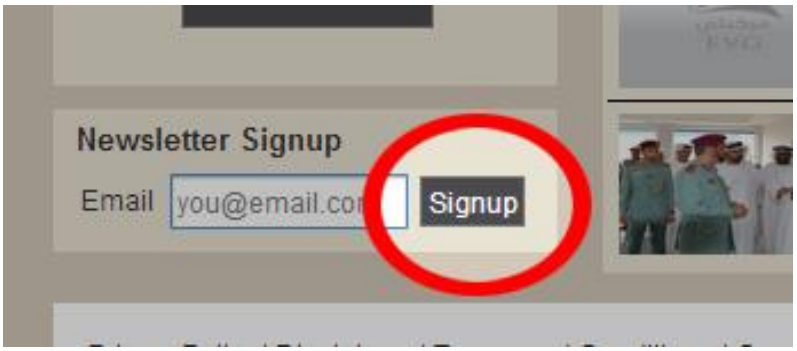

View all details of your traffic driving license.
Look up fine information & make payments.
Your gateway to manage motor accident claims.
MODIFY ADDRESS
Modify your traffic file address information.
VEHICLE REGISTRATION RENEWALS
Renew and track your vehicle registrations.
INSURANCE QUOTES
Request and track vehicle insurance quotes.
CERTIFICATES
Find out the details of a vehicle's certificate.
INSURANCE POLICIES
Lookup details of your current insurance policies.
Desert Driving Course. Sign up with Belhasa!
Body kits from House of Body Kits. Visit us now!
Special Renewal Offer from ADNIC Insurance.
OPINION POLL
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable
Vote
Newsletter Signup
Email
Signup
NEWS
more
SAAED's new identity reflects our vision and strategy for the next 5 years.
SAAED's new identity reflects our vision and strategy for the next 5 years. read more
E-government Excellence Awards
read more
Saif bin Zayed Witnesses the Conclusion of the F1 Race in Bahrain
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister ... read more
AED1 Billion Deals at ISNR Abu Dhabi 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference ... read more
Abu Dhabi Police Examines New Technical Inspection Center's Equipments in A
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles ... read more
EXPO 2020 إكسبو
دبي، الإمارات العربية المتحدة
DUBAI, UNITED ARAB EMIRATES
HOST CITY
Abu Dhabi Police
Insurance Authority
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Network
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

The homepage's Newsletter Signup section just above the homepage's footer.



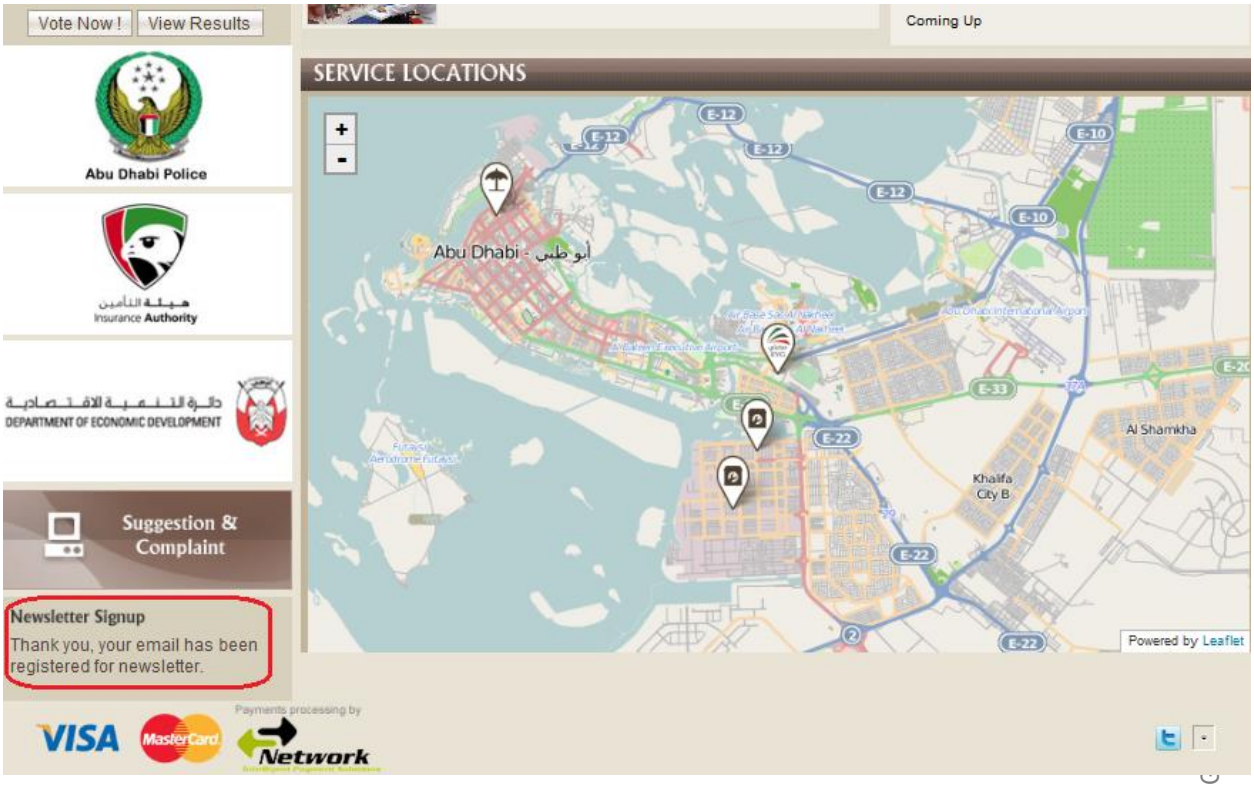
Type in valid user email address.

2. After inputting a valid email address to which the newsletter will be sent to, click on the **Signup** button.

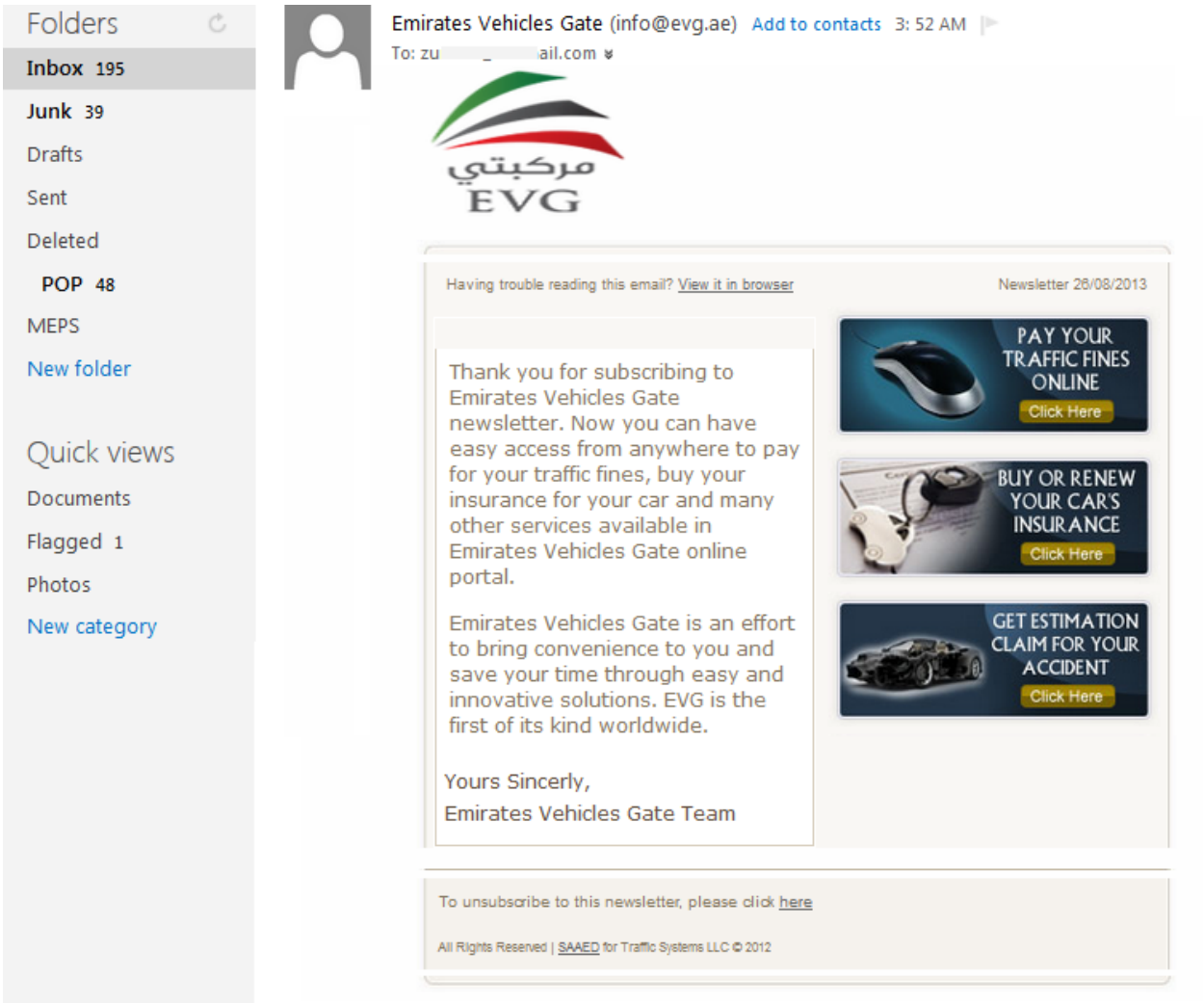


*Click on the **Signup** button.*

3. The system will display a successful subscription notification message to the subscriber.



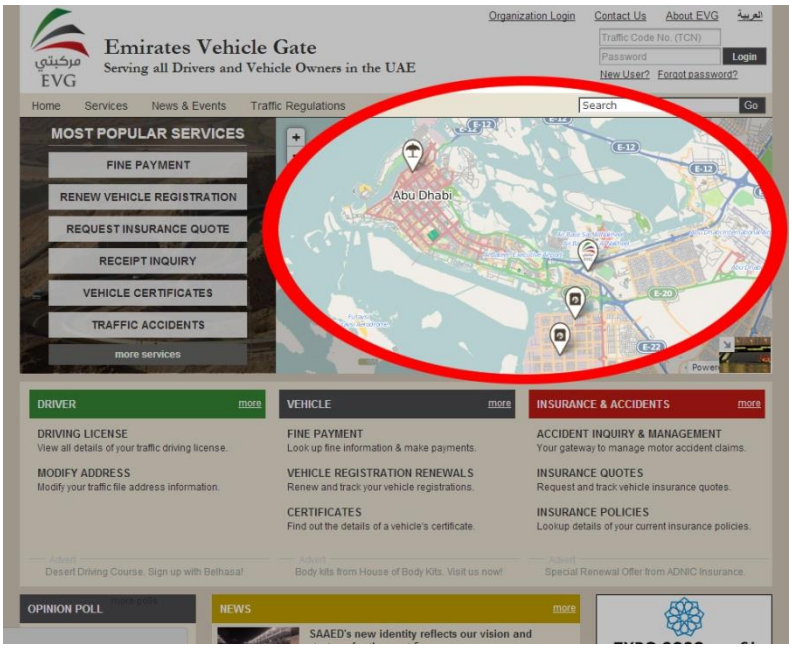
4. The system will respond back to the email id given by the user contains the welcome note.


Folders
Inbox 195
Junk 39
Drafts
Sent
Deleted
POP 48
MEPS
New folder
Quick views
Documents
Flagged 1
Photos
New category
Emirates Vehicles Gate (info@evg.ae) Add to contacts 3: 52 AM
To: zu ail.com
مركبتي
EVG
Having trouble reading this email? View it in browser
Newsletter 28/08/2013
Thank you for subscribing to Emirates Vehicles Gate newsletter. Now you can have easy access from anywhere to pay for your traffic fines, buy your insurance for your car and many other services available in Emirates Vehicles Gate online portal.
Emirates Vehicles Gate is an effort to bring convenience to you and save your time through easy and innovative solutions. EVG is the first of its kind worldwide.
Yours Sincerly,
Emirates Vehicles Gate Team
PAY YOUR TRAFFIC FINES ONLINE
Click Here
BUY OR RENEW YOUR CAR'S INSURANCE
Click Here
GET ESTIMATION CLAIM FOR YOUR ACCIDENT
Click Here
To unsubscribe to this newsletter, please click here
All Rights Reserved | SAAED for Traffic Systems LLC © 2012

4.10Service Locations

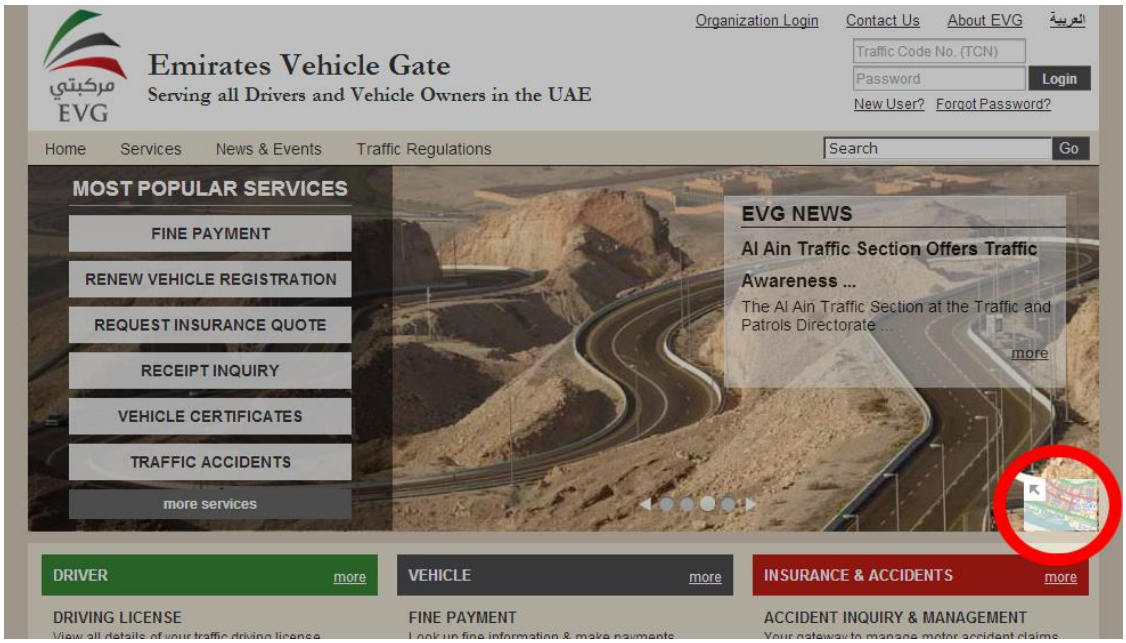
The homepage banner can double as the Service Locations map area.

The Service Locations map is an interactive map where the user can view the location of where the EVG portal administration is located. This map can be displayed / maximized by clicking on the map toggle button from the homepage banner, and conversely, can be hidden/minimized by clicking on the banner toggle button found on the same location as the map icon.

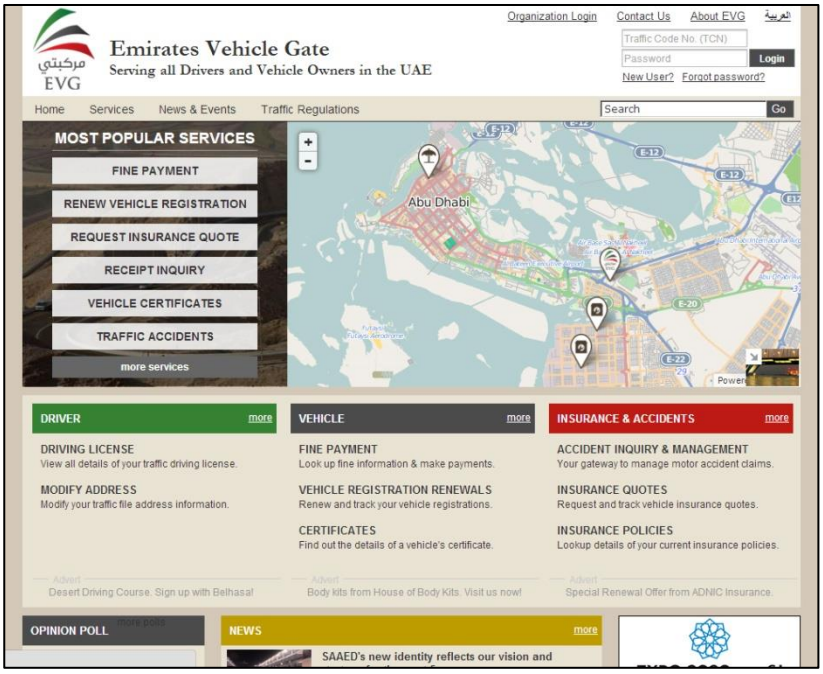


The Service Locations map in the website homepage.

1. To access the Service Locations map, click on the map toggle button found on the bottom right corner of the homepage's banner section.

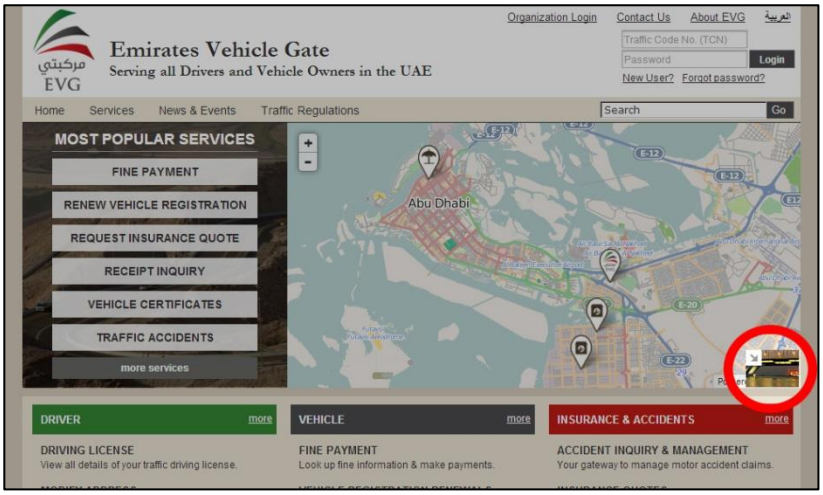


Click this map button to toggle the Service Locations map to be displayed.



The interactive Service Locations map toggled on.

2. To hide the Service Locations map, click on the banner toggle button found on the bottom right corner of the banner section.

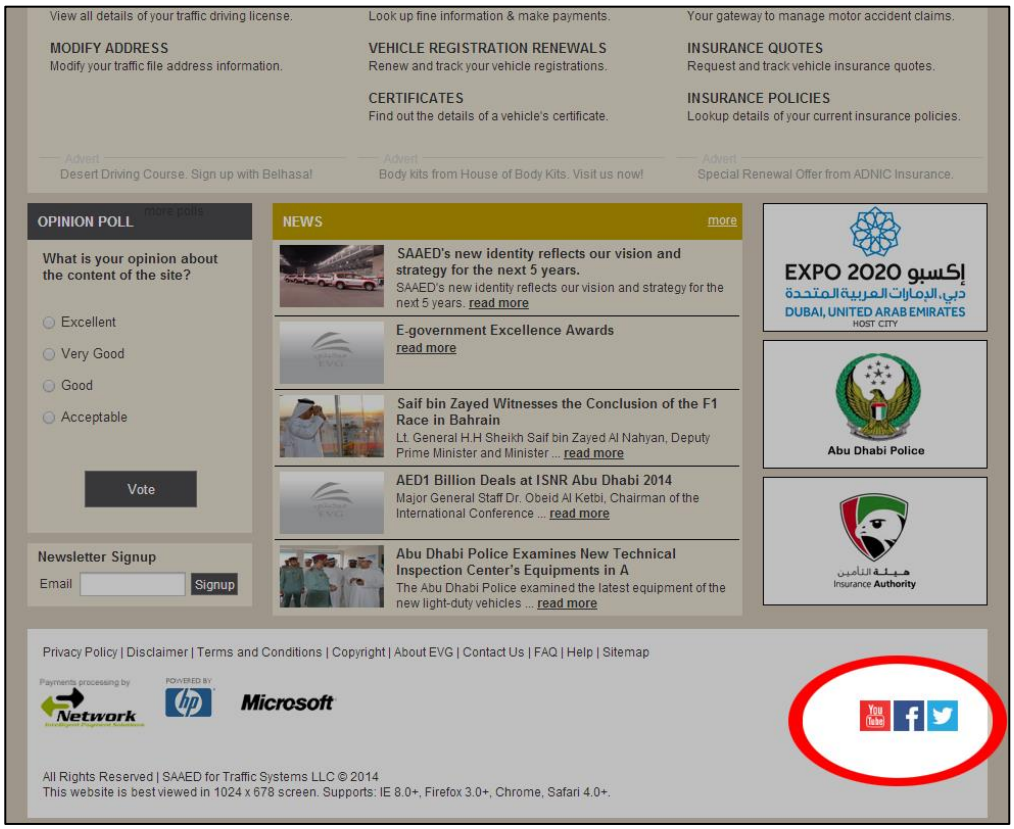


Click this banner toggle button to hide the map and display back the banner.

4.11 Social Media Links

The user can view EVG's Social Media account pages found in YouTube, Facebook, and Twitter.

1. Select a Social Media account page to view and click on its Social Media icon found at the homepage's footer (bottom right of the homepage).


View all details of your traffic driving license.
Look up fine information & make payments.
Your gateway to manage motor accident claims.
MODIFY ADDRESS
Modify your traffic file address information.
VEHICLE REGISTRATION RENEWALS
Renew and track your vehicle registrations.
INSURANCE QUOTES
Request and track vehicle insurance quotes.
CERTIFICATES
Find out the details of a vehicle's certificate.
INSURANCE POLICIES
Lookup details of your current insurance policies.
Advert
Desert Driving Course. Sign up with Belhasa!
Advert
Body kits from House of Body Kits. Visit us now!
Advert
Special Renewal Offer from ADNIC Insurance.
OPINION POLL
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable
Vote
Newsletter Signup
Email
Signup
NEWS
more
SAAED's new identity reflects our vision and strategy for the next 5 years.
SAAED's new identity reflects our vision and strategy for the next 5 years. read more
E-government Excellence Awards
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Saif bin Zayed Witnesses the Conclusion of the F1 Race in Bahrain
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister ... read more
AED1 Billion Deals at ISNR Abu Dhabi 2014
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Abu Dhabi Police Examines New Technical Inspection Center's Equipments in A
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles ... read more
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HOST CITY
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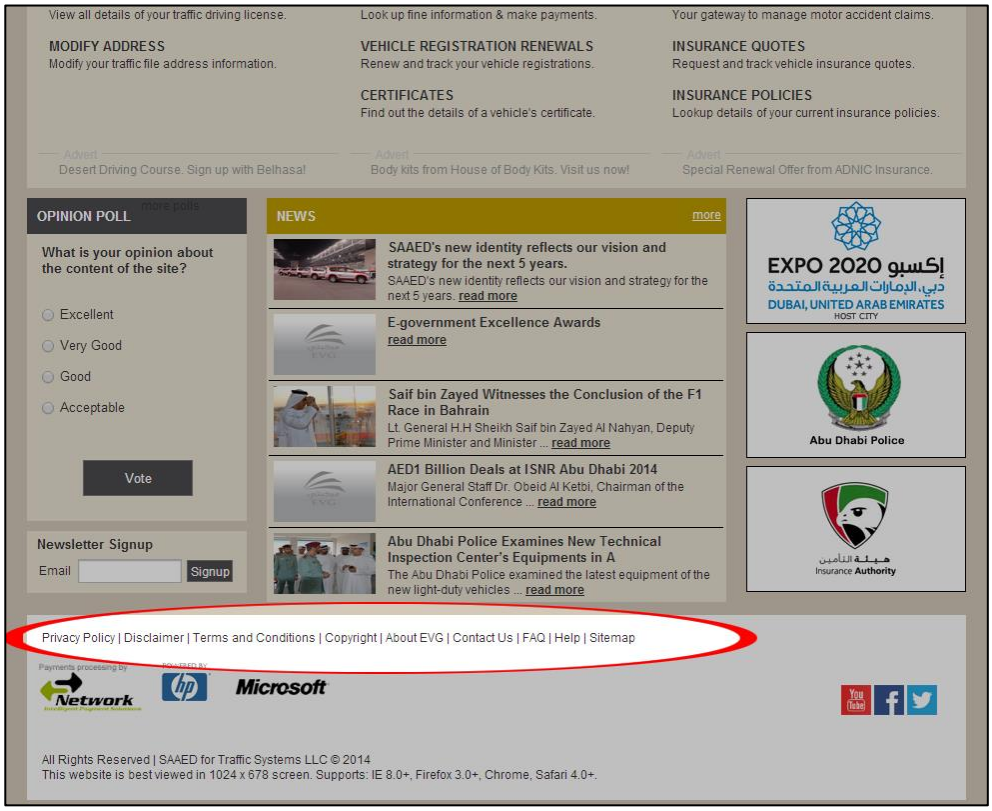
Insurance Authority
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Network
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

EVG in Social Media (from left to right): YouTube, Facebook, and Twitter.

4.12 Trailer Links

At the bottom of the homepage, the user can access and choose among 9 trailer links: Privacy Policy, Disclaimer, Terms and Conditions, Copyright, About EVG, Contact Us, FAQ, Help, and Sitemap.

1. Select a page to view by clicking on the hyperlinks found at the homepage's footer (bottom right of the homepage).


View all details of your traffic driving license.
Look up fine information & make payments.
Your gateway to manage motor accident claims.
MODIFY ADDRESS
Modify your traffic file address information.
VEHICLE REGISTRATION RENEWALS
Renew and track your vehicle registrations.
INSURANCE QUOTES
Request and track vehicle insurance quotes.
CERTIFICATES
Find out the details of a vehicle's certificate.
INSURANCE POLICIES
Lookup details of your current insurance policies.
Advert
Desert Driving Course. Sign up with Belhasa!
Advert
Body kits from House of Body Kits. Visit us now!
Advert
Special Renewal Offer from ADNIC Insurance.
OPINION POLL
more polls
What is your opinion about the content of the site?
Excellent
Very Good
Good
Acceptable
Vote
Newsletter Signup
Email
Signup
NEWS
more
SAAED's new identity reflects our vision and strategy for the next 5 years.
SAAED's new identity reflects our vision and strategy for the next 5 years. read more
E-government Excellence Awards
read more
Saif bin Zayed Witnesses the Conclusion of the F1 Race in Bahrain
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister ... read more
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Abu Dhabi Police Examines New Technical Inspection Center's Equipments in A
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles ... read more
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HOST CITY
Abu Dhabi Police
Insurance Authority
Privacy Policy | Disclaimer | Terms and Conditions | Copyright | About EVG | Contact Us | FAQ | Help | Sitemap
Network
Microsoft
All Rights Reserved | SAAED for Traffic Systems LLC © 2014
This website is best viewed in 1024 x 678 screen. Supports: IE 8.0+, Firefox 3.0+, Chrome, Safari 4.0+.

Trailer links to choose from at the footer.

5 News & Events

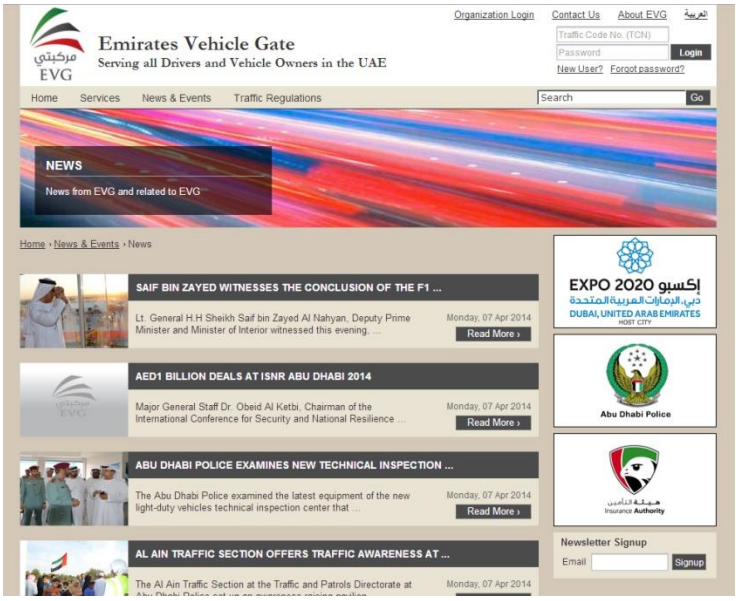
The News & Events section provides the user access to these sections: News, Events, and Press Releases of Emirates Vehicle Gate system.

5.1 News

1. Click on the **News** option under the News & Events menu from the main dropdown menu.

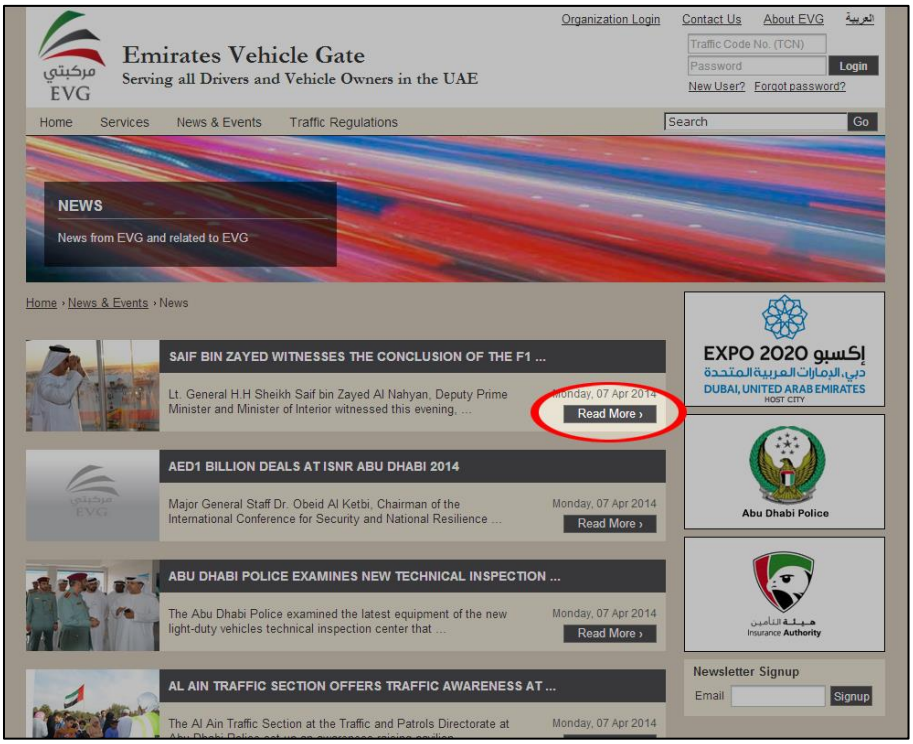
*Select **News** under the News & Events tab.*

2. The News page is displayed.


Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
Home
Services
News & Events
Traffic Regulations
NEWS
News from EVG and related to EVG
Home › News & Events › News
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
EXPO 2020
DUBAI, UNITED ARAB EMIRATES
Abu Dhabi Police
Newsletter Signup
Email
Signup

A list of news displayed.

3. Read more of a specific News article by clicking on a chosen article snippet's **Read More** button.


Organization Login
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Emirates Vehicle Gate
Serving all Drivers and Vehicle Owners in the UAE
Traffic Code No. (TCN)
Password
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New User? Forgot password?
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News & Events
Traffic Regulations
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NEWS
News from EVG and related to EVG
Home › News & Events › News
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening, ...
Monday, 07 Apr 2014
Read More ›
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
Major General Staff Dr. Obeid Al Ketbi, Chairman of the International Conference for Security and National Resilience ...
Monday, 07 Apr 2014
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ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
The Abu Dhabi Police examined the latest equipment of the new light-duty vehicles technical inspection center that ...
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AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
The Al Ain Traffic Section at the Traffic and Patrols Directorate at
Monday, 07 Apr 2014
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Signup

Read more of a specific News article.

4. The detailed news will be displayed.

CONCLUSION OF THE F1 RACE...
News from EVG and related to EVG
Home › News & Events › News ›
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 RACE IN BAHRAIN
Monday 07 Apr, 2014
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening, Sunday, the conclusion of the Formula 1 Race at the Kingdom of Bahrain. The Formula 1 Race was held as part of the 2014 Gulf Air Bahrain Grand Prix Prize. The events started the day before yesterday on the Bahrain International Circuit, and marked the 10th anniversary celebration of hosting the Formula 1 Race at the Bahraini Circuit.
H.H Sheikh Saif bin Zayed expressed his admiration of the national Bahraini cadres' efforts, their advanced preparations of the Circuit, and their worldwide professionalism, in addition to the high care offered to the audience. He also wished the brothers in Bahrain to achieve further development, progress, prosperity, and fortune.
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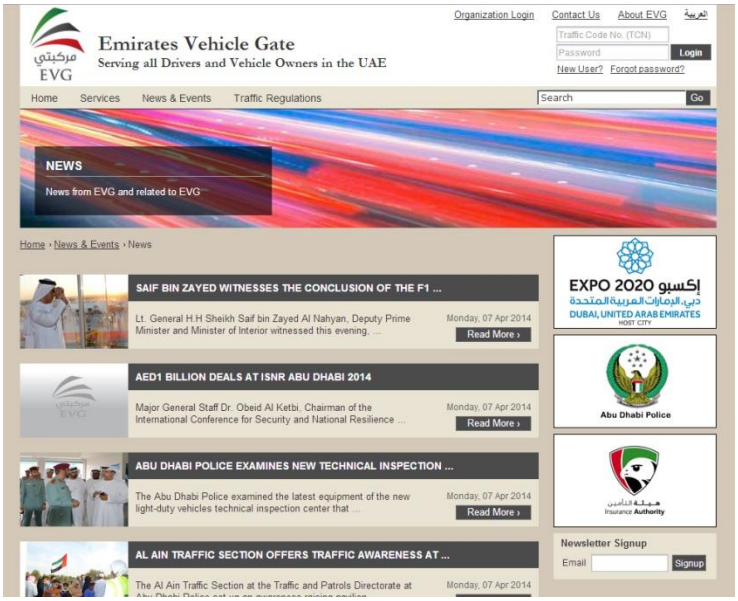
News article displayed.

5.2 Events

1. Click on the **Events** option under the News & Events menu from the main dropdown menu.

*Select **Events** under the News & Events tab.*

2. The Events page is displayed.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NEWS
News from EVG and related to EVG
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
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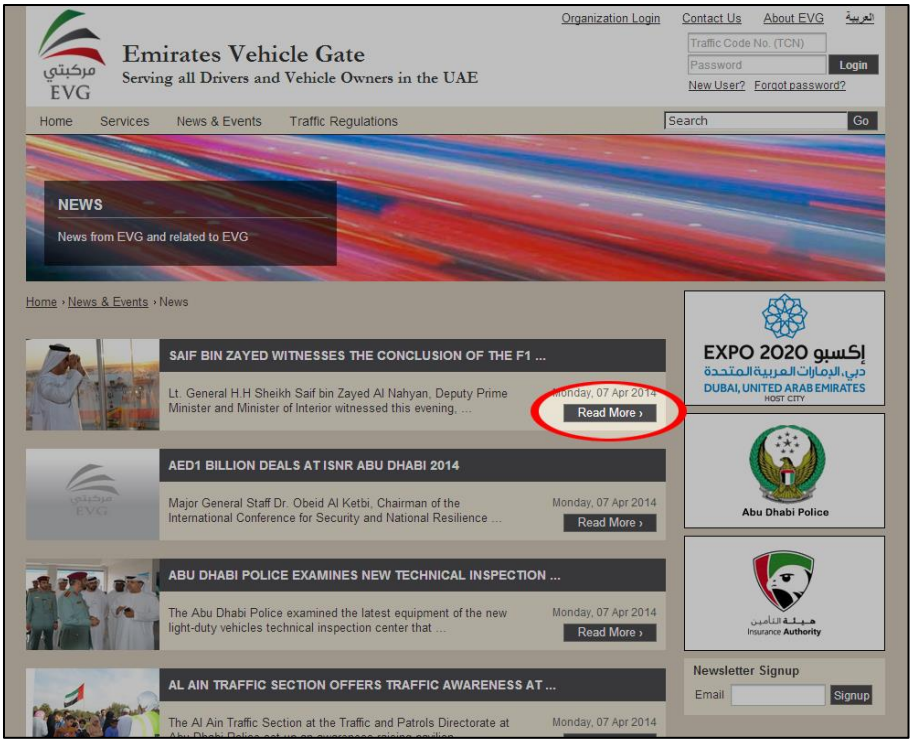
A list of events displayed.

3. Read more of a specific Events article by clicking on a chosen article snippet's **Read More** button.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Traffic Code No. (TCN)
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Traffic Regulations
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Go
NEWS
News from EVG and related to EVG
Home › News & Events › News
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 ...
Lt. General H.H Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of Interior witnessed this evening, ...
Monday, 07 Apr 2014
Read More ›
AED1 BILLION DEALS AT ISNR ABU DHABI 2014
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Monday, 07 Apr 2014
Read More ›
ABU DHABI POLICE EXAMINES NEW TECHNICAL INSPECTION ...
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AL AIN TRAFFIC SECTION OFFERS TRAFFIC AWARENESS AT ...
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Read more of a specific News article.

4. The detailed event will be displayed.

SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 RACE...
News from EVG and related to EVG
Home › News & Events › News ›
SAIF BIN ZAYED WITNESSES THE CONCLUSION OF THE F1 RACE IN BAHRAIN
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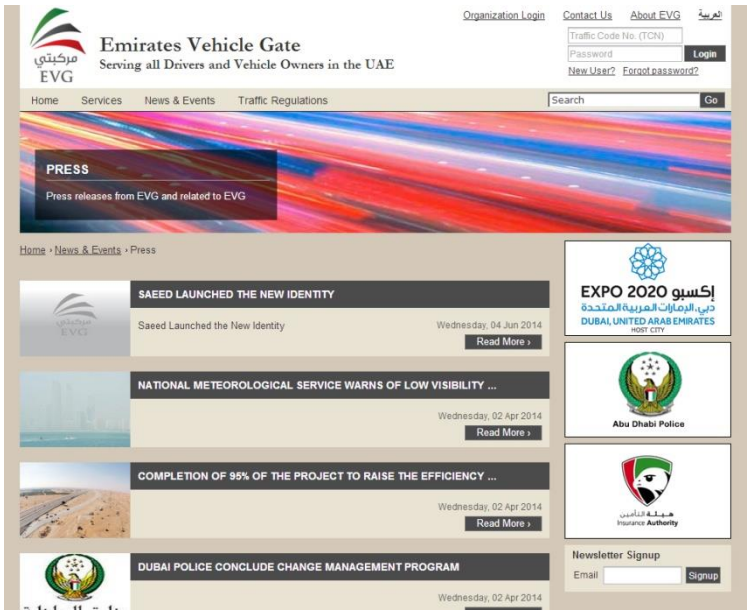
Event article displayed.

5.3 Press Releases

1. Click on the **Press** option under the News & Events menu from the main dropdown menu.

*Select **Press** under the News & Events tab.*

2. The Press Releases page is displayed.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PRESS
Press releases from EVG and related to EVG
Home › News & Events › Press
SAEED LAUNCHED THE NEW IDENTITY
Saeed Launched the New Identity
Wednesday, 04 Jun 2014
Read More ›
NATIONAL METEOROLOGICAL SERVICE WARNS OF LOW VISIBILITY ...
Wednesday, 02 Apr 2014
Read More ›
COMPLETION OF 95% OF THE PROJECT TO RAISE THE EFFICIENCY ...
Wednesday, 02 Apr 2014
Read More ›
DUBAI POLICE CONCLUDE CHANGE MANAGEMENT PROGRAM
Wednesday, 02 Apr 2014
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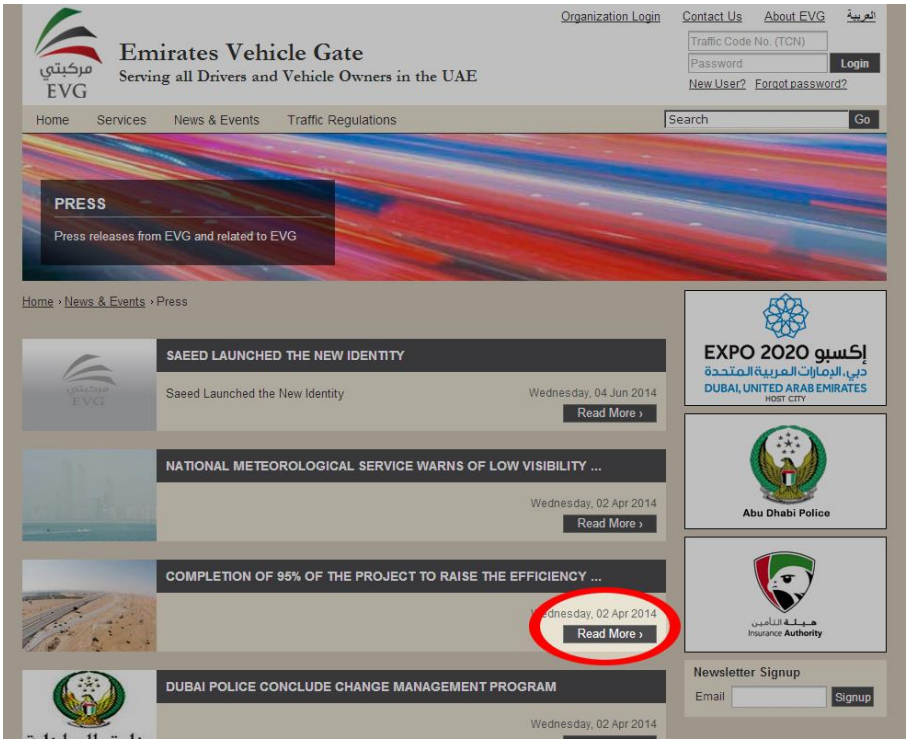
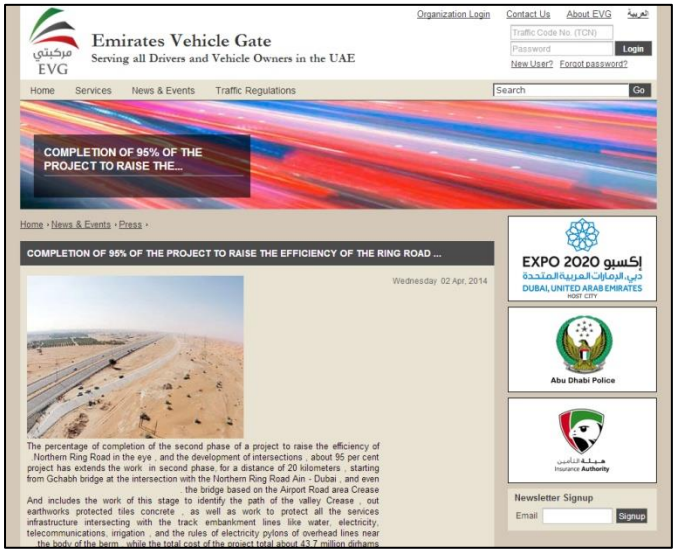
A list of press releases displayed.

3. Read more of a specific Events article by clicking on a chosen article snippet's **Read More** button.



Read more of a specific Press Release article.

4. The detailed Press Release will be displayed.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COMPLETION OF 95% OF THE PROJECT TO RAISE THE...
Home › News & Events › Press ›
COMPLETION OF 95% OF THE PROJECT TO RAISE THE EFFICIENCY OF THE RING ROAD ...
Wednesday 02 Apr, 2014
The percentage of completion of the second phase of a project to raise the efficiency of Northern Ring Road in the eye , and the development of intersections , about 95 per cent project has extends the work in second phase, for a distance of 20 kilometers , starting from Gchabh bridge at the intersection with the Northern Ring Road Ain - Dubai , and even the bridge based on the Airport Road area Crease
And includes the work of this stage to identify the path of the valley Crease , out earthworks protected tiles concrete , as well as work to protect all the services infrastructure intersecting with the track embankment lines like water, electricity, telecommunications, irrigation , and the rules of electricity pylons of overhead lines near the body of the berm , while the total cost of the project total about 43.7 million dirhams
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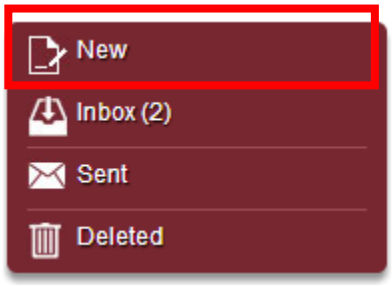
Press Release article displayed.

6 Email

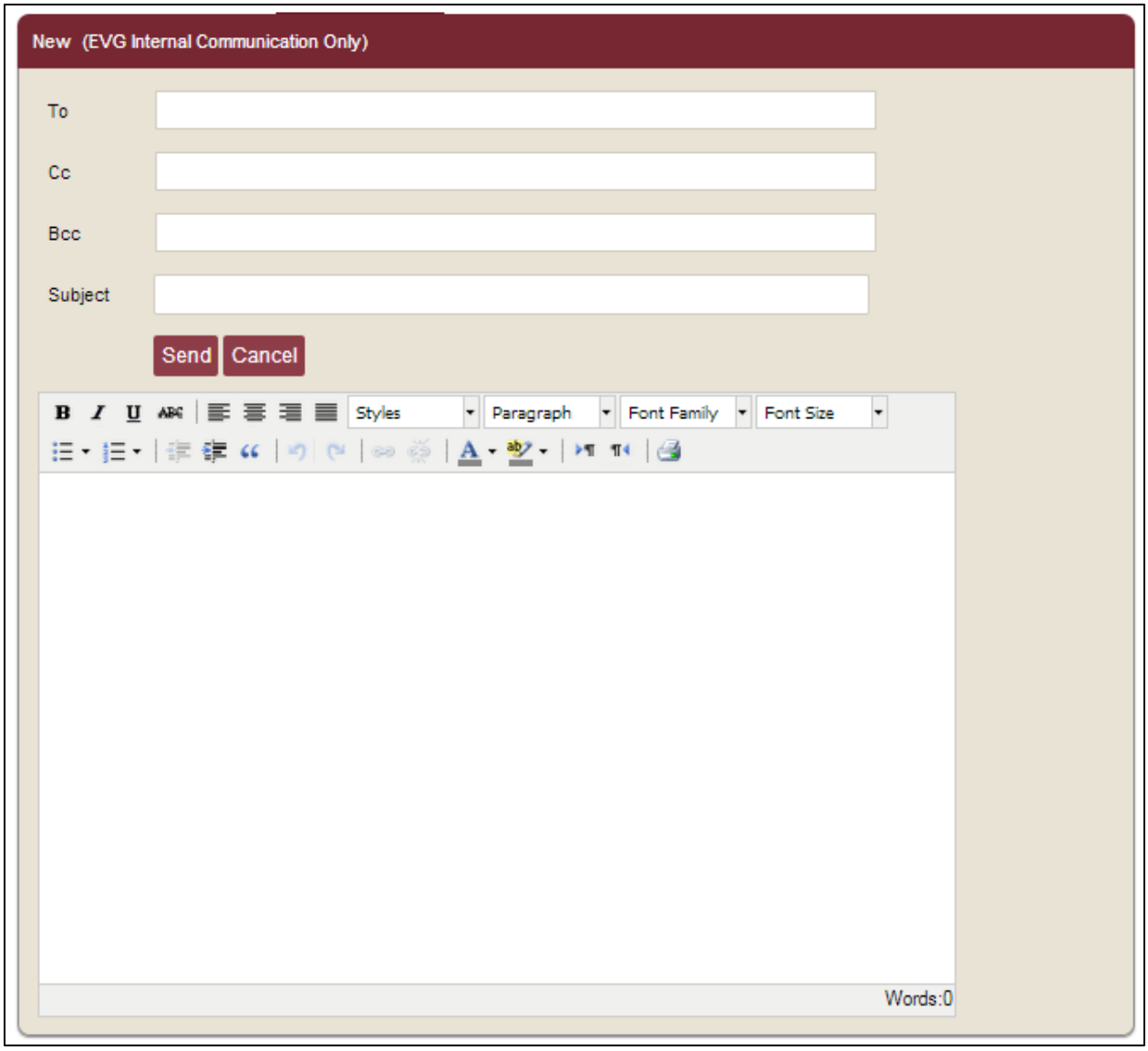
This service provides email functionalities to the user, such as: compose email, send email and receive email. User can also view inbox, sent items and deleted items.

6.1.1 Compose New Email

1. Click on **New** menu hyperlink and below page for creates an email will appear successfully.



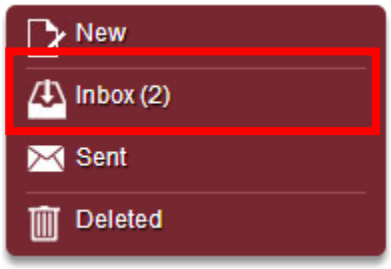
2. User should enter a valid name, type in a subject and write an email then click **Send** button to proceed with sending or click the **Cancel** button to return to inbox. A message will be displayed upon successful email delivery.


New (EVG Internal Communication Only)
To
Cc
Bcc
Subject
Send
Cancel
Styles
Paragraph
Font Family
Font Size
Words:0

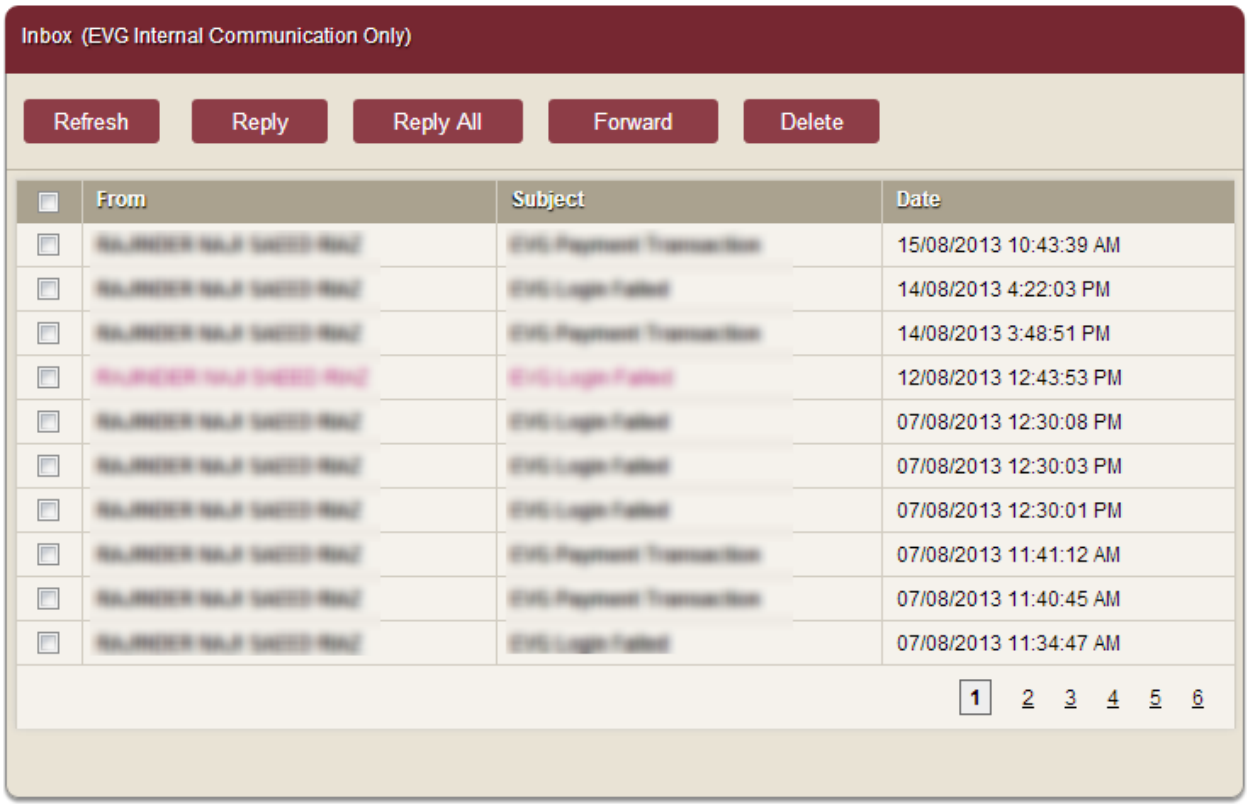
6.1.2 Inbox

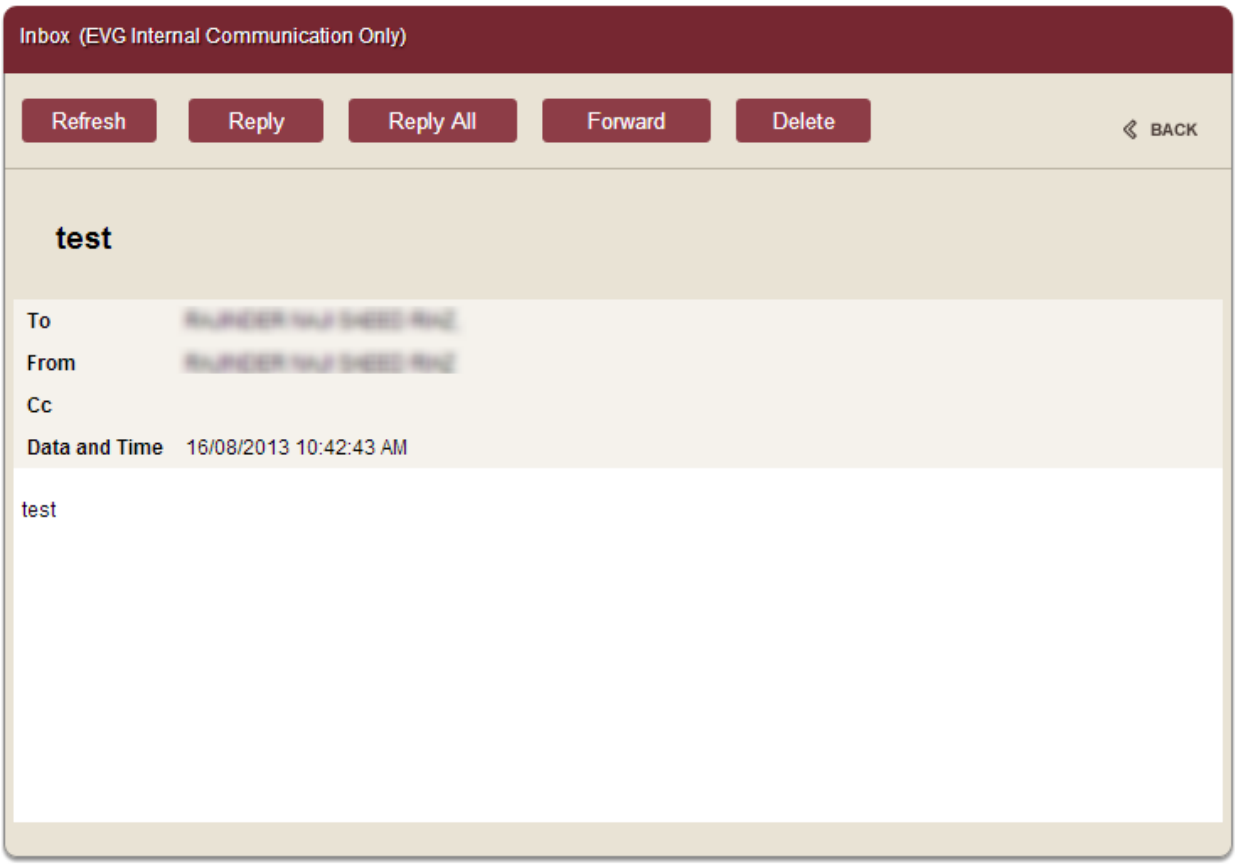
This page enables User to read received emails and reply to the respective recipient through the EVG system

1. Click on the **Inbox** menu hyperlink and a page for inbox folder will appear. Note: Number next to the Inbox title is the number of unread emails.



2. Click on **Subject** hyperlink to read any received emails and the list of mail will appear.



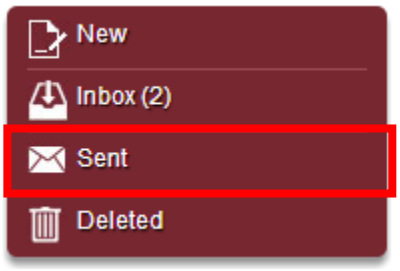


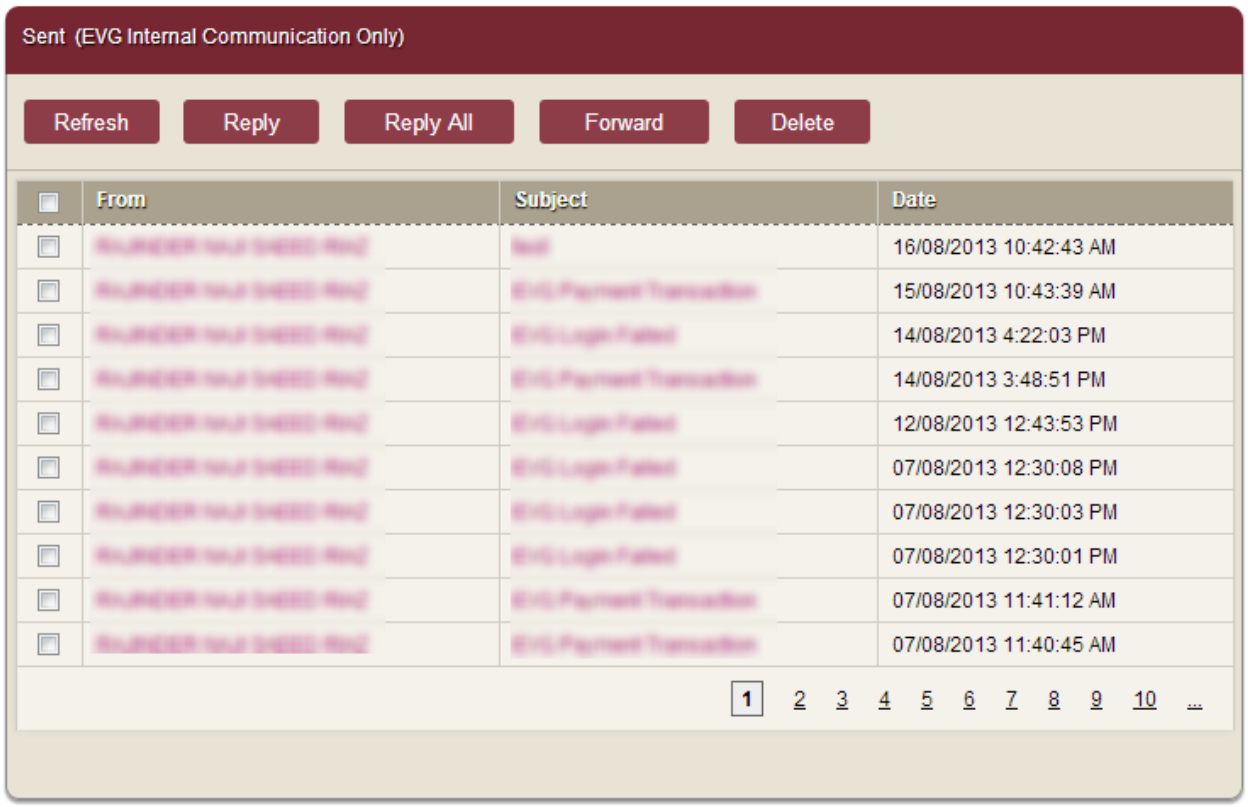
3. User can choose to 'refresh' the page, 'reply' to the email to the sender only, or 'reply all' to send a reply to all recipients, 'forward' the email, 'delete' the email, or go 'back' to Inbox. To refresh the page, click on **Refresh** button. To reply, click **Reply** button. To reply all, click **Reply All** button. To forward the email, click **Forward** button. To delete the email, click on **Delete** button. To go back to Inbox, click on **Back** hyperlink.

6.1.3 Sent

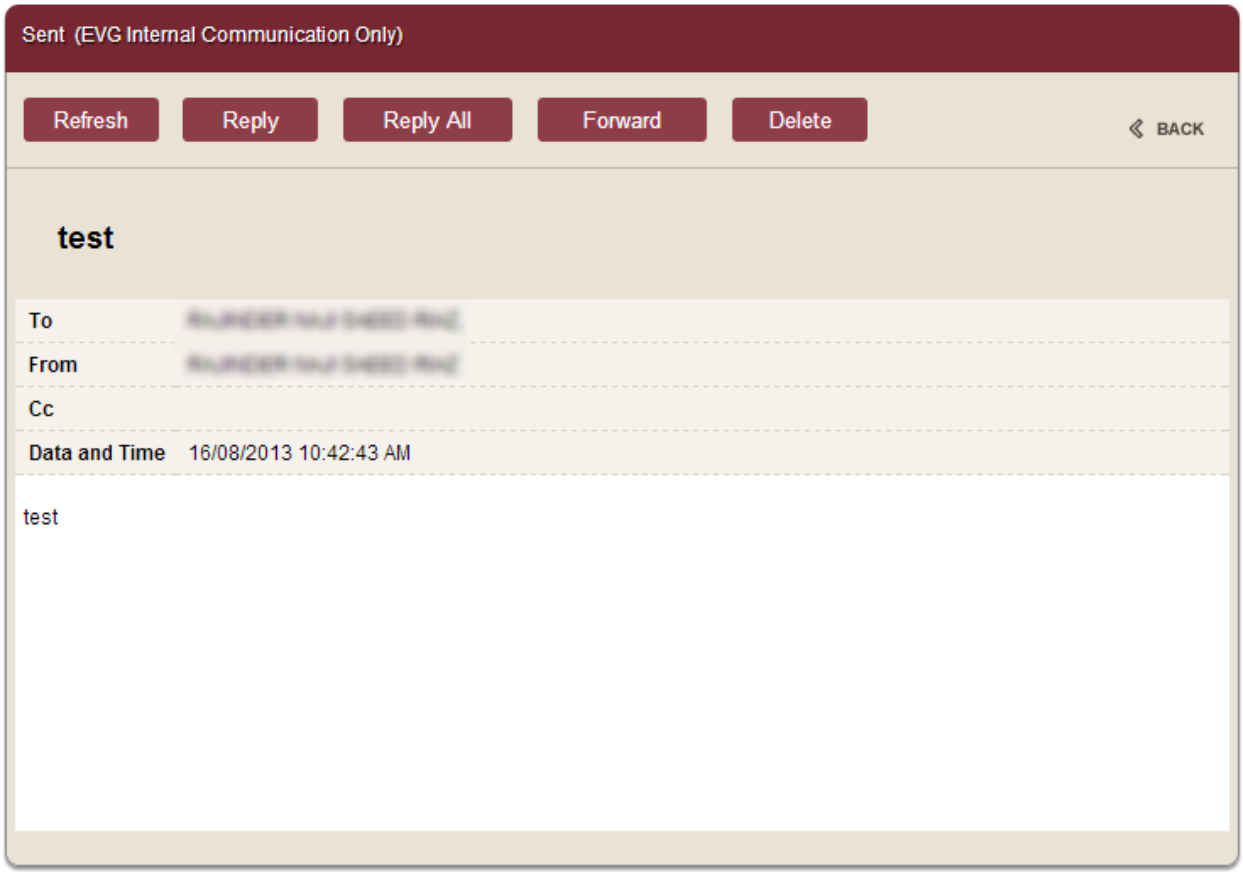
This page enables User to read any sent email to respective recipient for further references and tracking purposes.

1. Click on **Sent** menu hyperlink and the page below for sent folder will appear.





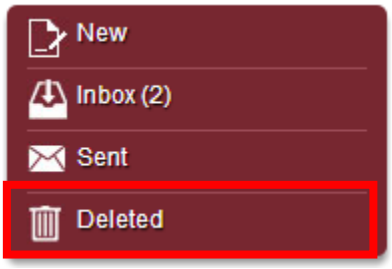
2. Click on the **subject** of the email to read any sent email and the email will appear.



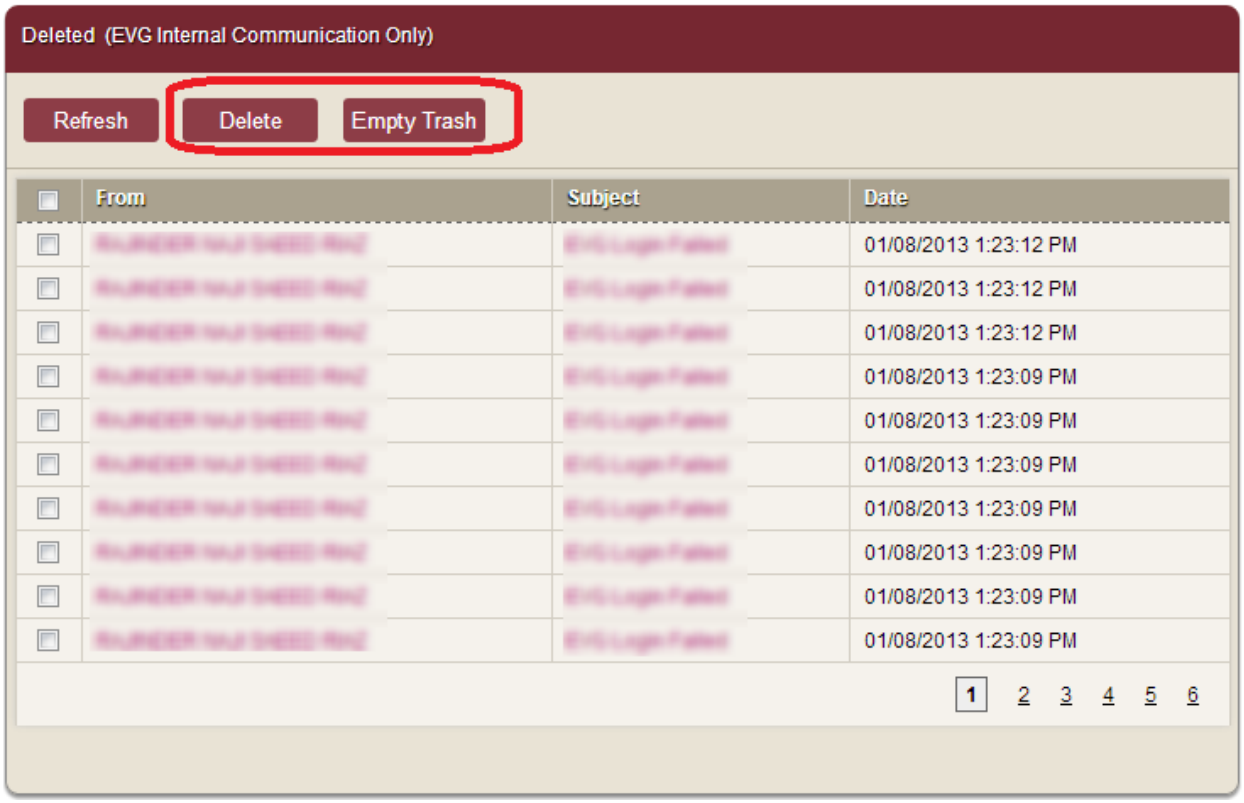
6.1.4 Deleted

This page enables User to see any Deleted email from Inbox folder and Sent folder.

1. Click on **Deleted** menu hyperlink and the page for the deleted folder will appear.

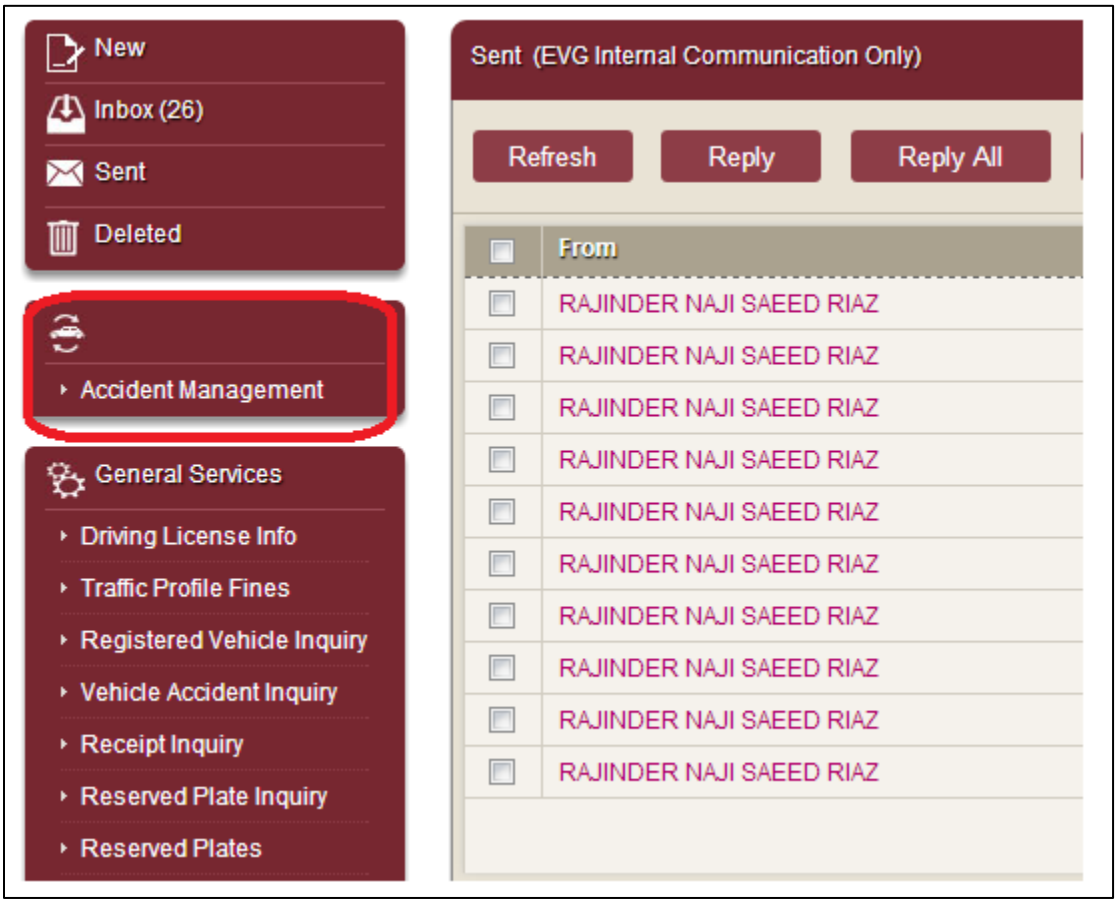


2. To delete a message, select the message that needs to be deleted and click **Delete** button; OR to delete all message, click **Empty Trash** button.



6.2 Accident Management

Click on **Accident Management** menu hyperlink. Accident Management will be explained further in a separate manual for Accident Management System.

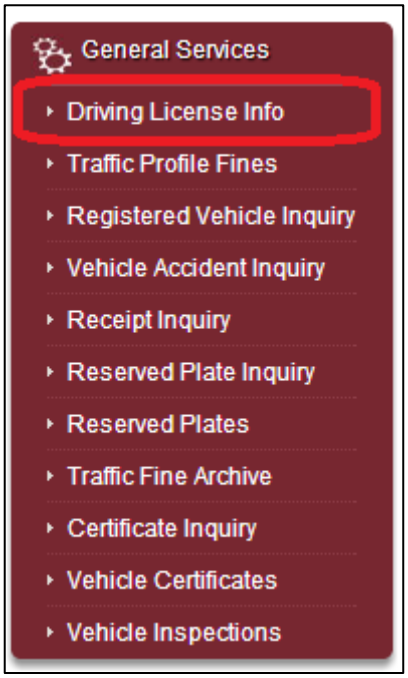


6.3 General Services

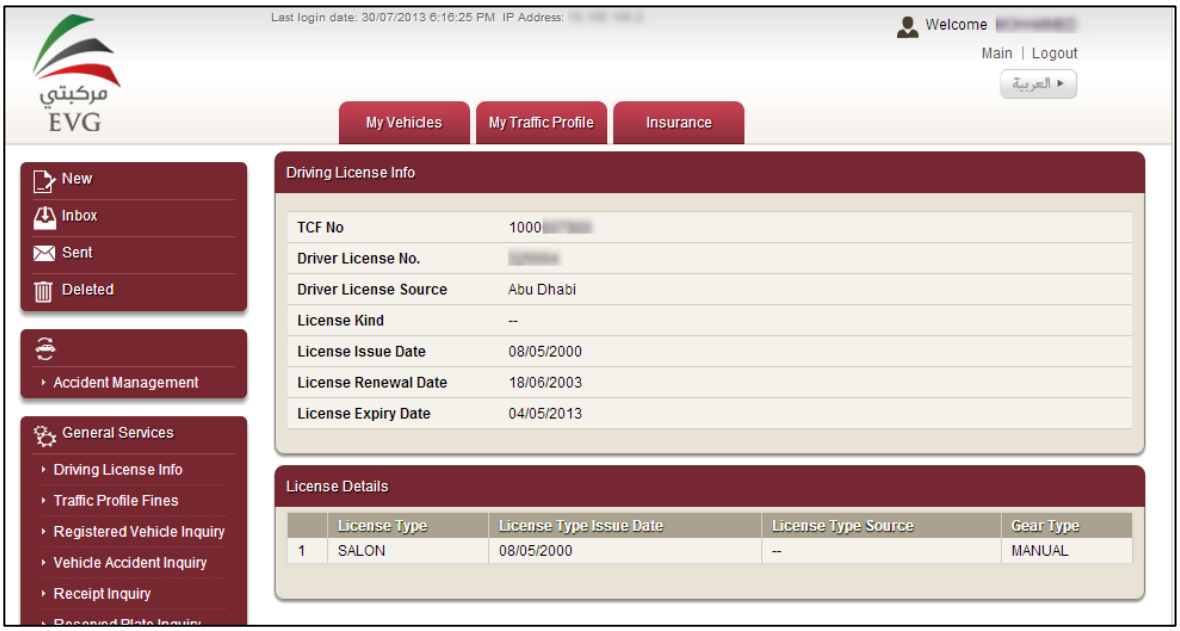
6.3.1 Driving License Info

This service displays the user's driving license info.

1. Click on Driving License Info in General Services.



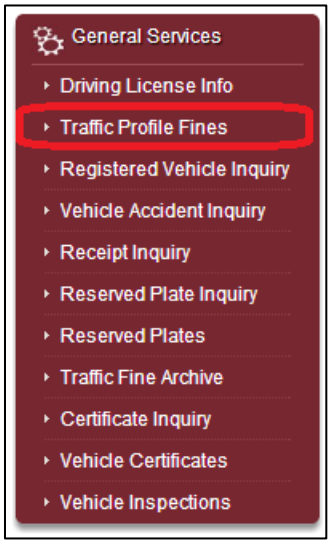
2. User's Driving License Info is displayed.



6.3.2 Traffic Profile Fines

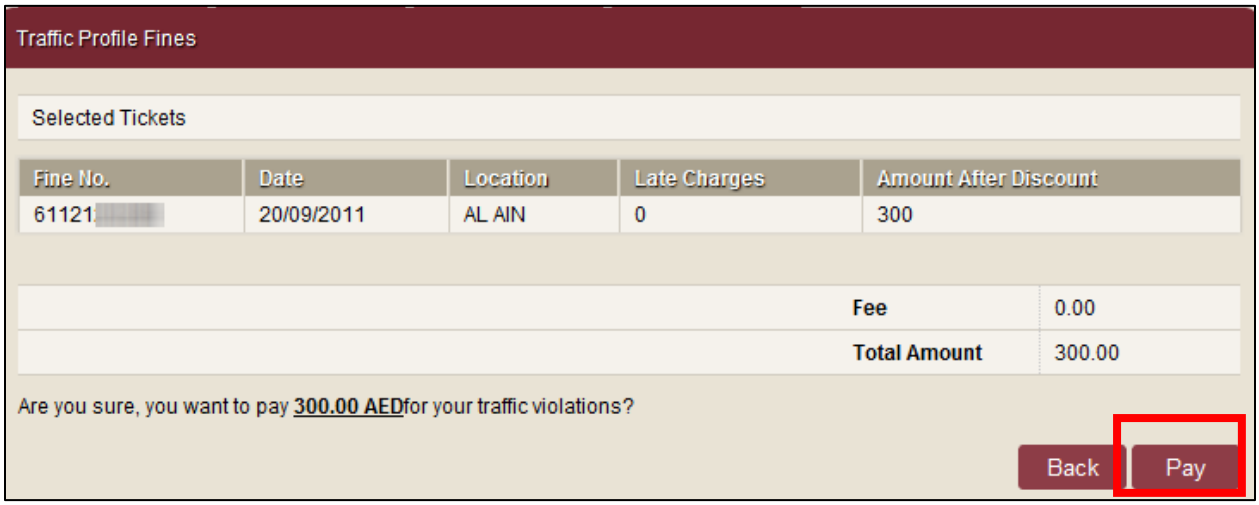
This service displays the traffic violation file and the payment.

1. Click on Traffic Profile Fines in General Services.

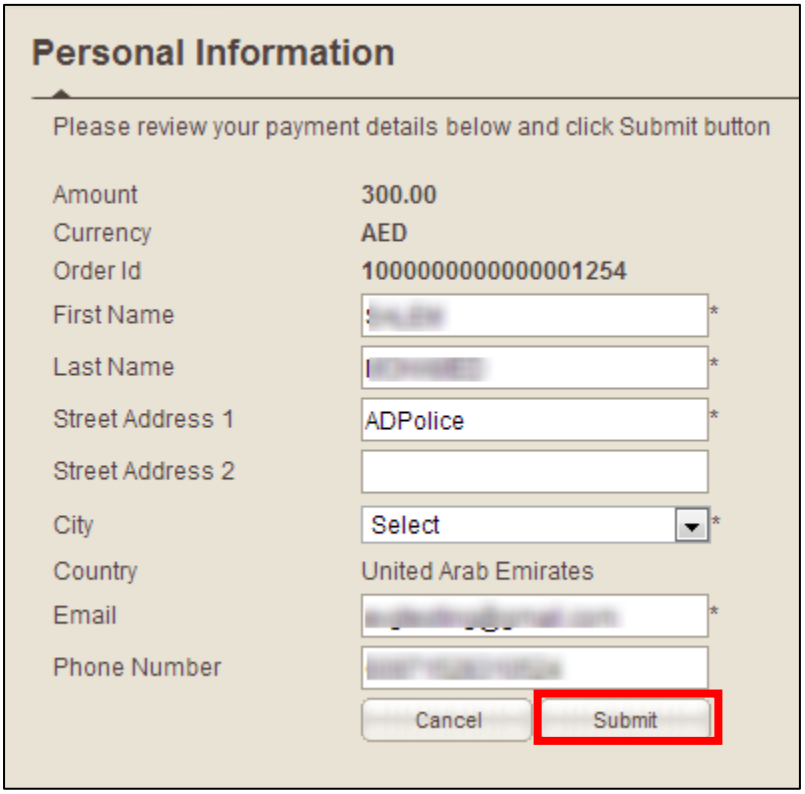


2. A list of traffic fines is displayed. Select any record you want to pay by clicking on the check box of the record. User can view the information on a selected fine record by clicking on the **Details** hyperlink. Click **Pay Fine** button after a record has been selected to navigate to the next page.

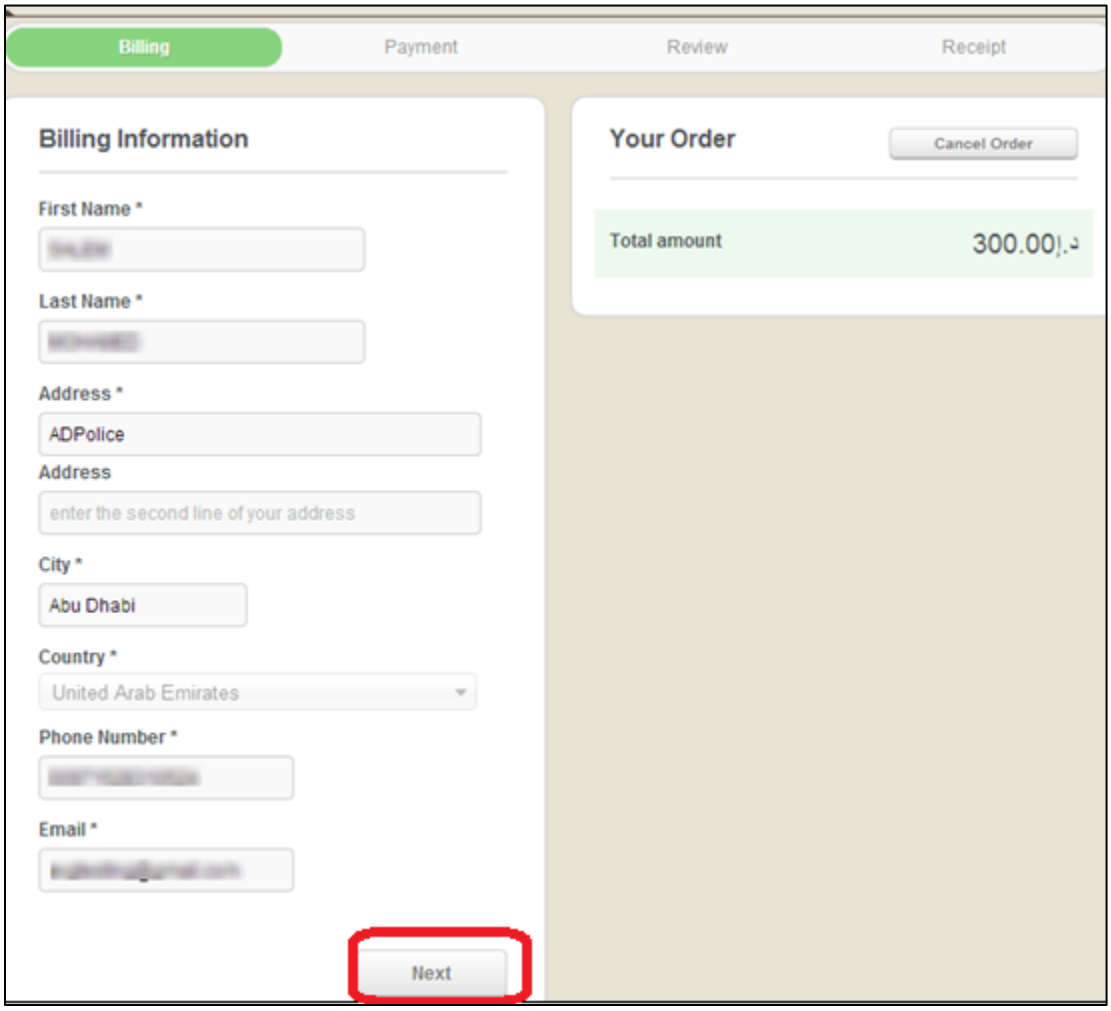
3. Click **Pay** button, user will be navigated to the payment page for further action.



4. After clicking on the Pay button, User will be navigated to the payment merchant page as below, where the user fills in personal information. Next, click **Submit** button.

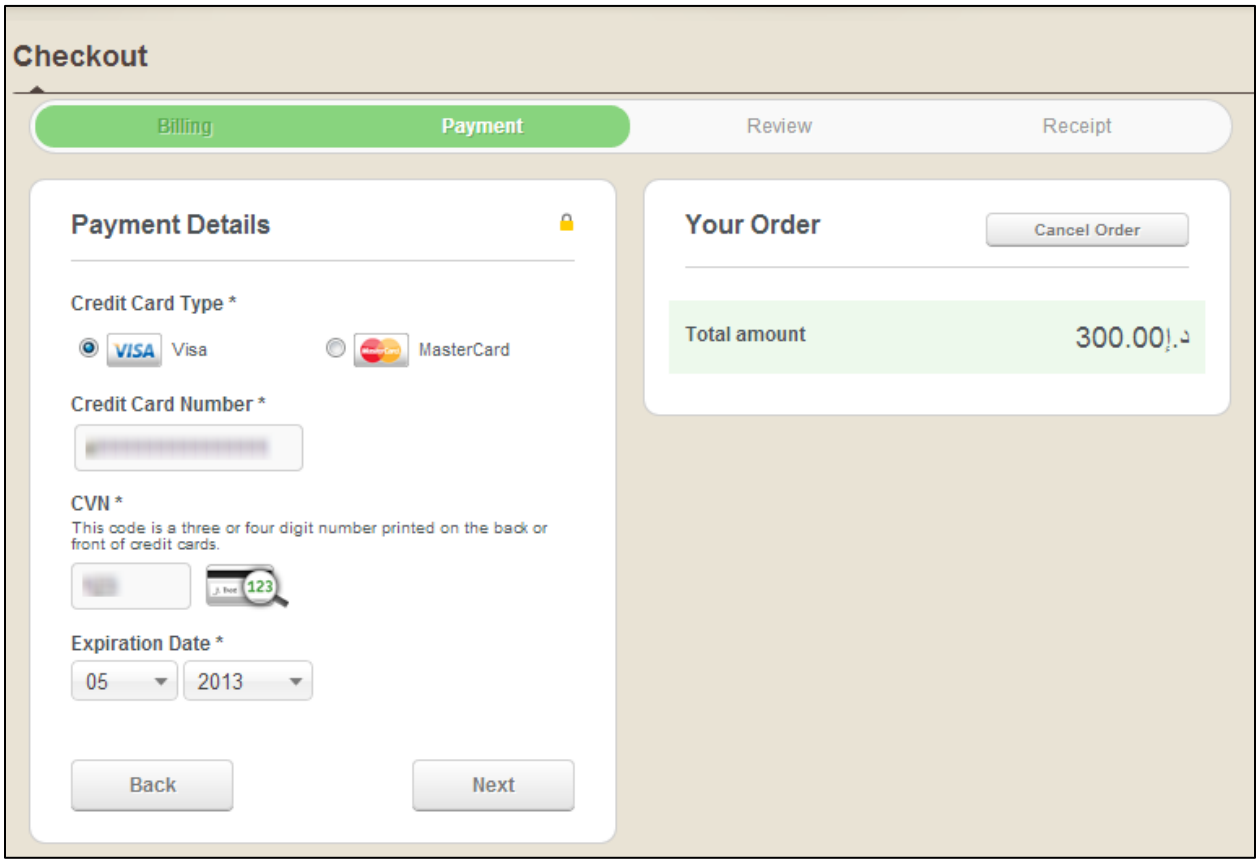


5. User is navigated to Billing Information screen, where user needs to confirm their Billing Information. Click **Next** button to proceed.

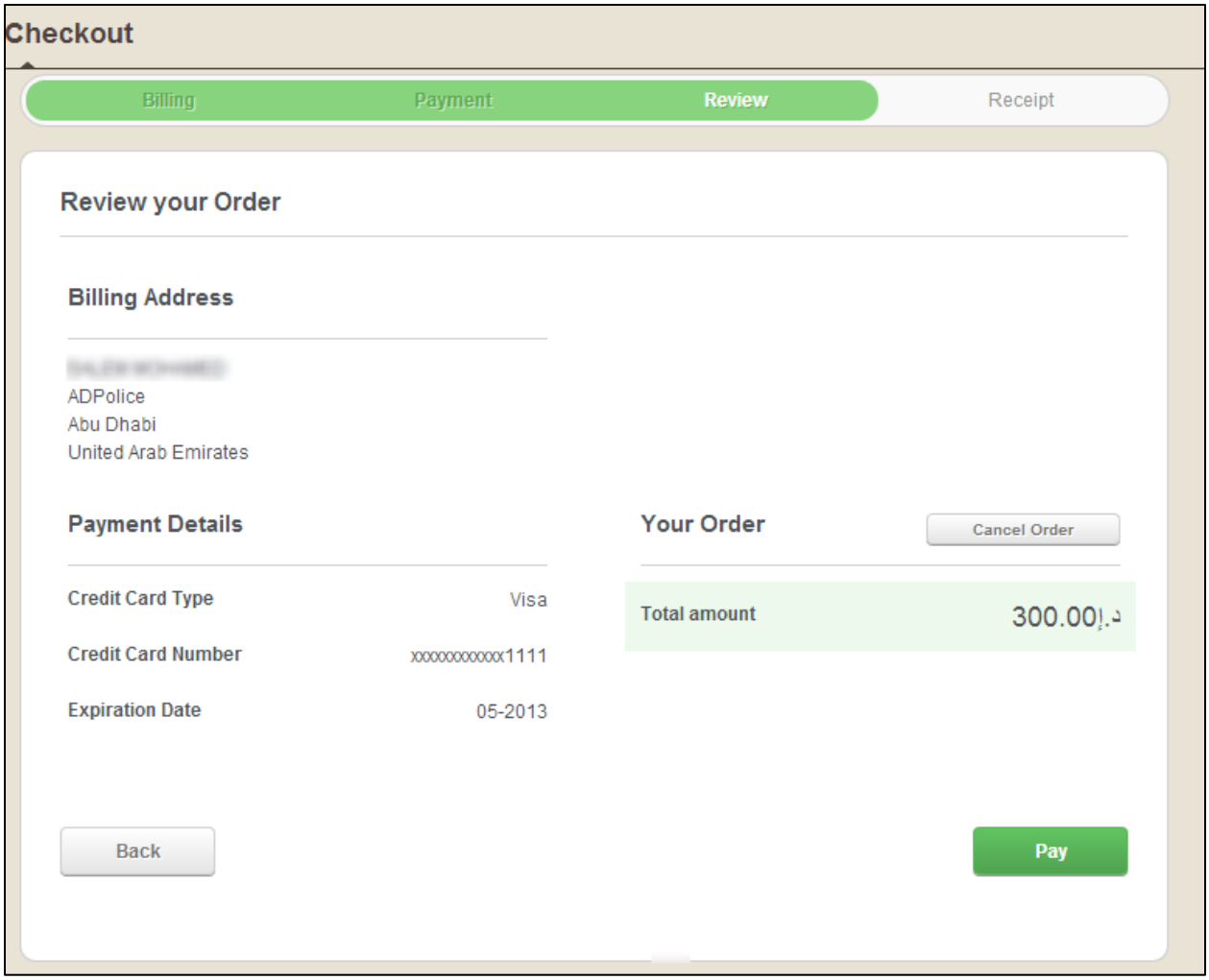


6. User must fill in the details of the payment method which are: Credit Card Type, Credit Card Number, Card Verification Number (CVN) and Expiration Date. Then, click **Next** button.

   Note: Credit card types that are available for payment are Visa, and MasterCard. User can select from the radio buttons. The user also needs to key in their credit card number, card verification number and expiration date. For card verification number, it is a 3 digit number to verify the credit card.



7. User need to review his order. He needs to confirm his billing address and payment details. Next, click Pay button to proceed.

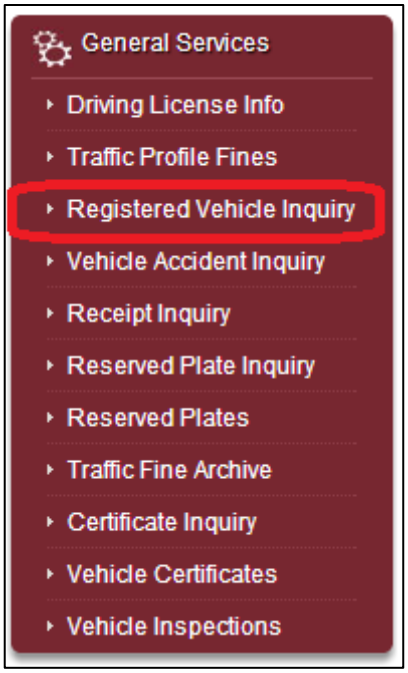


8. The receipt of the payment will be displayed to the user. User can choose to print the receipt by clicking the **Print** button, or click **Back to Tickets Search**, to go back to the list of tickets.

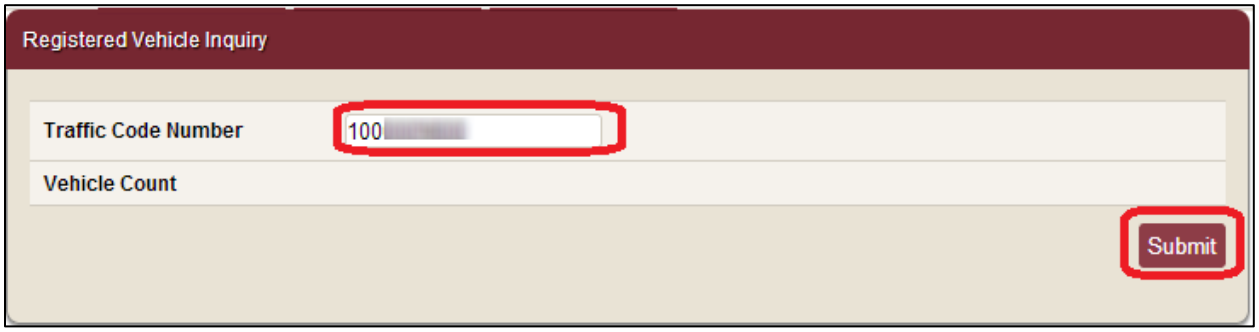
6.3.3 Registered Vehicle Inquiry

Through this service, it is possible to know the number of vehicles owned by the person, by entering the traffic code.

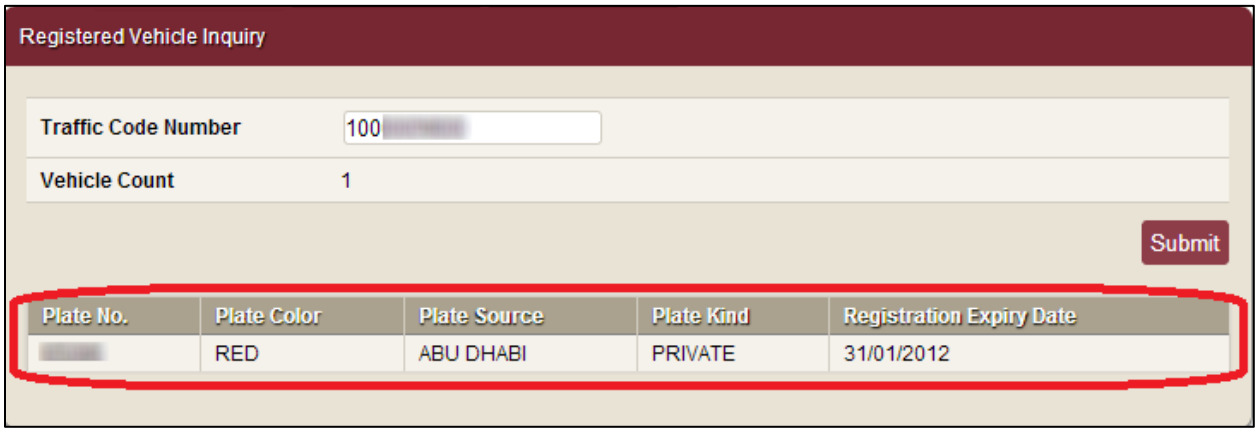
1. Click on **Registered Vehicle Inquiry** hyperlink at side menu.



2. Enter valid 'Traffic Code Number' and click **Submit** button.



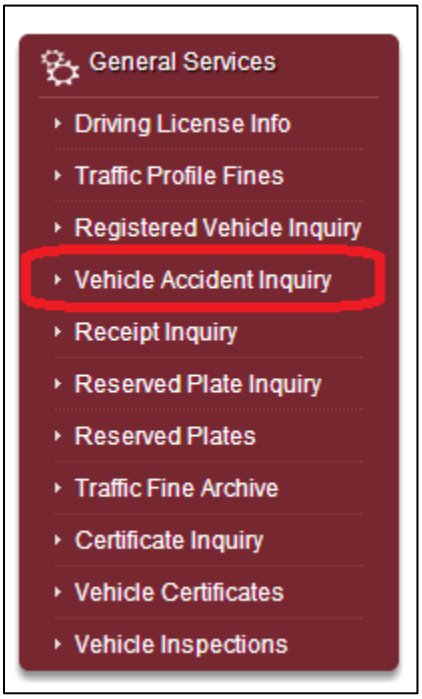
3. Registered Vehicle Details will appear.



6.3.4 Vehicle Accident Inquiry

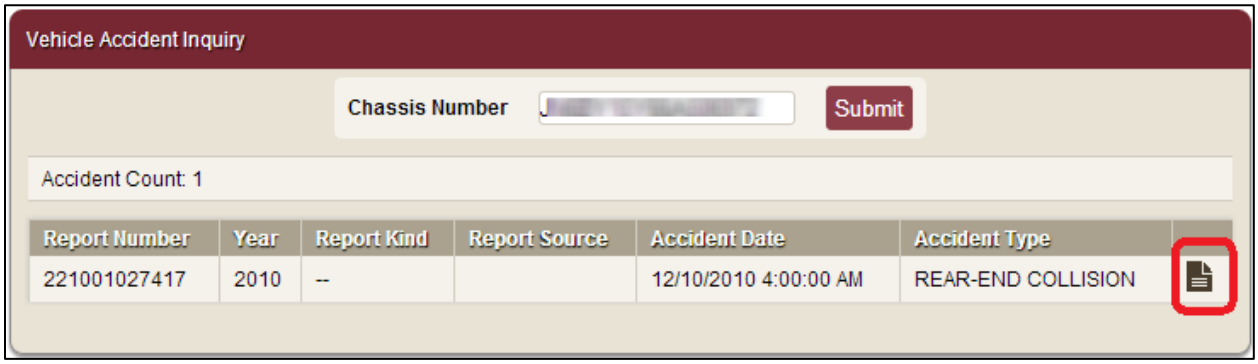
Service definition: Through this service, user can see the accident details of a vehicle by entering the chassis number.

1. Click on **Vehicle Accident Inquiry** Hyperlink on the side menu.

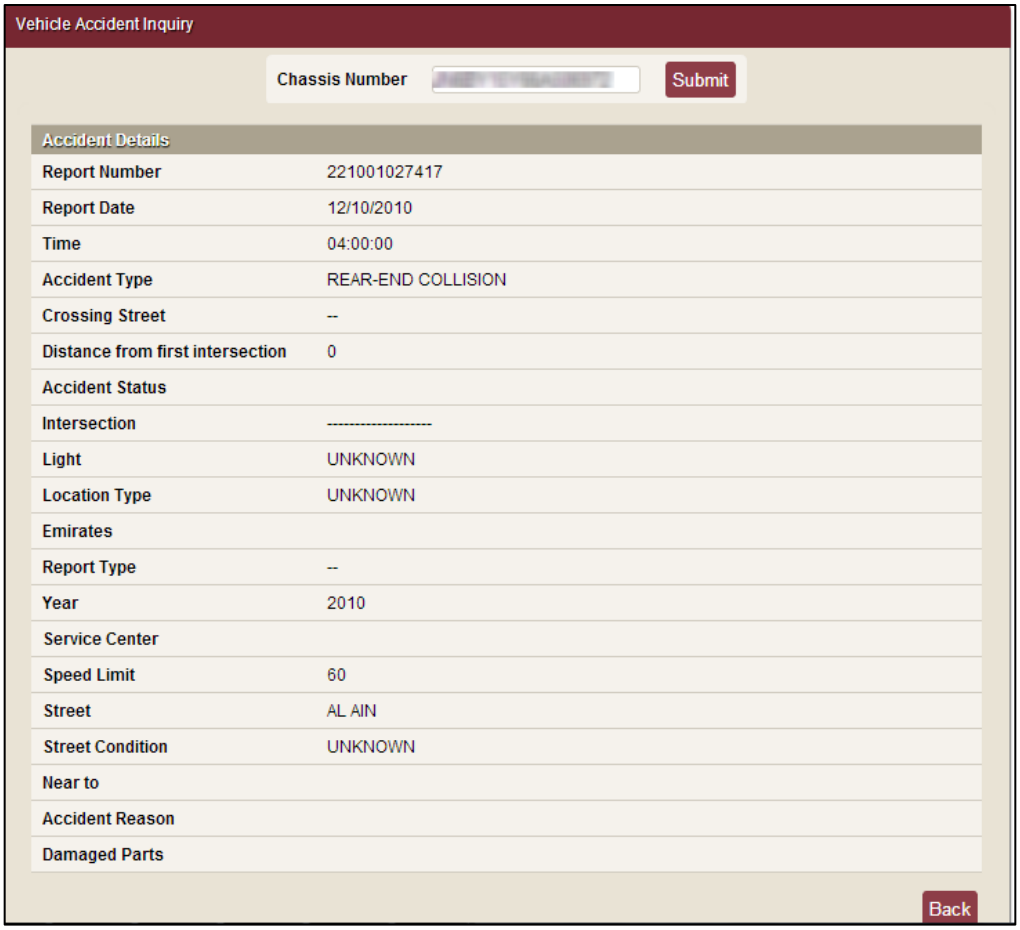


2. The ‘Vehicle Accident Inquiry’ page will appear as below. Enter a valid Chassis Number and click the **Submit** button.

3. Vehicle Accident details will appear successfully and User can click the **Details** icon for more details.



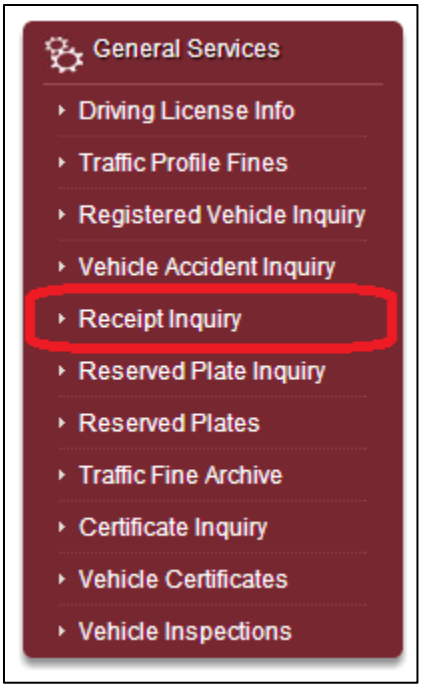
4. Once the **Details** icon has been clicked, the system will display ‘Accident Details’.


Vehicle Accident Inquiry
Chassis Number
Submit
Accident Details
Report Number 221001027417
Report Date 12/10/2010
Time 04:00:00
Accident Type REAR-END COLLISION
Crossing Street --
Distance from first intersection 0
Accident Status
Intersection ----------
Light UNKNOWN
Location Type UNKNOWN
Emirates
Report Type --
Year 2010
Service Center
Speed Limit 60
Street AL AIN
Street Condition UNKNOWN
Near to
Accident Reason
Damaged Parts
Back

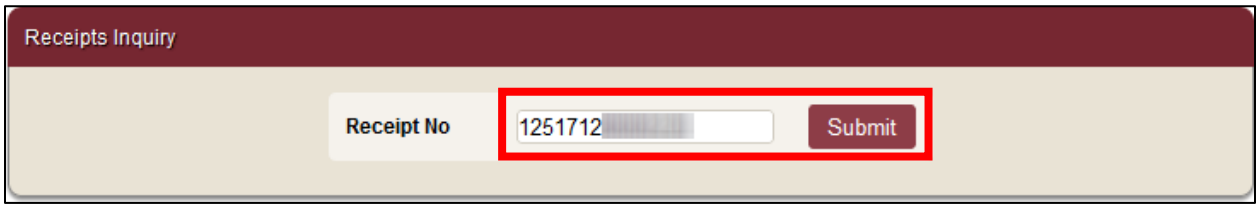
6.3.5 Receipt Inquiry

This service shows all the financial receipts of the traffic file.

1. Click on **Receipt Inquiry** Hyperlink on side menu.

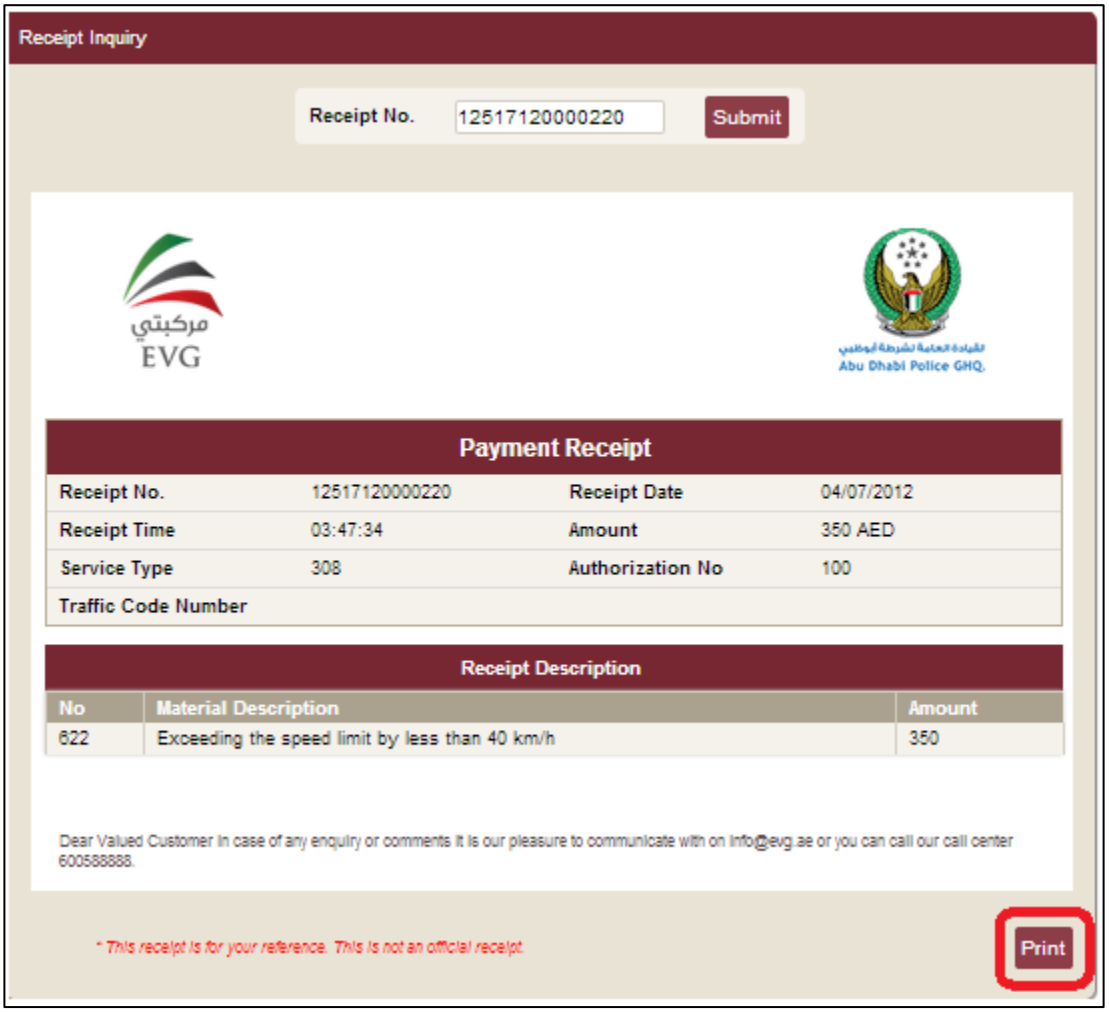


2. The 'Receipt Inquiry' page will appear as below. User needs to enter a valid Receipt No. and click **Submit** button.



3. System will displayinformation based on the ‘Receipt Number’ entered by User.

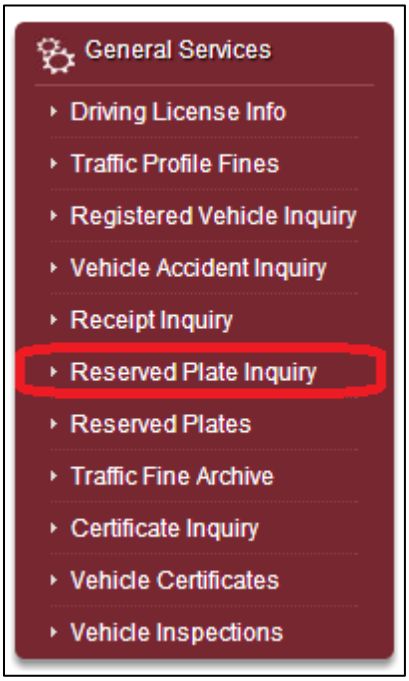
4. User can print the Receipt by clicking on **Print** button.



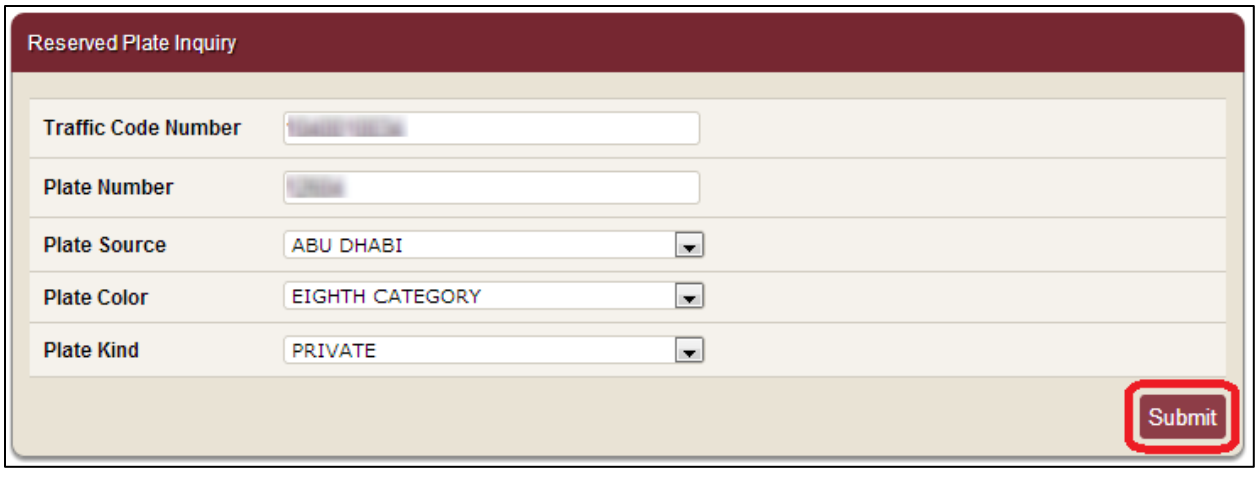
6.3.6 Reserved Plate Inquiry

Through this service, individual user can inquire about the expiry dates of reserved plates.

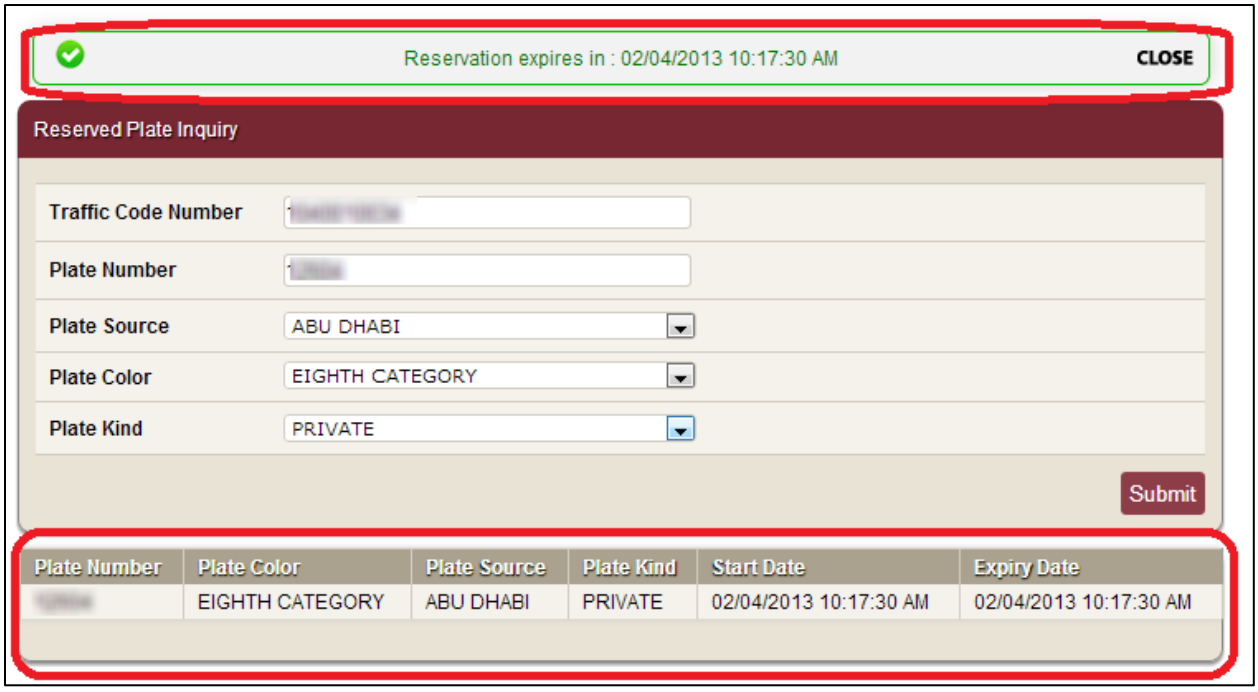
1. Click on **Reserved Plate Inquiry** Hyperlink on side menu.



2. The 'Reserved Plate Inquiry' page will be displayed. User needs to enter a valid Traffic Code Number, Plate Number, Plate Source, Plate Color, Plate Kind and click **Submit** button.



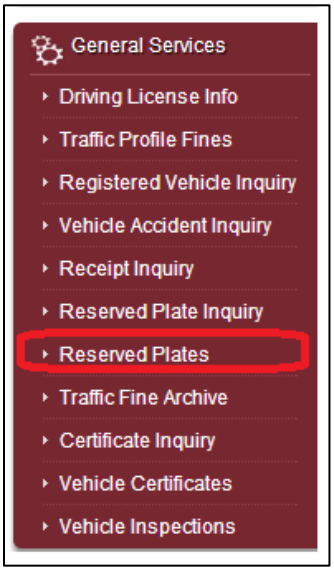
3. System will displaydetails based on data entered by User. A message is also displayed, showing when the reservation will expire.



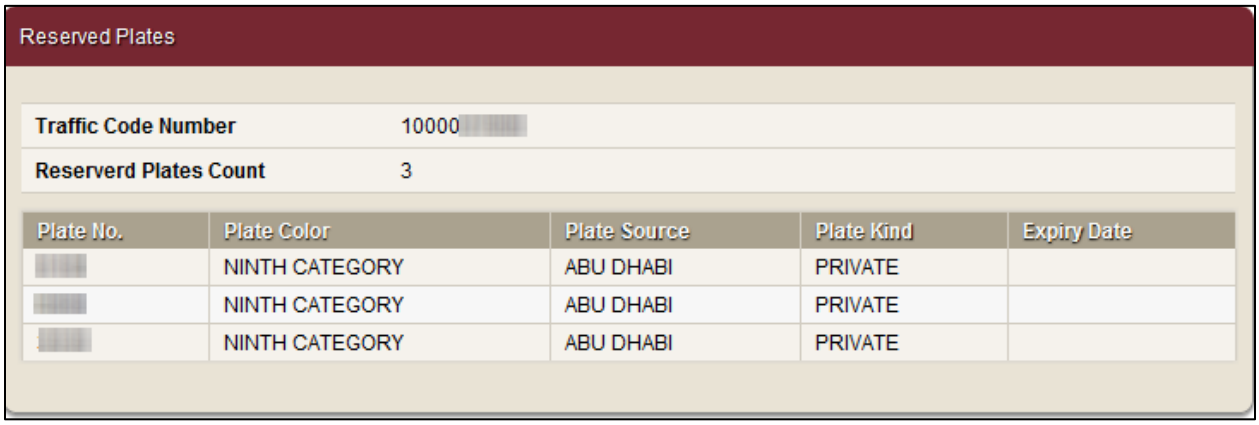
6.3.7 Reserved Plates

This service shows details of 'Reserved Plates' by Traffic Number (Plate No., Plate Color, Plate Source, Plate Kind and Expiry Date)

1. Click on **Reserved Plates** Hyperlink on side menu.



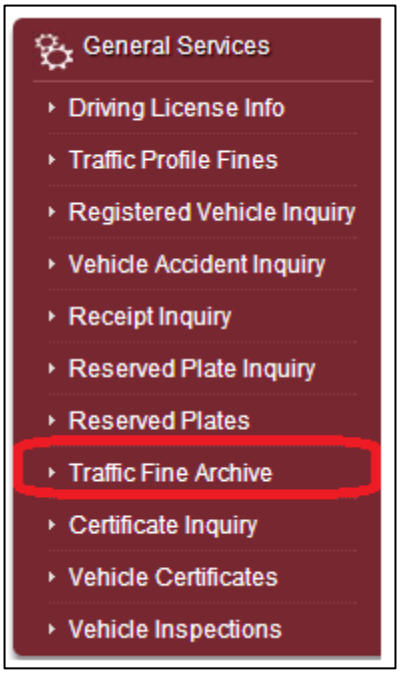
2. System will display reserved plates of the user.



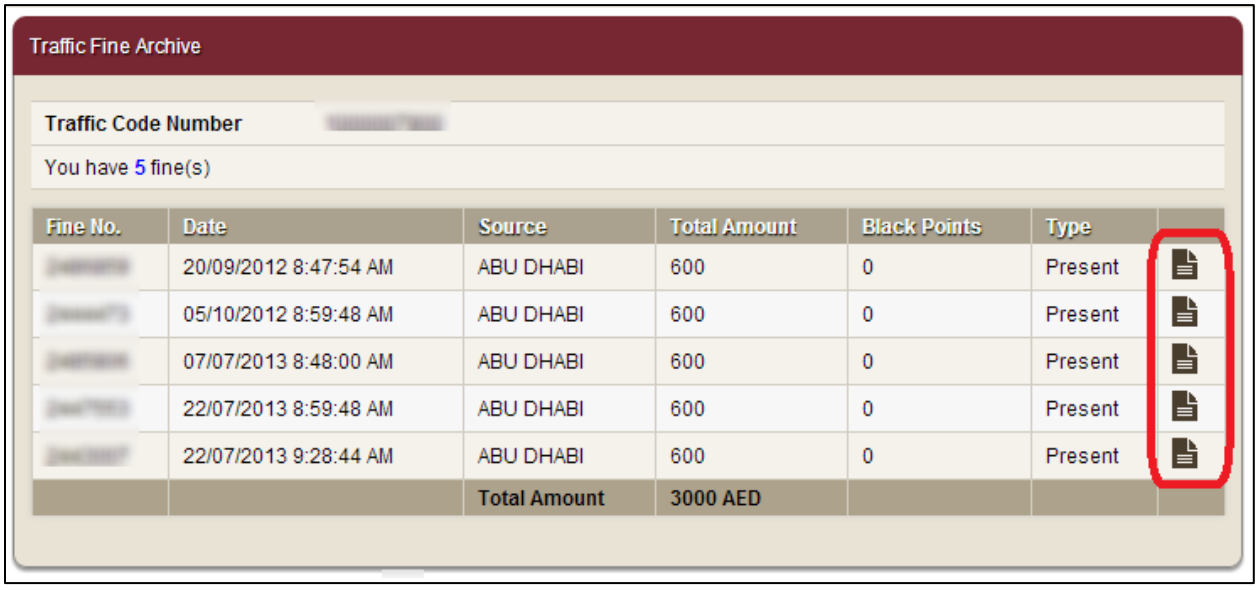
6.3.8 Traffic Fine Archive

This service displays all the Traffic Fines in the Archive. Here, all the traffic fines that have been paid will be stored and user can see all details.

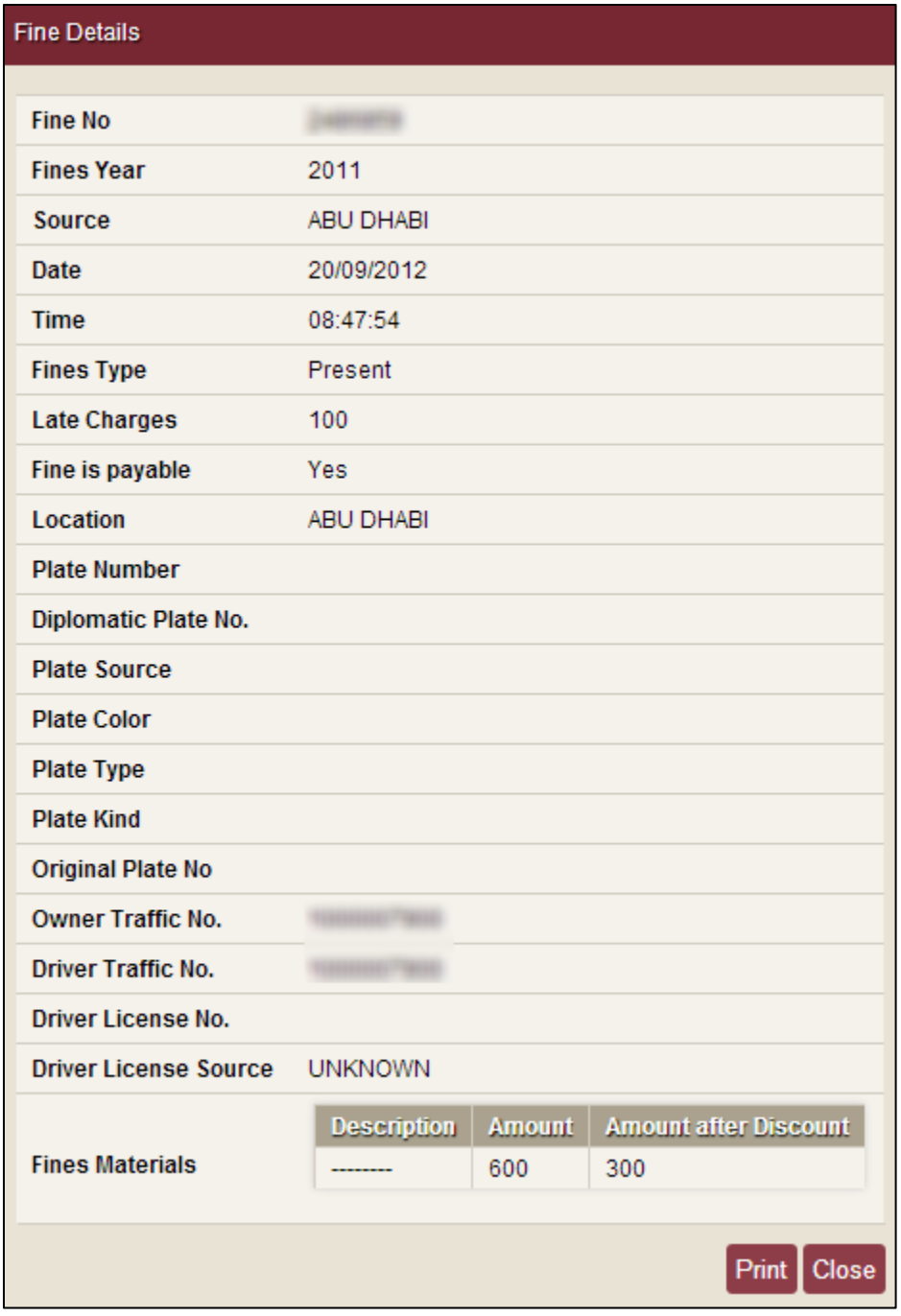
1. Click on **Traffic Fine Archive** menu.



2. The 'Traffic Fine Archive' page will be displayed as below. Click on **Details** icon to view complete information of a particular fine and the details will be displayed in a pop up window.



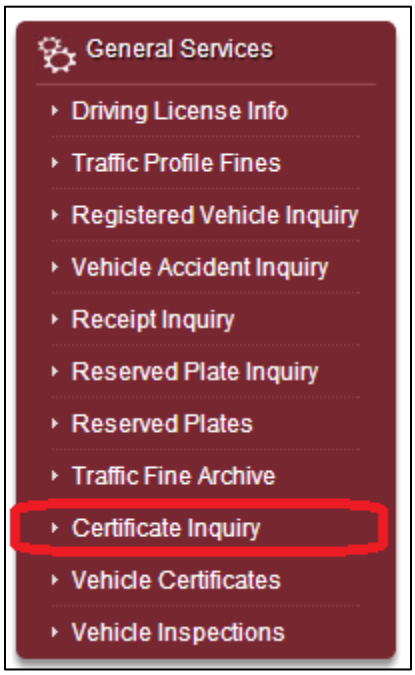
3. Click **Close** button to close the pop up window, or click **Print** button to print the details of the fine.



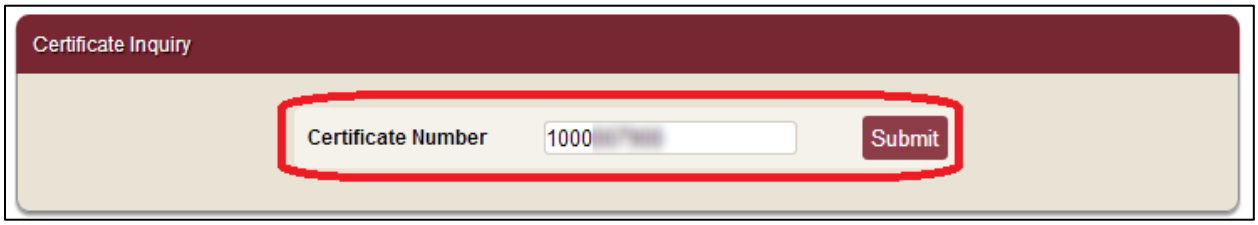
6.3.9 Certificate Inquiry

Through this service, user can find out the details of the vehicle certificate by entering the certificate number.

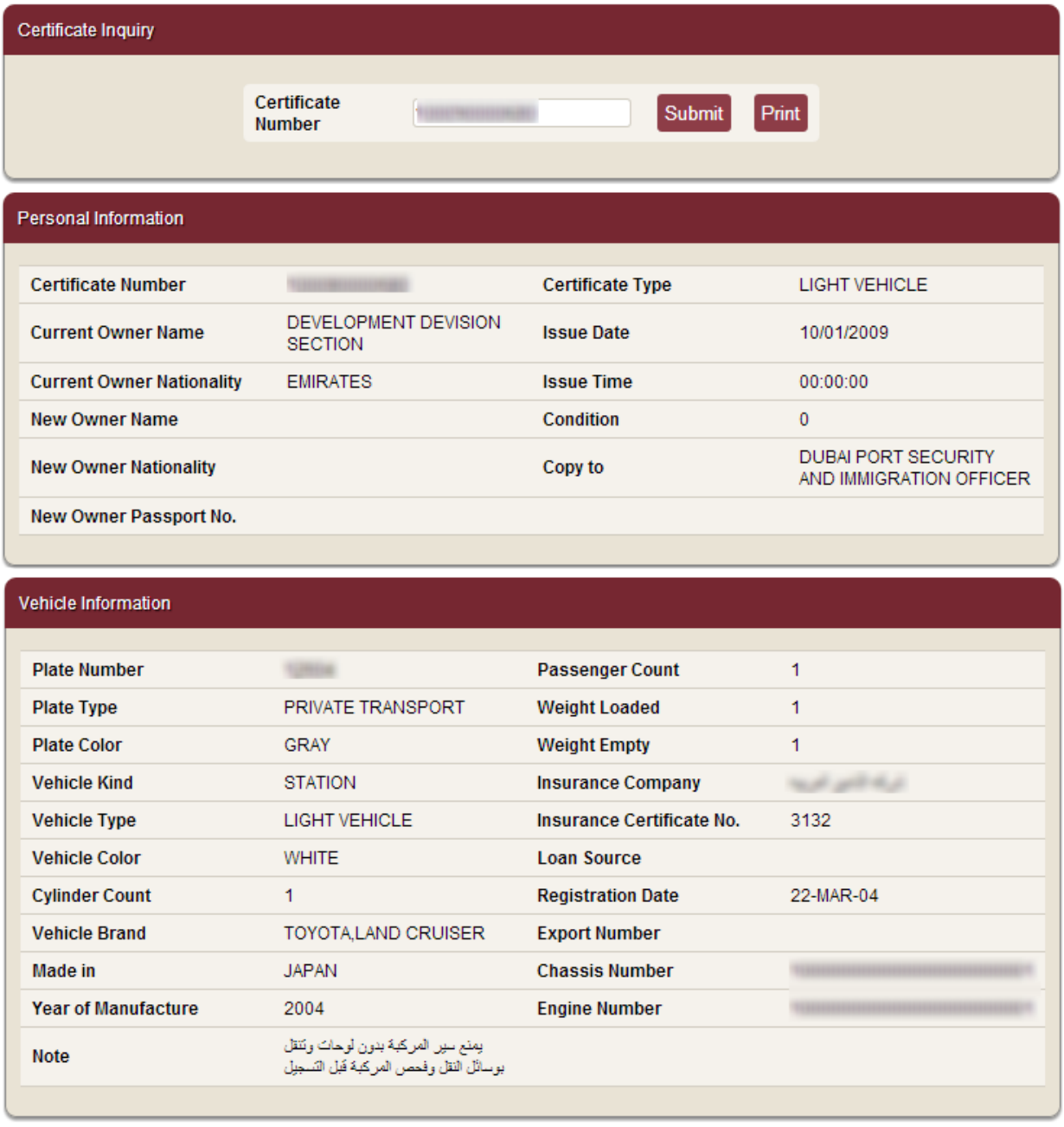
1. Click on **Certificate Inquiry** Hyperlink on side menu.



2. The 'Certificate Inquiry' page below will be displayed. Enter a valid Certificate Number and then click **Submit** button.



3. Once **Submit** Button has been clicked the page below will appear with details of 'Personal Information' and 'Vehicle Information'.



Certificate Inquiry

Certificate Number [redacted] Submit Print

Personal Information

Certificate Number	[redacted]	Certificate Type	LIGHT VEHICLE
Current Owner Name	DEVELOPMENT DEVISION SECTION	Issue Date	10/01/2009
Current Owner Nationality	EMIRATES	Issue Time	00:00:00
New Owner Name		Condition	0
New Owner Nationality		Copy to	DUBAI PORT SECURITY AND IMMIGRATION OFFICER
New Owner Passport No.			

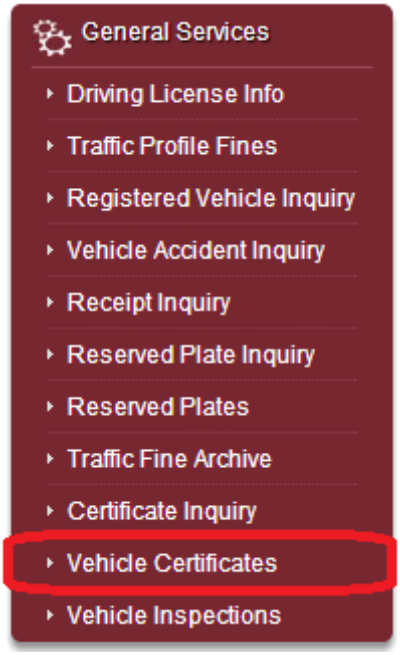
Vehicle Information

Plate Number	[redacted]	Passenger Count	1
Plate Type	PRIVATE TRANSPORT	Weight Loaded	1
Plate Color	GRAY	Weight Empty	1
Vehicle Kind	STATION	Insurance Company	[redacted]
Vehicle Type	LIGHT VEHICLE	Insurance Certificate No.	3132
Vehicle Color	WHITE	Loan Source	
Cylinder Count	1	Registration Date	22-MAR-04
Vehicle Brand	TOYOTA,LAND CRUISER	Export Number	
Made in	JAPAN	Chassis Number	[redacted]
Year of Manufacture	2004	Engine Number	[redacted]
Note	يمنع سير المركبة بدون لوحات وتنقل بوسائل النقل وفحص المركبة قبل التسجيل		

6.3.10 Vehicle Certificates

Through this service, User can view details of vehicle certificates by selecting a listed certificate number.

1. Click on **Vehicle Certificates** Hyperlink on the side menu.



2. The page below will appear. User can click on the icon to view details of a certificate.

Certificate Details

Personal Information

Certificate Number	[redacted]	Certificate Type	LIGHT VEHICLE
Current Owner Name	[redacted]	Issue Date	01-NOV-09
Current Owner Nationality	EMIRATES	Issue Time	01-NOV-09
New Owner Name		Condition	0
New Owner Nationality		Copy to	VEHICLE FILE
New Owner Passport No.			

Vehicle Information

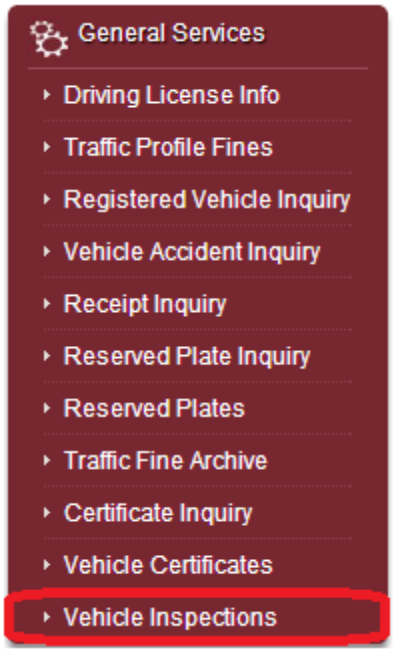
Plate Number	[redacted]	Passenger Count	5
Plate Type	PRIVATE TRANSPORT	Weight Loaded	750
Plate Color	SIXTH CATEGORY	Weight Empty	500
Vehicle Kind	PICK UP DOUBLE CABIN	Insurance Company	[redacted]
Vehicle Type	LIGHT VEHICLE	Insurance Certificate No.	[redacted]
Vehicle Color	MAROON	Loan Source	
Cylinder Count	4	Registration Date	23-FEB-04
Vehicle Brand	TOYOTA,HILUX	Export Number	
Made in	JAPAN	Chassis Number	[redacted]
Year of Manufacture	2004	Engine Number	[redacted]
Note	[redacted]		

Print Back

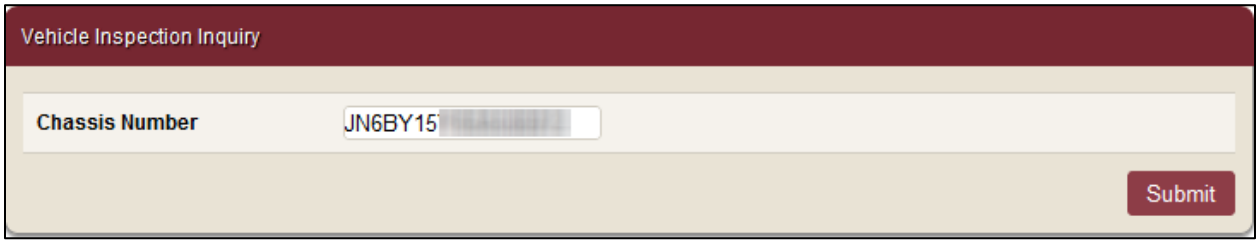
6.3.11 Vehicle Inspections

Through this service, User can view all vehicle inspection details by providing the chassis number.

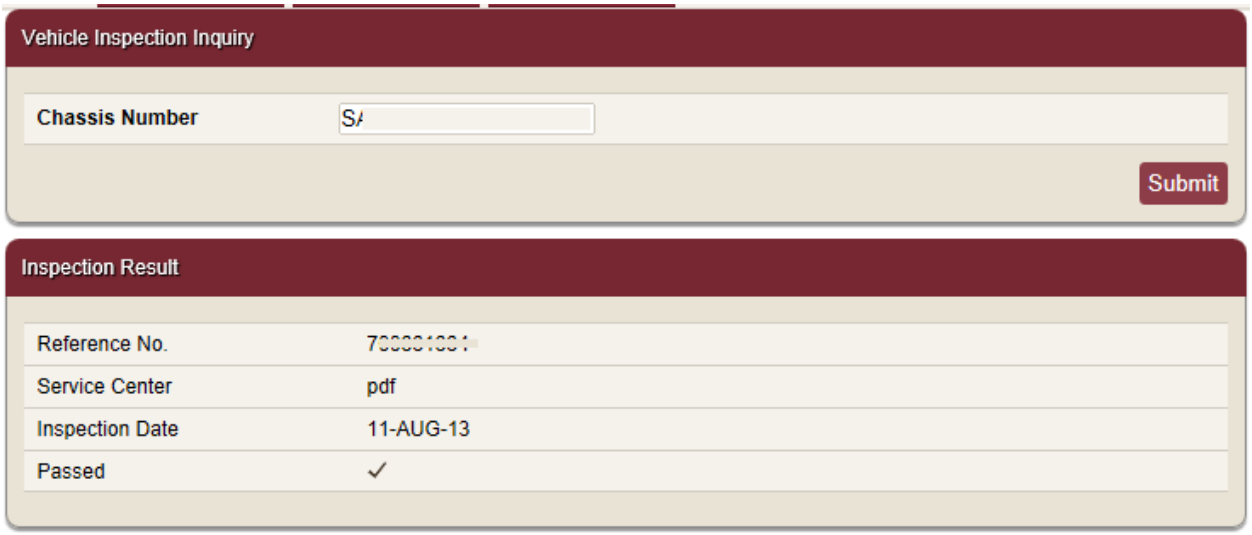
1. Click on **Vehicle Inspections** Hyperlink on side menu.



2. Below a screen will appear. Enter the chassis number of the vehicle.



3. The inspection details of the vehicle will be displayed on the same screen.



7 Menu Bar

There are 5 menu bars available in the system, but different access for different type of users. Menu bars available are Dashboard, My Vehicles, My Traffic Profile, Insurance, and Workshop.

7.1 Access Level

1. Individual users have access to My Vehicles, My Traffic Profile, and Insurance.

2. Insurance Company users have access to all menu bars: Dashboard, My Vehicles, My Traffic Profile, Insurance, and Workshop.

3. Workshop users have access to My Vehicles, My Traffic Profile, Insurance, and Workshop.

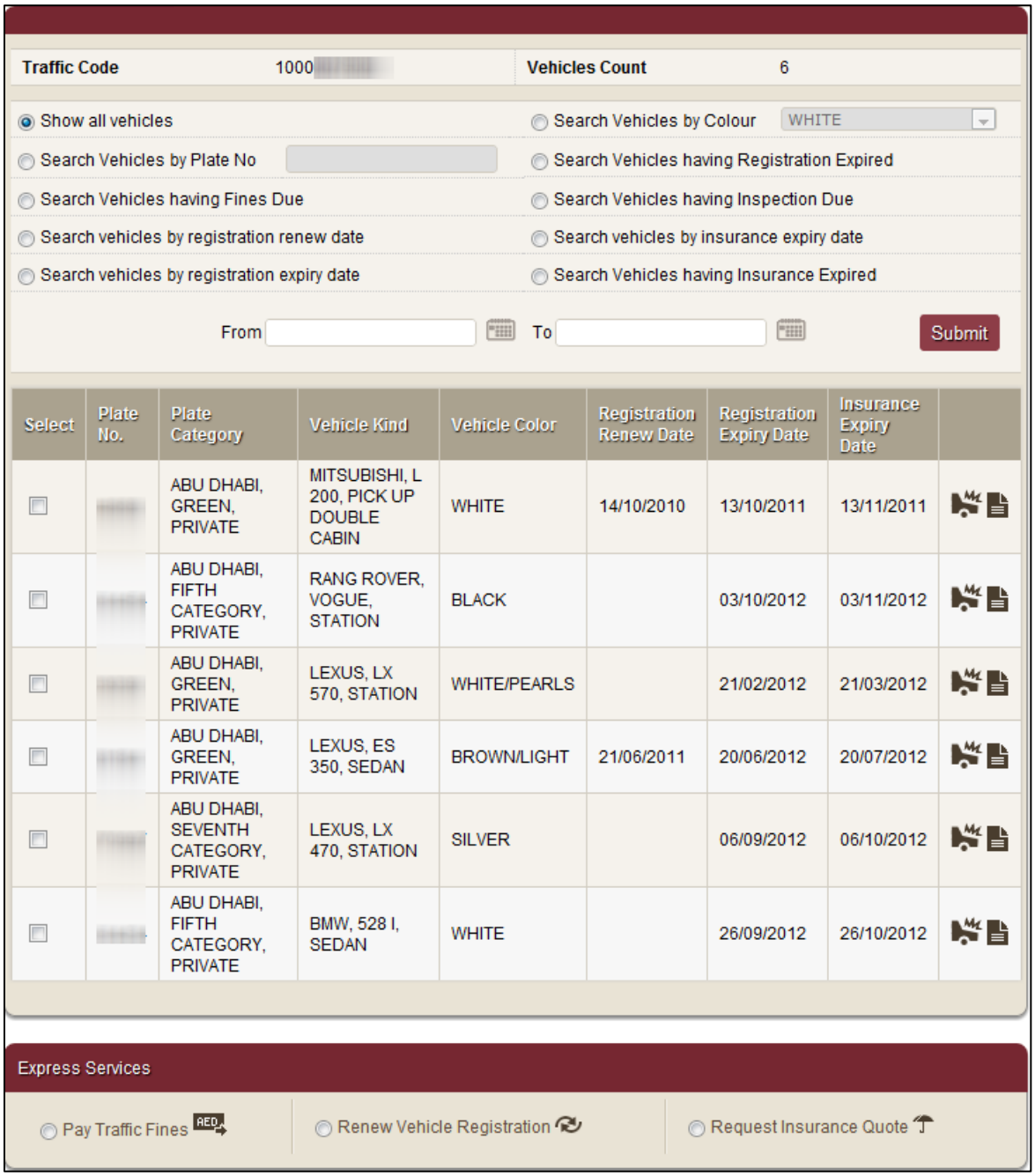
7.2 Dashboard

Dashboard is a page for user to see the graphical presentation of data, such as pie chart, graph, and bar chart. For more information on Dashboard, please refer to Dashboard user manual.

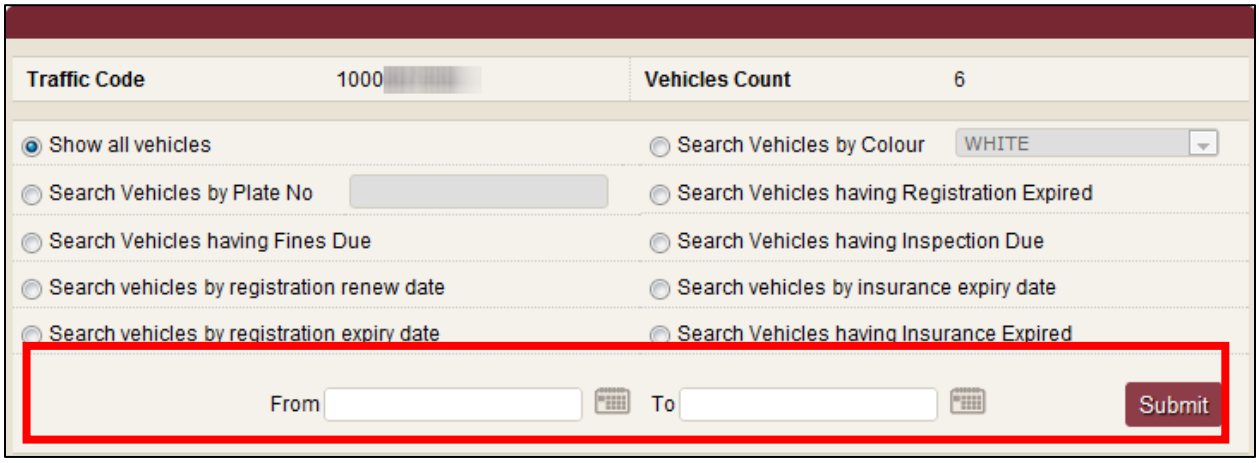
7.3 My Vehicles

This service provides the customer with the details of traffic files, containing personal data and number plate data. In addition to that, the customers can pay traffic fines through the system, renew vehicle registrations and request insurance quotes.

1. Click on **My Vehicles** menu and the system will display the page below.



2. User can search vehicles by choosing the options available and click **Submi**t. For example, if user wants to search vehicles by registration expiry date, user needs to provide the date range of registration expiry date and click **Submit**.

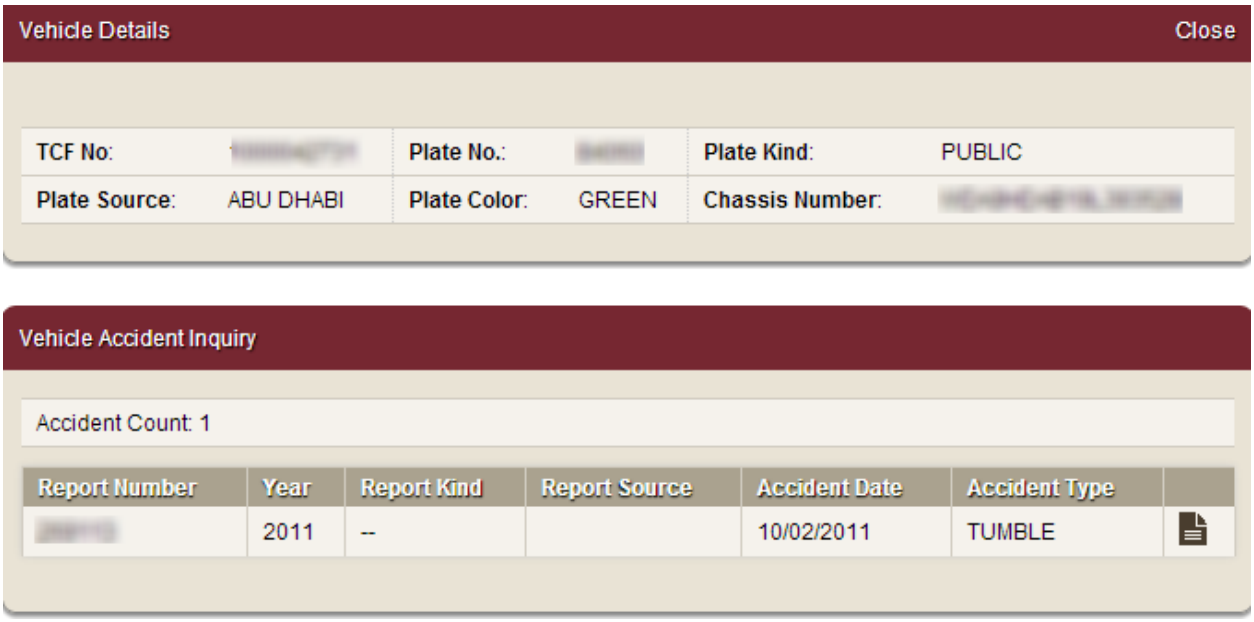


3. The result will be displayed as requested.

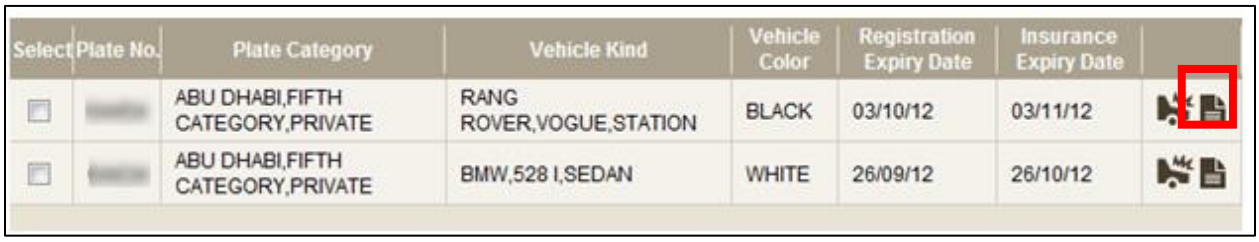
Select	Plate No.	Plate Category	Vehicle Kind	Vehicle Color	Registration Expiry Date	Insurance Expiry Date	
☐	[redacted]	ABU DHABI,FIFTH CATEGORY,PRIVATE	RANG ROVER,VOGUE,STATION	BLACK	03/10/12	03/11/12	
☐	[redacted]	ABU DHABI,FIFTH CATEGORY,PRIVATE	BMW,528 I,SEDAN	WHITE	26/09/12	26/10/12	

4. User can view accidents that occurred by clicking the **Accidents** Icon on a selected record.

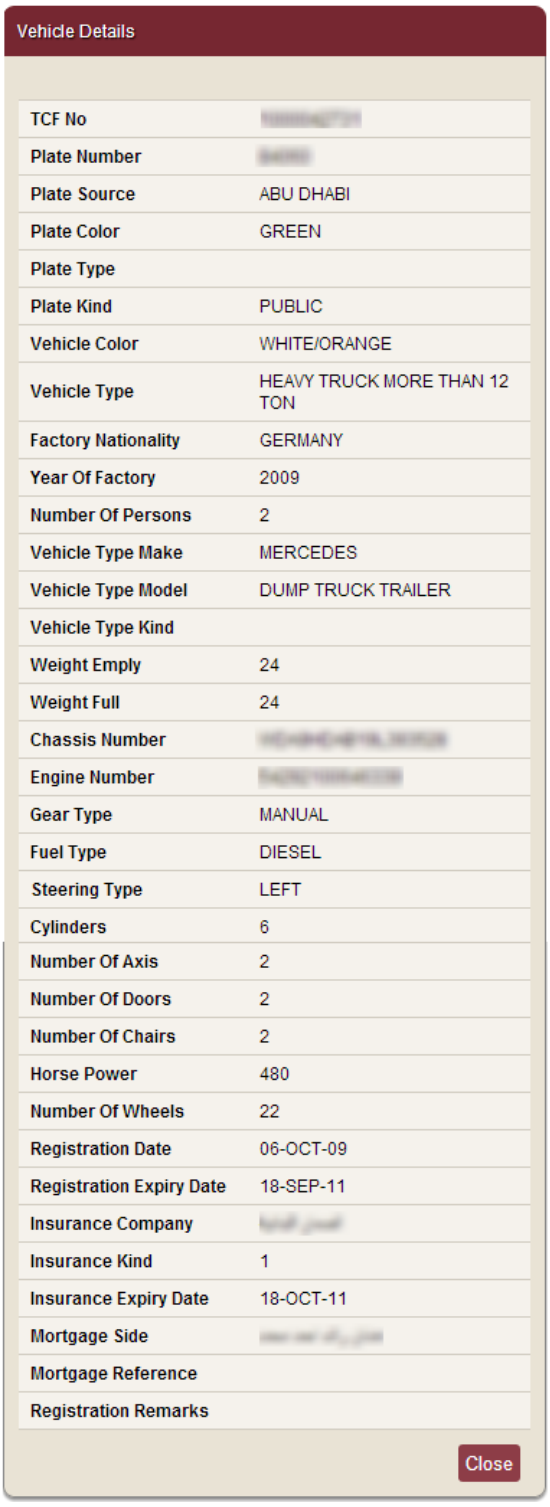
Select	Plate No.	Plate Category	Vehicle Kind	Vehicle Color	Registration Expiry Date	Insurance Expiry Date	
☐	[redacted]	ABU DHABI,FIFTH CATEGORY,PRIVATE	RANG ROVER,VOGUE,STATION	BLACK	03/10/12	03/11/12	
☐	[redacted]	ABU DHABI,FIFTH CATEGORY,PRIVATE	BMW,528 I,SEDAN	WHITE	26/09/12	26/10/12	



5. User can view selected vehicles details on selected record by clicking the **Vehicle Details** icon.

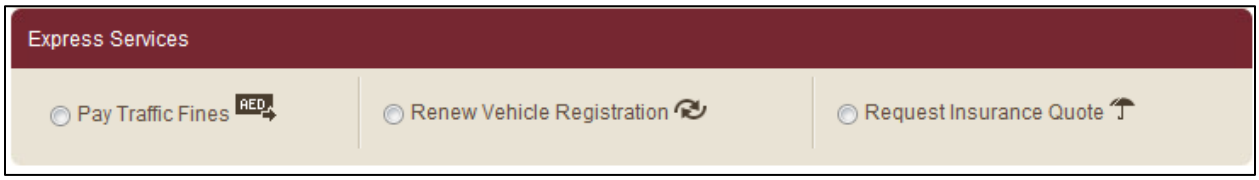


6. Vehicle details are displayed.



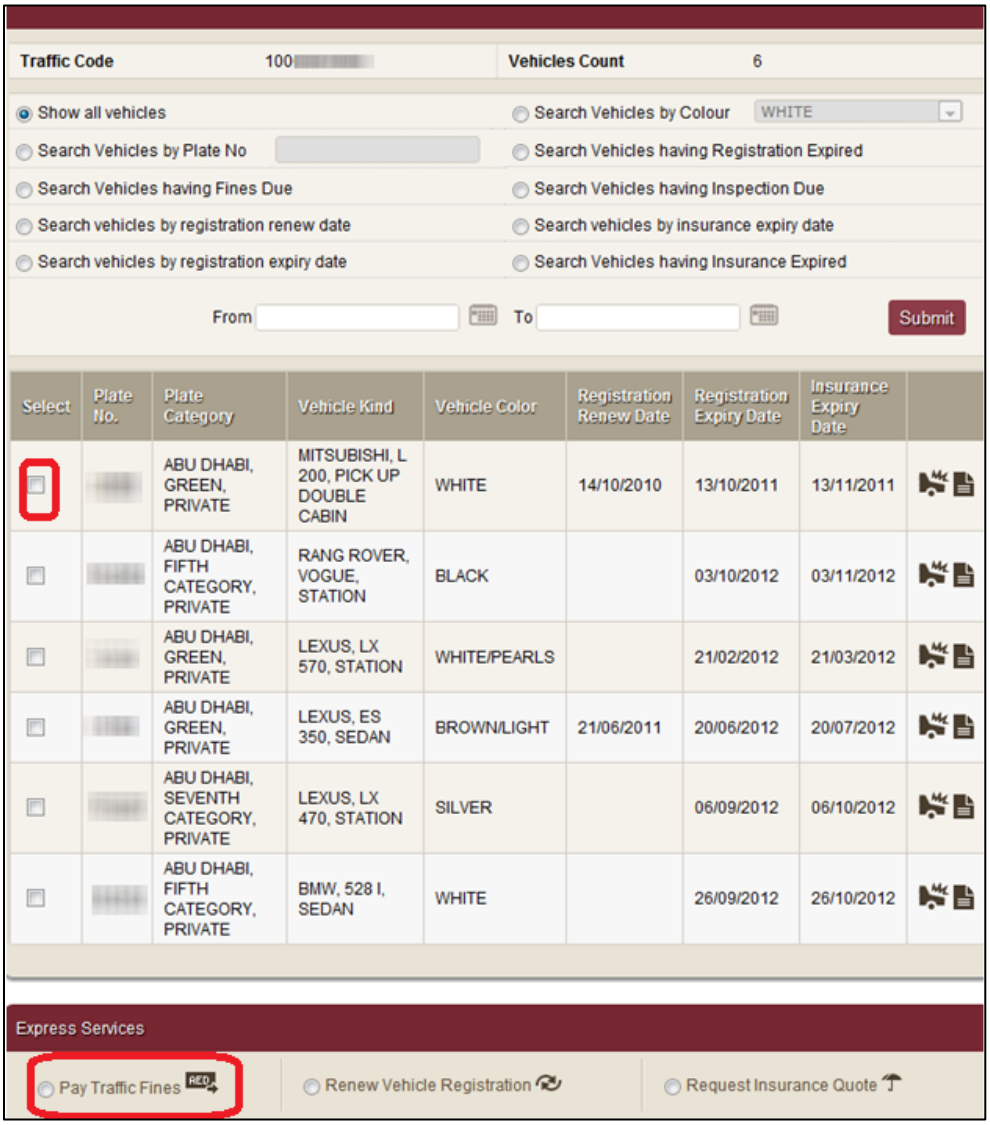
7. There are three (3) options available in My Vehicles, under the Express Services:

   i. Pay Traffic Fines – User will be navigated to 'Pay Traffic Fines' screen for further action.
   ii. Renew Vehicle Registration – User will be navigated to 'Renew Vehicles Registration' screen.
   iii. Request Insurance Quote – User will be navigated to 'Request Insurance Quote' screen.

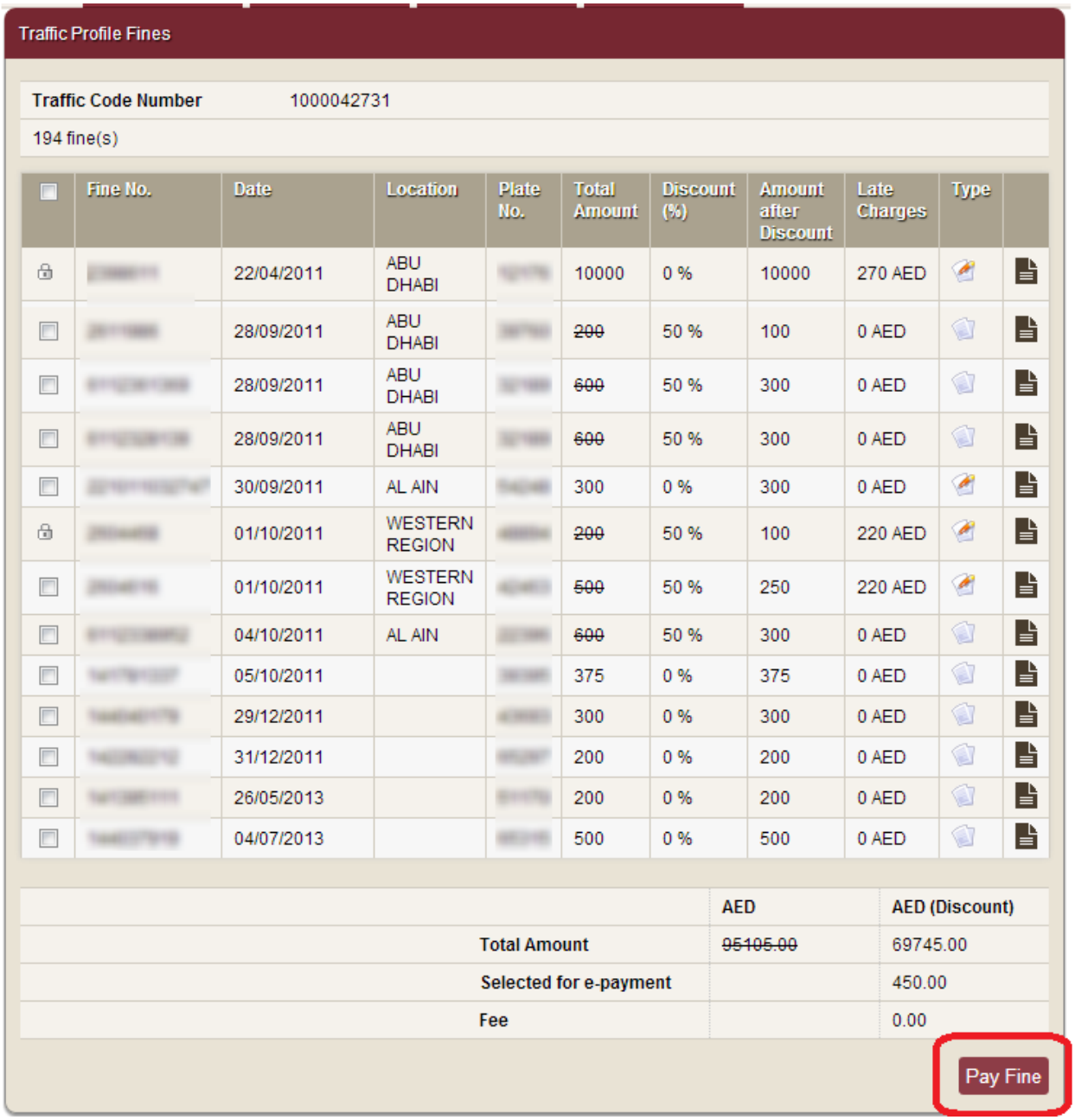


7.3.1 Express Services - Pay Traffic Fines

1. In 'My Vehicles' select a vehicle record, then select **Pay Traffic Fines** radio button in Express Services for payment process. (Note: User can also see which vehicle has pending fines by using search option: Search 'Vehicles with Fines Due'.) Selected record will be displayed in 'Pay Traffic Fines' on the screen below.



2. All fines for the vehicle will be displayed. Select a fine to pay. Next, click the **Pay Fine** button.



Traffic Profile Fines

Traffic Code Number 1000042731

194 fine(s)

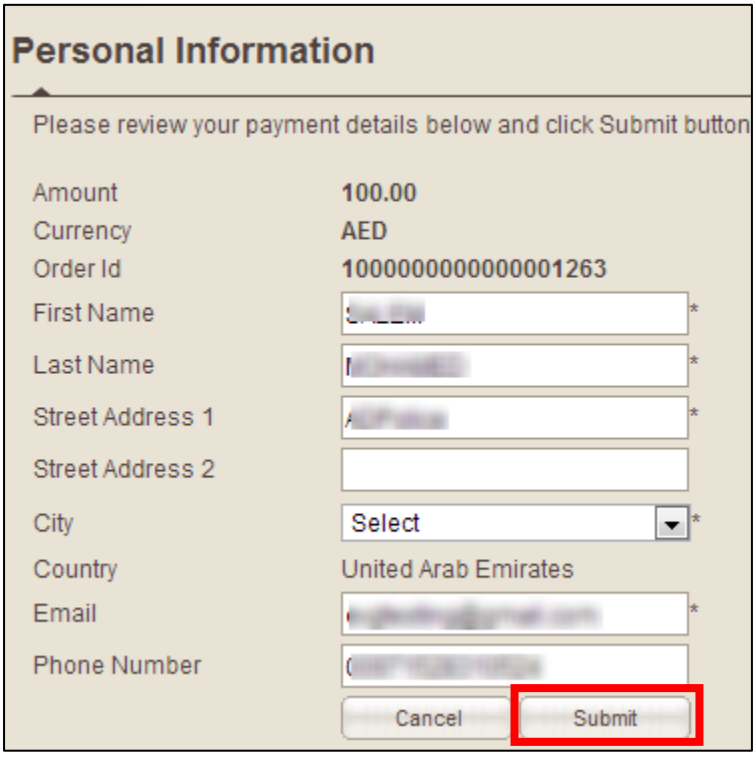
Fine No.	Date	Location	Plate No.	Total Amount	Discount (%)	Amount after Discount	Late Charges	Type
[redacted]	22/04/2011	ABU DHABI	[redacted]	10000	0 %	10000	270 AED	
[redacted]	28/09/2011	ABU DHABI	[redacted]	~~200~~	50 %	100	0 AED	
[redacted]	28/09/2011	ABU DHABI	[redacted]	~~600~~	50 %	300	0 AED	
[redacted]	28/09/2011	ABU DHABI	[redacted]	~~600~~	50 %	300	0 AED	
[redacted]	30/09/2011	AL AIN	[redacted]	300	0 %	300	0 AED	
[redacted]	01/10/2011	WESTERN REGION	[redacted]	~~200~~	50 %	100	220 AED	
[redacted]	01/10/2011	WESTERN REGION	[redacted]	~~500~~	50 %	250	220 AED	
[redacted]	04/10/2011	AL AIN	[redacted]	~~600~~	50 %	300	0 AED	
[redacted]	05/10/2011		[redacted]	375	0 %	375	0 AED	
[redacted]	29/12/2011		[redacted]	300	0 %	300	0 AED	
[redacted]	31/12/2011		[redacted]	200	0 %	200	0 AED	
[redacted]	26/05/2013		[redacted]	200	0 %	200	0 AED	
[redacted]	04/07/2013		[redacted]	500	0 %	500	0 AED	

	AED	AED (Discount)
Total Amount	~~95105.00~~	69745.00
Selected for e-payment		450.00
Fee		0.00

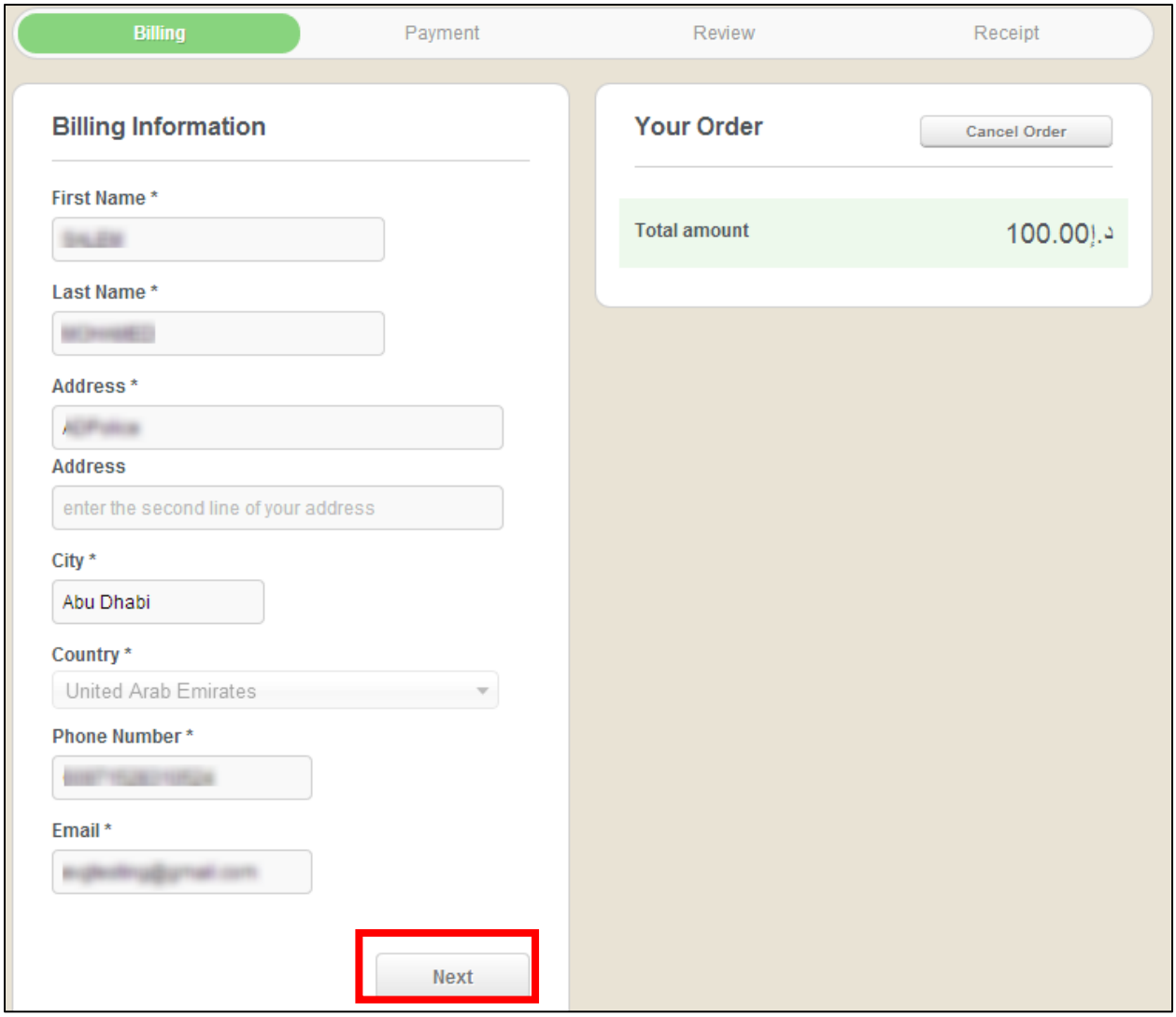
Pay Fine

3. A confirmation page is displayed. To proceed with payment, click Pay button.

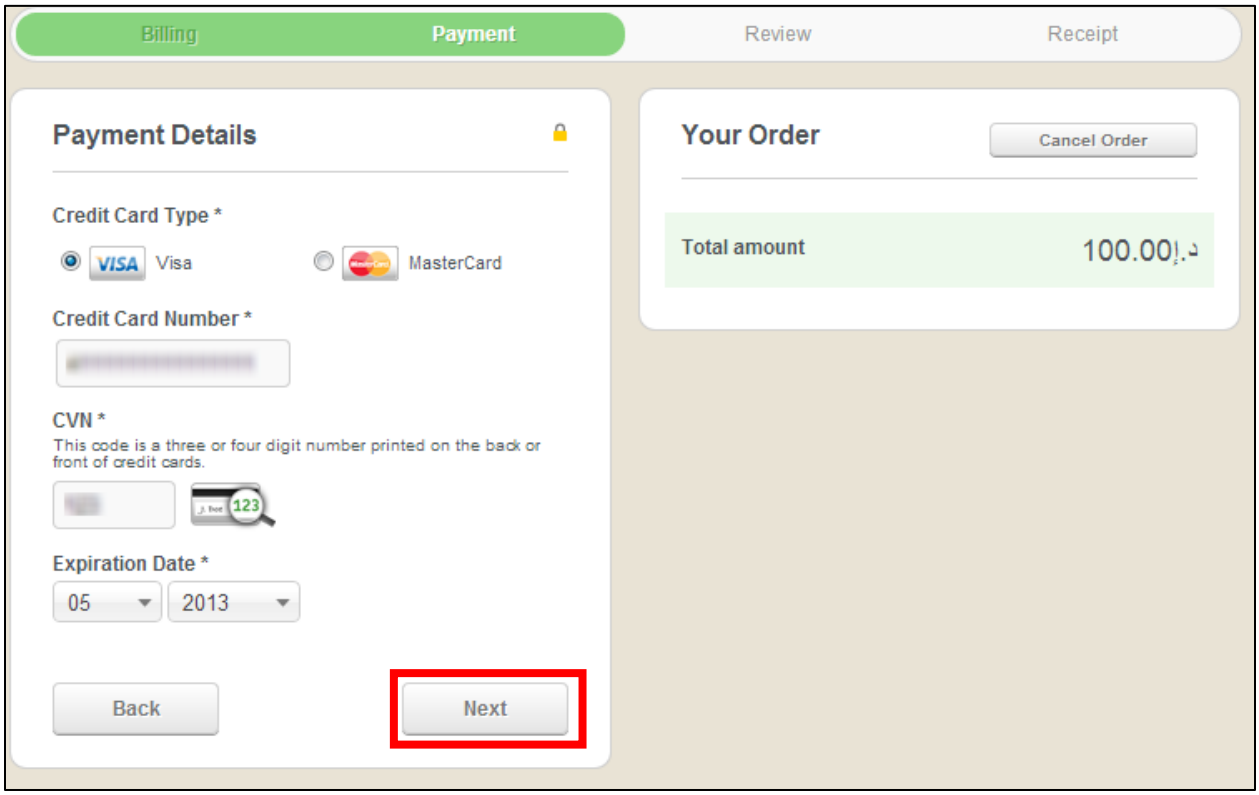
4. A page of Personal Information will be displayed. User needs to fill in the required information. Next, click **Submit** button.



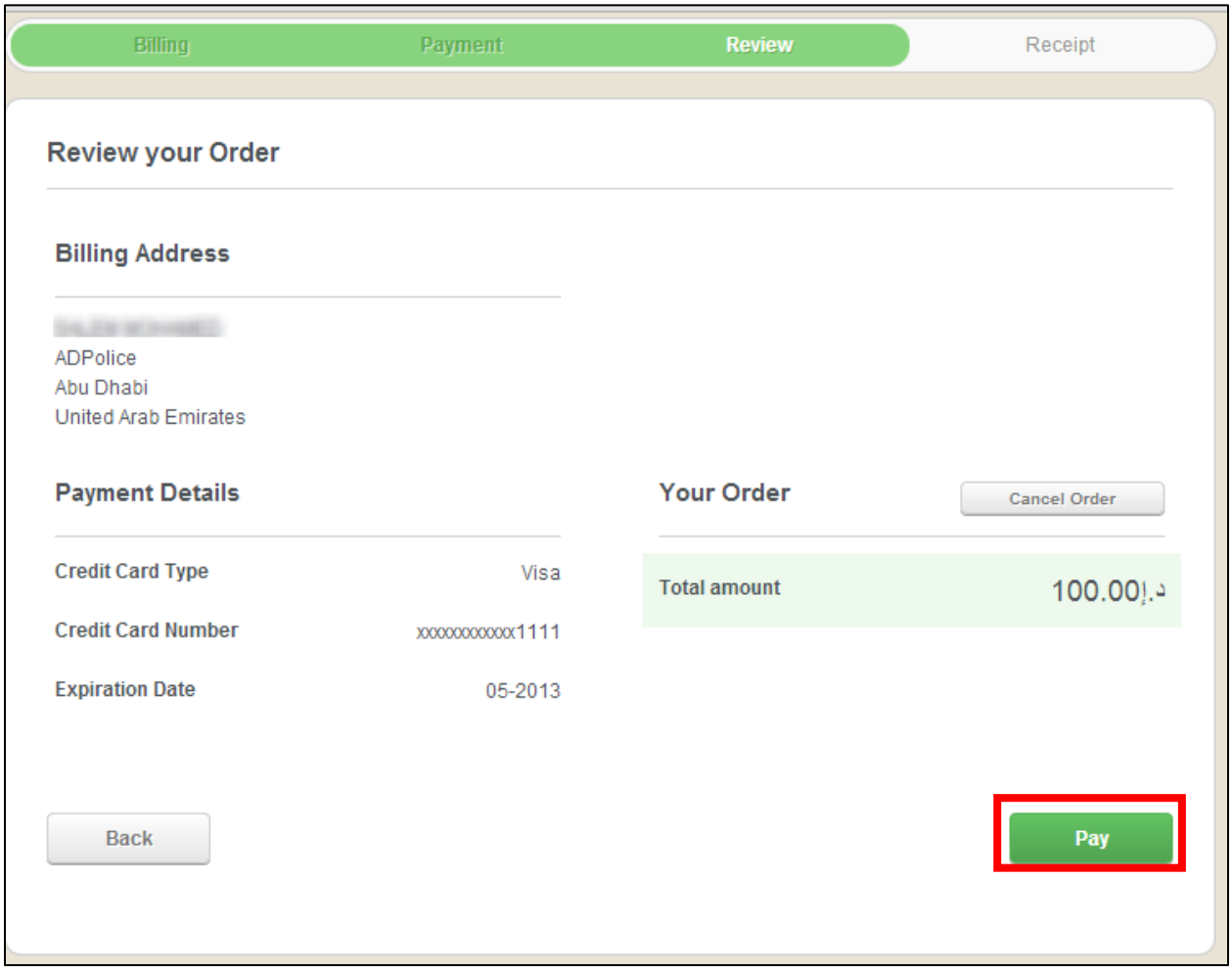
5. The Billing Information page is displayed. User needs to confirm Billing Information details. Then click the**Next**button.



6. Next, user need to enter payment details. Then, click **Next** button.



7. User need to review the order for the final time. Next, click **Pay** button.

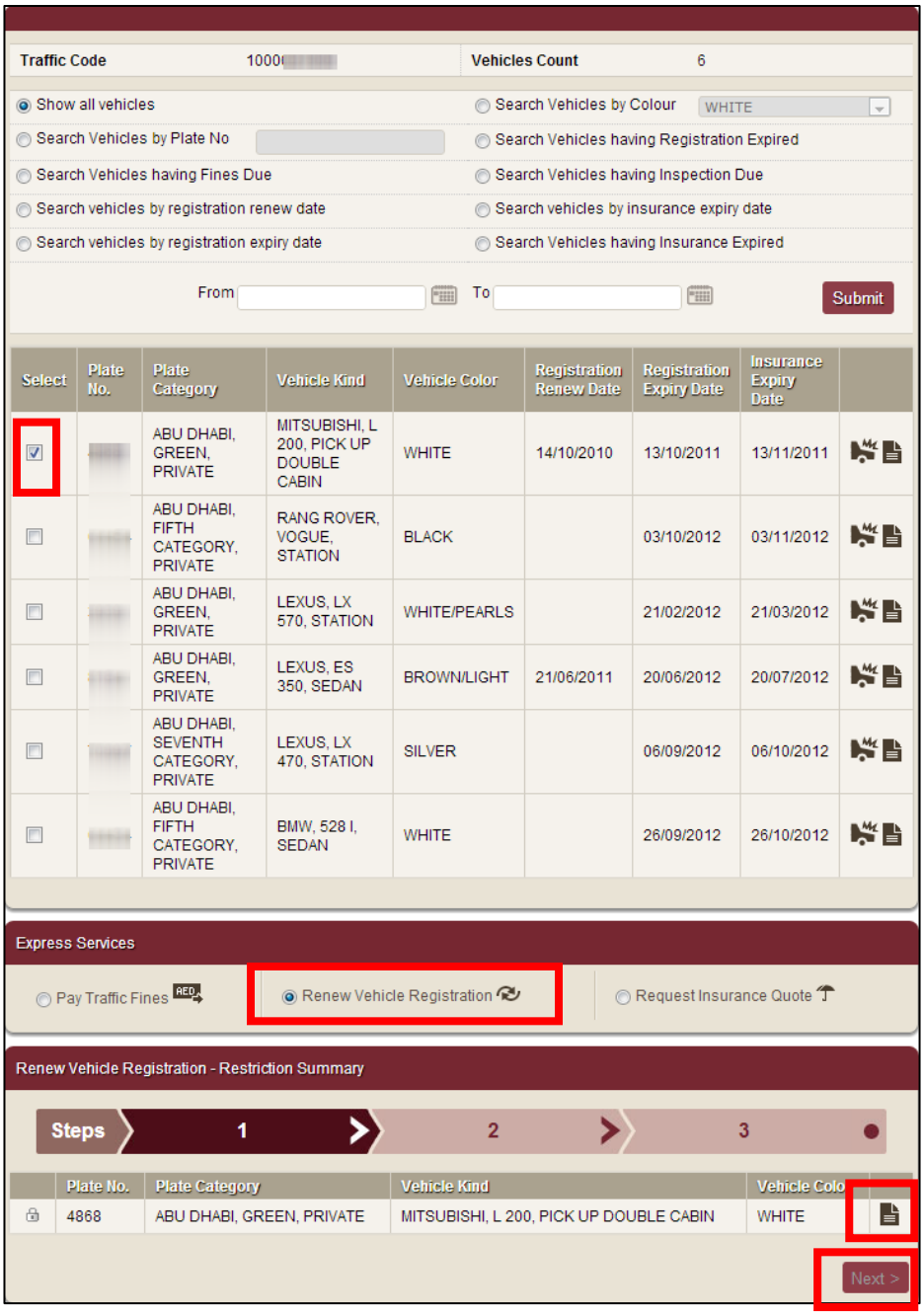


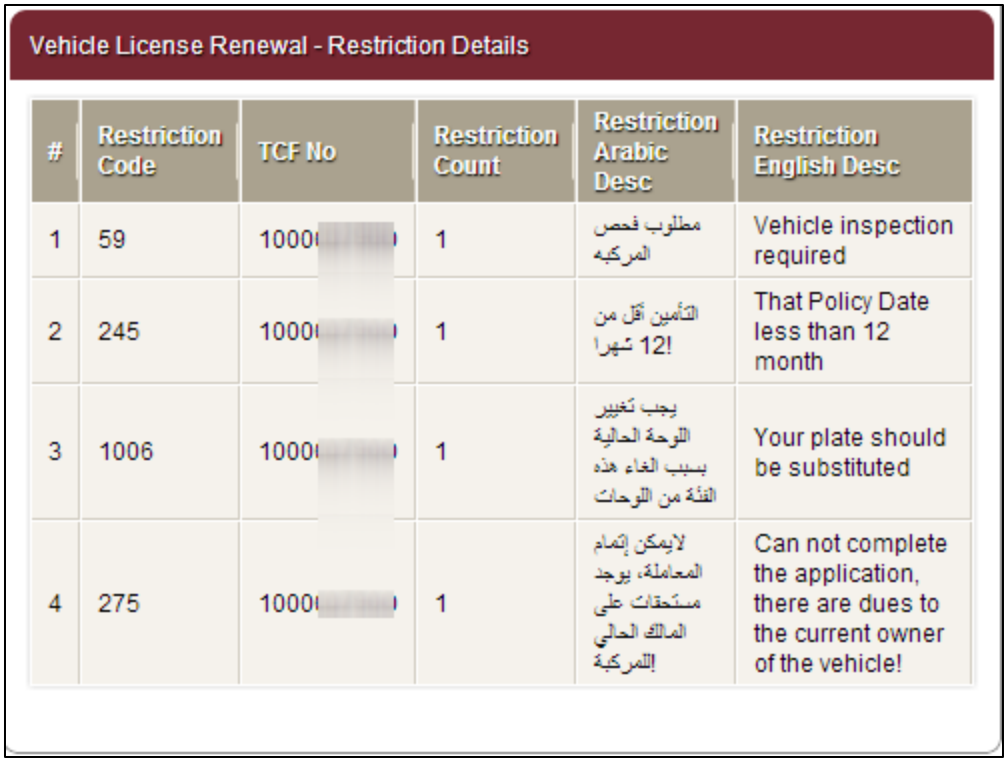
8. The payment receipt is displayed. User can print by clicking **Print**.

7.3.2 Express Services - Renew Vehicle Registration

1. In **My Vehicles** page, select a **Check box** for particular record user wants to renew.
2. Click **Renew Vehicle Registration** button in Express Services and system will display the record selected before proceeding to the next step.

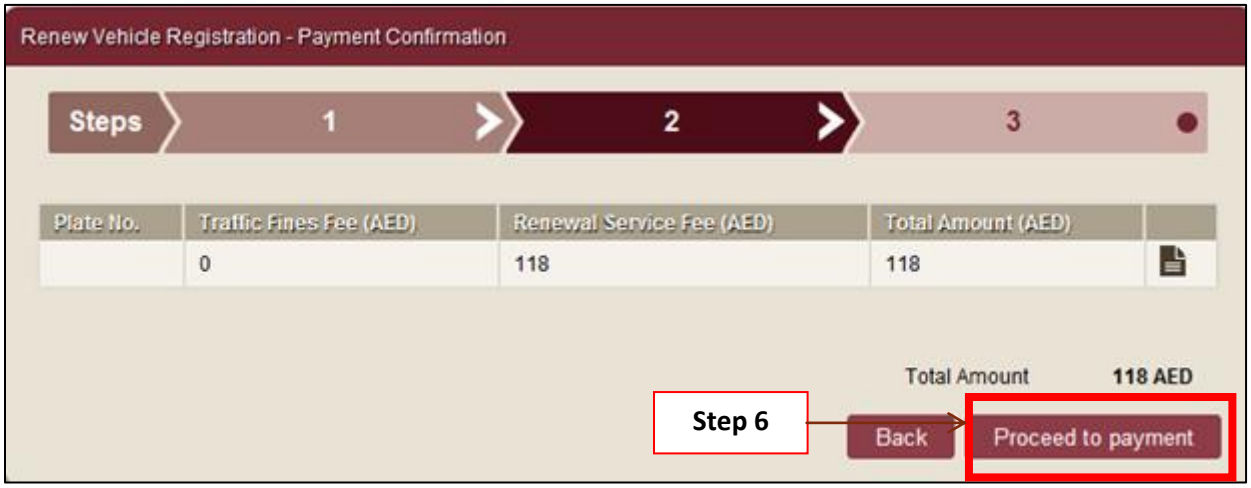
Note: User can view the restriction for 'Renew Vehicle Registration' details by clicking the icon. A pop up will display restriction details.



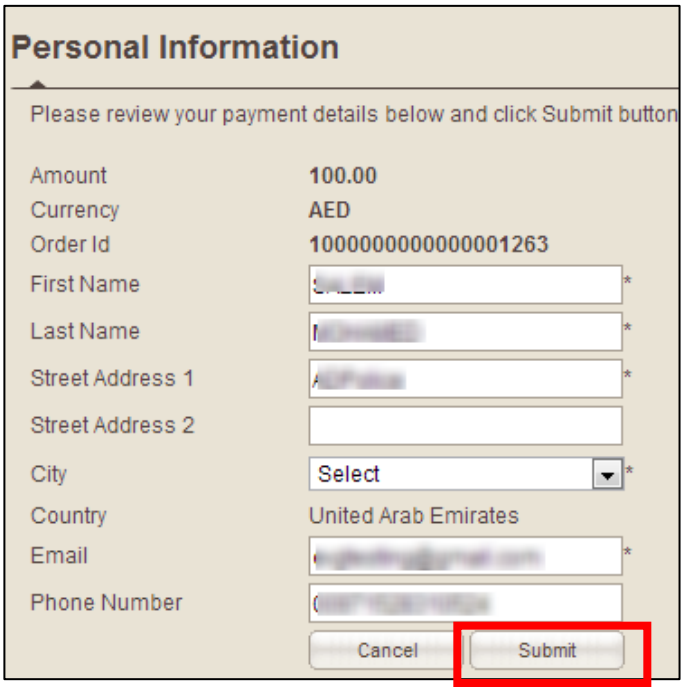

Vehicle License Renewal - Restriction Details
| Restriction Code | TCF No | Restriction Count | Restriction Arabic Desc | Restriction English Desc
1 | 59 | 1000 | 1 | مطلوب فحص المركبه | Vehicle inspection required
2 | 245 | 1000 | 1 | التأمين أقل من 12 شهرا! | That Policy Date less than 12 month
3 | 1006 | 1000 | 1 | يجب تغيير اللوحة الحالية بسبب الغاء هذه الفئة من اللوحات | Your plate should be substituted
4 | 275 | 1000 | 1 | لايمكن إتمام المعاملة، يوجد مستحقات على المالك الحالي للمركبة! | Can not complete the application, there are dues to the current owner of the vehicle!

3. If the vehicle has no restrictions, user can click **Next** button.

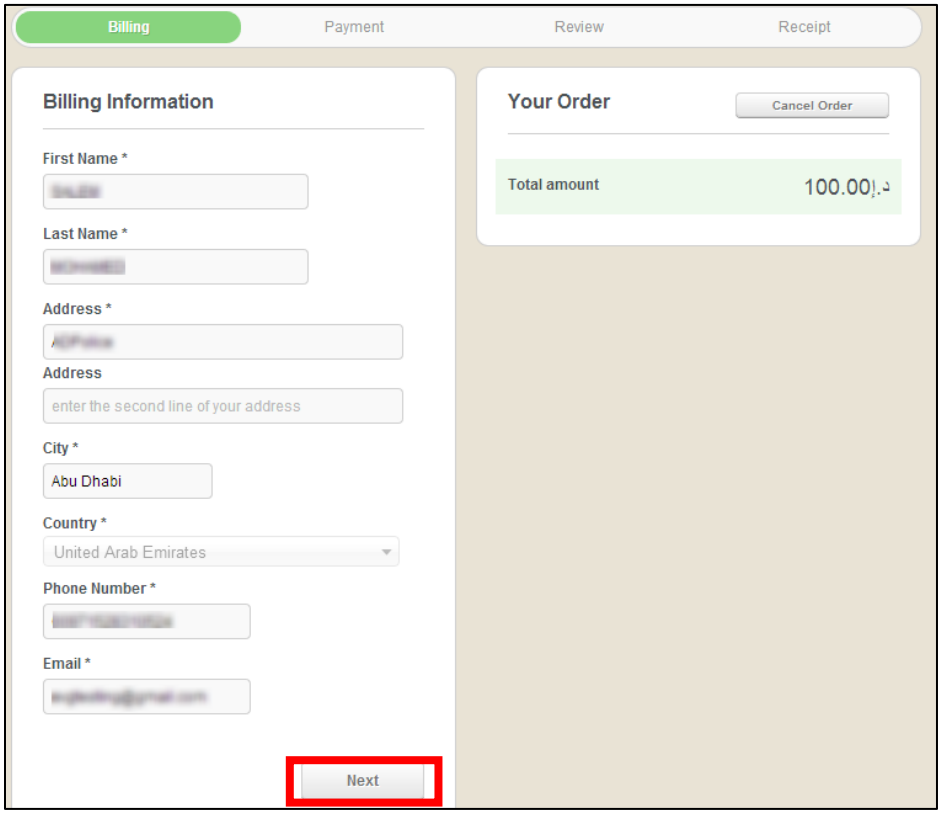
4. Payment confirmation is displayed. Click **Proceed to payment** button.


Renew Vehicle Registration - Payment Confirmation
Steps 1 2 3
Plate No. | Traffic Fines Fee (AED) | Renewal Service Fee (AED) | Total Amount (AED)
0 | 118 | 118
Total Amount 118 AED
Step 6
Back
Proceed to payment

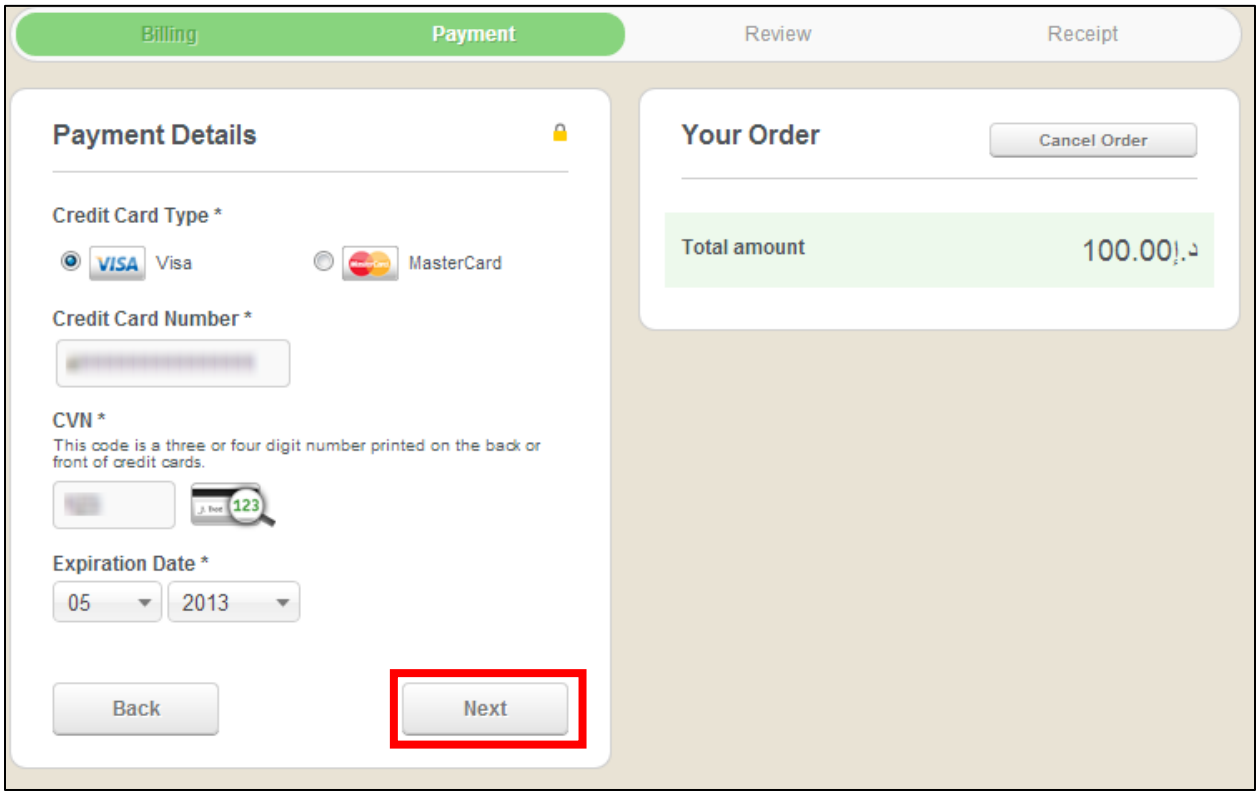
5. User needs to key in personal information. Then, click **Submit** button.



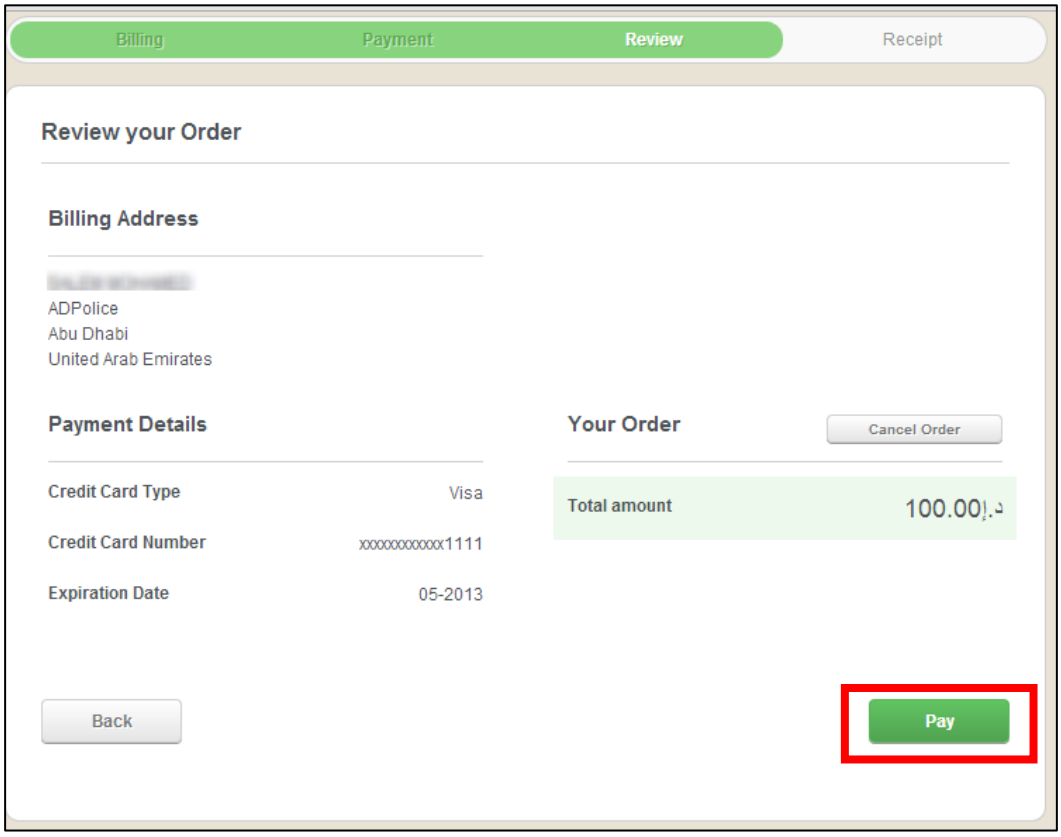
6. The Billing Information page is displayed. User needs to confirm Billing Information details. Then click the **Next** button.



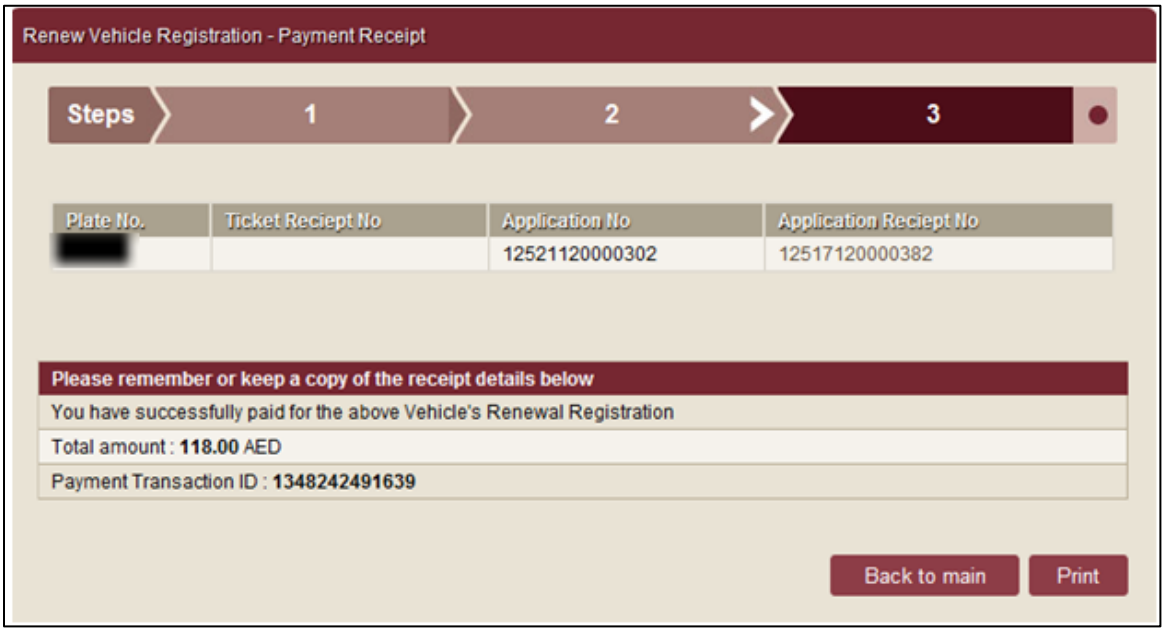
7. Next, user need to enter payment details. Then, click **Next** button.



8. User need to review the order for the final time. Next, click **Pay** button.



9. Upon successful payment, a detail of the payment receipt will be displayed.

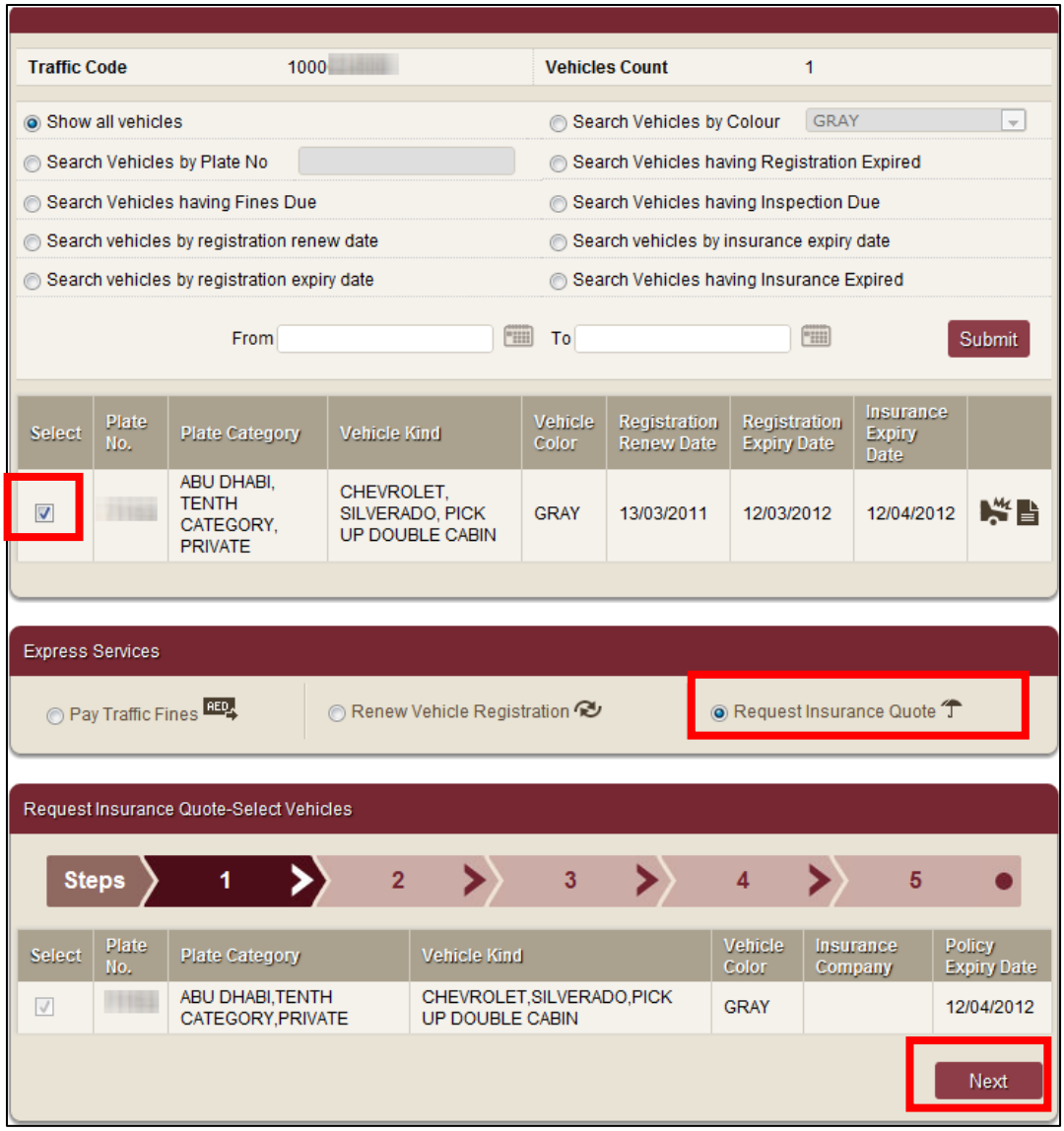


7.3.3 Express Service - Request Insurance Quote

1. In My Vehicles page, select a **Check box** for particular record user wants to request insurance quote for.

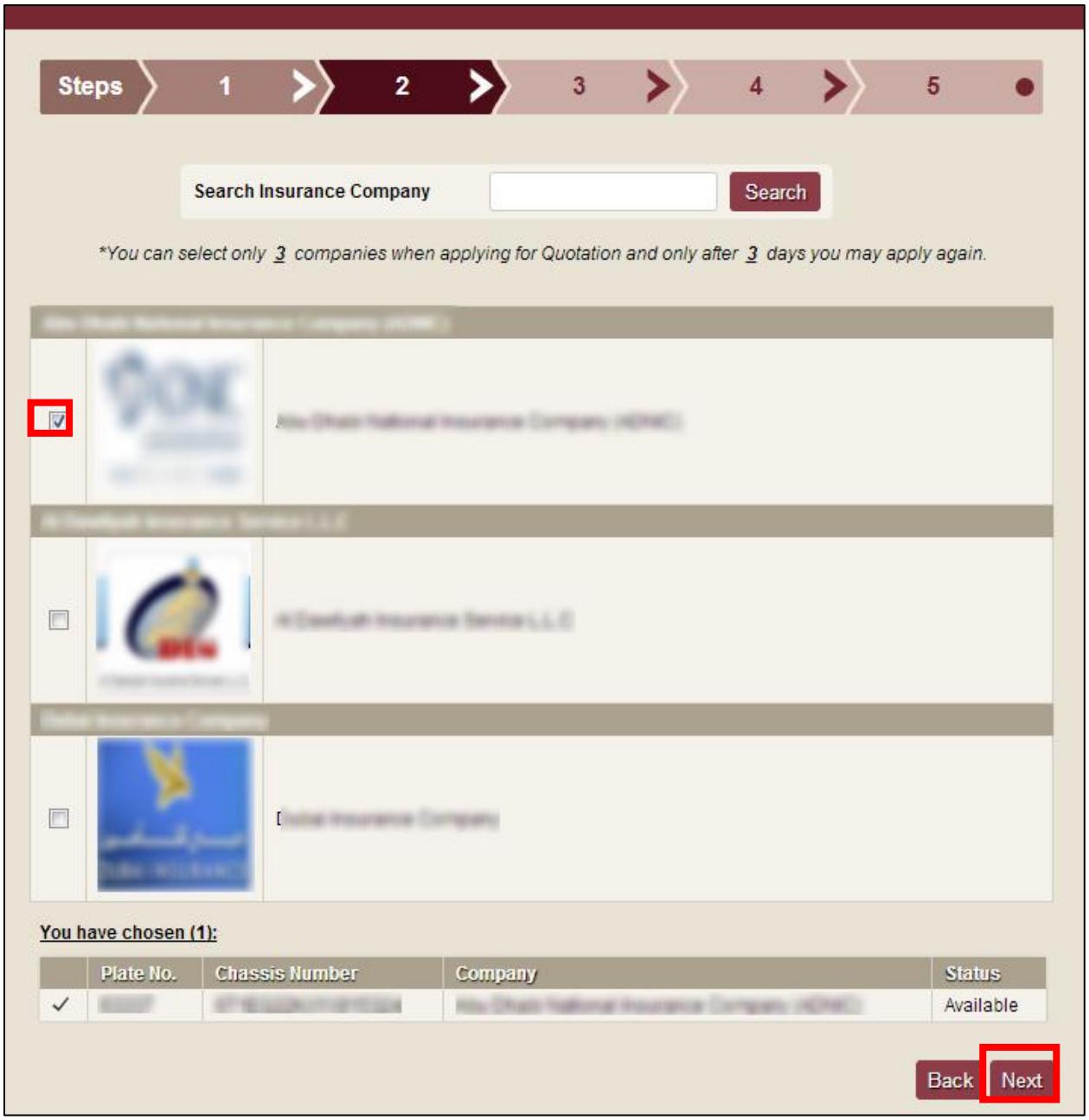
2. Click **Request Insurance Quote** radio button in 'Express Service' and the system will display the record selected before proceeding to the next step.

3. Click **Next** button.

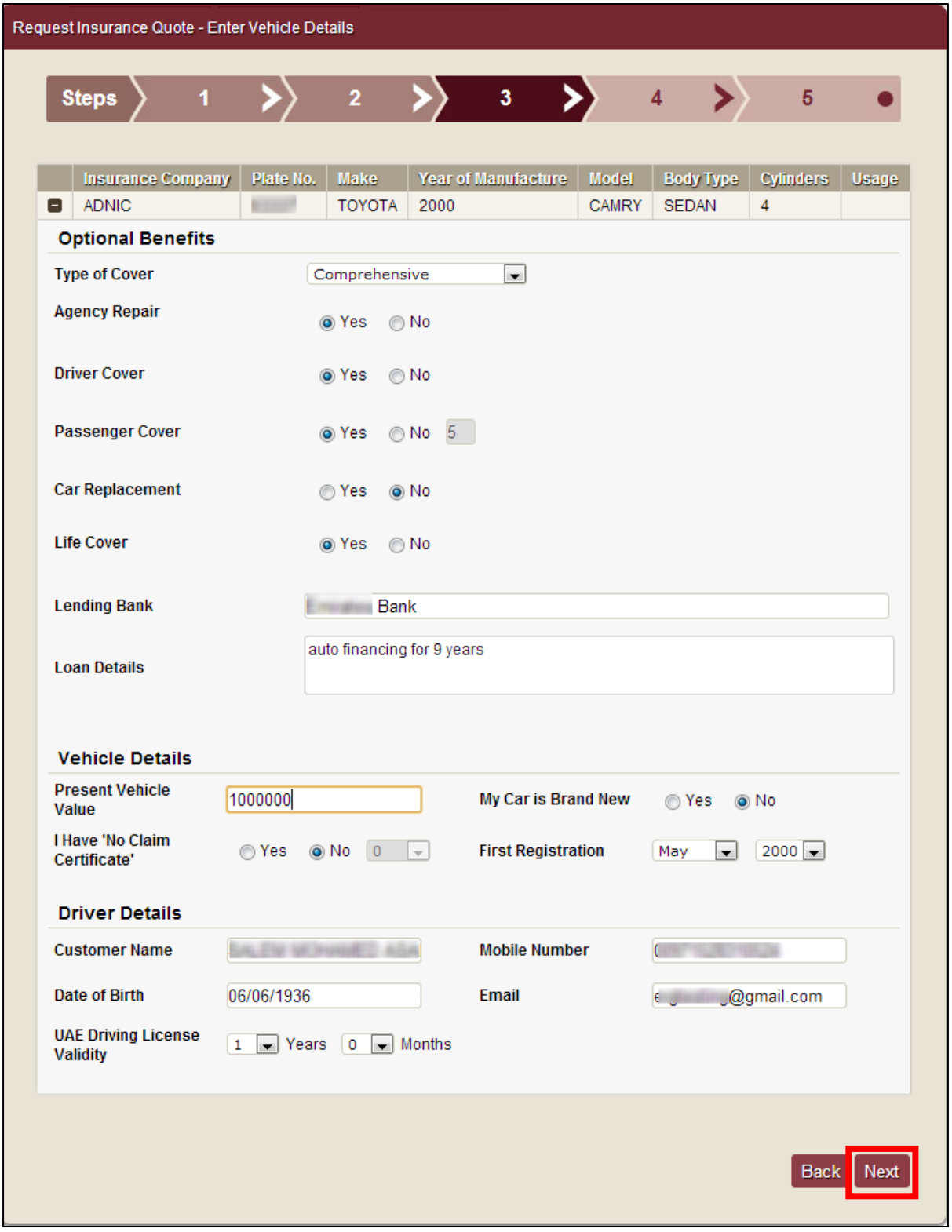


4. User will be directed to the insurance company selection page, to select an insurance company. User can search for a specific insurance company using the search box available, or user can select any insurance company from the list displayed. Tick the check box of the chosen insurance company.

5. Click **Next** button. Note: User can select up to 3 companies when applying for quotation and only after 3 days user can re-apply again.

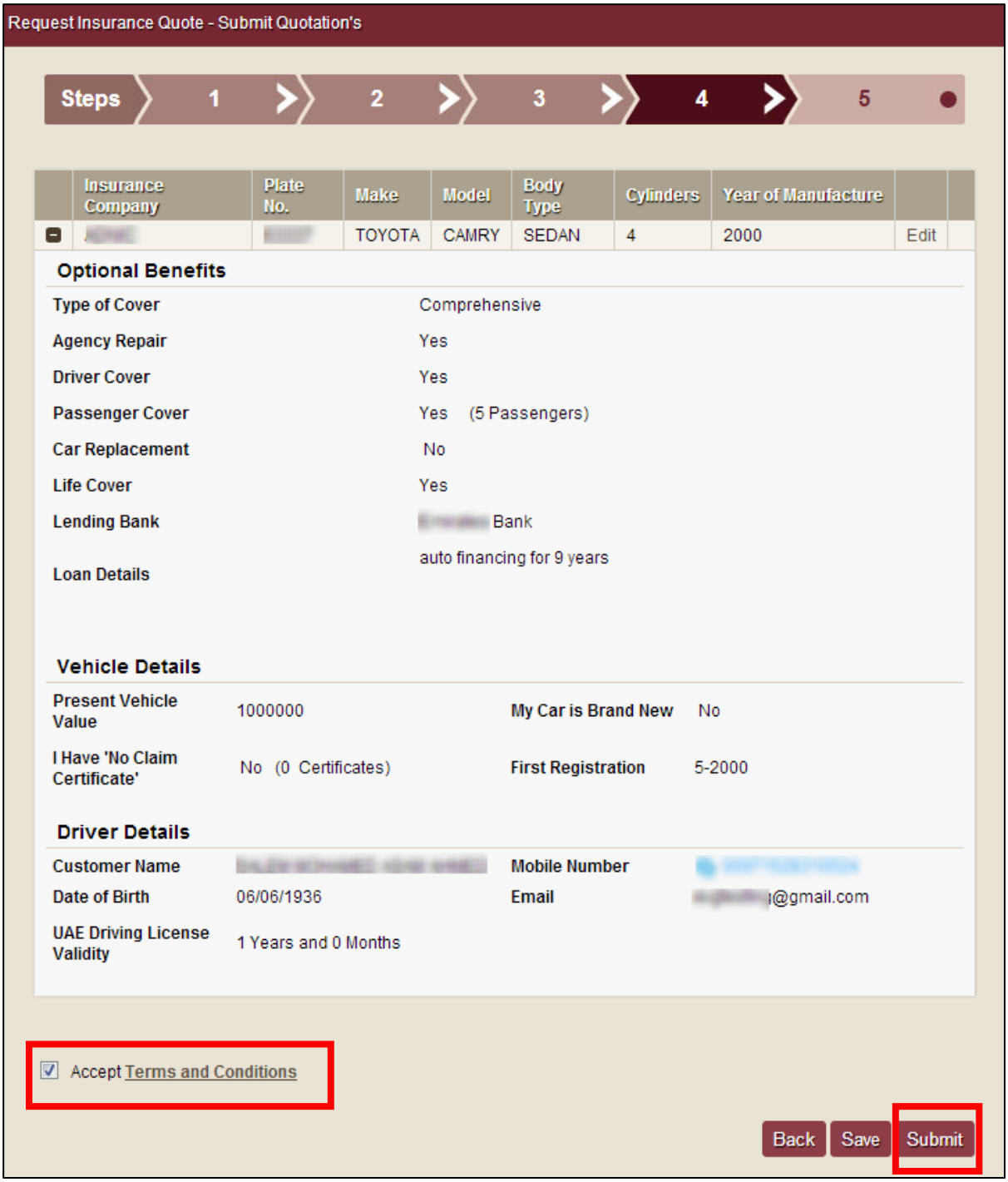


6. User will be directed to the third step, which is to enter vehicle details. Here, user needs to provide the details of the vehicle and driver details. Click **Next** button.



7. Tick the checkbox to accept the Terms and Conditions.

8. Click **Submit** button. Quotation is submitted to the selected insurance company.



Note: To save a Quotation as draft before submitting click on the **Save** button.

Note: For further information on Insurance process, please refer to Chapter:Insurance.

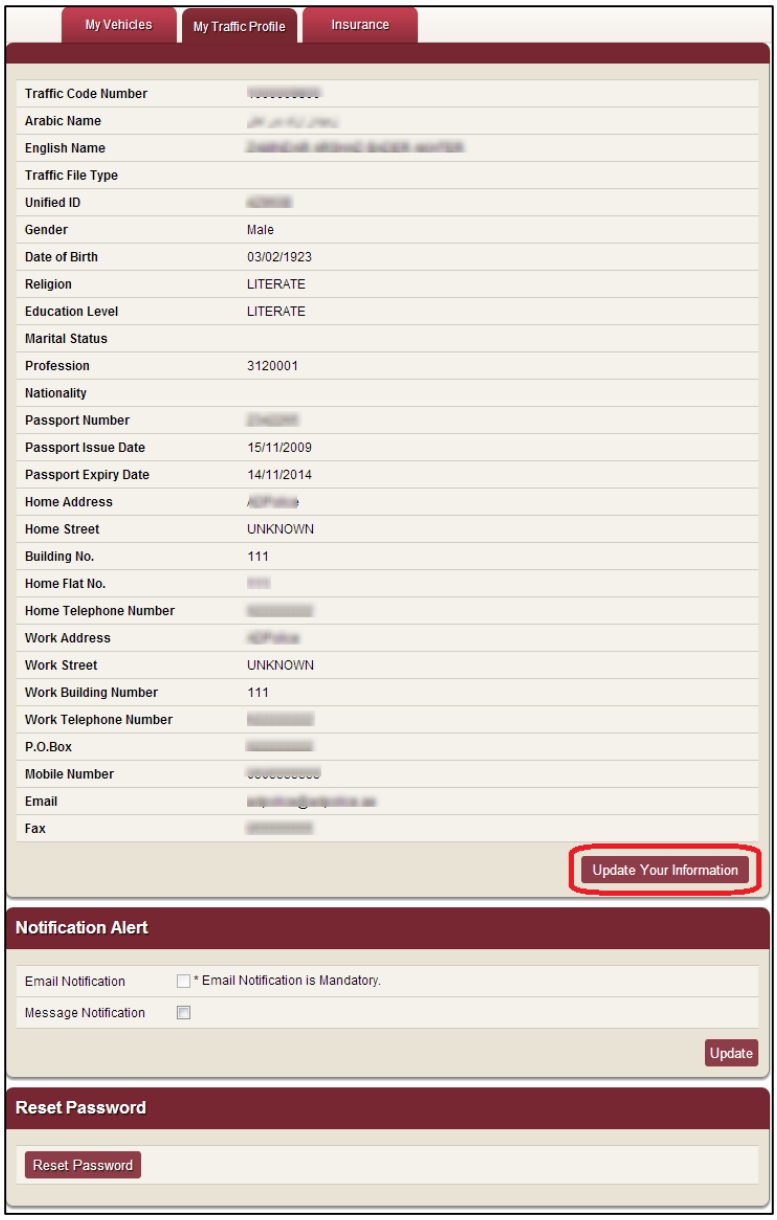
7.4 My Traffic Profile

This service provides customers with traffic file details containing personal data; in addition to that the customers can modify personal data of traffic files in the Abu Dhabi police database.

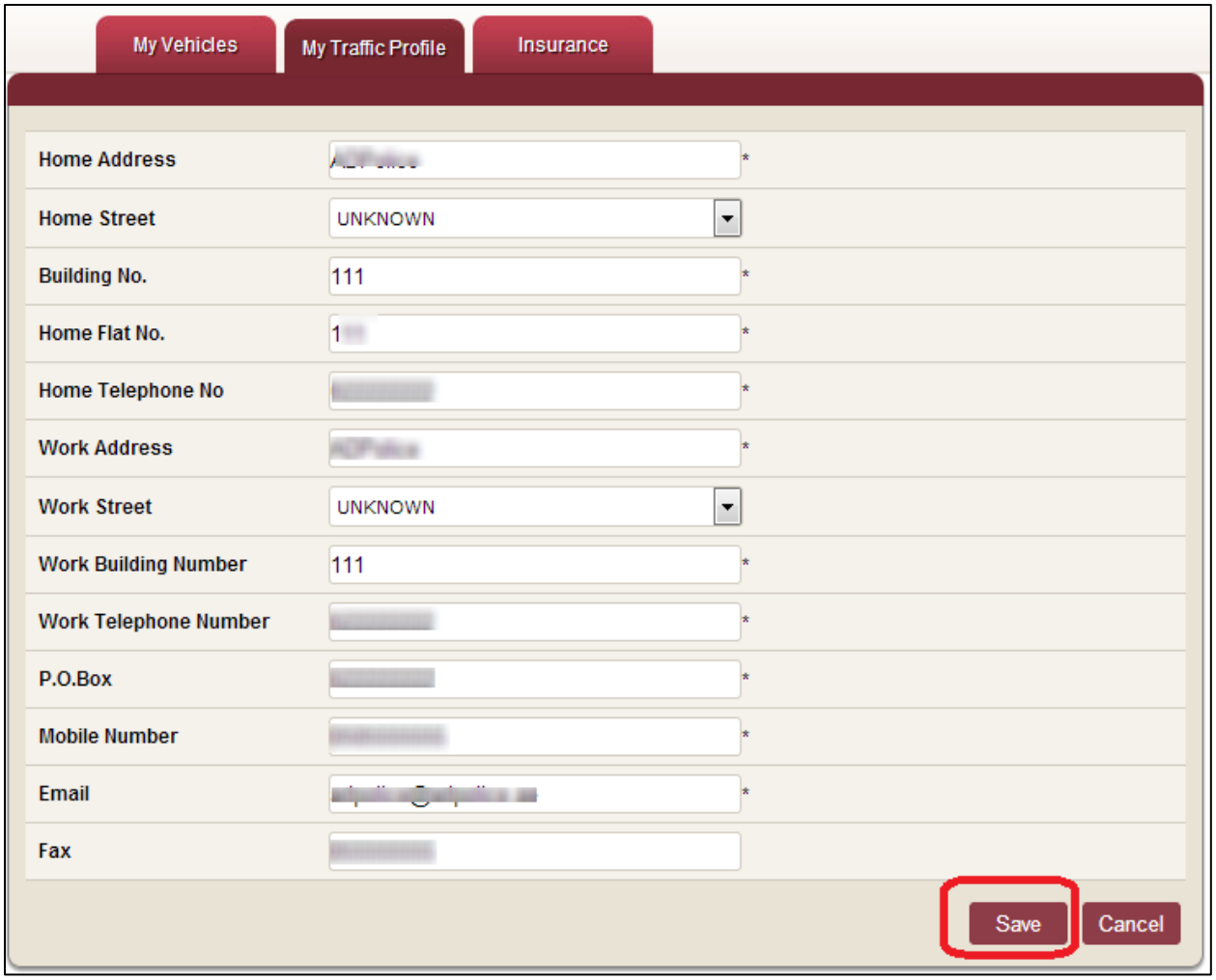
7.4.1 Update Your Information

1. Click on **My Traffic Profile** menu and the system will display below page.

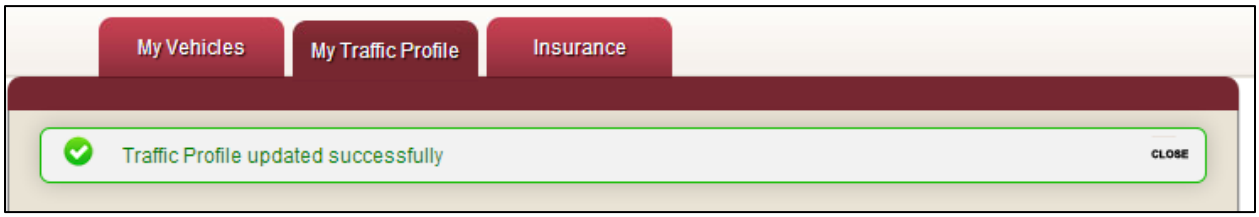
2. To modify information, click on **Update Your Information** button.



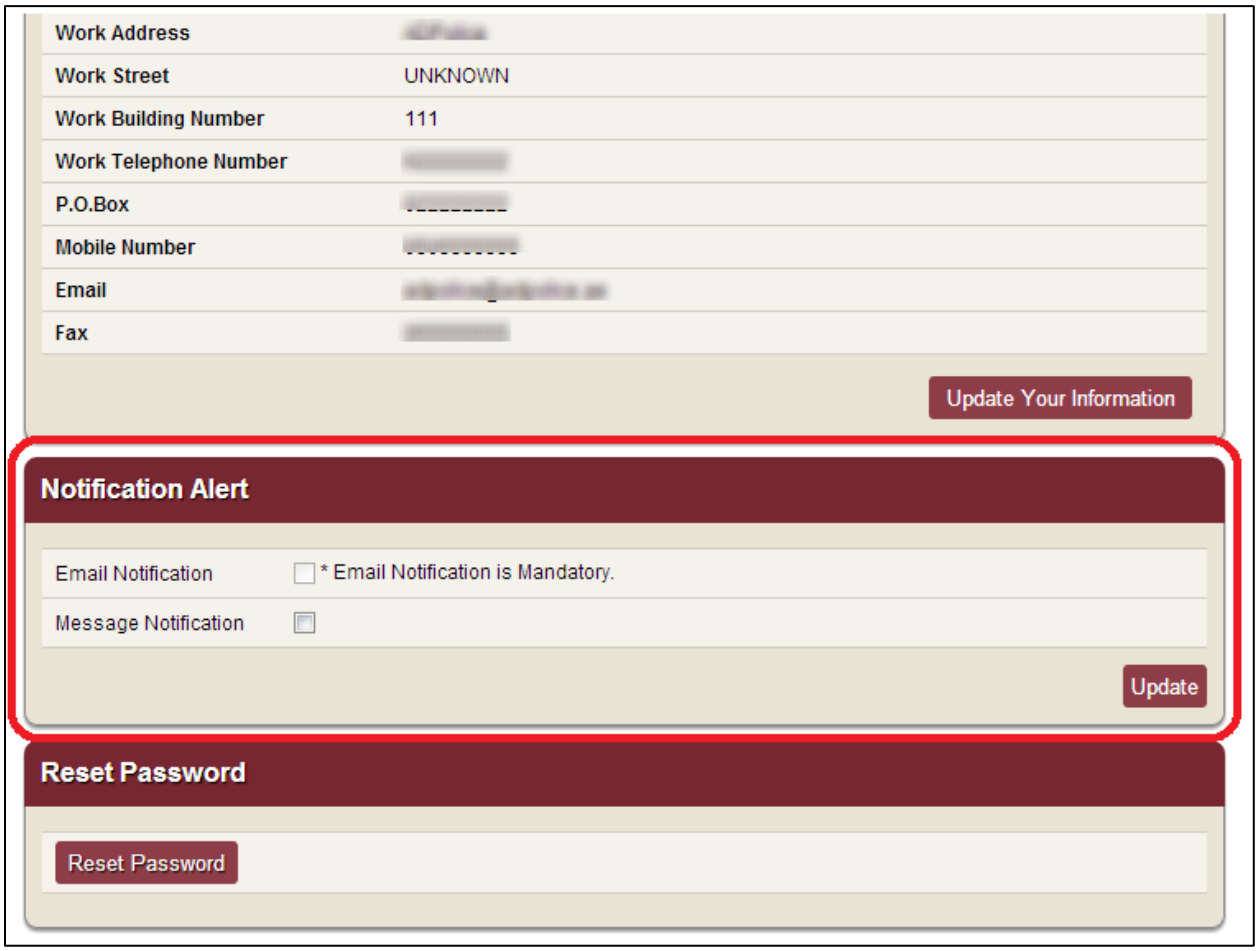
3. Change any information that needs to be updated. Click the **Save** button to save the changes or click the **Cancel** button to cancel.



4. A message will be displayed upon successful update of traffic profile.



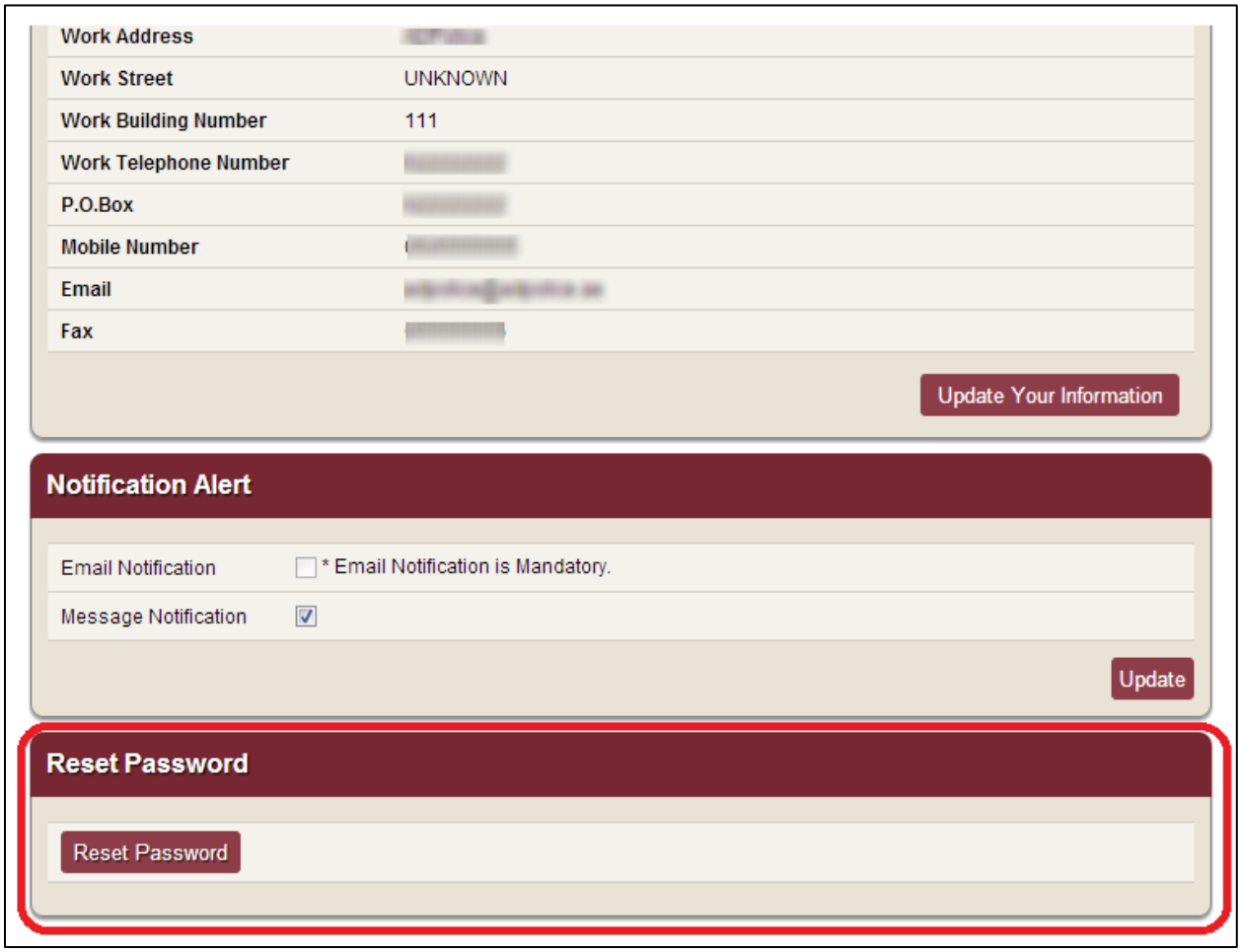
7.4.2 Update Notification Alert



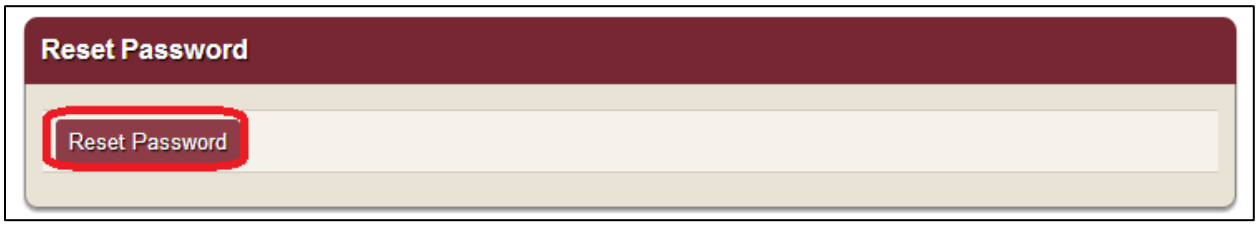
1. To enable message notification, tick on the checkbox and click on the **Update** button. A notification will be displayed. Note: email notification is mandatory.

Note: Email notification is enabled by default because it is mandatory.

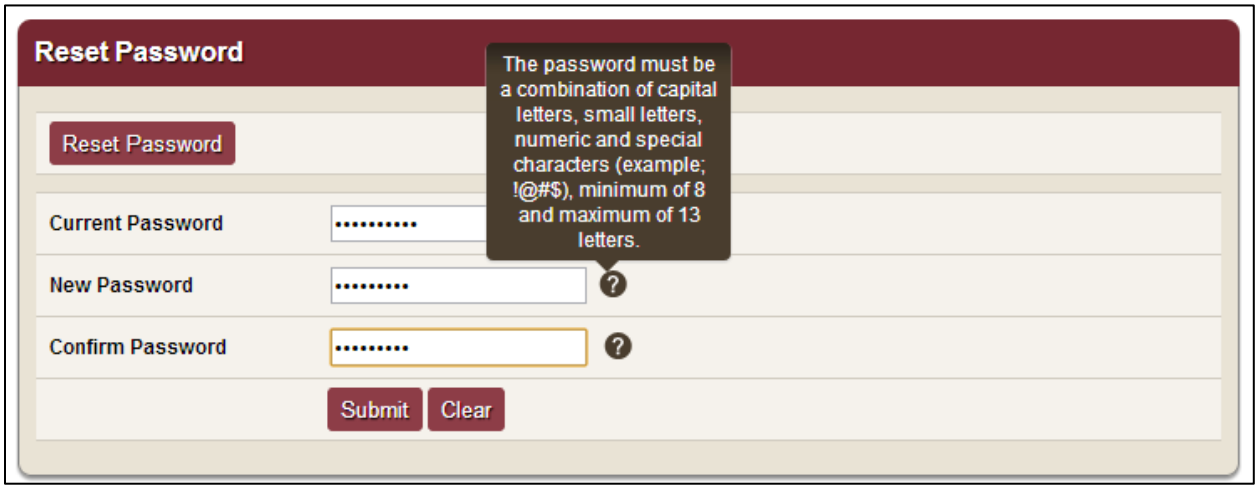
7.4.3 Reset Password



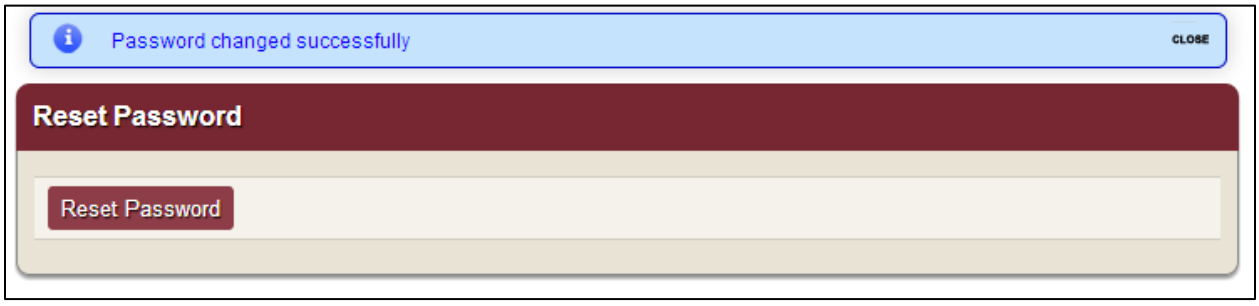
1. To reset password, click on Reset Password button.



2. Enter the current password, new password, and new password confirmation. New password must fulfill the criteria. To view the password criteria, mouse over to (?) icon. The criteria is 'The password must be a combination of capital letters, small letters, numeric and special characters (example :!@#$), minimum of 8 and maximum of 13 letters.' Click **Submit** button to submit.


Reset Password
Reset Password
Current Password
New Password
Confirm Password
Submit
Clear
The password must be a combination of capital letters, small letters, numeric and special characters (example; !@#$), minimum of 8 and maximum of 13 letters.

3. Upon successful update, a notification message is displayed.



7.5 Insurance

This service is for the user to manage insurance for their vehicles and for insurance companies to provide quotations and issue insurance.

Note: The process for insurance will be explained by using two (2) users: Individual User and Insurance Company.

7.5.1 Individual User

For Individual User, 'Pending Quotations/Insurance' and 'My Insurance Policies' options are available under this service.

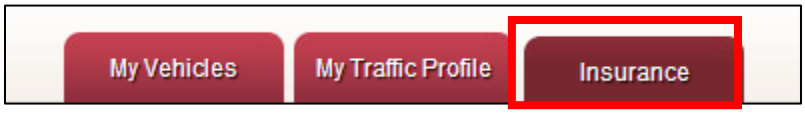
7.5.1.1 Pending Quotations/Insurance

Using this option, User can view a list of pending quotations/insurance. They can also search by status, which are: All, Requested, Approved, Draft, Paid, Rejected, Cancellation Pending and Refund in Process.

7.5.1.1.1 Viewing Pending Quotations/Insurance

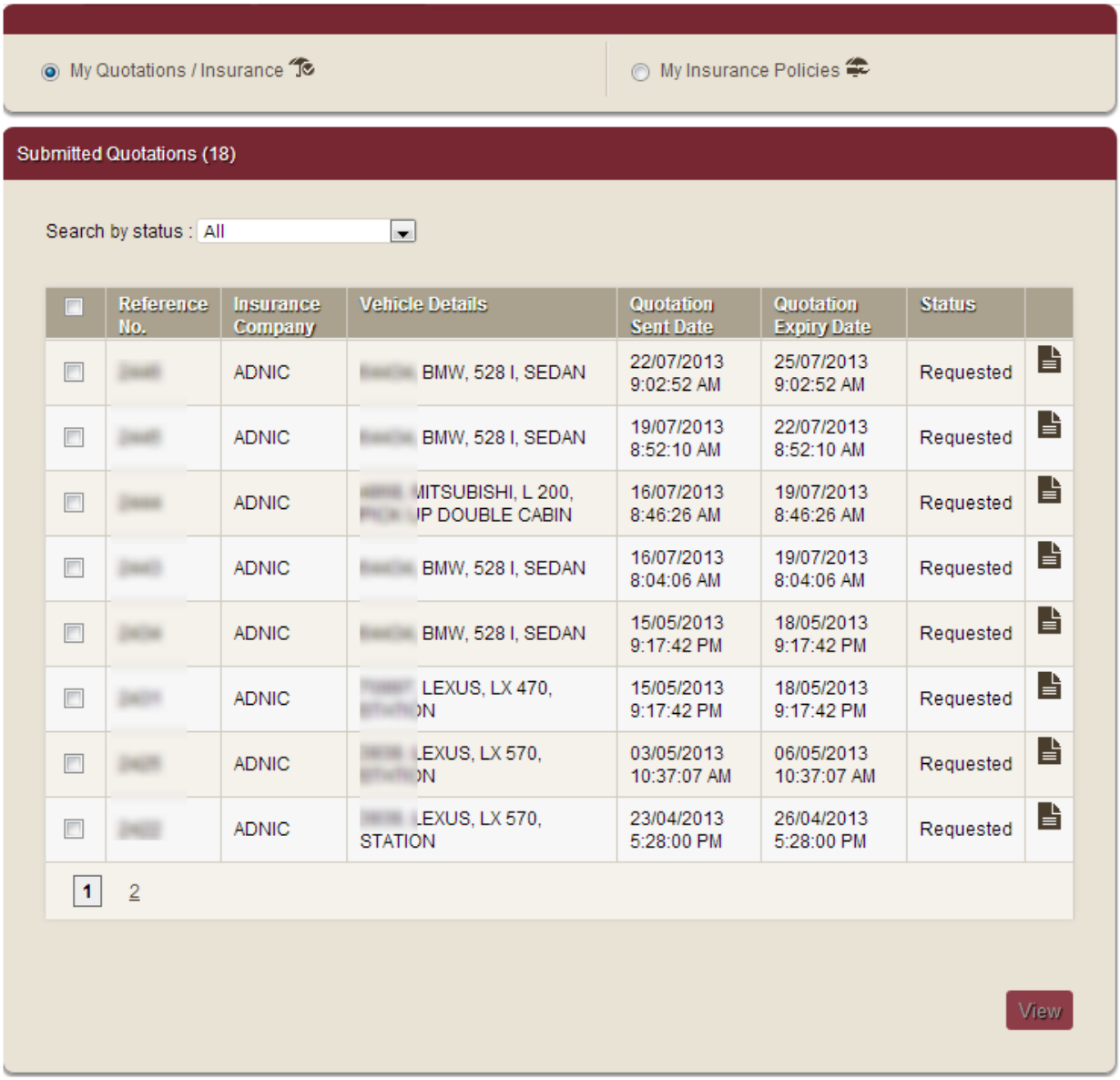
1. Login to EVG as Individual User.

2. Click on the Insurance tab.

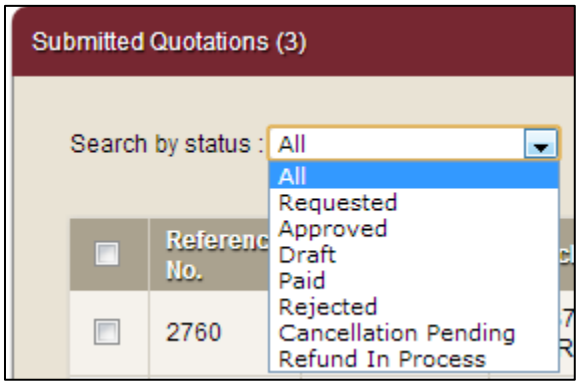


3. Click on the **MyQuotations/Insurance** radio button.

4. A list of all pending quotations and insurance will be displayed.

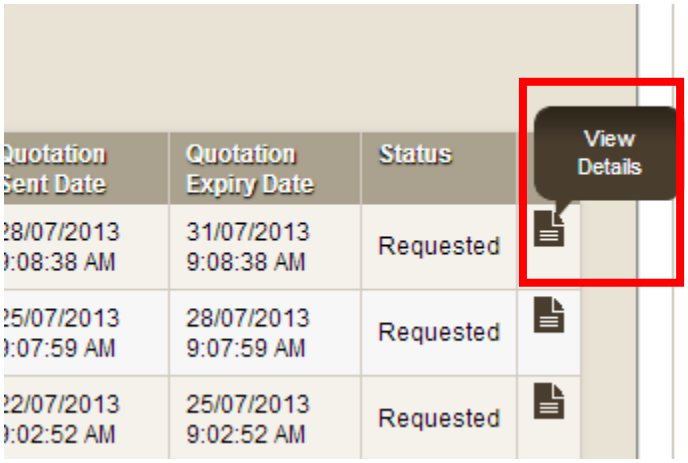

My Quotations / Insurance
My Insurance Policies
Submitted Quotations (18)
Search by status : All
Reference No.
Insurance Company
Vehicle Details
Quotation Sent Date
Quotation Expiry Date
Status
ADNIC BMW, 528 I, SEDAN 22/07/2013 9:02:52 AM 25/07/2013 9:02:52 AM Requested
ADNIC BMW, 528 I, SEDAN 19/07/2013 8:52:10 AM 22/07/2013 8:52:10 AM Requested
ADNIC MITSUBISHI, L 200, UP DOUBLE CABIN 16/07/2013 8:46:26 AM 19/07/2013 8:46:26 AM Requested
ADNIC BMW, 528 I, SEDAN 16/07/2013 8:04:06 AM 19/07/2013 8:04:06 AM Requested
ADNIC BMW, 528 I, SEDAN 15/05/2013 9:17:42 PM 18/05/2013 9:17:42 PM Requested
ADNIC LEXUS, LX 470, 15/05/2013 9:17:42 PM 18/05/2013 9:17:42 PM Requested
ADNIC LEXUS, LX 570, 03/05/2013 10:37:07 AM 06/05/2013 10:37:07 AM Requested
ADNIC LEXUS, LX 570, STATION 23/04/2013 5:28:00 PM 26/04/2013 5:28:00 PM Requested
1 2
View

5. User can view the list by the status available in the dropdown menu.

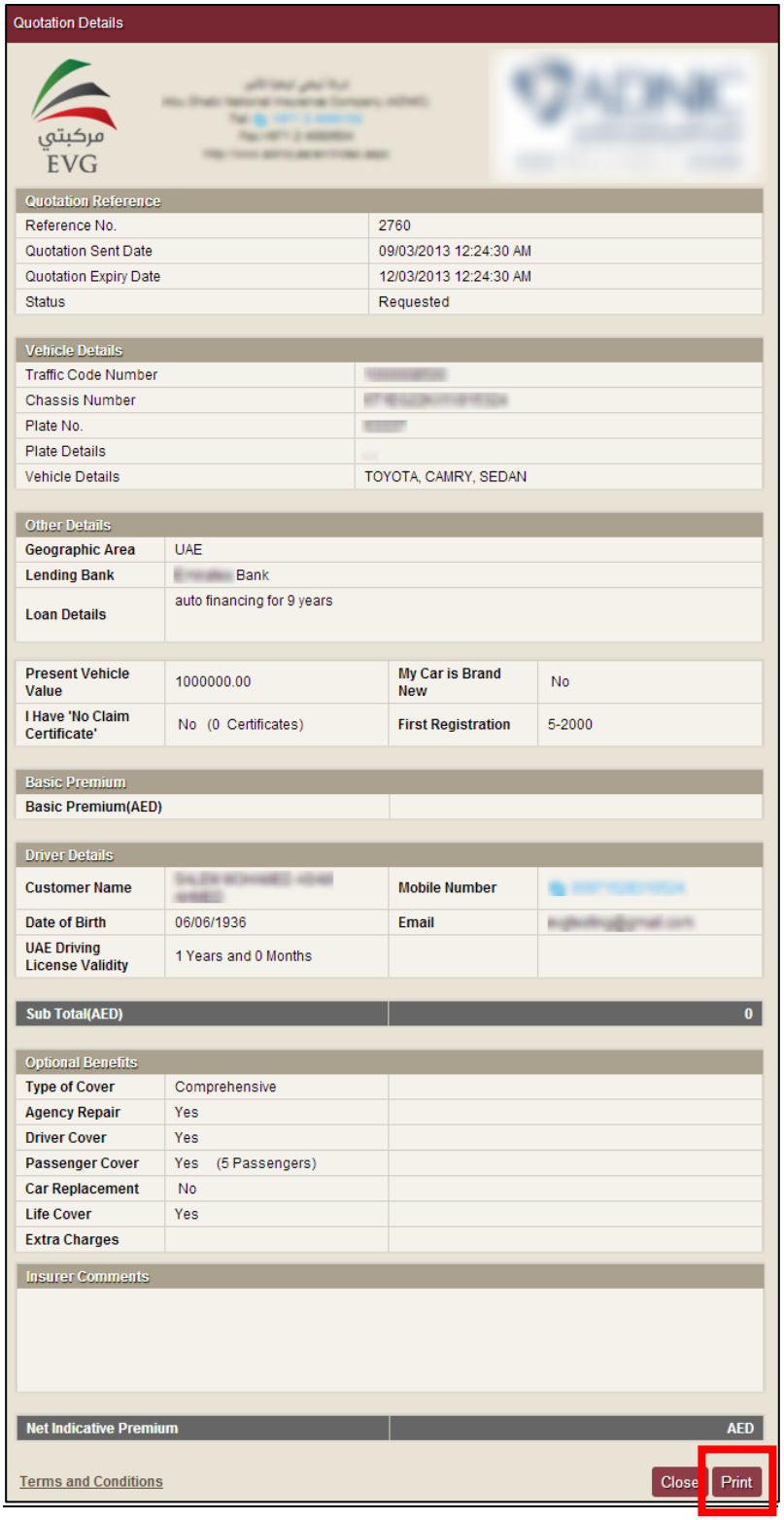


a. All – View all pending quotations and insurance.
b. Requested – View all quotations requested or sent to insurance company.
c. Paid – View all insurance that has been paid to insurance company.
d. Issued – View all quotations that have been saved as draft, but have not yet been submitted to insurance company.
e. Approved – View all quotations that have been approved by insurance company.
f. Rejected – View all quotations that have been rejected by insurance company.
g. Cancellation/Pending – View all cancellation requests that are still pending (insurance company has not approved cancellation yet).
h. Refund In Process – View all insurance in refund process.

6. To view the details of a quotation, click on the **View Details** icon.



7. The quotation details will be displayed in a pop up window. Click the **Print** button if the user wants to print quotation details.



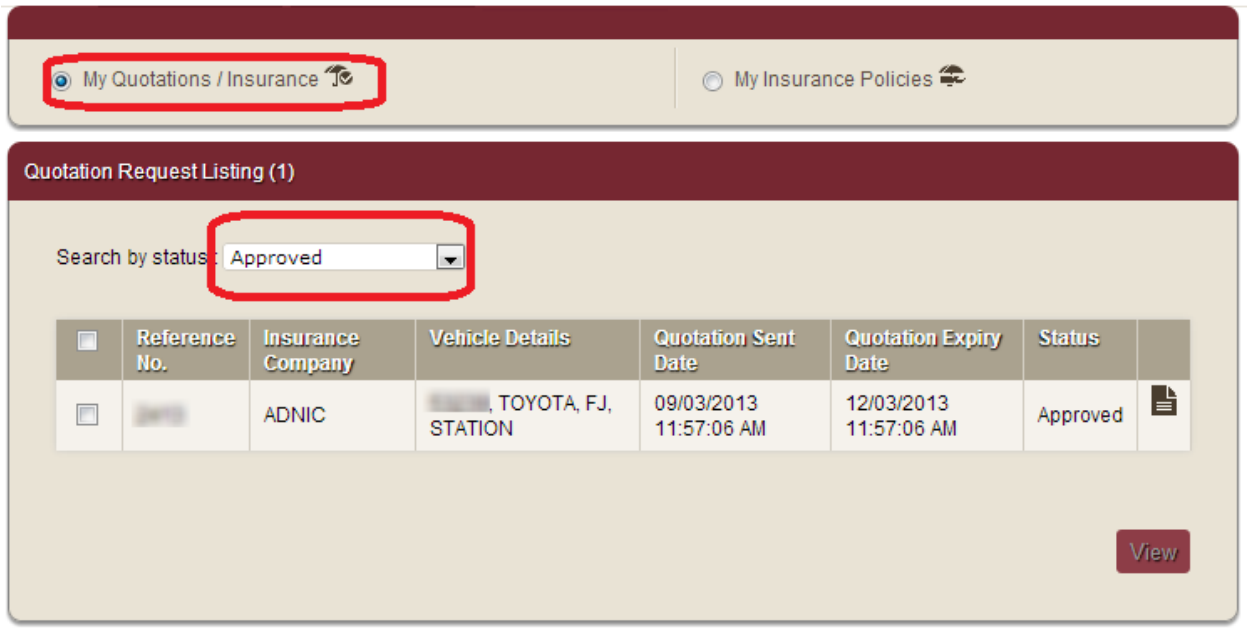
7.5.1.1.2 Request for Insurance Quotation

Refer to Chapter: Request Insurance Quotation.

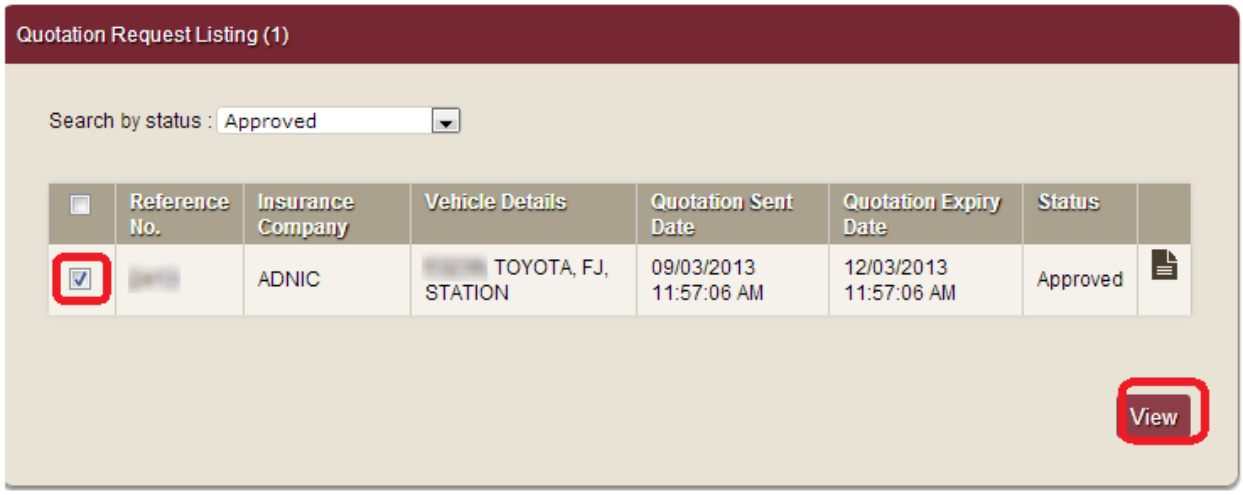
7.5.1.1.3 Purchase Insurance Policy

1. After user sends a request for quotation to insurance company, insurance company will decide whether to approve or reject the request. If the request is approved, user can purchase the insurance policy. User will also receive an email notification on approved request.

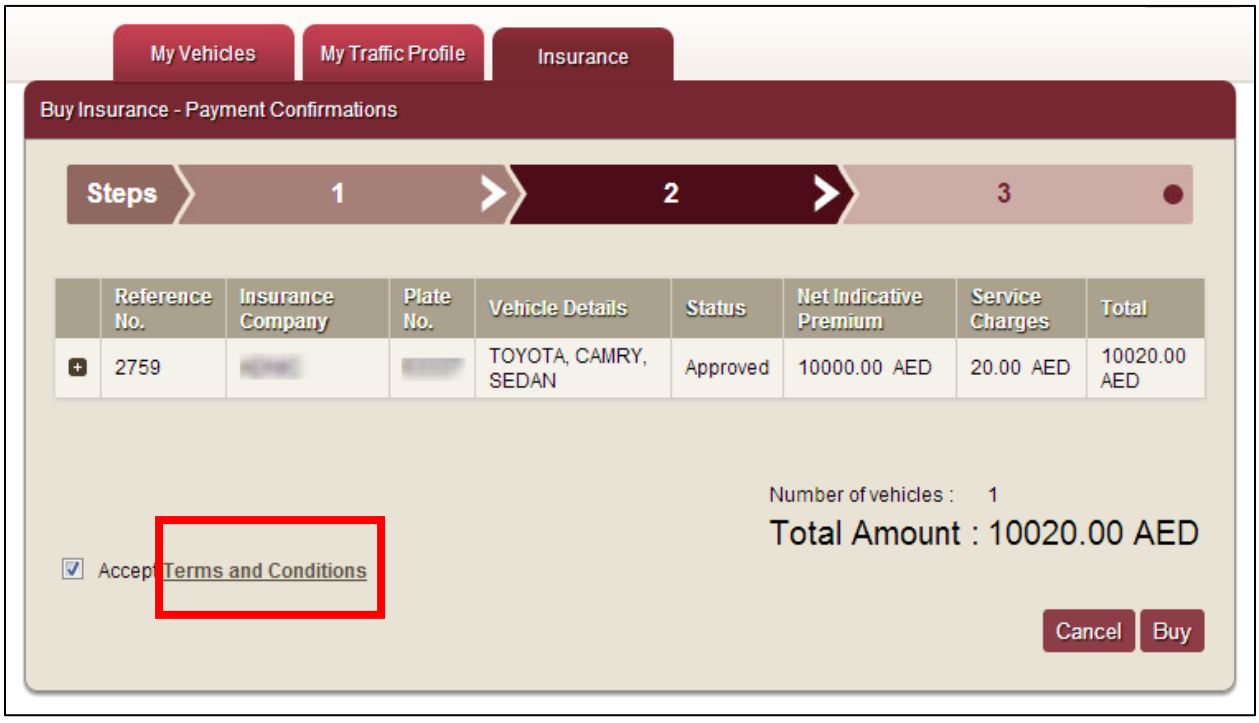
2. Another way to view approved request is by selecting **Pending Quotations/Insurance**, and then select **Approved** in the dropdown list.



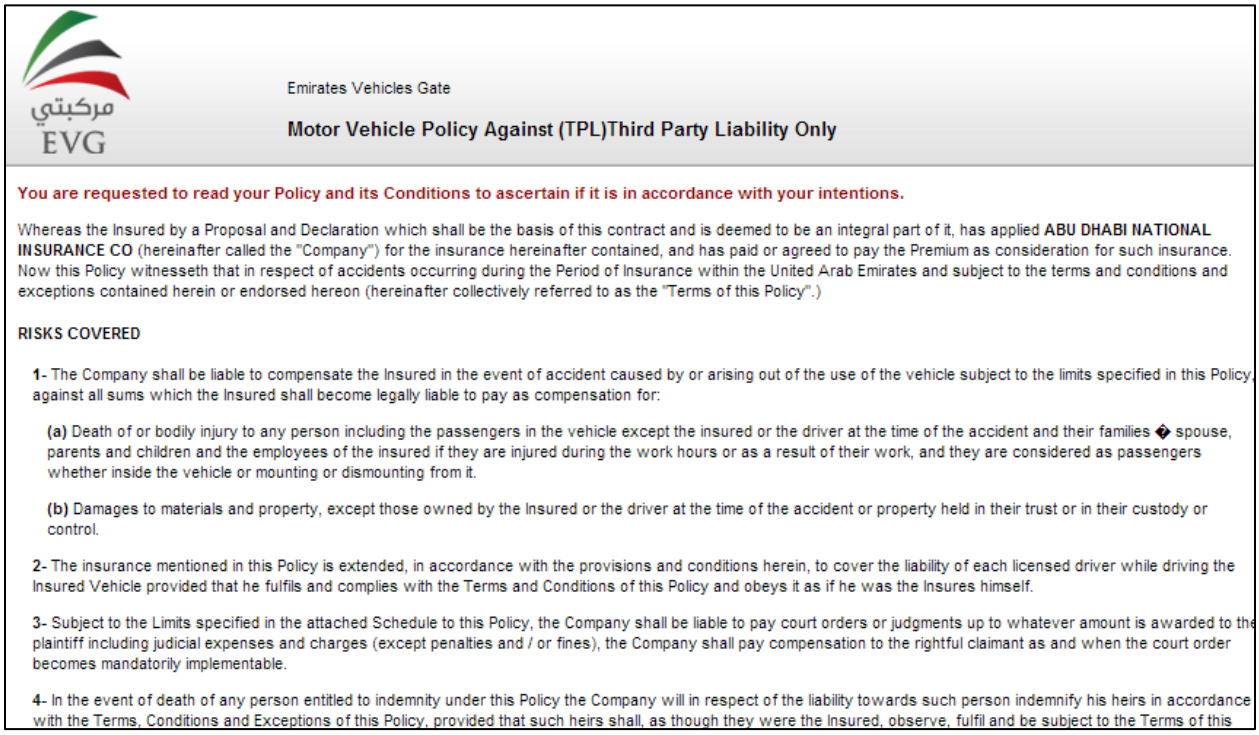
3. All approved quotation is displayed. To purchase an insurance policy, select the particular quotation, and click **View** button.



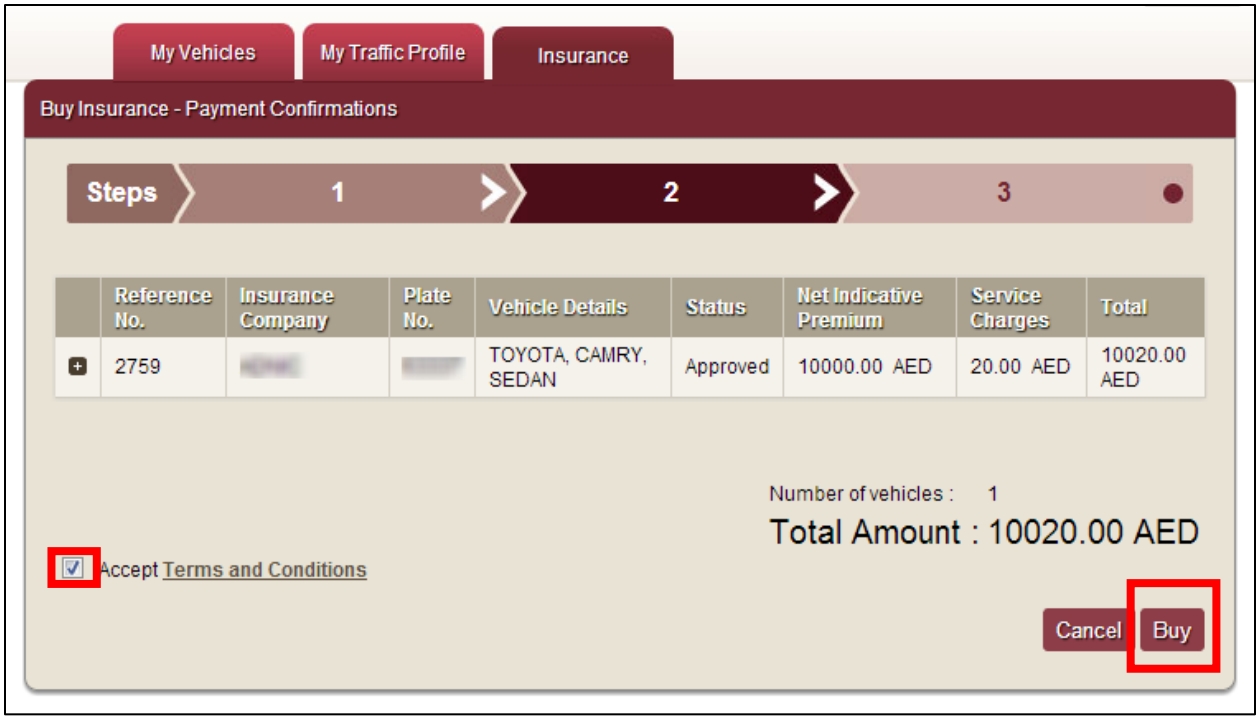
4. Payment Confirmation page is displayed. To proceed to the next step, user must accept the Terms and Conditions. To view the Terms and Conditions, click on 'Terms and Conditions' hyperlink.



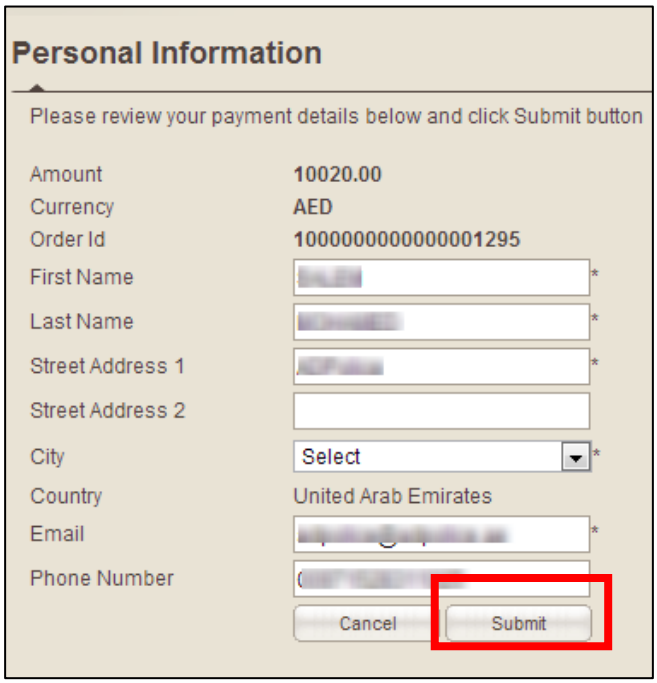
5. Terms and Conditions are displayed in a pop up window. When finished, close the Terms and Conditions window.


مركبتي
EVG
Emirates Vehicles Gate
Motor Vehicle Policy Against (TPL)Third Party Liability Only
You are requested to read your Policy and its Conditions to ascertain if it is in accordance with your intentions.
Whereas the Insured by a Proposal and Declaration which shall be the basis of this contract and is deemed to be an integral part of it, has applied ABU DHABI NATIONAL INSURANCE CO (hereinafter called the "Company") for the insurance hereinafter contained, and has paid or agreed to pay the Premium as consideration for such insurance. Now this Policy witnesseth that in respect of accidents occurring during the Period of Insurance within the United Arab Emirates and subject to the terms and conditions and exceptions contained herein or endorsed hereon (hereinafter collectively referred to as the "Terms of this Policy".)
RISKS COVERED
1- The Company shall be liable to compensate the Insured in the event of accident caused by or arising out of the use of the vehicle subject to the limits specified in this Policy, against all sums which the Insured shall become legally liable to pay as compensation for:
(a) Death of or bodily injury to any person including the passengers in the vehicle except the insured or the driver at the time of the accident and their families spouse, parents and children and the employees of the insured if they are injured during the work hours or as a result of their work, and they are considered as passengers whether inside the vehicle or mounting or dismounting from it.
(b) Damages to materials and property, except those owned by the Insured or the driver at the time of the accident or property held in their trust or in their custody or control.
2- The insurance mentioned in this Policy is extended, in accordance with the provisions and conditions herein, to cover the liability of each licensed driver while driving the Insured Vehicle provided that he fulfils and complies with the Terms and Conditions of this Policy and obeys it as if he was the Insures himself.
3- Subject to the Limits specified in the attached Schedule to this Policy, the Company shall be liable to pay court orders or judgments up to whatever amount is awarded to the plaintiff including judicial expenses and charges (except penalties and / or fines), the Company shall pay compensation to the rightful claimant as and when the court order becomes mandatorily implementable.
4- In the event of death of any person entitled to indemnity under this Policy the Company will in respect of the liability towards such person indemnify his heirs in accordance with the Terms, Conditions and Exceptions of this Policy, provided that such heirs shall, as though they were the Insured, observe, fulfil and be subject to the Terms of this

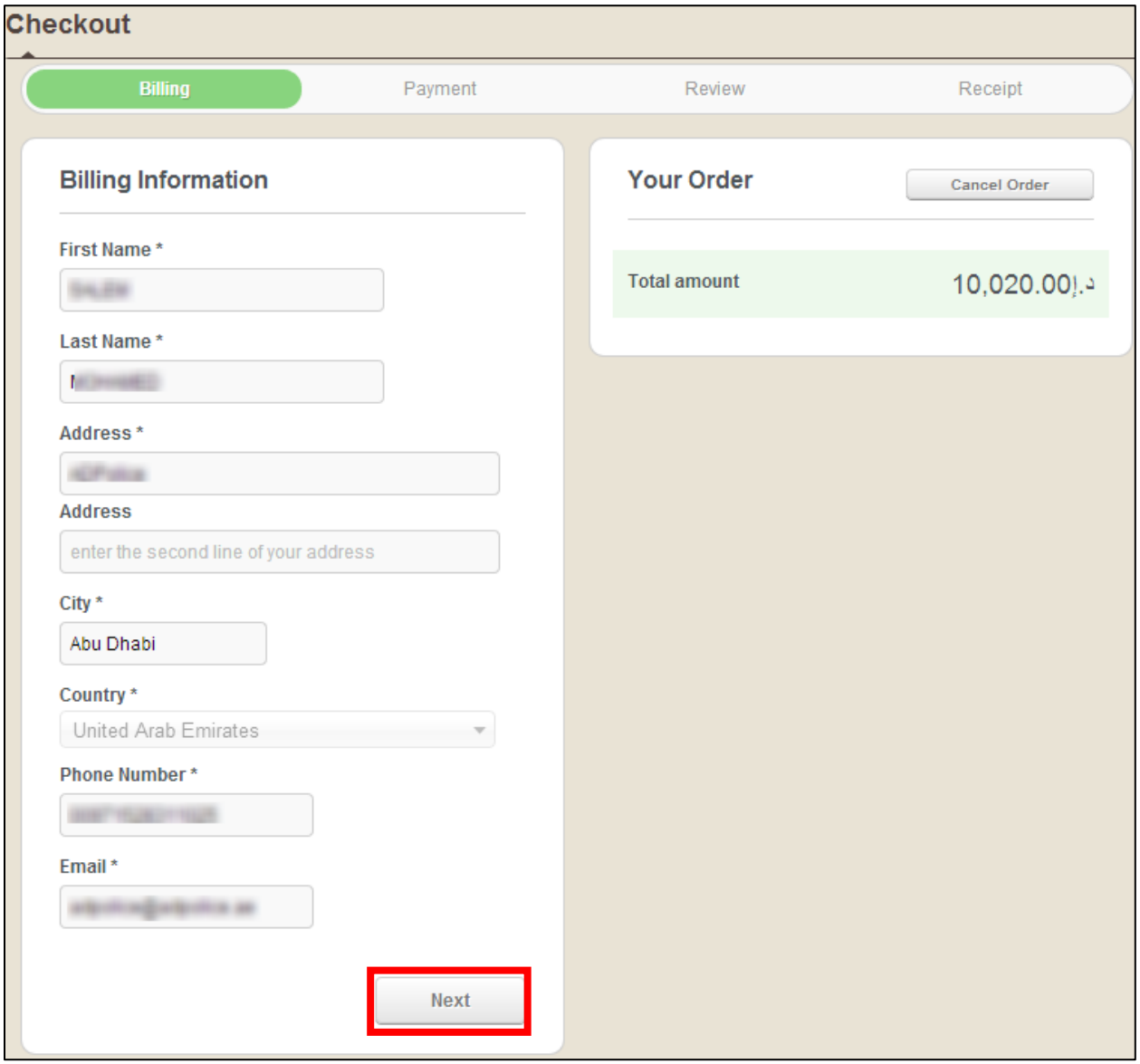
6. Next, check (√) the checkbox in Payment Confirmation page to accept the Terms and Conditions. Next, click Buy button.



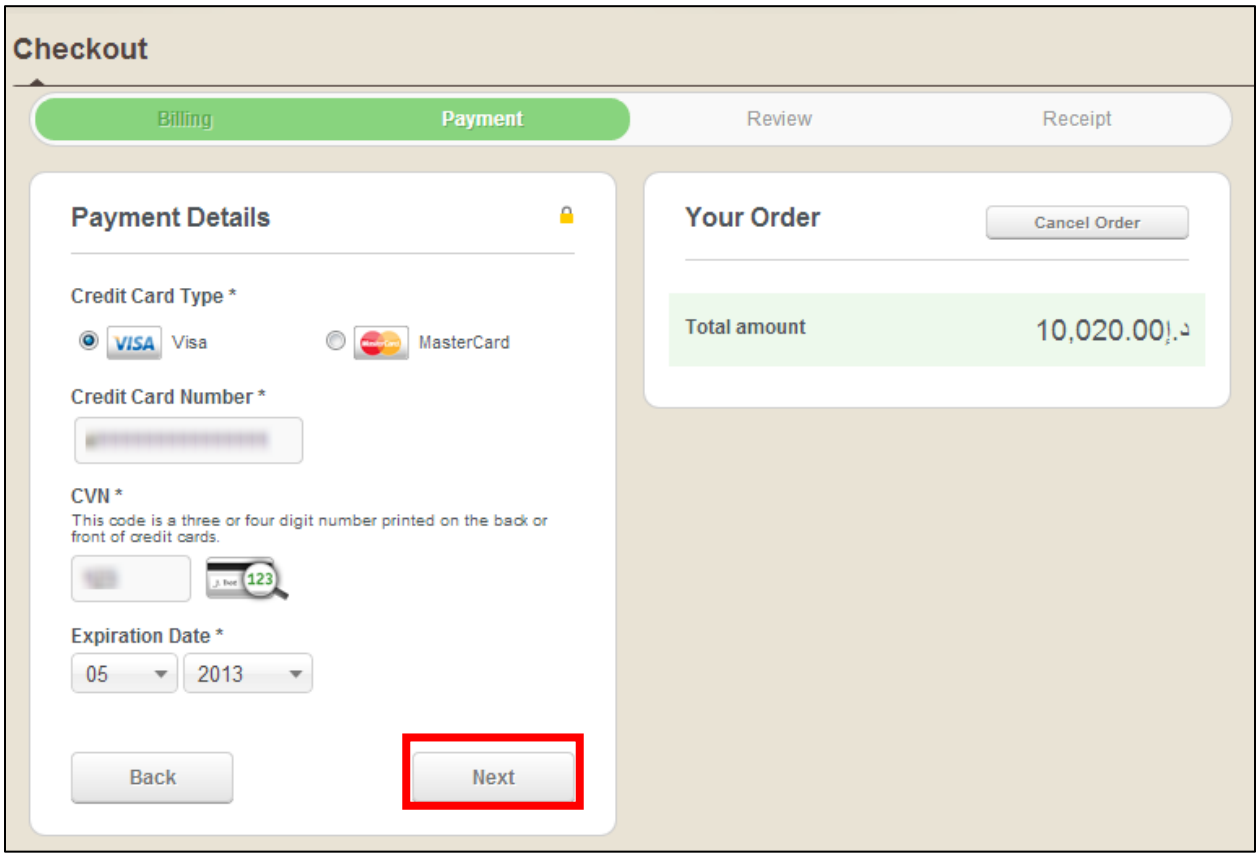
7. User is navigated to **Personal Information** page, where user needs to enter all Personal Information for payment purpose. Next, click **Submit** button.



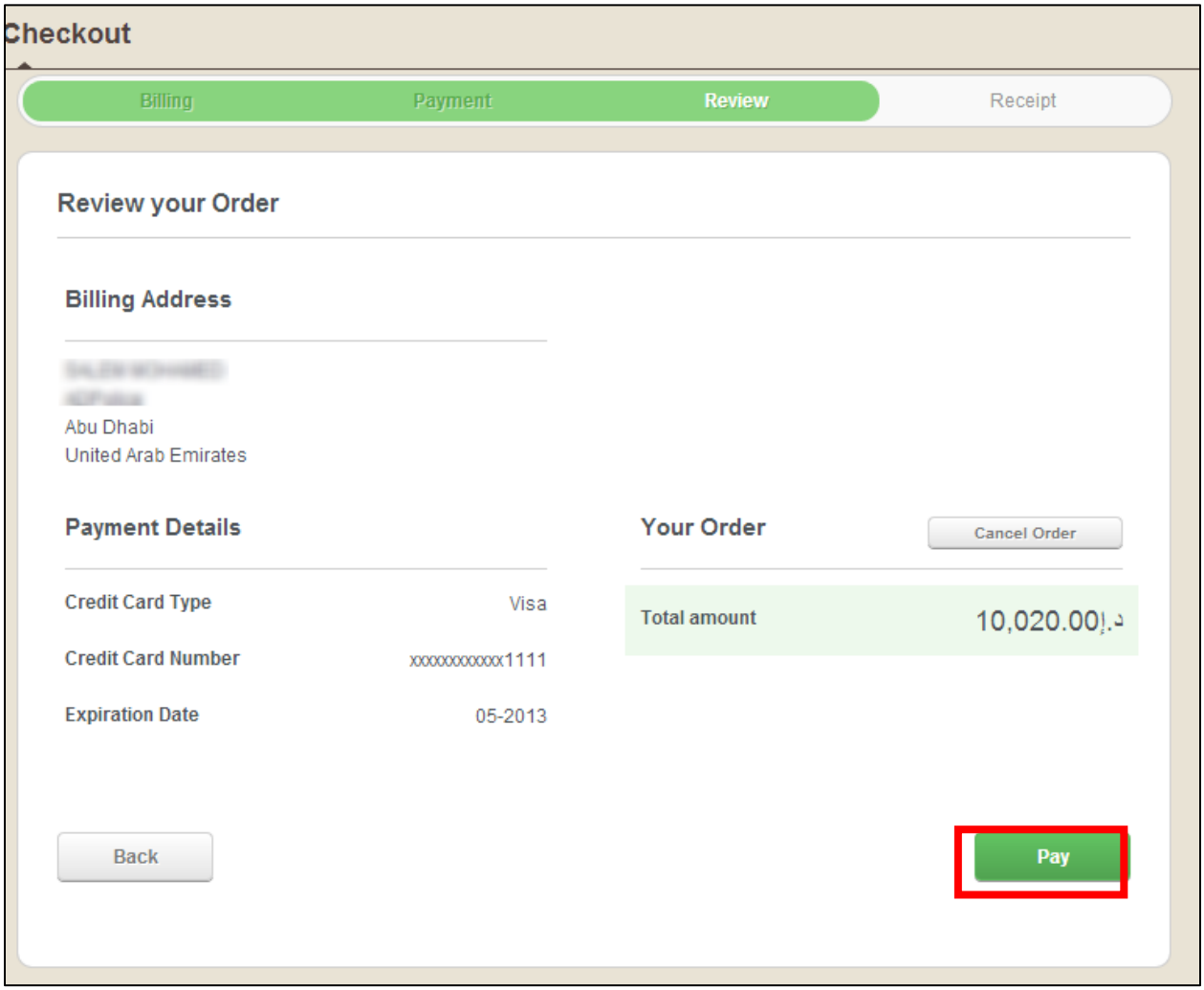
8. Next, user need to confirm the billing information. Click Next button to proceed.



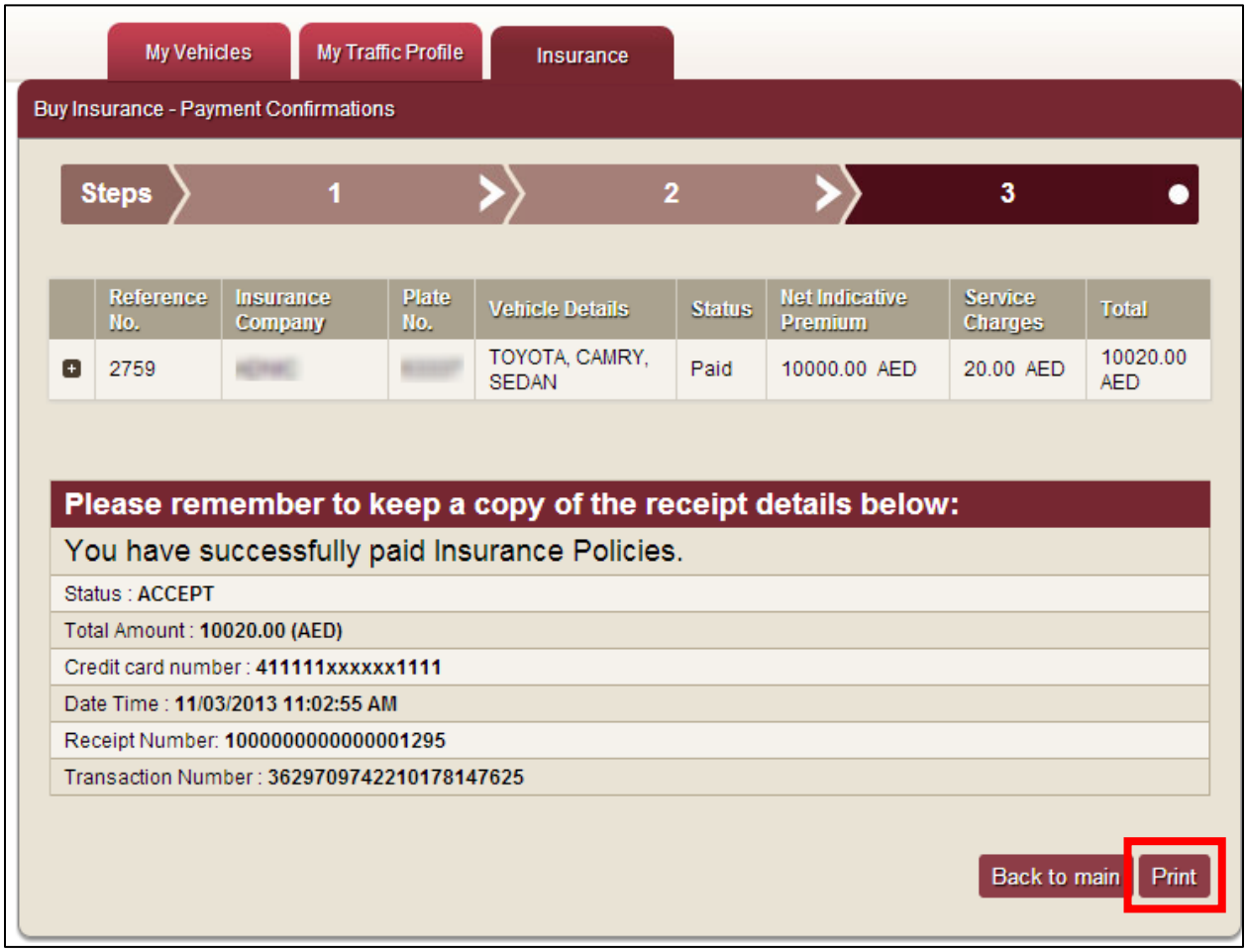
9. Next, user need to key in payment details. Click **Next** button to proceed.



10. User is now navigated to **Review** page. User need to check the payment details for the final time. Click **Pay** button to proceed.



11. The receipt page is displayed. User must keep a copy of the receipt details that are displayed. Click **Print** button to print the receipt.

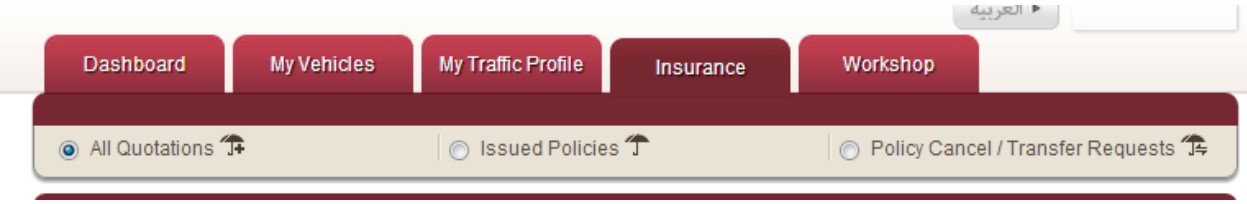


7.5.1.2 My Insurance Policies

1. To view user's current insurance policies that have been purchased, select My Insurance Policies.

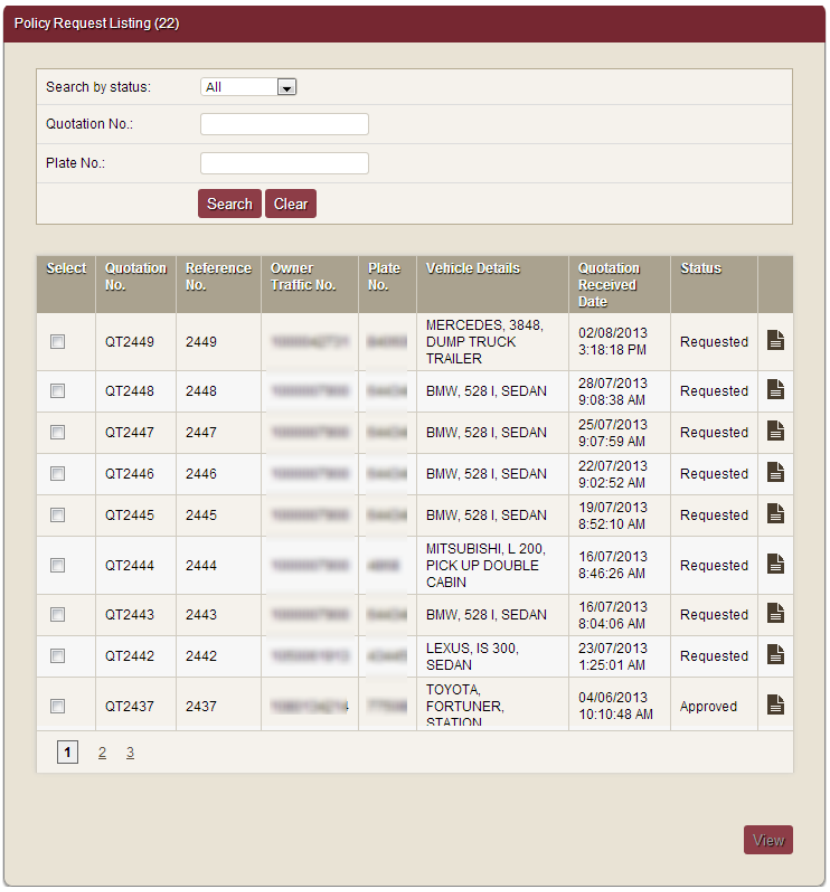
7.5.2 Insurance Company

For Insurance Company, the available options in Insurance are Pending Quotations, Issued Policies and Policy Cancel/Transfer Requests.

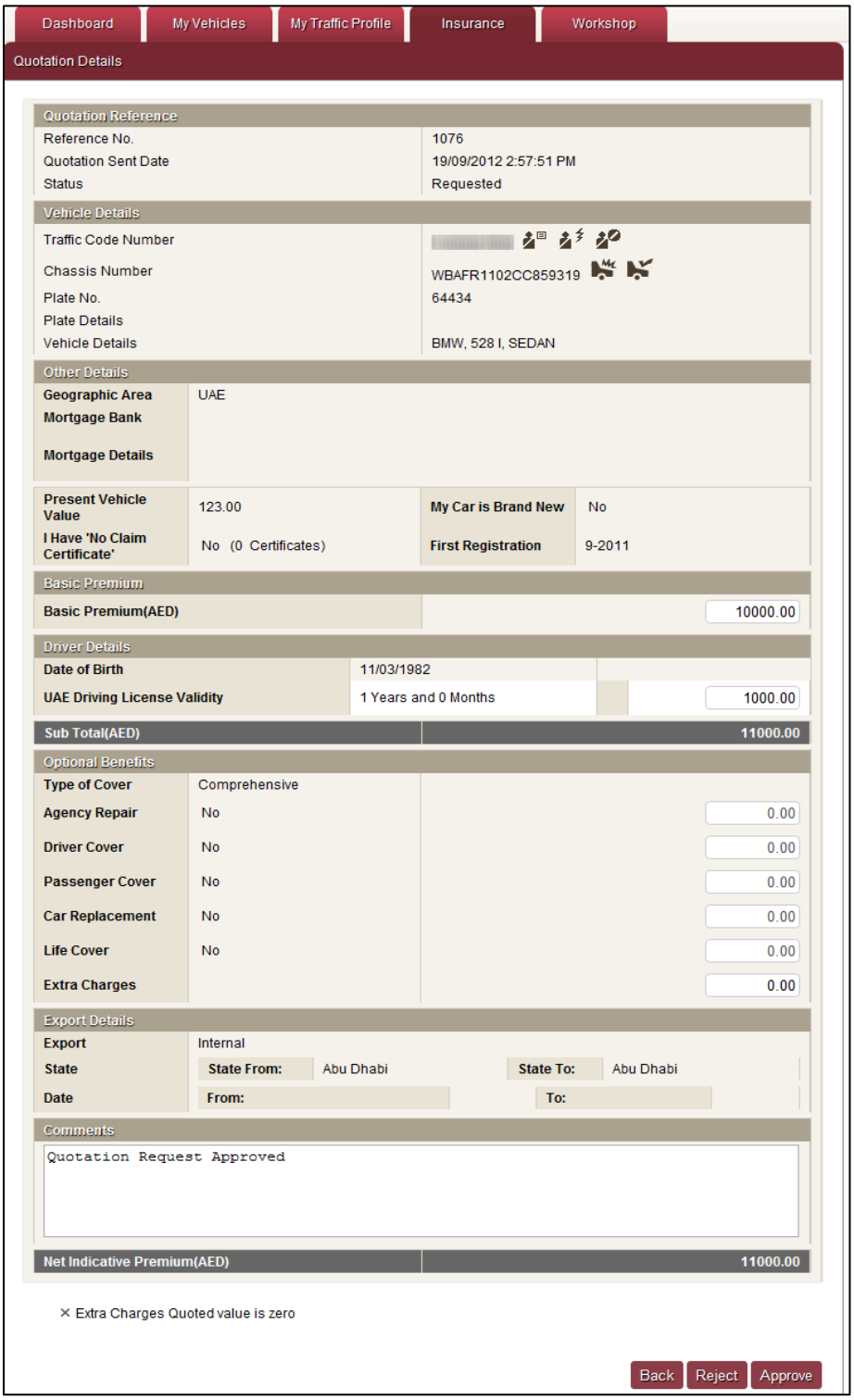


7.5.2.1 Approve / Reject Quotation Request

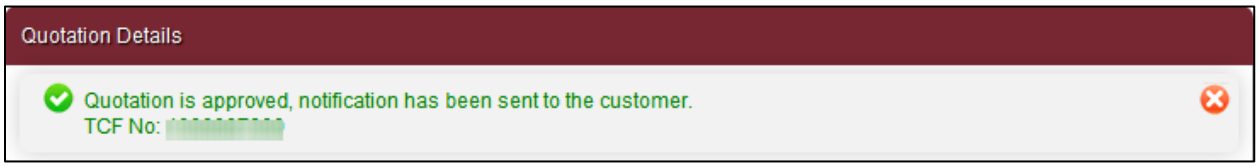
1. To view pending quotations, select **All Quotations** radio button. The quotation request listing will be displayed. User can also search by status. (All, Requested, Paid, Issued, Approved, Rejected). Select a record and then click the **View** button to view the record. Quotation details will be displayed.


Policy Request Listing (22)
Search by status: All
Quotation No.:
Plate No.:
Search
Clear
Select
Quotation No.
Reference No.
Owner Traffic No.
Plate No.
Vehicle Details
Quotation Received Date
Status
QT2449 2449 MERCEDES, 3848, DUMP TRUCK TRAILER 02/08/2013 3:18:18 PM Requested
QT2448 2448 BMW, 528 I, SEDAN 28/07/2013 9:08:38 AM Requested
QT2447 2447 BMW, 528 I, SEDAN 25/07/2013 9:07:59 AM Requested
QT2446 2446 BMW, 528 I, SEDAN 22/07/2013 9:02:52 AM Requested
QT2445 2445 BMW, 528 I, SEDAN 19/07/2013 8:52:10 AM Requested
QT2444 2444 MITSUBISHI, L 200, PICK UP DOUBLE CABIN 16/07/2013 8:46:26 AM Requested
QT2443 2443 BMW, 528 I, SEDAN 16/07/2013 8:04:06 AM Requested
QT2442 2442 LEXUS, IS 300, SEDAN 23/07/2013 1:25:01 AM Requested
QT2437 2437 TOYOTA, FORTUNER, STATION 04/06/2013 10:10:48 AM Approved
1 2 3
View

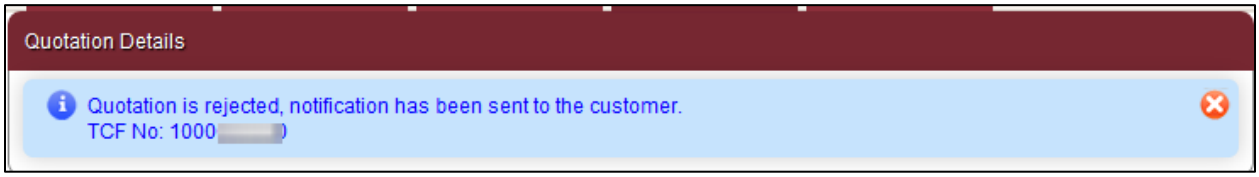
2. Fill in the value of the insurance policy according to the details provided. Fill in the comments. To approve the quotation request, click the **Approve** button. To reject the quotation request, click the **Reject** button.



Quotation Approval Notification



Quotation Rejection Notification



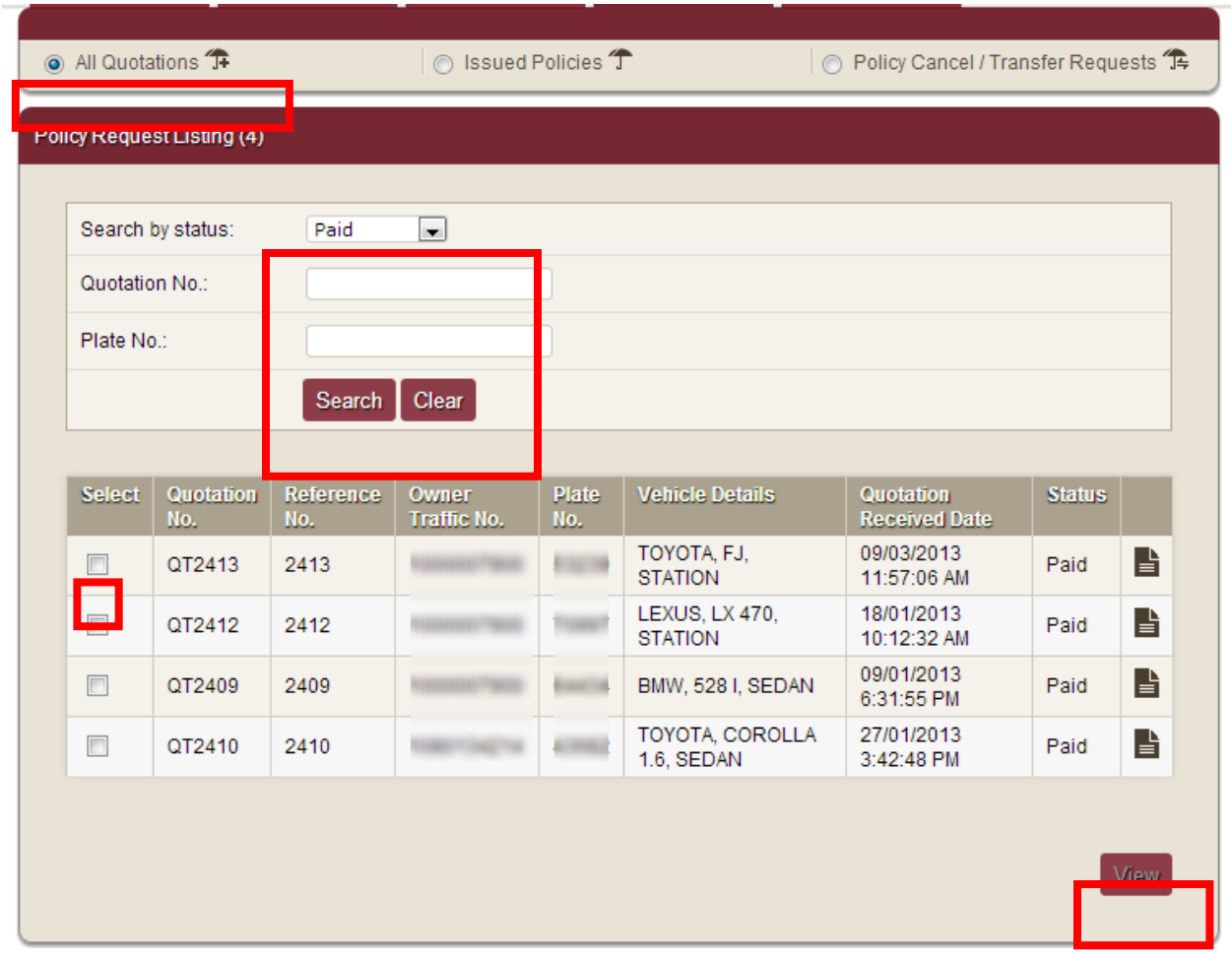
7.5.2.2 Issue New Policy

Insurance company can issue a new policy only for quotations that have been paid.

1. To issue a new policy, select **All Quotations** radio button. Policy request listing will be displayed. Insurance company can view all quotations, or search quotation by status, quotation number, or plate number. Select **paid** under the search by status button and click **search** to view all the paid quotations.

2. Select a record by clicking the checkbox for the particular record.

3. Click the **View** button.

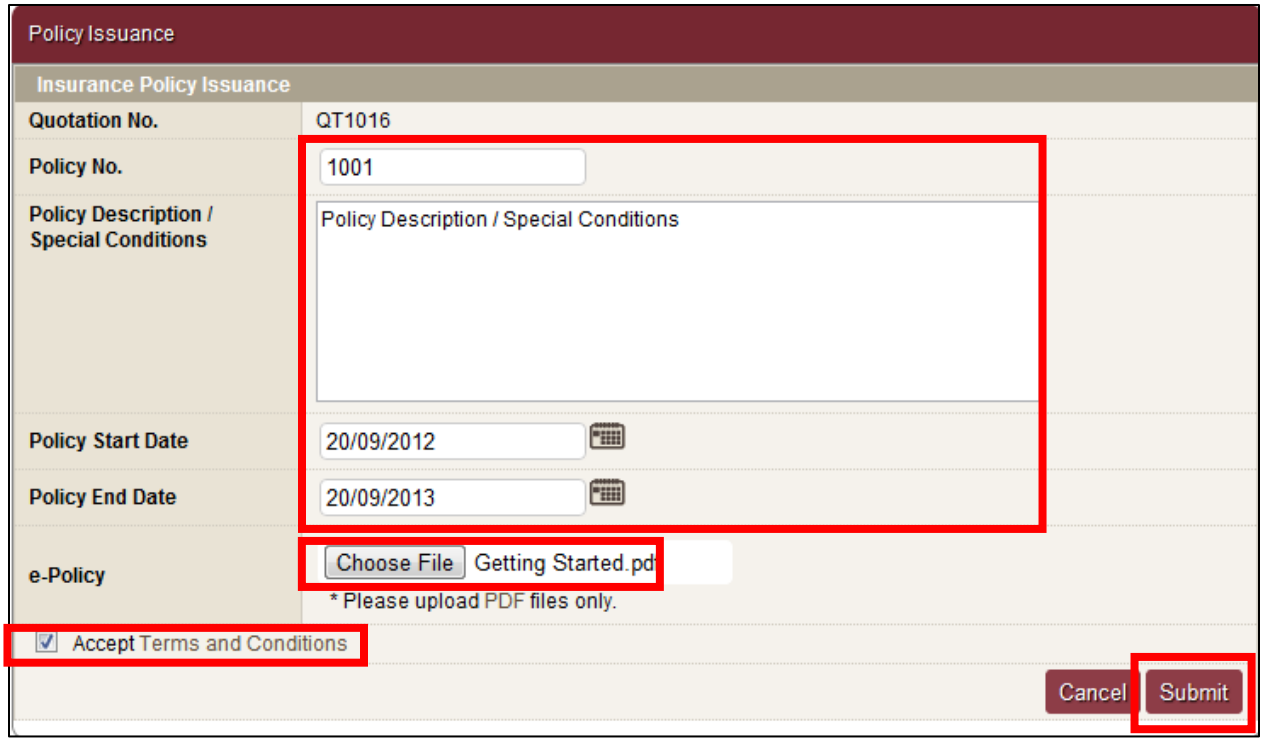


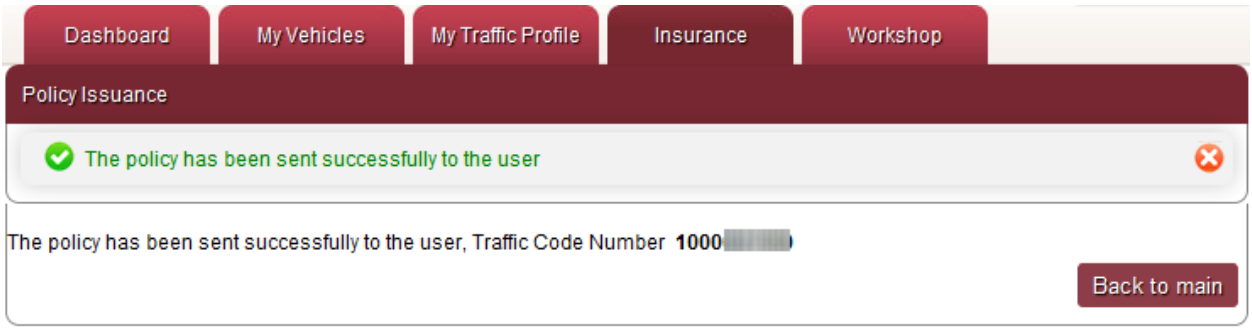
4. Fill in the policy number, policy description / special conditions, policy start date and policy end date.

5. Upload the e-Policy. To upload, click **Choose File** button and select the file to be uploaded. Note: Only PDF format files can be uploaded.

6. Accept the Terms and Conditions by clicking on the checkbox.

7. Click the **Submit** button. A notification will be displayed upon successful policy issuance.

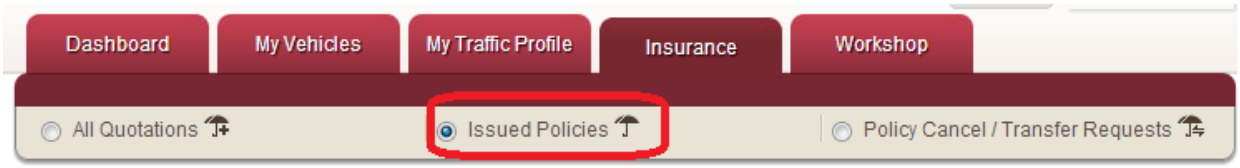

Policy Issuance
Insurance Policy Issuance
Quotation No.
QT1016
Policy No.
1001
Policy Description / Special Conditions
Policy Description / Special Conditions
Policy Start Date
20/09/2012
Policy End Date
20/09/2013
e-Policy
Choose File
Getting Started.pdf
* Please upload PDF files only.
Accept Terms and Conditions
Cancel
Submit


Dashboard
My Vehicles
My Traffic Profile
Insurance
Workshop
Policy Issuance
The policy has been sent successfully to the user
The policy has been sent successfully to the user, Traffic Code Number 1000
Back to main

7.5.2.3 Issued Policy

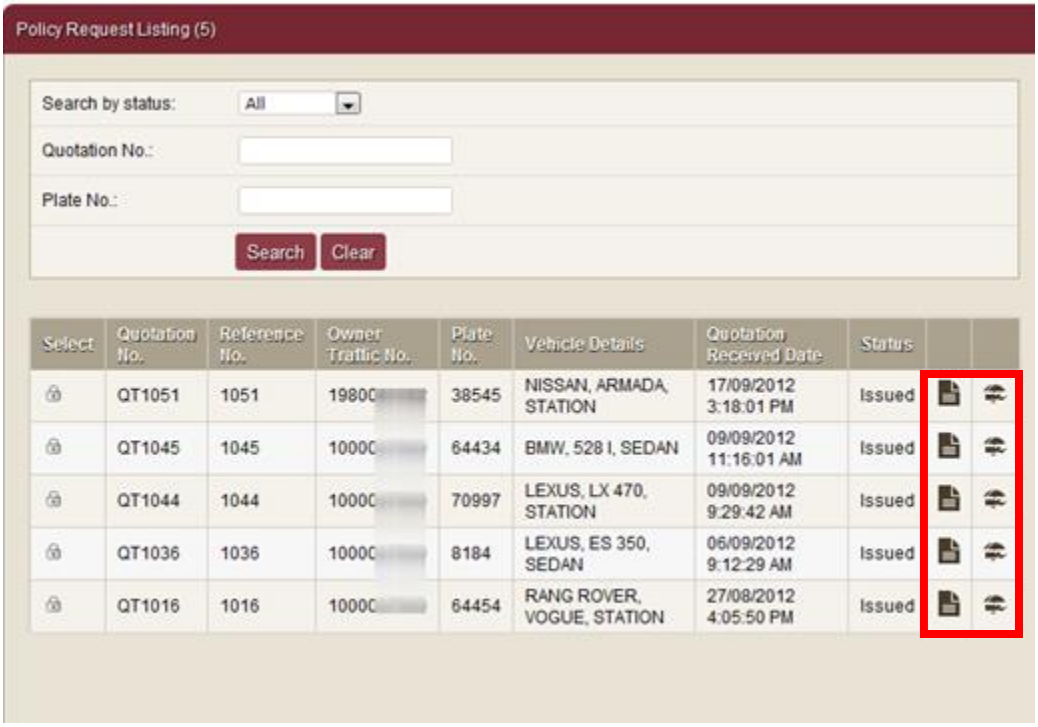
The insurance company can view a list of issued policies and details.

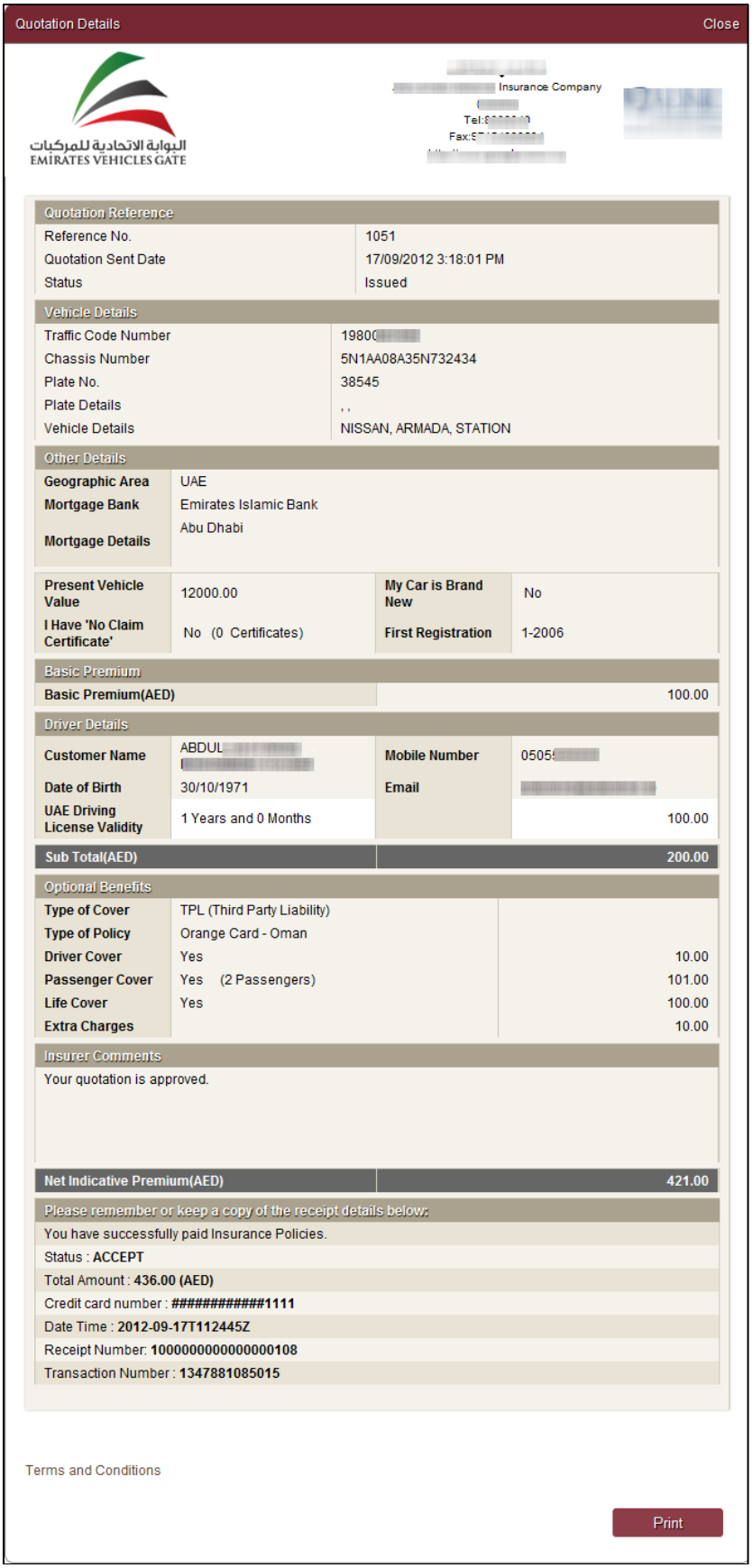
1. To view issued policies, select **Issued Policies**. A list of policies issued will be displayed.



2. To view quotation details, click **View Quotation** icon of the particular record. The quotation details will be displayed.

3. To view the insurance policy for a quotation, click the Notification of icon. Insurance policy details will be displayed.


Policy Request Listing (5)
Search by status: All
Quotation No.:
Plate No.:
Search
Clear
Select
Quotation No.
Reference No.
Owner Traffic No.
Plate No.
Vehicle Details
Quotation Received Date
Status
QT1051 1051 38545 NISSAN, ARMADA, STATION 17/09/2012 3:18:01 PM Issued
QT1045 1045 64434 BMW, 528 I, SEDAN 09/09/2012 11:16:01 AM Issued
QT1044 1044 70997 LEXUS, LX 470, STATION 09/09/2012 9:29:42 AM Issued
QT1036 1036 8184 LEXUS, ES 350, SEDAN 06/09/2012 9:12:29 AM Issued
QT1016 1016 64454 RANG ROVER, VOGUE, STATION 27/08/2012 4:05:50 PM Issued



Quotation Details Close

البوابة الاتحادية للمركبات
EMIRATES VEHICLES GATE

Insurance Company

Quotation Reference

Reference No.	1051
Quotation Sent Date	17/09/2012 3:18:01 PM
Status	Issued

Vehicle Details

Traffic Code Number	19800
Chassis Number	5N1AA08A35N732434
Plate No.	38545
Plate Details	, ,
Vehicle Details	NISSAN, ARMADA, STATION

Other Details

Geographic Area	UAE
Mortgage Bank	Emirates Islamic Bank
Mortgage Details	Abu Dhabi

Present Vehicle Value	12000.00	**My Car is Brand New**	No
I Have 'No Claim Certificate'	No (0 Certificates)	**First Registration**	1-2006

Basic Premium

Basic Premium(AED)	100.00

Driver Details

Customer Name	ABDUL	**Mobile Number**	0505
Date of Birth	30/10/1971	**Email**	
UAE Driving License Validity	1 Years and 0 Months		100.00

Sub Total(AED)	200.00

Optional Benefits

Type of Cover	TPL (Third Party Liability)	
Type of Policy	Orange Card - Oman	
Driver Cover	Yes	10.00
Passenger Cover	Yes (2 Passengers)	101.00
Life Cover	Yes	100.00
Extra Charges		10.00

Insurer Comments

Your quotation is approved.

Net Indicative Premium(AED)	421.00

Please remember or keep a copy of the receipt details below:

You have successfully paid Insurance Policies.

Status : **ACCEPT**

Total Amount : **436.00 (AED)**

Credit card number : **############1111**

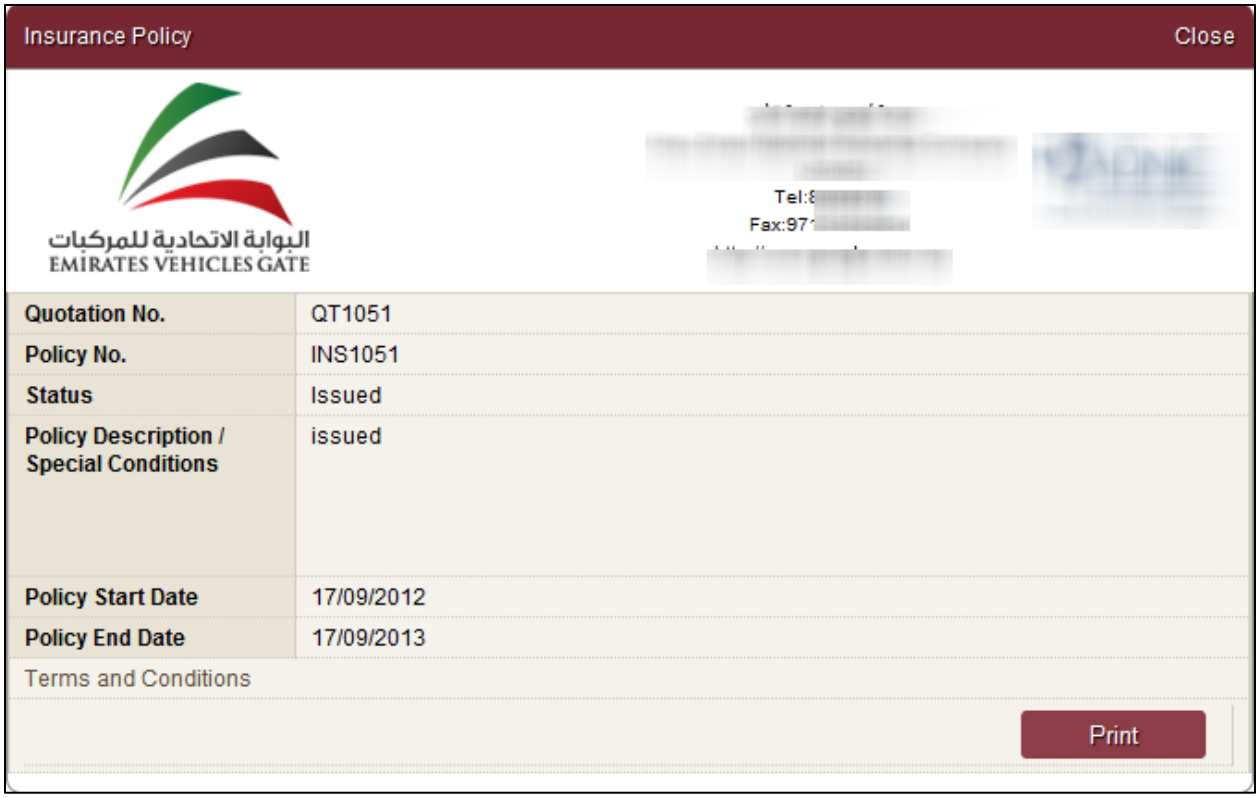
Date Time : **2012-09-17T112445Z**

Receipt Number: **1000000000000000108**

Transaction Number : **1347881085015**

Terms and Conditions

Print



7.5.2.4 Policy Cancel/Transfer Requests

The insurance company can view and approve policy cancel / transfer requests.

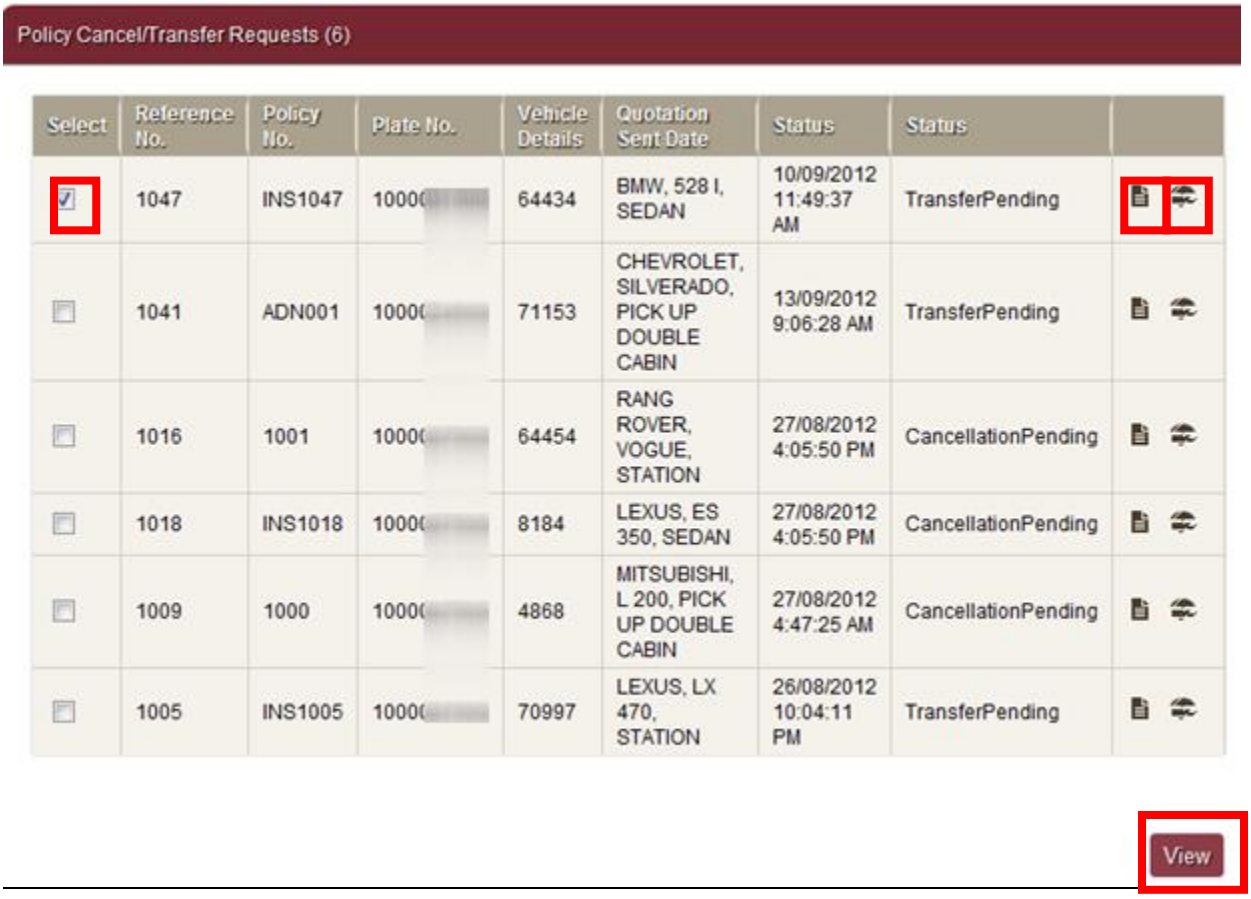
1. To view cancel or transfer requests, select **Policy Cancel/Transfer Requests** radio button.

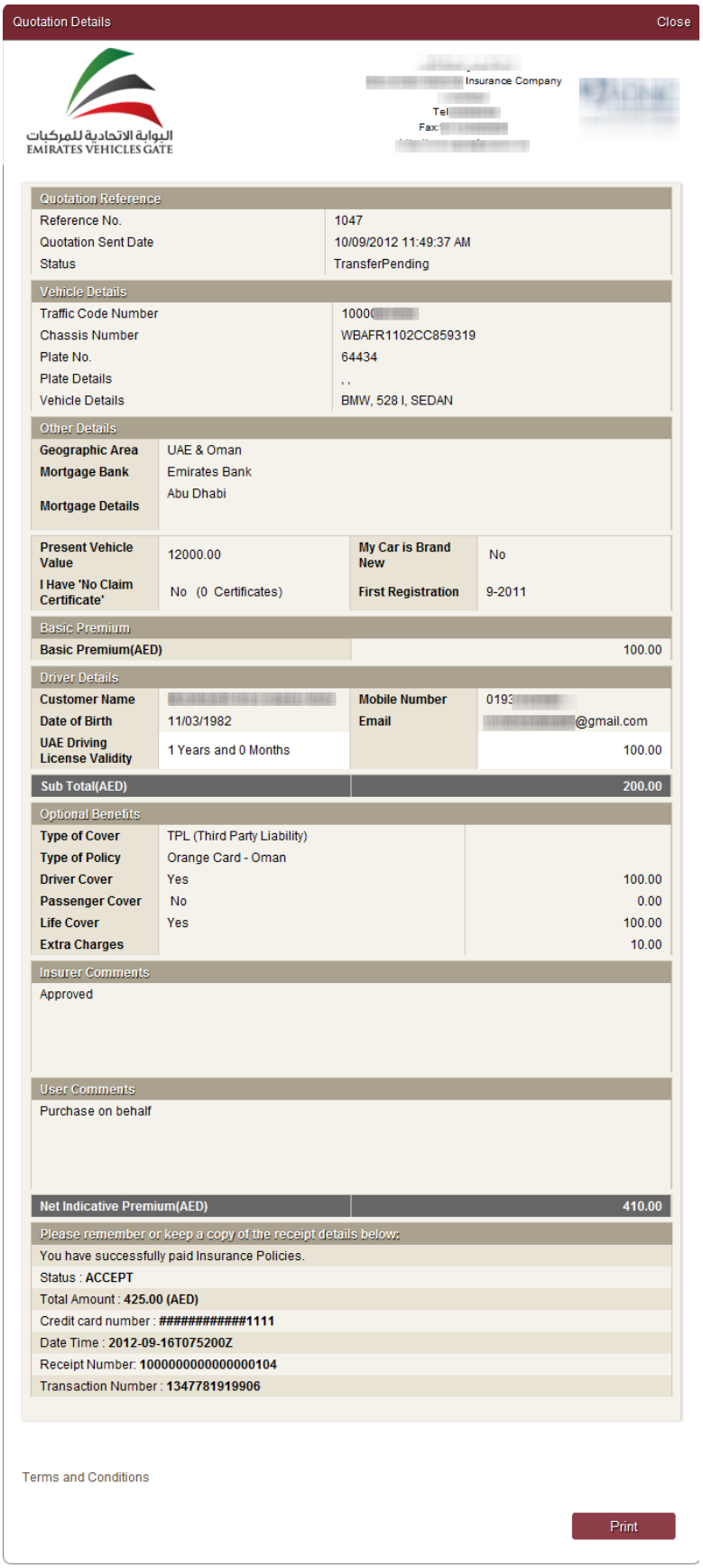
2. To view quotation details, click the **Quotation Details** icon. Quotation details will be displayed in a pop up window.

3. To view insurance policy, click the **View Insurance Policy** icon. Insurance policy will be displayed in a pop up window.

4. To proceed with cancellation or transfer of insurance policy, tick the checkbox for the particular record.

5. Click **View** button.





Quotation Details Close

البوابة الاتحادية للمركبات
EMIRATES VEHICLES GATE

Insurance Company
Tel
Fax:

Quotation Reference	
Reference No.	1047
Quotation Sent Date	10/09/2012 11:49:37 AM
Status	TransferPending

Vehicle Details	
Traffic Code Number	1000
Chassis Number	WBAFR1102CC859319
Plate No.	64434
Plate Details	, ,
Vehicle Details	BMW, 528 I, SEDAN

Other Details			
Geographic Area	UAE & Oman		
Mortgage Bank	Emirates Bank Abu Dhabi		
Mortgage Details			
Present Vehicle Value	12000.00	**My Car is Brand New**	No
I Have 'No Claim Certificate'	No (0 Certificates)	**First Registration**	9-2011

Basic Premium	
Basic Premium(AED)	100.00

Driver Details			
Customer Name		**Mobile Number**	019
Date of Birth	11/03/1982	**Email**	@gmail.com
UAE Driving License Validity	1 Years and 0 Months		100.00
Sub Total(AED)			**200.00**

Optional Benefits		
Type of Cover	TPL (Third Party Liability)	
Type of Policy	Orange Card - Oman	
Driver Cover	Yes	100.00
Passenger Cover	No	0.00
Life Cover	Yes	100.00
Extra Charges		10.00

Insurer Comments
Approved

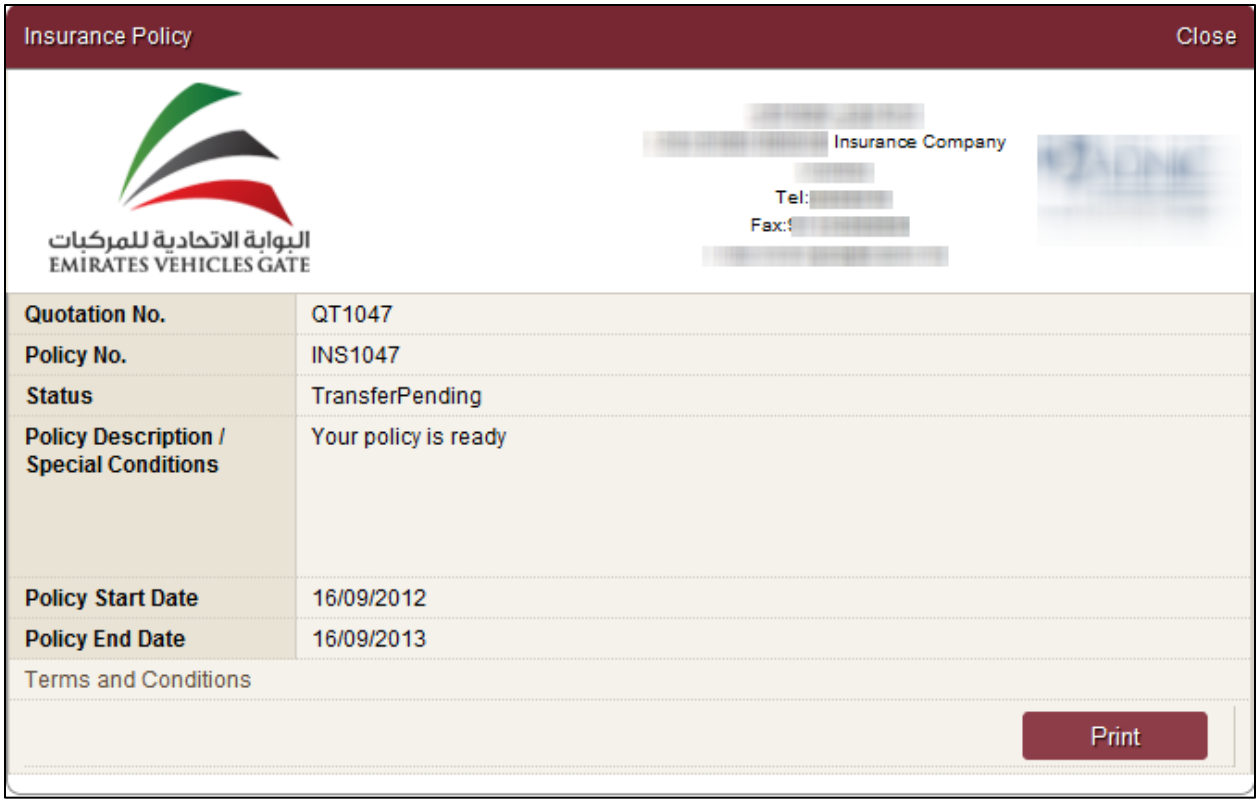
User Comments
Purchase on behalf

Net Indicative Premium(AED)	**410.00**

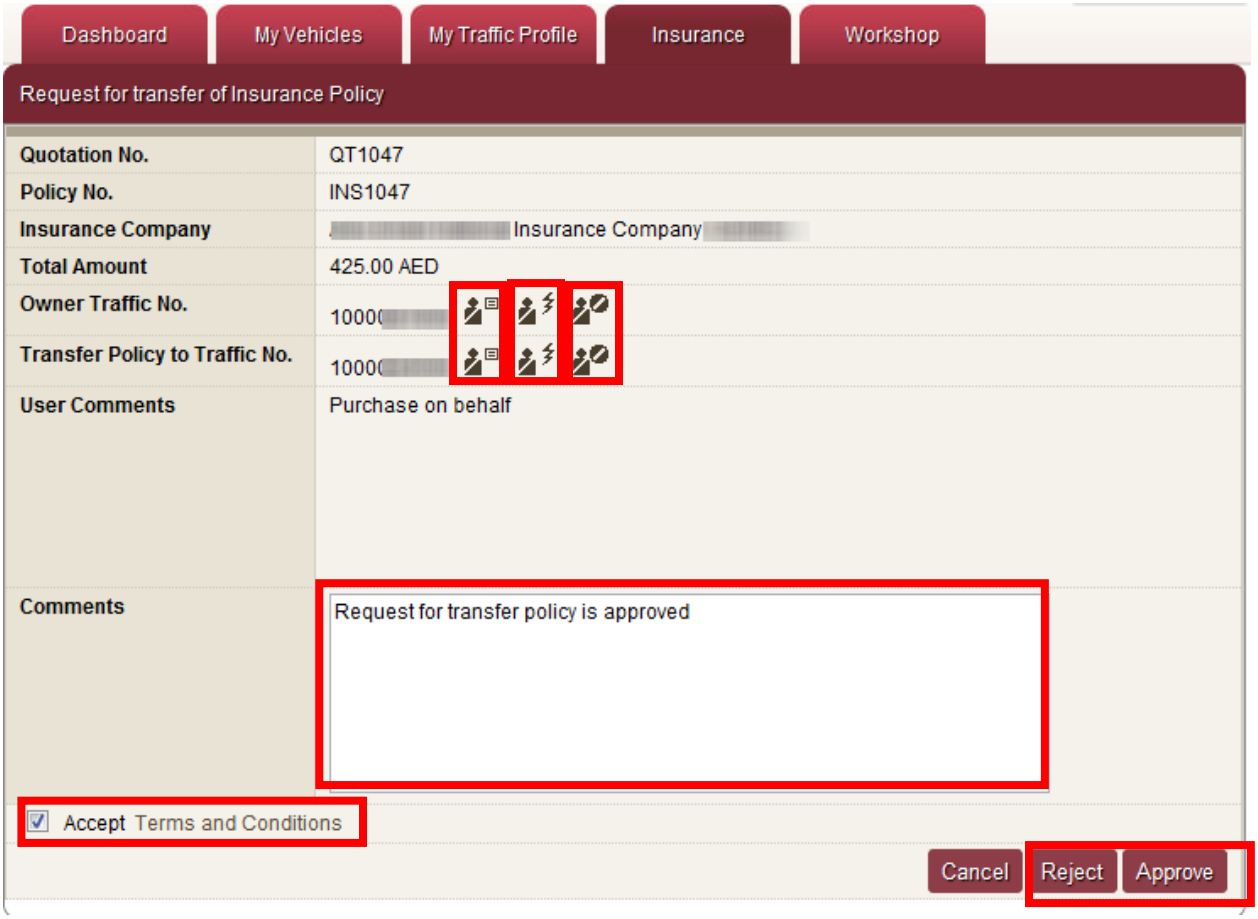
Please remember or keep a copy of the receipt details below:
You have successfully paid Insurance Policies.
Status : **ACCEPT**
Total Amount : **425.00 (AED)**
Credit card number : **############1111**
Date Time : **2012-09-16T075200Z**
Receipt Number: **1000000000000000104**
Transaction Number : **1347781919906**

Terms and Conditions

Print

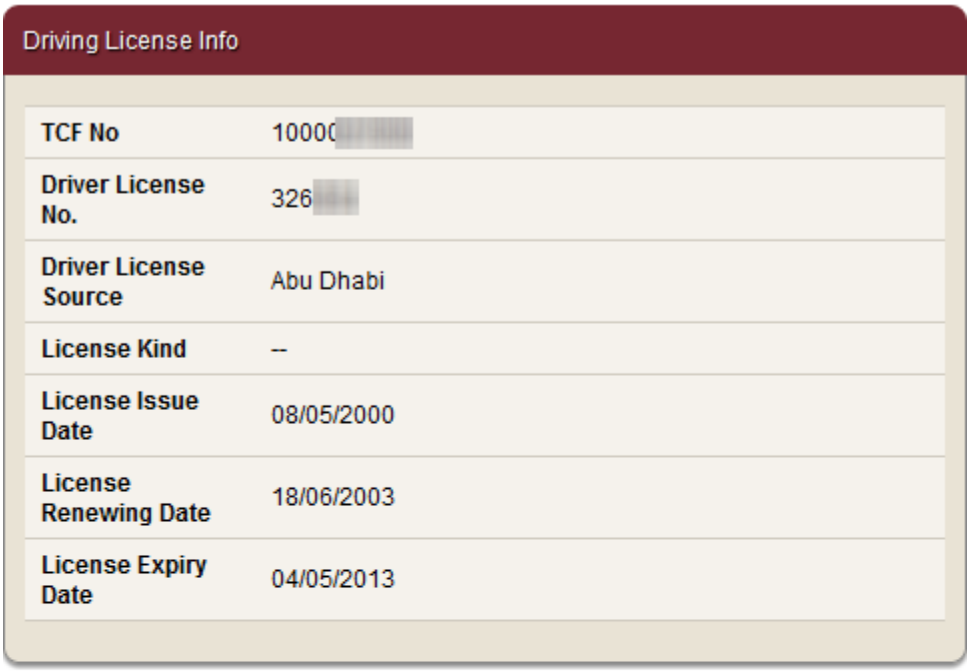

Insurance Policy
Close
البوابة الاتحادية للمركبات
EMIRATES VEHICLES GATE
Insurance Company
Tel:
Fax:
Quotation No.
QT1047
Policy No.
INS1047
Status
TransferPending
Policy Description / Special Conditions
Your policy is ready
Policy Start Date
16/09/2012
Policy End Date
16/09/2013
Terms and Conditions
Print

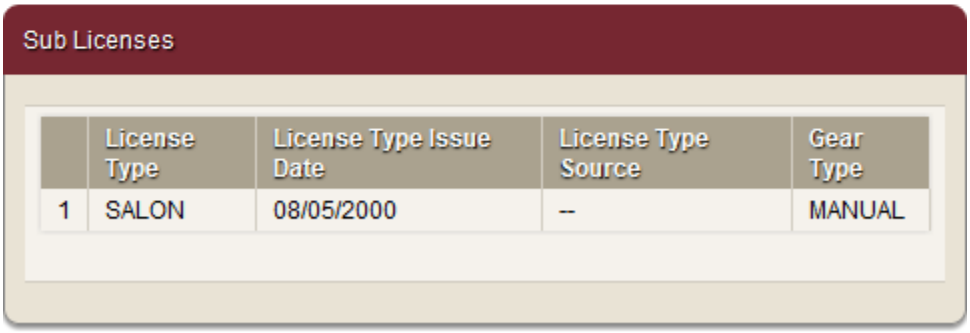
View request to transfer insurance policy



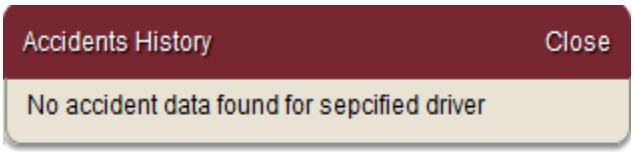
6. Click the **Driving License Info** icon to view Driving License Info.
7. Click the **Accident History** icon to view Accident History.
8. Click the **Fines Details** icon to view Fines Details.
9. Fill in the comments.
10. Accept the terms and conditions by ticking the checkbox.
11. To approve, click **Approve** button; or to reject, click **Reject** button. A confirmation page will be displayed.

Driving License Info

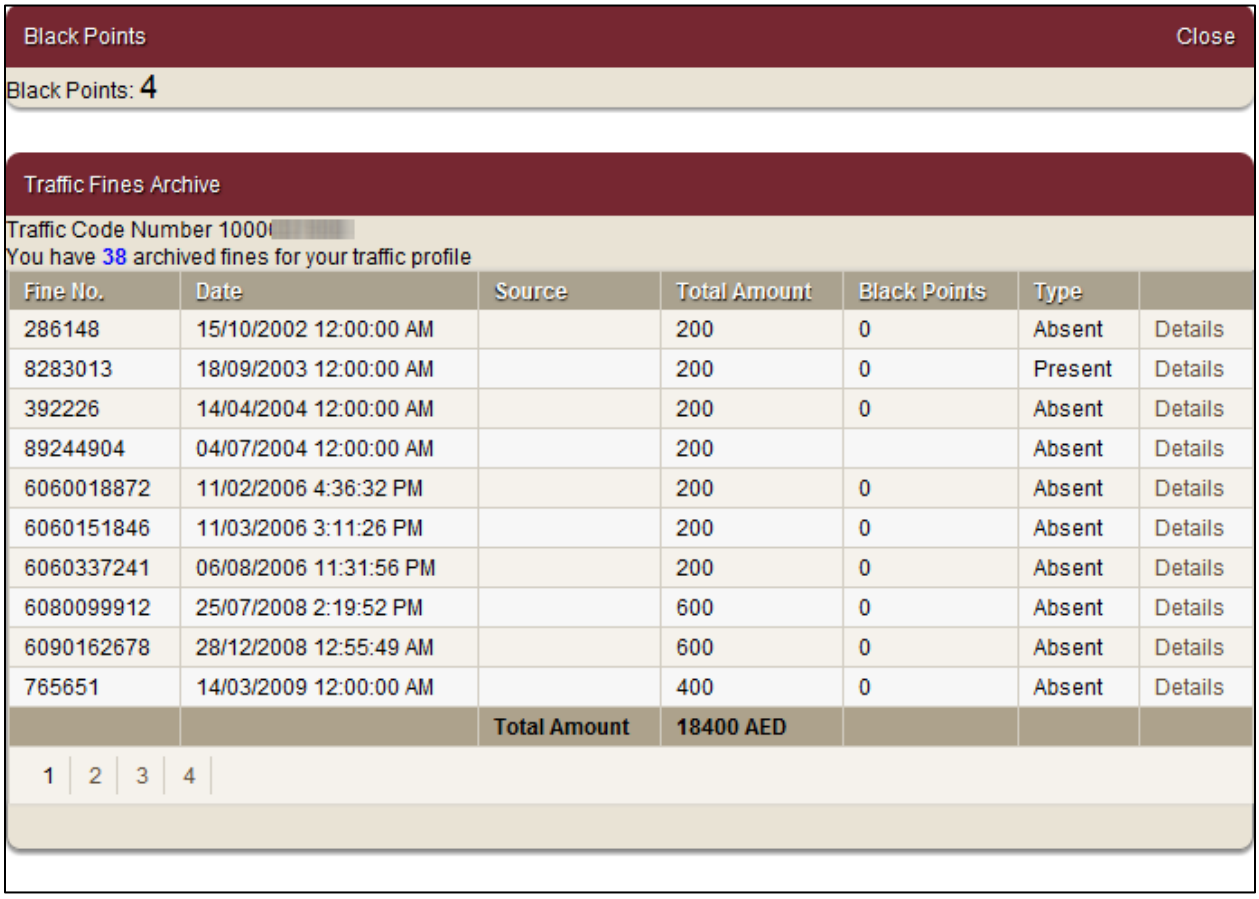


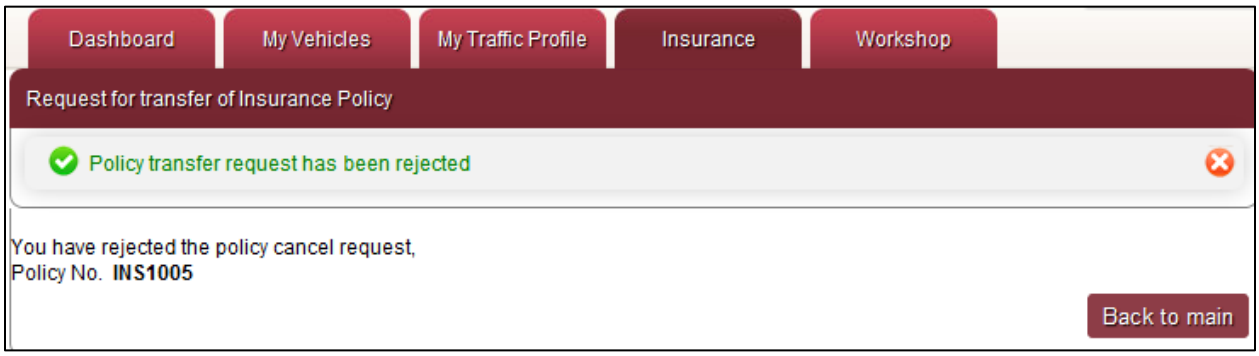


Accident History

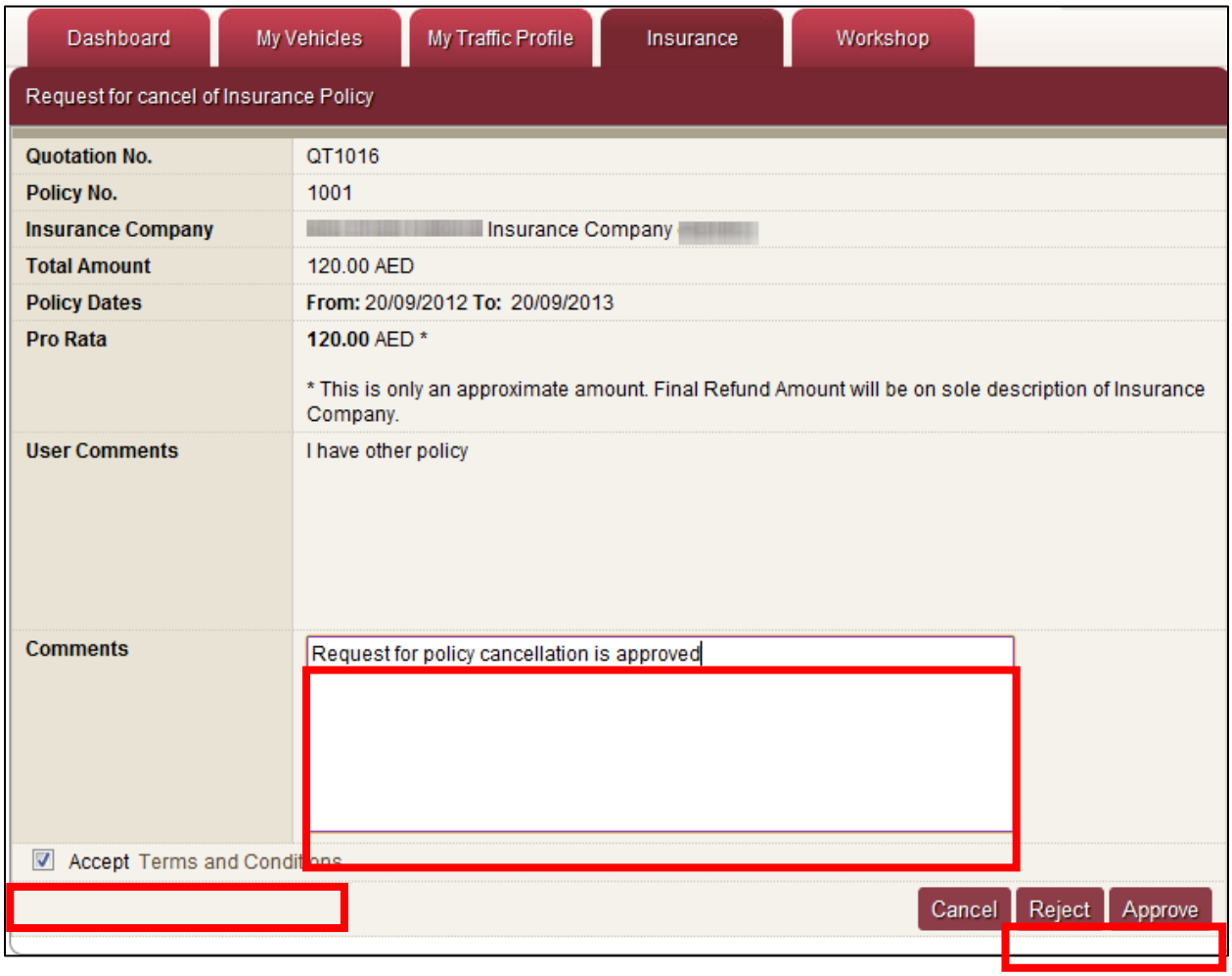


Fine Details


Black Points
Close
Black Points: 4
Traffic Fines Archive
Traffic Code Number 1000
You have 38 archived fines for your traffic profile
Fine No. | Date | Source | Total Amount | Black Points | Type
286148 | 15/10/2002 12:00:00 AM | | 200 | 0 | Absent | Details
8283013 | 18/09/2003 12:00:00 AM | | 200 | 0 | Present | Details
392226 | 14/04/2004 12:00:00 AM | | 200 | 0 | Absent | Details
89244904 | 04/07/2004 12:00:00 AM | | 200 | | Absent | Details
6060018872 | 11/02/2006 4:36:32 PM | | 200 | 0 | Absent | Details
6060151846 | 11/03/2006 3:11:26 PM | | 200 | 0 | Absent | Details
6060337241 | 06/08/2006 11:31:56 PM | | 200 | 0 | Absent | Details
6080099912 | 25/07/2008 2:19:52 PM | | 600 | 0 | Absent | Details
6090162678 | 28/12/2008 12:55:49 AM | | 600 | 0 | Absent | Details
765651 | 14/03/2009 12:00:00 AM | | 400 | 0 | Absent | Details
Total Amount | 18400 AED
1 2 3 4



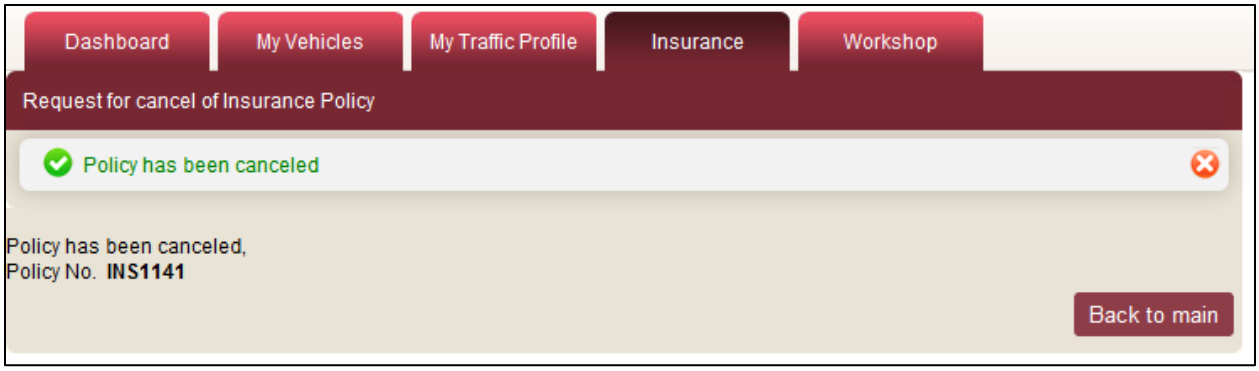
View Request to Cancel Insurance Policy

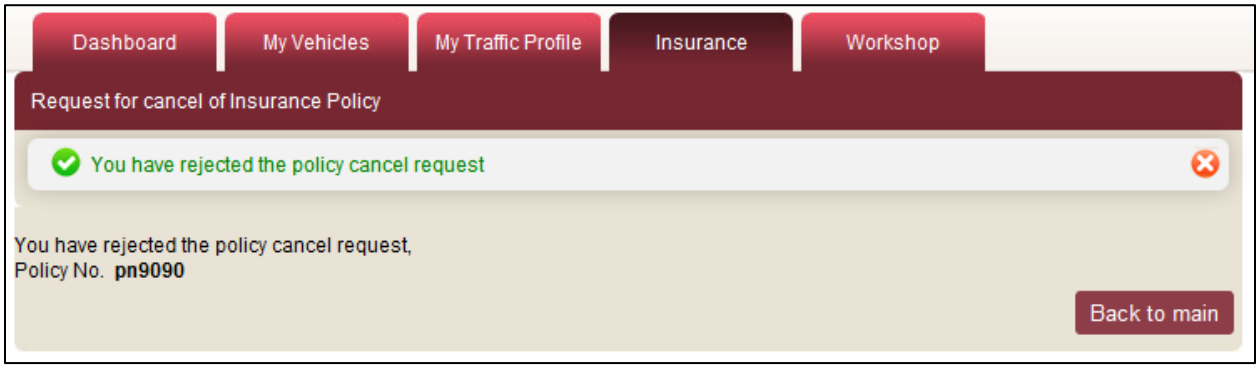


12. Fill in the comments.

13. Accept the terms and conditions by ticking the checkbox.

14. To approve, click **Approve** button; or to reject, click **Reject** button. A confirmation page will be displayed.





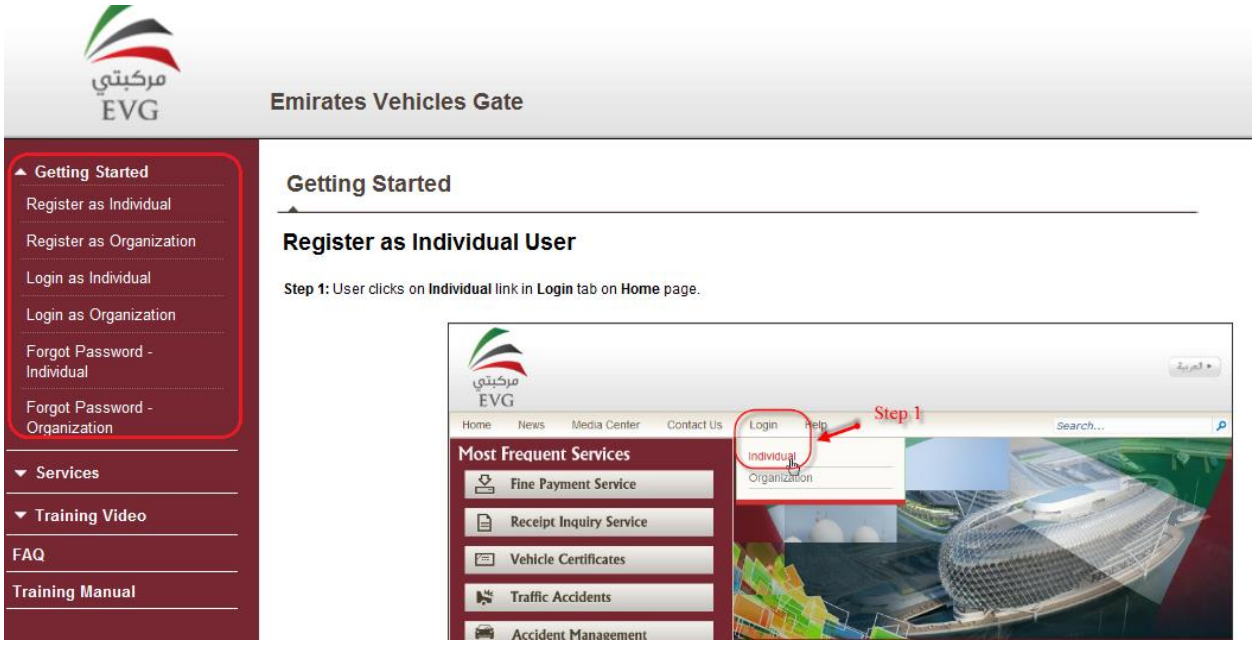
7.6 Workshop

Workshop is a hyperlink to the Workshop Profiling and Classification system (WCS) in which the user who has been authorized to access the system can use it for workshop profiling and its classification. For more information on WCS, please refer to WCS user manual.

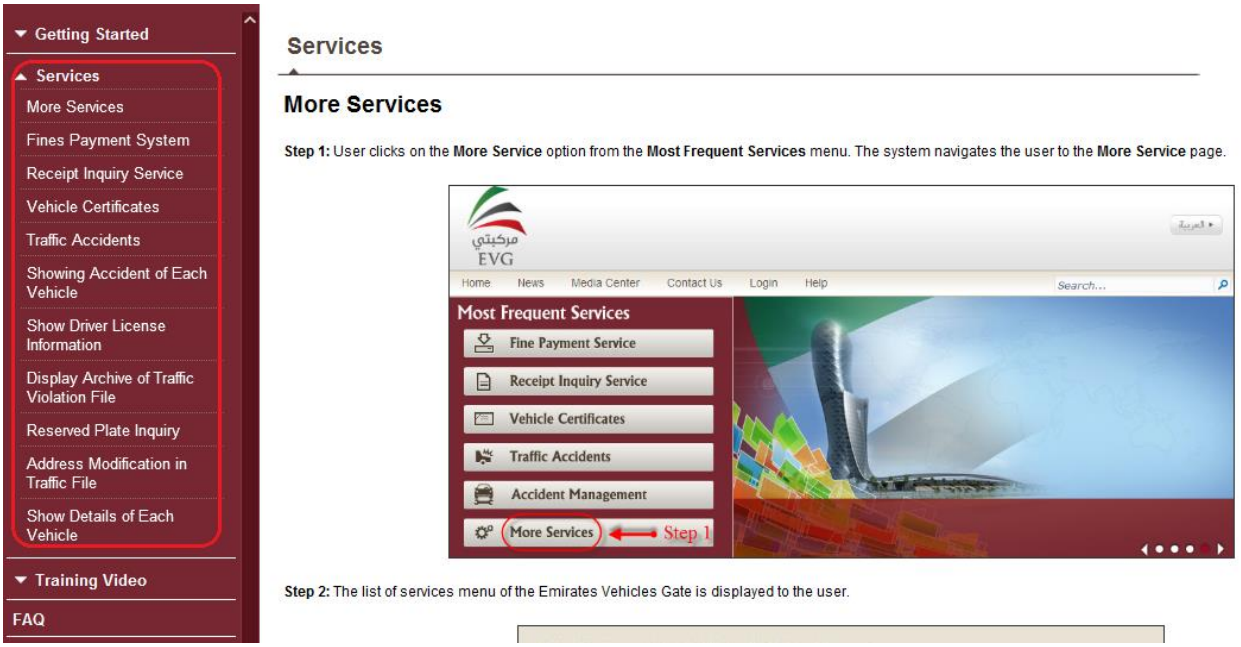
8 ONLINE HELP

This service is for those who wish to find the quick way to understand and make use of the features within the EVG system.

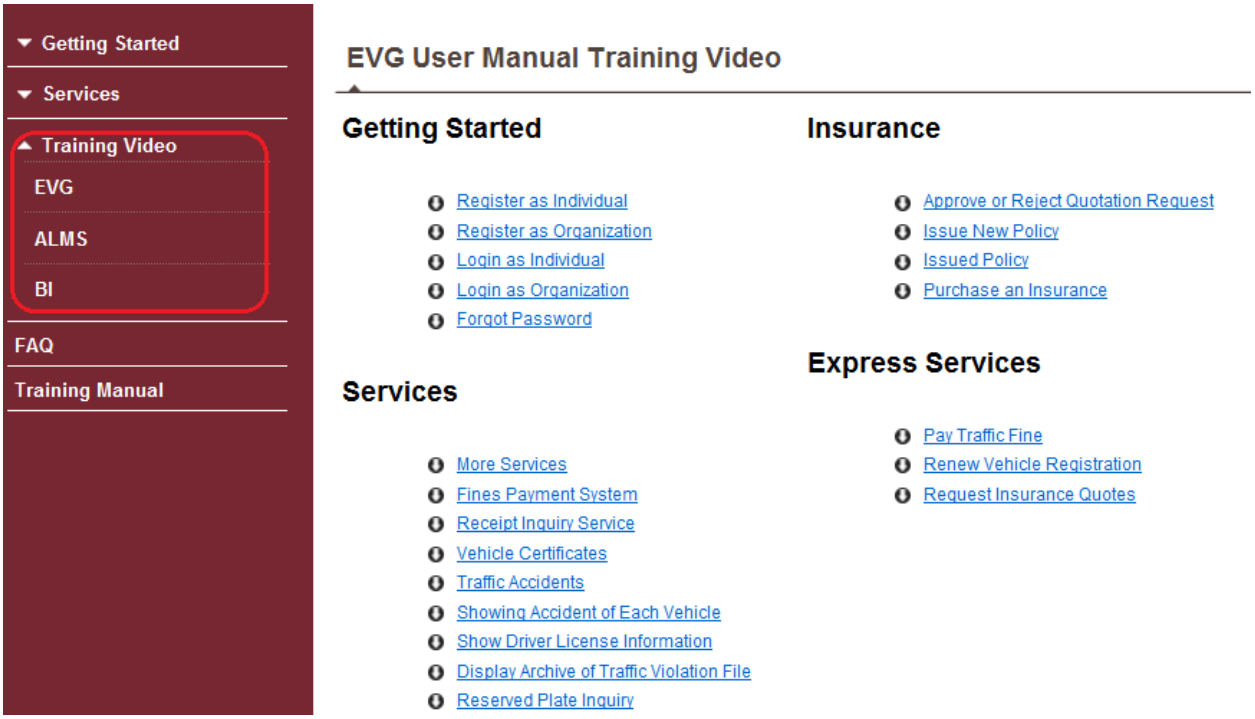
1. The user can view the flow applied for each of the features listed in the **Getting Started** menu.



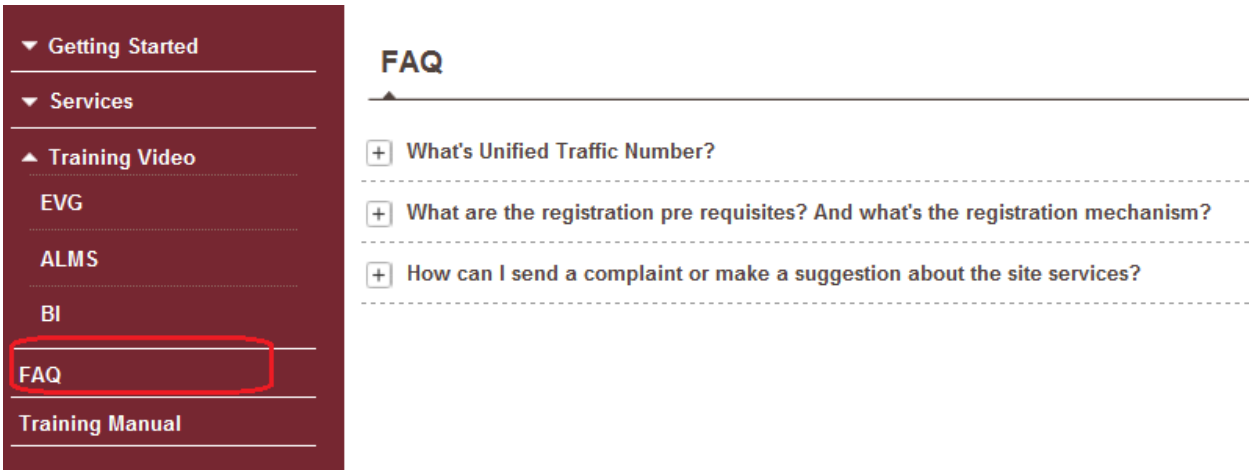
2. The user can view the flow applied for each of the features listed in the **Services** menu.


Getting Started
Services
More Services
Fines Payment System
Receipt Inquiry Service
Vehicle Certificates
Traffic Accidents
Showing Accident of Each Vehicle
Show Driver License Information
Display Archive of Traffic Violation File
Reserved Plate Inquiry
Address Modification in Traffic File
Show Details of Each Vehicle
Training Video
FAQ
Services
More Services
Step 1: User clicks on the More Service option from the Most Frequent Services menu. The system navigates the user to the More Service page.
Most Frequent Services
Fine Payment Service
Receipt Inquiry Service
Vehicle Certificates
Traffic Accidents
Accident Management
More Services
Step 1
Step 2: The list of services menu of the Emirates Vehicles Gate is displayed to the user.

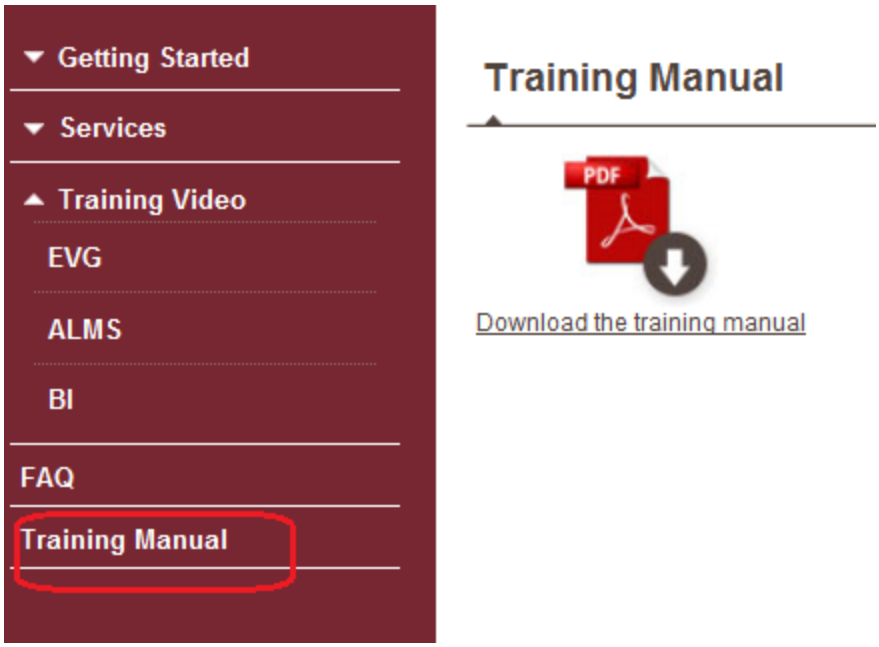
3. The user can view the online training video as listed in the **Training Video** menu.



4. The user can view the frequent asked question as listed in the FAQ menu.



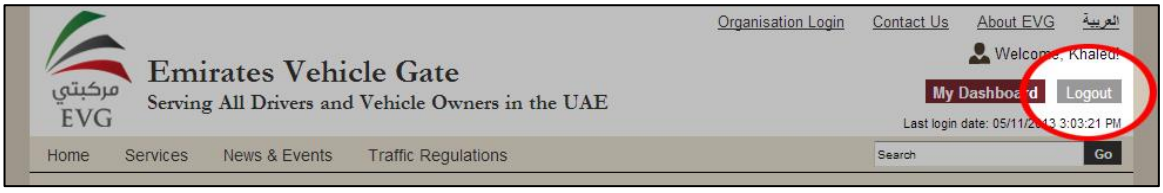
5. The user can download the EVG manual which has been made available via the Training Manual menu.



9 LOGOUT

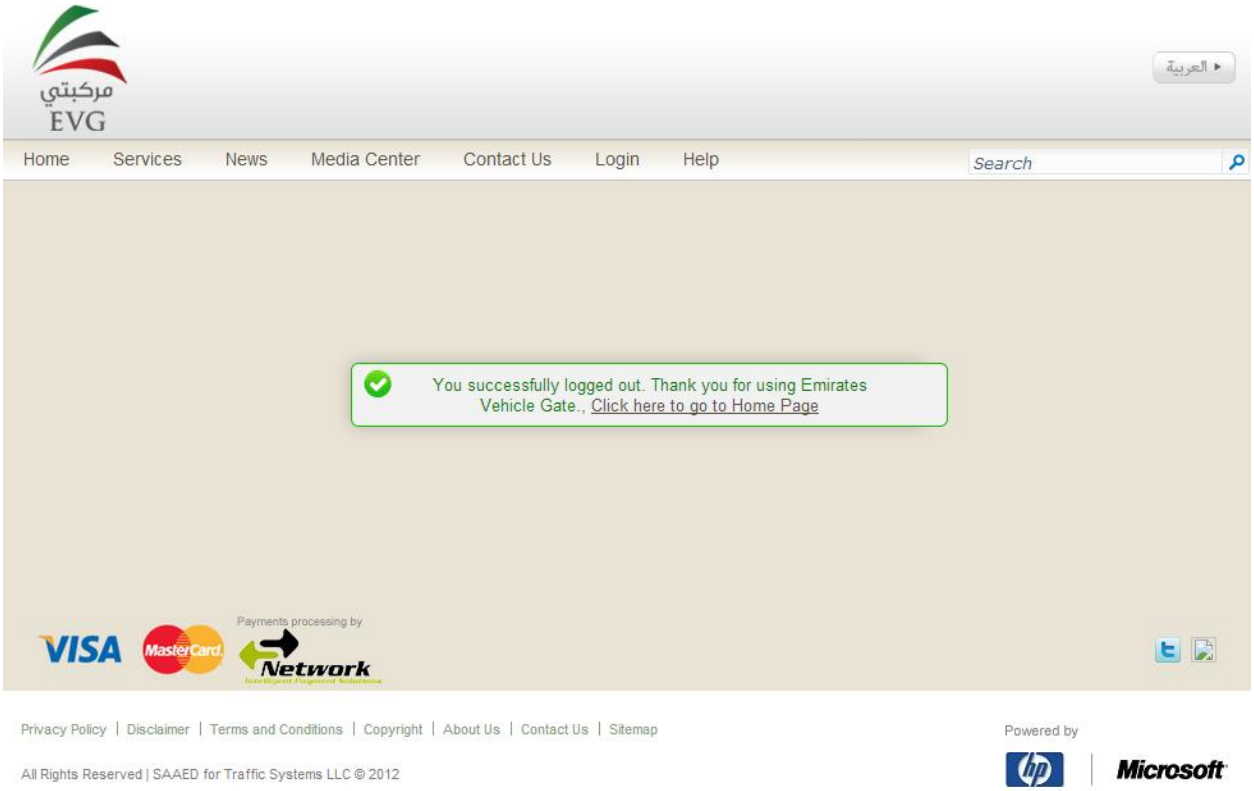
This service is for those who wish to log out from EVG system.

1. After completing your transaction, click on **LOGOUT** menu.



The Logout button in the account information area found in the header.

2. Upon successful log out, a message is displayed. User can click on the link in the message to go to Homepage.



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Microsoft